



Australian Government
Department of Health and Ageing

Strengthening
Medicare



AGED CARE GP PANELS INITIATIVE

2006 AGED CARE HOMES SURVEY

**Australian Government Department of Health and Ageing
Aged Care GP Panels Initiative 2006**

ISBN: 1 74186 145 4

Online ISBN: 1 74186 146 2

Publications Approval Number: 3950

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AGED CARE GP PANELS INITIATIVE

2006 Aged Care Homes Survey

Acknowledgements

The Aged Care GP Panels Initiative – 2006 Aged Care Homes Survey was undertaken by Australian Healthcare Associates on behalf of the Primary Care Division in the Australian Government Department of Health and Ageing.

The Department of Health and Ageing would like to acknowledge the following people for their input and assistance with the Aged Care GP Panels Initiative – 2006 Aged Care Homes Survey:

- The staff of the aged care homes and multi purpose services around Australia that took the time to complete the survey and provide information requested by the Department.
- Pat Sparrow, Aged and Community Services Australia, and Rod Young, Aged Care Association Australia, for their support of the project.
- Contractors: Peter Geary, Chay Boss-Walker and the team at the Australian Healthcare Associates for their survey administration, data collection and analysis.
- Cathy Bushell, Natalie Watson, Dave Hallinan and Neil Smith, Department of Health and Ageing, for their contribution to this project.
- All other contributors to the Aged Care GP Panels Initiative – 2006 Aged Care Homes Survey, and the original contributors to the Aged Care GP Panels Initiative – 2004 Baseline Survey.

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1 Executive Summary

Introduction

On 18 November 2003, the Australian Government announced the Aged Care GP Panels initiative (the Panels initiative) as part of a broader set of changes to strengthen and protect Medicare. The Panels initiative started on 1 July 2004. The aim of the Panels initiative is to improve access to primary medical care for residents of aged care homes, and to enable GPs to work with aged care homes to assist with quality improvement strategies in the care of all residents.

The introduction of the Panels initiative has had a positive impact in the primary care/aged care interface. One of the most significant achievements has been the ability to identify barriers experienced by GPs in providing access to primary care services for residents of aged care homes, as well as implementing good models for improving service delivery in aged care homes. On a local level, Divisions are working with aged care homes to reduce barriers such as infrastructure issues including ensuring GPs have access to a designated consulting room and the necessary clinical equipment.

Aged Care Homes Survey

In 2004, the Department of Health and Ageing engaged Australian Healthcare Associates to undertake a survey of aged care homes. The purpose of this survey was to collect baseline data on which to assess the effectiveness of the Panels initiative. A second survey was undertaken in April 2006. The Department of Health and Ageing engaged Australian Healthcare Associates to administer and report the results of this survey.

Overall, the Aged Care Homes Survey gives an indication, particularly at the national level, of progress of the Aged Care GP Panels initiative. The Survey measures many different aspects of GP involvement in residential aged care, including: GP access; GP involvement in quality improvement; and communication between aged care homes and Divisions of General Practice.

Whilst the results of the survey will be used by Divisions in planning and reporting for the Panels initiative, it is important to note that the results of the survey are based on opinions of aged care homes. As such, there are limitations in using the data to measure the progress of the initiative at the Divisional level. It is not considered appropriate to measure the success of a Division using the data as there are often extraneous variables affecting this data.

Methodology

A formula was devised in order to sample an appropriate number of facilities overall, and within each Division of General Practice (DGP). The formula was based on a finite sampling correction factor, to ensure the number of responses would provide:

- a standard error of 9% or less in each DGP, for mean frequencies of occurrence taken over the facilities in that Division;
- a standard error of less than 1% for mean frequencies taken overall; and
- an overall relative standard error of 0.5% and 95% confidence intervals of $\pm 2\%$.

After identifying, for each Division, the appropriate number of facilities to sample, a randomiser was utilised to place the facilities in each Division in random order. Aged care facilities were then selected in the sample from the start of the randomised list, selecting additional facilities moving down the list, until the required number of facilities for that Division had been reached.

Following the selection of the sample, surveys were printed and distributed to service providers by post on Friday 31 March 2006. A structured follow-up commenced 18 days after the original distribution of the survey.

Respondent Profile

Surveys were sent to 2,061 aged care facilities from a national total of 3,054, representing a sample rate of 67.5%. Of the 2,061 surveyed facilities, 1,413 responses were received before the cut-off date, representing a response rate of 68.6%.

National Results

Highlights of the 2006 Survey:

- 55% of those that responded had involvement with GP Panels (45% did not). There is no comparison available between the 2004 survey and the 2006 survey as the purpose of the 2004 survey was to collect baseline data and, as such, this question was not asked;
- Of the 55% that indicated that they had involvement in the initiative, 61% reported that access to GP services had improved and 86% reported that their GP Panel is undertaking work to address key concerns for their facility;
- 52% of respondents had no difficulties accessing GPs for new residents (40% for existing residents); and
- 66% reported GP involvement in quality improvement activities with 34% reporting no involvement.

National Analysis – Key Results

Analysis of the survey results at a national level showed the following key results:

Access to GPs for new and existing residents

Of the homes that responded to the survey:

- 52% reported never having difficulties obtaining GP services for new residents, while 35% reported difficulties sometimes;
- 49% reported that they sometimes had difficulty obtaining GP services for existing residents, while 40% never had difficulties; and
- 54% reported that they sometimes had difficulty obtaining GP input for routine tasks, such as reviewing medication charts, prescriptions or general supports, while 24% reported never having difficulties.

Executive Summary

Involvement of GPs in the homes' quality improvement activities

Of those homes that responded to the survey, 66% reported having some level of GP involvement in their quality improvement activities (40% little involvement, 22% moderate involvement and 4% extensive involvement). Of those respondents who reported GP involvement:

- 23% indicated that they were unsatisfied with the quality of GP involvement while 77% indicated that they were either satisfied (62%) or very satisfied (16%); and
- 48 % indicated they were unsatisfied with the amount of GP involvement, while 45% indicated they were satisfied, and 7% very satisfied.

Partnership and collaboration between aged care homes and Divisions of General Practice

Of those homes that responded to the survey, 70% indicated that they had either direct or indirect contact with their local Division of General Practice. Of those respondents that had contact with their Division:

- 75% reported their contact to be quarterly or more frequent (monthly, fortnightly or weekly);
- 77% reported that they were either satisfied (58%) or very satisfied (19%) with the contact with their local Division of General Practice;
- 85% of aged care homes that responded were aware of the Panels initiative before receiving a survey; and
- 55% of respondents were involved in the initiative.

National Comparative Analysis

A national comparative analysis was undertaken to compare the results of this 2006 survey with those of the 2004 Baseline Survey published in August 2005. Overall, the results comparison demonstrates a positive growth in GP involvement and partnership and collaboration between aged care homes and Divisions of General Practice.

Highlights of the national comparative analysis show:

- an increased proportion of facilities reported that they never have difficulties obtaining GP services for new residents (52%), as compared to the 2004 Baseline Survey (48%);
- an increased proportion of facilities reported that they never have difficulties obtaining GP services for existing residents (40%), as compared to the 2004 Baseline Survey (36%);
- an increased proportion of facilities reported that they never have difficulties obtaining GP input for routine services (24%), as compared to the 2004 Baseline Survey (21%); and
- 85% of facilities indicated they were aware of the Aged Care GP Panels Initiative in the 2006 Survey, compared with 76% in the 2004 Baseline Survey.

Results by State/Territory

The results of the survey, analysed at the State/Territory level are provided in Chapter 6. The chapter has a separate section for each of the eight States and Territories, and includes charts and data tables for each of the survey questions.

Results by Division of General Practice

Chapter 7 provides details of all survey responses analysed at the Division of General Practice level. For each question, a table is provided, identifying the results for most of the Divisions of General Practice. Due to low numbers of homes in some Divisions, data from 10 Divisions has been suppressed in order to protect the privacy of aged care homes.

2 Introduction

2.1 Background

To address barriers to service provision, including coordination and support mechanisms to GPs providing services to residents of aged care homes, the Australian Government announced the *Aged Care GP Panels initiative* (Panels initiative) on 18 November 2003, as part of a broader set of changes being introduced to strengthen and protect Medicare.

The Panels initiative commenced on 1 July 2004 and is funded through Divisions of General Practice.

Funding of \$43.6 million has been made available from 2004-05 to 2007-08, as part of the Strengthening Medicare package. This includes \$24.5 million for GPs participating on the panel arrangements and \$19.1 million for Divisions support work and is broken down as follows.

	2004-05	2005-06	2006-07	2007-08
Panels Support	\$7.4m	\$3.8m	\$3.9m	\$4.0m
GP remuneration	\$5.9m	\$6.1m	\$6.2m	\$6.3m
Total	\$13.3m	\$9.9m	\$10.1m	\$10.3m

The aim of the Panels initiative is to improve access to GP services for residents of aged care homes, and to enable GPs to work with aged care homes to assist with quality improvement strategies for all residents. Specifically, the initiative aims to:

1. Improve access to appropriate medical care for all aged care residents including:
 - provision of comprehensive assessment of medical needs for new and existing residents as required;
 - general practice consultations for residents of aged care homes;
 - medical care for residents whose usual GP arrangements have broken down;
 - access to emergency after hours GP care.
2. Increase participation of GPs in aged care initiatives aimed at improving quality of care, including through:
 - sourcing and adapting quality care protocols;
 - GP participation in quality care activities.
3. Promote GPs and aged care facilities to work more effectively to:
 - identify key areas of concern;
 - implement measures to address concerns raised;
 - reduce barriers to GP involvement in aged care facilities.

2.2 2004 Baseline Survey

In 2004, the Department of Health and Ageing engaged Australian Healthcare Associates to undertake a survey of aged care homes. The purpose of this survey was to collect baseline data on which to assess the effectiveness of the Panels initiative. The baseline survey asked aged care homes about:

- access to GPs for resident consultations and other routine services;
- involvement of GPs in facilities' quality improvement activities; and
- partnerships and collaboration between aged care facilities and Divisions of General Practice.

Nationally, the 2004 Baseline Survey demonstrated some positive results, reflecting existing efforts by aged care homes and some GPs. For example, 48% of homes that responded to the survey never had difficulty obtaining GP services for new residents and 37% only sometimes had difficulties.

However, the results also indicated that improvements were required in some areas. This was expected and was why the Australian Government established and funded the Panels initiative.

The results of the 2004 Baseline Survey can be viewed at:

<http://www.health.gov.au/internet/wcms/publishing.nsf/Content/pcd-programs-acgppi-homessurvey>

2.3 2006 Aged Care Homes Survey

A second survey was undertaken in April 2006. The Department of Health and Ageing engaged Australian Healthcare Associates to administer and report the results of this survey. The 2006 survey instrument was similar to the 2004 survey instrument however there were additional questions requesting information relating to the effectiveness of the Panels initiative.

A comparative analysis of the results from both surveys has been undertaken to demonstrate progress of the Panels initiative at the national level since its inception.

Nationally, the 2006 Survey demonstrated positive increases in GP access, involvement of GPs in homes' quality improvement activities, and partnerships and collaboration between aged care homes and Divisions of General Practice. For example, in this latest survey, 85% of homes responded that they were aware of the Panels initiative compared with 76% in the previous survey. Additionally, the aged care homes who indicated that they were involved in the Panels initiative (55%), reported excellent outcomes in terms of improvement in access to GPs, as compared to facilities not involved in the initiative. More information on the national comparative analysis is reported in Chapter 6.

2.4 *Progress of the Initiative*

The introduction of the Panels initiative has had a positive impact on the primary care/aged care interface, including:

- Divisions (and GPs) have formed relationships with residential aged care facilities and in some cases where relationships were already established, improvements have been made;
- Generally, communication between Divisions, GPs, pharmacists and aged care homes has improved;
- Divisions have reported that GPs are working with aged care homes to improve quality of care for residents, for example in developing protocols for providing care in aged care homes; and
- Divisions have also reported some improvements in access to service delivery, for example a number of Divisions have established cooperative rosters of GPs to ensure residents of aged care homes have access to primary medical care.

One of the most significant benefits from the introduction of the Panels initiative has been the opportunity to identify both examples of good models for improving services in aged care homes, as well as barriers experienced by GPs in providing access to primary care services for residents of aged care homes. On a local level, Divisions are working with aged care homes to reduce barriers such as infrastructure issues including ensuring GPs have access to a designated consulting room and the necessary clinical equipment.

The Department is continuing to work with all stakeholders in this important area of need to address barriers to service provision, and to increase the services provided to residents of aged care homes. The Panels initiative is a key, and developing, program in this important area.

3 Methodology

This project involved the following key steps:

1. Contact with aged care peak bodies
2. Sample selection and distribution
3. Survey follow-up

3.1 *Contact with Aged Care Peak Bodies*

At the commencement of the project, the two major aged care peak bodies, Aged and Community Services Australia (ACSA) and the Aged Care Association Australia (ACAA) were contacted to seek their support for the survey process. Each of the peak bodies agreed to support the survey process and authorised the use of their logos on the survey tool and included information regarding the survey in their newsletters.

3.2 *Sample Selection and Distribution*

A formula was devised in order to sample an appropriate number of facilities overall, and within each Division of General Practice (DGP). This formula was developed following an identical process as for the 2004 Baseline Survey. The formula was therefore based on a finite sampling correction factor, to ensure the number of responses would provide:

- a standard error of 9% or less in each DGP, for mean frequencies of occurrence taken over the facilities in that Division
- a standard error of less than 1% for mean frequencies taken overall
- an overall relative standard error of 0.5% and 95% confidence intervals of $\pm 2\%$.

Adopting a sampling method based on a finite sampling correction factor results in a larger proportion of facilities being sampled for Divisions with fewer facilities and a lower proportion of facilities selected in Divisions with a large number of facilities. Applying this formula to select an appropriate number of facilities in each Division, resulted in a sample size of 2,061 aged care facilities, from a population of 3,054 facilities, representing a sample rate of 67.5%.

After identifying, for each Division, the appropriate number of facilities to sample, a randomiser was utilised to place the facilities in each Division in random order. Aged care facilities were then selected in the sample from the start of the randomised list, selecting additional facilities moving down the list, until the required number of facilities for that Division had been reached.

Following the selection of the sample, surveys were printed and distributed to service providers by post on Friday 31 March 2006.

3.3 Survey Follow-Up

On 18 April 2006, 18 days following the distribution of the survey, a structured follow-up process commenced. The first component of this follow-up process consisted of an e-mail to all aged care facilities which had not yet returned a completed survey and for which an e-mail address was provided. The e-mail encouraged them to complete the survey and reminded them of the return date.

A telephone follow-up process commenced on 27 April 2006. Aged care facilities which had not yet returned a completed survey were contacted and verbally reminded of the survey and its return date, and were also sent an electronic version of the survey where requested.

A further e-mail was sent to non-responding aged care facilities on 4 May 2006. This e-mail, sent to 664 facilities, had an electronic version of the survey form attached - modified to include space for the facility name, suburb and postcode.

3.4 Data Entry and Analysis

An Excel database was created to record the survey responses of all responding aged care facilities. Responses from a total of 1,413 aged care facilities were received before the 11 May 2006 deadline for the completion of data entry activities, and were therefore, entered into the database.

Data from all responding facilities was analysed at the National, State/Territory and Division of General Practice level - the results of these analyses are provided in Chapters 5, 6 and 7 of this report.

The survey results presented in this report for each Division have been weighted to calculate State/Territory and National level results, in order to recognise the total population of facilities in each Division. The following describes the process by which the results at each level of analysis were derived.

Division Level

The results presented for each Division simply represent the average of responses received from facilities in that Division. No weighting has been applied to this data.

State/Territory Level

For each State/Territory, the results reported for each question represents a weighted average of the results reported for each Division within that State/Territory. This is best described by providing an example.

Tasmania has three Divisions, each having a different number of aged care facilities (refer **Table 3.1**). In computing the State average, the results for each Division were weighted based on the number of facilities (i.e. population) in each Division. The results for Divisions with a greater number of facilities received a higher weighting and hence greater representation in the State results reported.

Table 3.1 identifies the proportion of facilities that responded 'never' to Question 1, for each of the three Tasmanian Divisions. It also shows the weighting applied to each Division's results, in order to calculate the State average. The weighting is calculated based on the proportion of the State's facilities located in that Division. North West Tasmania for example, is home to 22 of the State's 98 facilities and therefore has a weighting of 22.4% (22/98). Based on this weighting methodology the State average is 45.6%.

Table 3.1: Weighting of Division Level Results - Question 1, Tasmania

Division	Answer 'Never'	Population of Facilities	Weight
North West Tasmania	53.3%	22	22.4%
Northern Tasmania	69.2%	33	33.7%
Tasmania - Southern	23.5%	43	43.9%
Total Tasmania - Weighted	45.6%	98	100%

As described above, the results reported for each State/Territory, represent the average of the Divisions in that State/Territory, weighted according to the number of facilities in each Division. Some Divisions have aged care facilities in more than one State/Territory. For these States, the relevant Divisions' results are weighted based on the number of homes located within the State.

National Level

The National results were calculated in the same manner as the State/Territory results. The results for each Division were weighted based on the population of aged care facilities in that Division, to derive the National average for each question.

4 Respondent Profile

All 119 Divisions of General Practice are represented in the survey results. The number and proportion of aged care facilities that participated are detailed in this chapter.

4.1 Sample and Response Rate

Surveys were sent to 2,061 aged care facilities from a total national population of 3,054, representing a sample rate of 67.5%. The stratified basis of selection of these 2,061 facilities is detailed in Chapter 4. Of the 2,061 surveyed facilities, 1,413 responses were received before the cut-off date, representing a response rate of 68.6%.

The population of 3,054 aged care facilities includes a number of facilities that are co-located. For example, a low care facility and high care facility may be co-located with unified management, however, they may be recorded as two separate facilities. Where both of these facilities were selected in the sample, the facility manager will have received two surveys. Telephone follow-up with non-responding facilities indicated that a number of managers in this position returned only one survey which may explain some of the non-response.

Table 4.1 below identifies, for each State/Territory, the number of aged care facilities in the population, the number of facilities selected in the sample, and the number of responses received.

Table 4.1: Sampling and Response Rate of Facilities, by State/Territory

State/ Territory	Population	Sampled	Responded	Sampled of Population (%)	Responded of Population (%)	Responded of Sample (%)
NSW	973	651	462	67%	47%	71%
VIC	828	561	363	68%	44%	65%
QLD	515	335	213	65%	41%	64%
WA	285	203	143	71%	50%	70%
SA	307	207	161	67%	52%	78%
TAS	98	62	45	63%	46%	73%
ACT	23	18	13	78%	57%	72%
NT	25	24	13	96%	52%	54%
Total	3054	2061	1413	67%	46%	69%

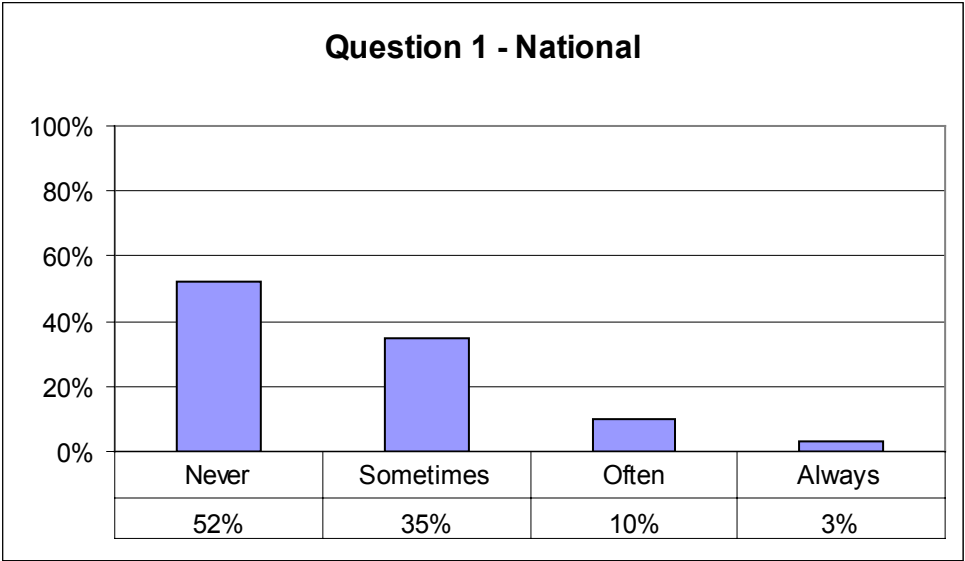
As shown in **Table 4.1** above, most States and Territories had a response rate broadly similar ($\pm 5\%$) to the overall National response rate (69%) with the exception of the SA and the NT which had response rates of 78% and 54% respectively.

4.2 Survey Completion Time

The final question in the survey requested facilities to indicate the amount of time taken to complete the survey. The shortest amount of time reported was 1 minute, with the longest reported being 30 minutes. Overall, the average time reported for the completion of the survey was 6 minutes and 20 seconds (6.34 minutes).

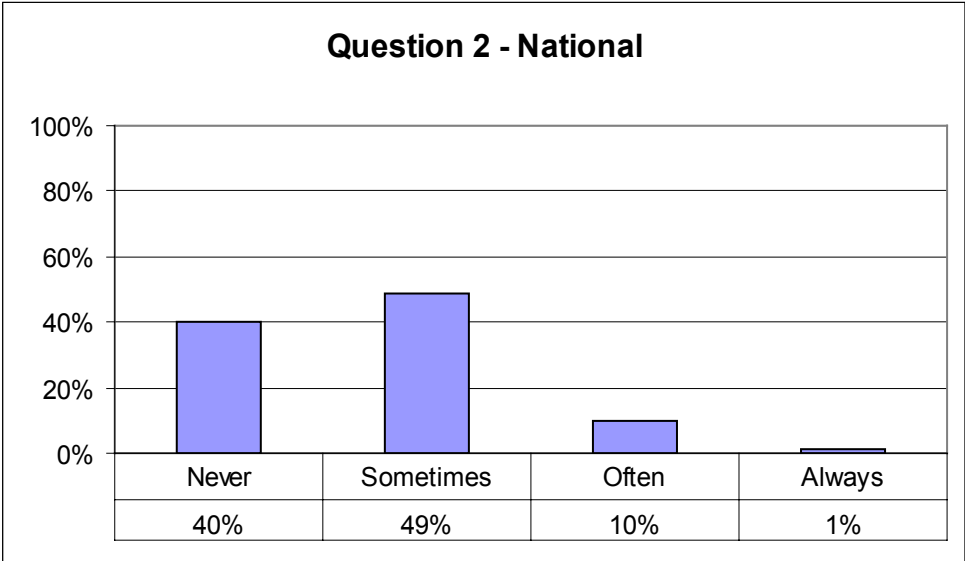
5 National Results

5.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



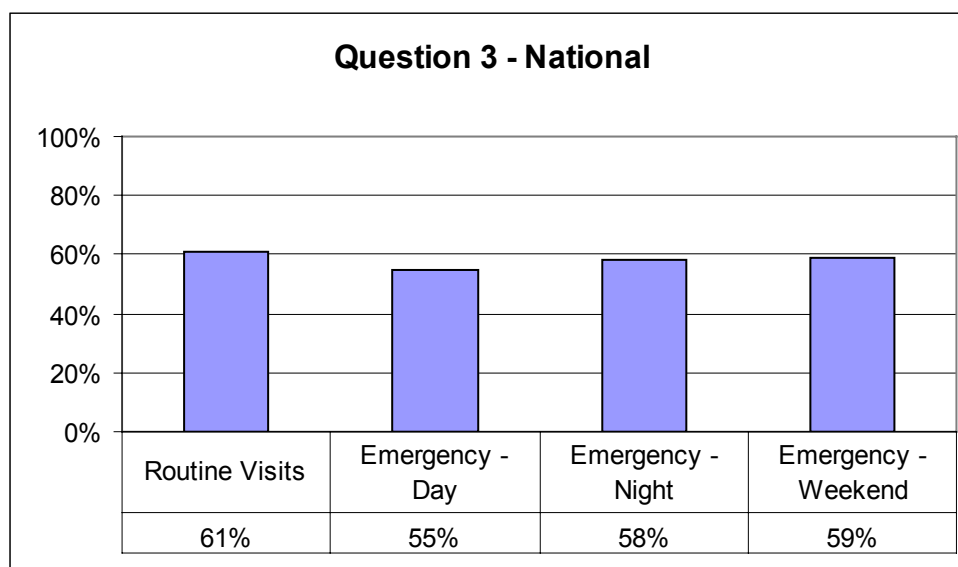
As shown above, of the responding aged care facilities, 52% reported never having difficulties obtaining GP services for new residents, while 35% reported difficulties sometimes, 10% often and 3% always.

5.2 Question 2 – Did existing residents have difficulty obtaining GP services?



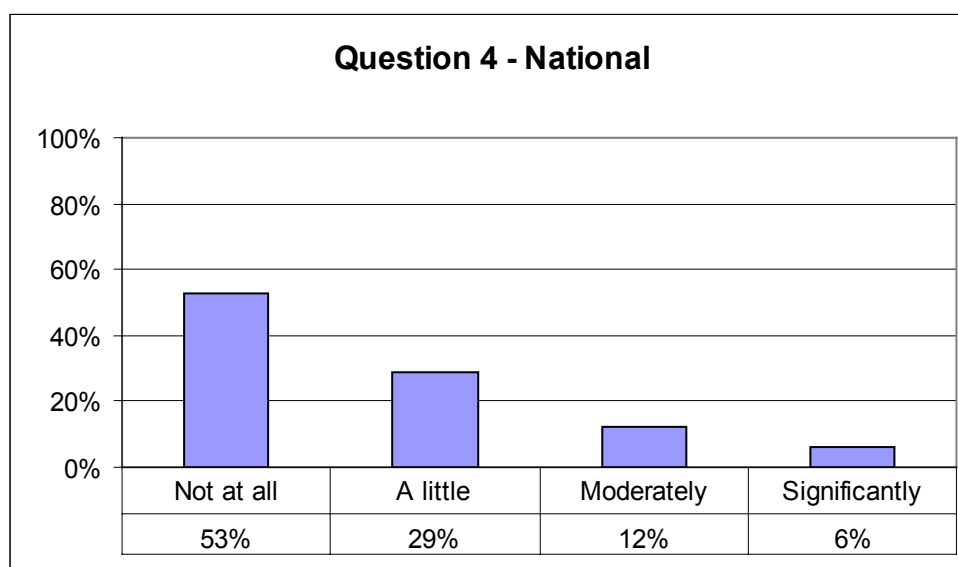
The chart above indicates that in terms of obtaining GP services for existing residents, 40% of facilities never have difficulties, 49% sometimes have difficulties, 10% often have difficulties and 1% always have difficulties.

5.3 Question 3 – If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?



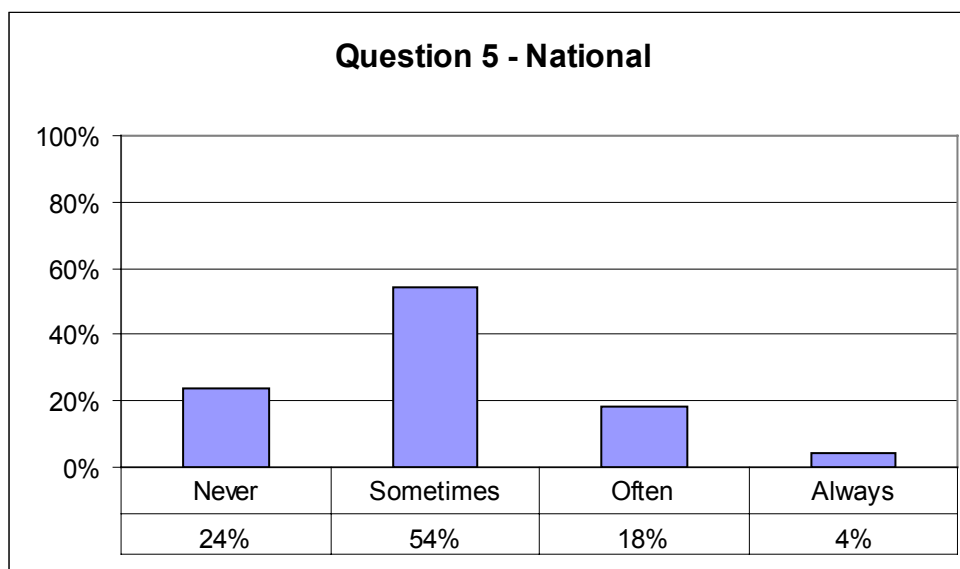
Of those facilities that reported difficulty obtaining GP services for resident consultations, similar numbers of facilities reported difficulties for routine visits (61%), emergency visits during the day (55%), emergency visits during the night (58%) and emergency visits on the weekend (59%).

5.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?



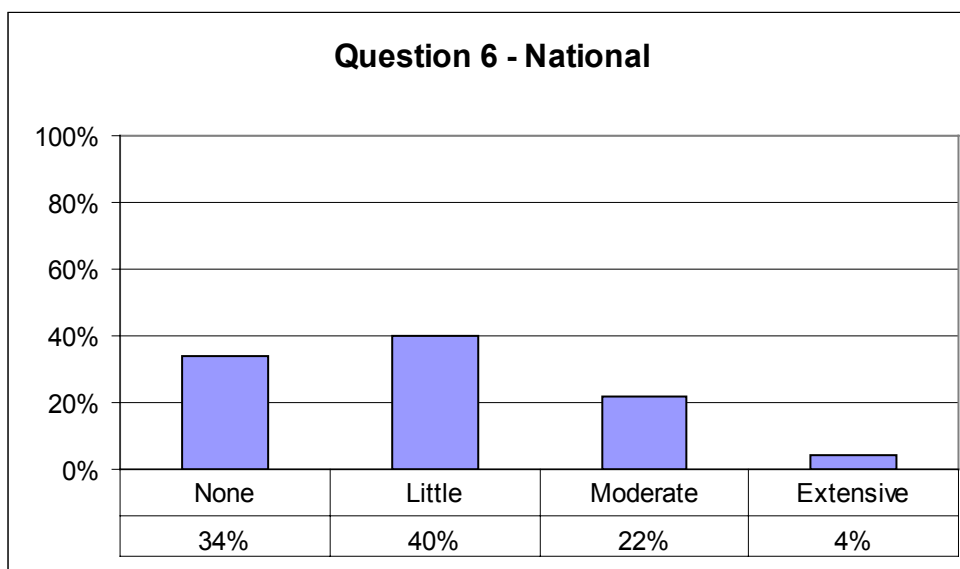
As indicated in the chart above, 53% of facilities did not believe their access to GP services had improved as a result of the Aged Care GP Panels Initiative. In total, 47% of facilities believed their access to GPs had improved as a result of the Aged Care GP Panels Initiative, with 29% believing it had improved a little, 12% moderately and 6% significantly.

5.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



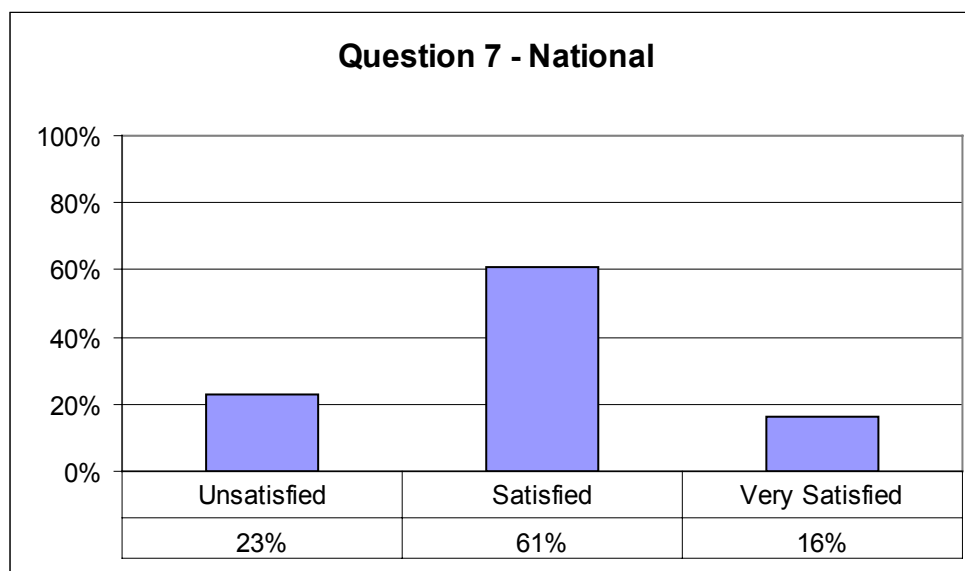
Nationally, 24% of aged facilities reported that they never have difficulties obtaining GP input for routine tasks, 54% reported sometimes having difficulties, 18% often had difficulties and 4% always had difficulties.

5.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



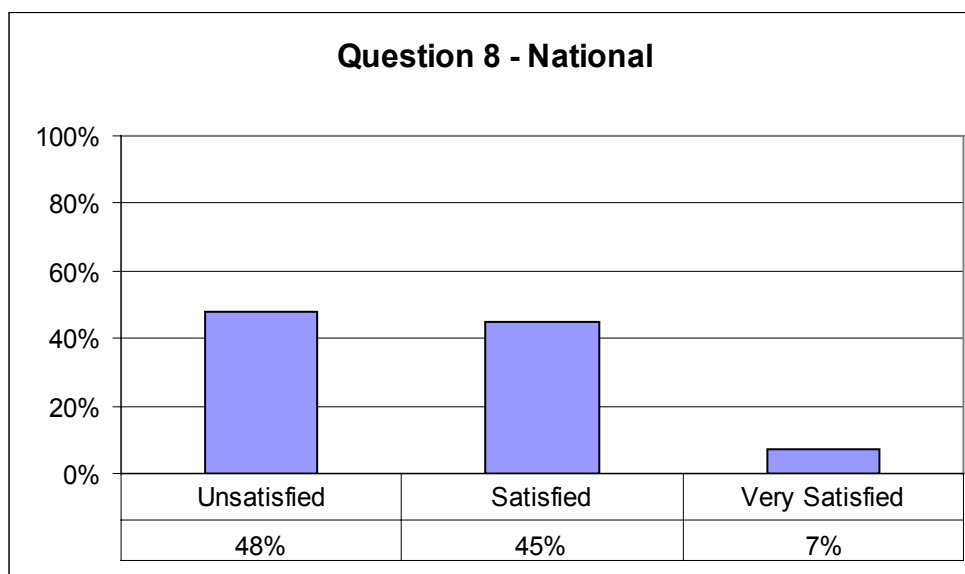
As shown above, 34% of aged care facilities indicated that GPs had no involvement in their quality improvement activities, 40% reported little involvement by GPs, 22% reported moderate involvement and 4% reported extensive involvement.

5.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



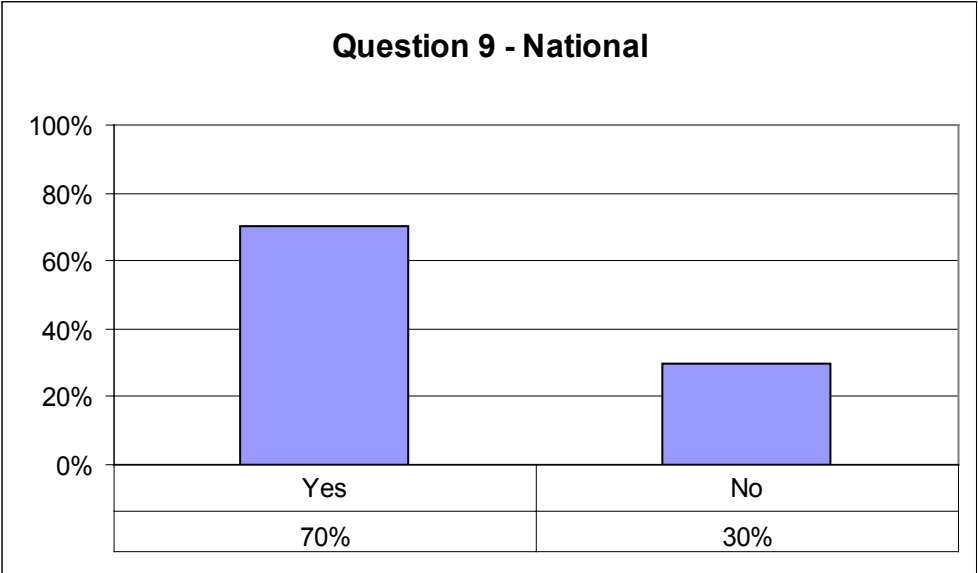
Nationally, 23% of aged care facilities indicated that they were unsatisfied with the quality of GP involvement in their quality improvement activities, with the remaining 77% indicating that they were either satisfied (61%) or very satisfied (16%).

5.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?



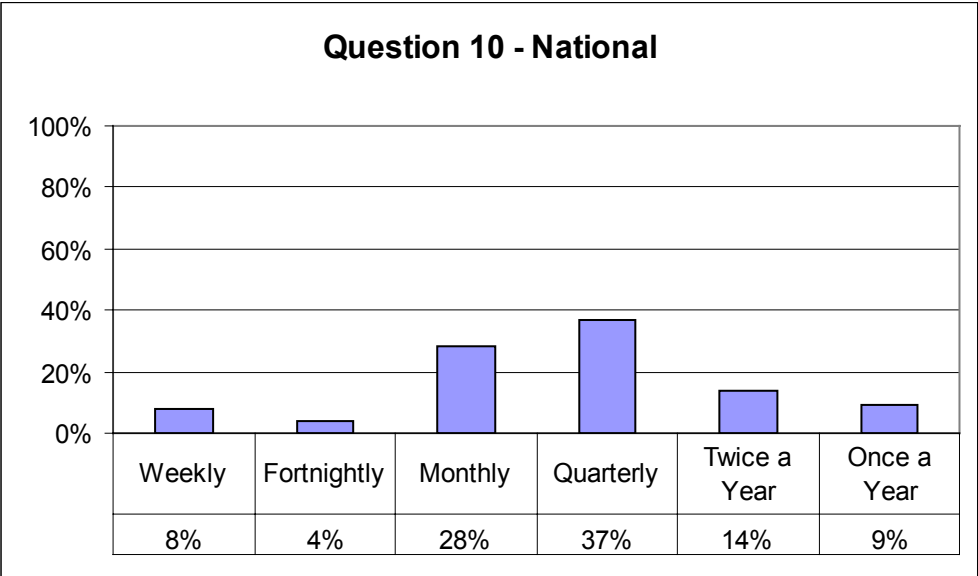
As shown above, 48% of aged care facilities were unsatisfied with the amount of GP involvement in their quality improvement activities, while 45% were satisfied and 7% were very satisfied.

5.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?



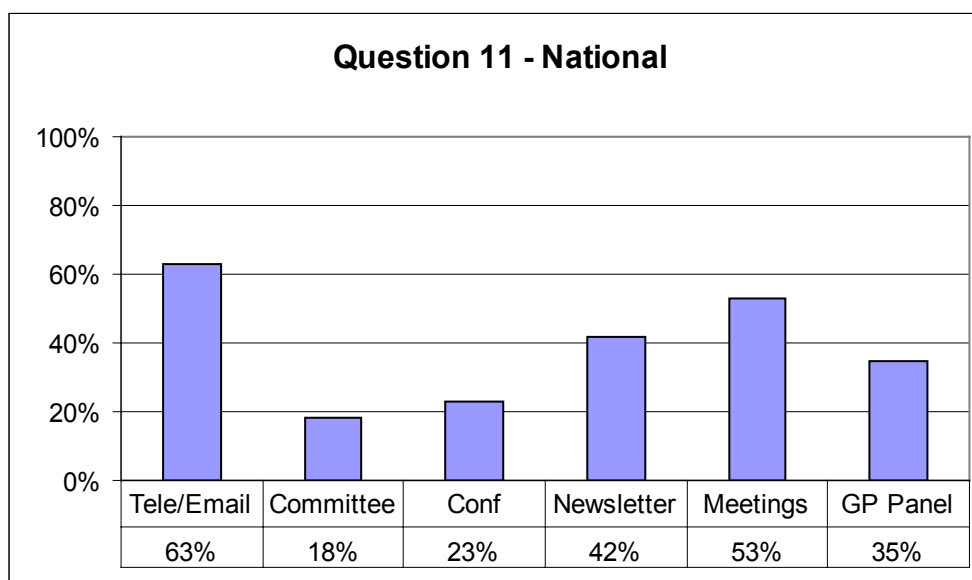
The above chart shows that 70% of aged care facilities reported some form of direct or indirect contact with their local Division of General Practice, while 30% reported no contact with their local Division.

5.10 Question 10 – What was the frequency of that contact?



Of those facilities reporting some form of contact with their local Division, three quarters (75%) reported that contact to be quarterly or more frequent (monthly, fortnightly or weekly), with the remaining quarter of respondents (25%) reporting contact either once or twice a year.

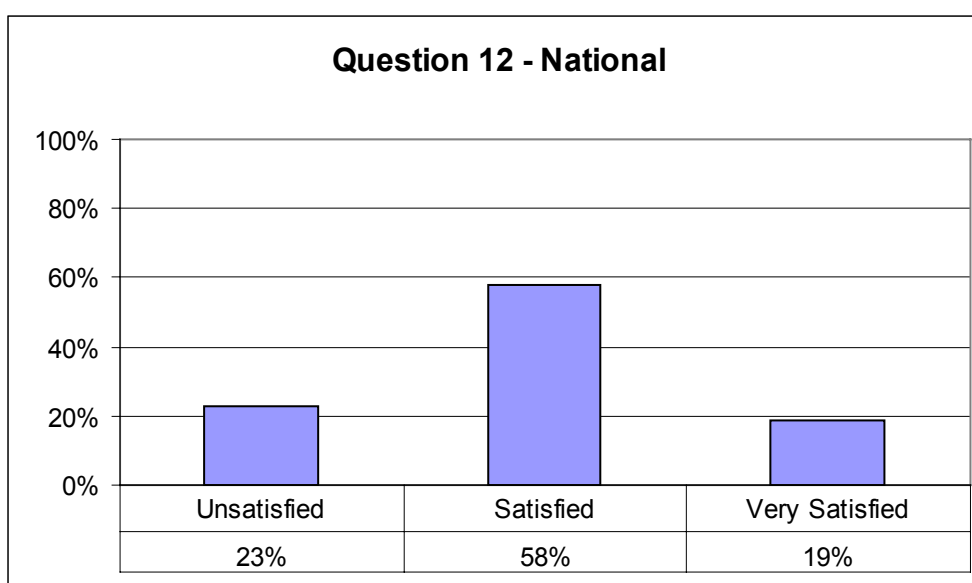
5.11 Question 11 – What type of contact did you have with your local Division of General Practice?



Note: 'Conf' = Conference.

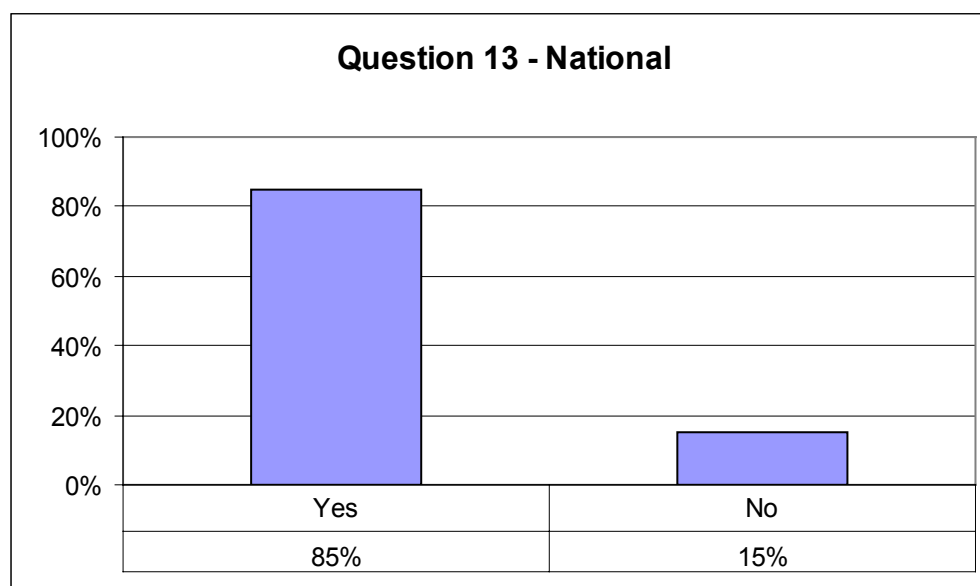
Of those facilities that reported some form of contact with their local Division of General Practice, 63% had telephone or e-mail contact, 53% had meetings and 42% had contact via newsletters. Only 23% and 18% respectively, had contact via conferences or committees. In addition, 35% indicated that they had contact with their local Division of General Practice through their Aged Care GP Panel.

5.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?



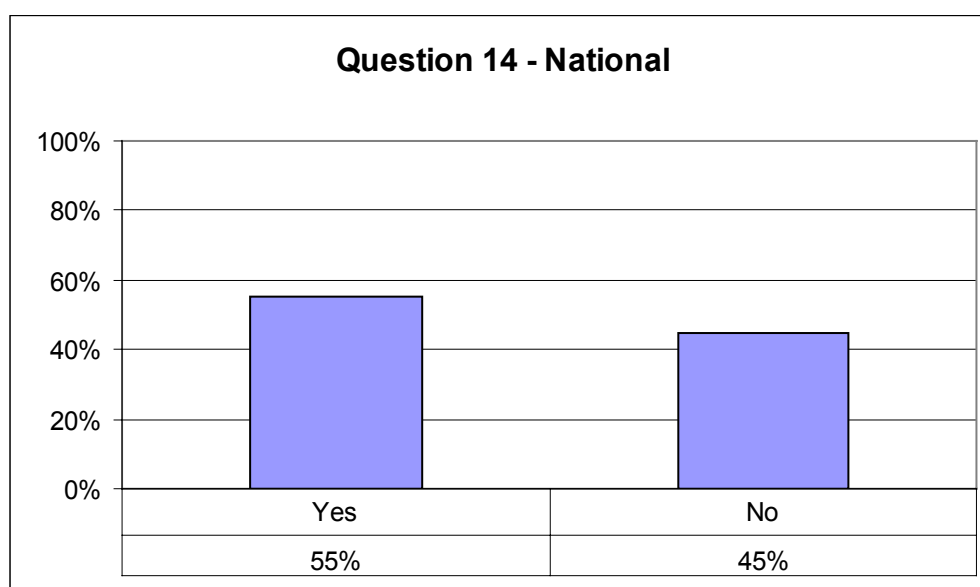
As shown above, approximately one quarter (23%) of respondents were unsatisfied with the contact between their facility and local Division of General Practice, 58% were satisfied and 19% very satisfied.

5.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



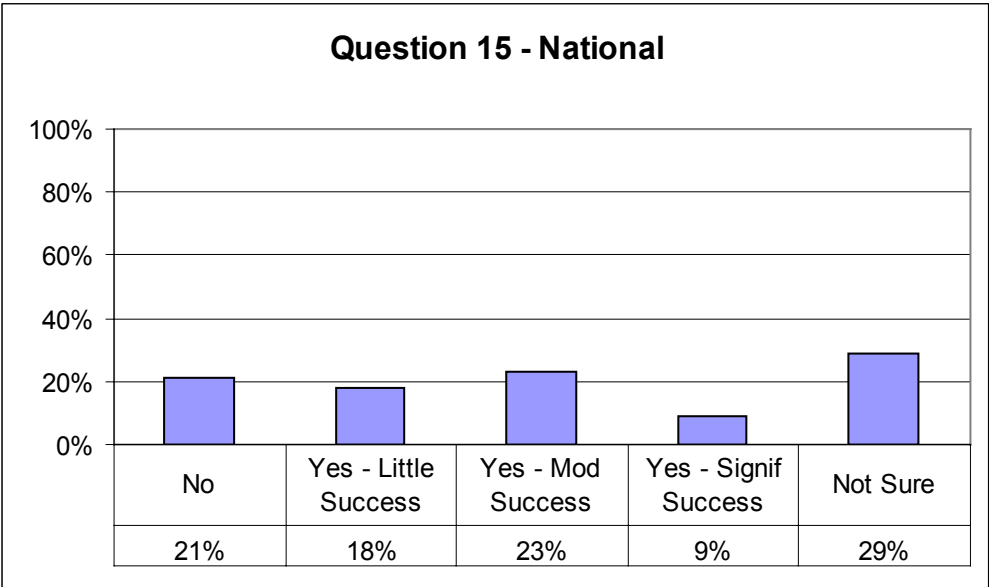
The chart above indicates that prior to receiving the Aged Care GP Panels - 2006 Survey, 85% of facilities were aware of the Aged Care GP Panels Initiative, while 15% were not.

5.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?



As indicated in the chart above, 55% of facilities reported that they were involved in the Aged Care GP Panels Initiative, while 45% reported that they were not.

5.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

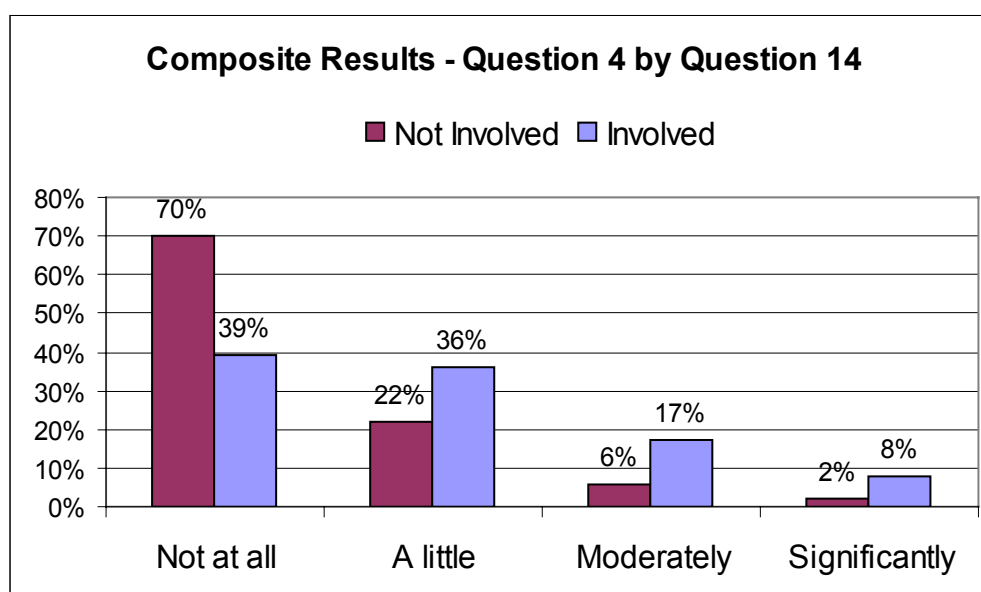


Note: ‘Mod’ = Moderate and ‘Signif’ = Significant.

As shown above, 21% of aged care facilities did not believe their Aged Care GP Panel was undertaking work to address key concerns related to GP access and involvement. A total of 50% of facilities indicated that they believed their Aged Care GP Panel was undertaking work to address key concerns, with either little (18%), moderate (23%) or significant (9%) success. The remaining 29% of aged care facilities indicated that they were not sure.

5.16 Composite Results - Question 4 by Question 14

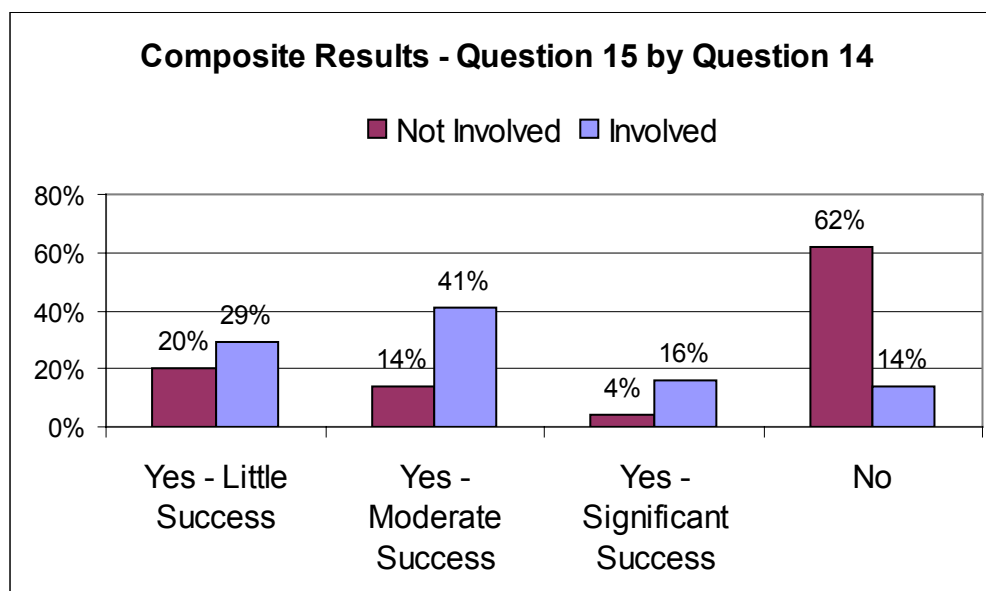
The following chart identifies the results of question 4, broken down according to the response provided by facilities for question 14. This enables analysis of the extent to which aged care facilities' access to GP services has improved (question 4), broken down to identify responses for facilities which had and had not been involved in the Aged Care GP Panel Initiative (question 14).



As identified in the chart above, aged care facilities which were involved in the Aged Care GP Panels Initiative reported superior outcomes in terms of improvement in access to GPs, as compared to facilities which were not involved in the Initiative. Specifically, a higher proportion of facilities involved in the Initiative, reported that access improved a little (36% vs. 22%), moderately (17% vs. 6%) or significantly (8% vs. 2%), as compared with those that were not involved in the Initiative. In total therefore, of those facilities which were involved in the Initiative, 61% indicated that their access to GPs had improved to some extent (a little, moderately or significantly), compared to 30% for facilities which were not involved in the Initiative.

5.17 Composite Results - Question 15 by Question 14

The following chart identifies the results of question 15, broken down according to the response provided by facilities for question 14. This enables analysis of facilities' views as to whether their local GP Panel is undertaking work to address key concerns for their facility (question 15), broken down to identify responses for facilities which had and had not been involved in the Aged Care GP Panel Initiative (question 14). For the purposes of this analysis, facilities which responded 'not sure' for question 15, have been excluded.



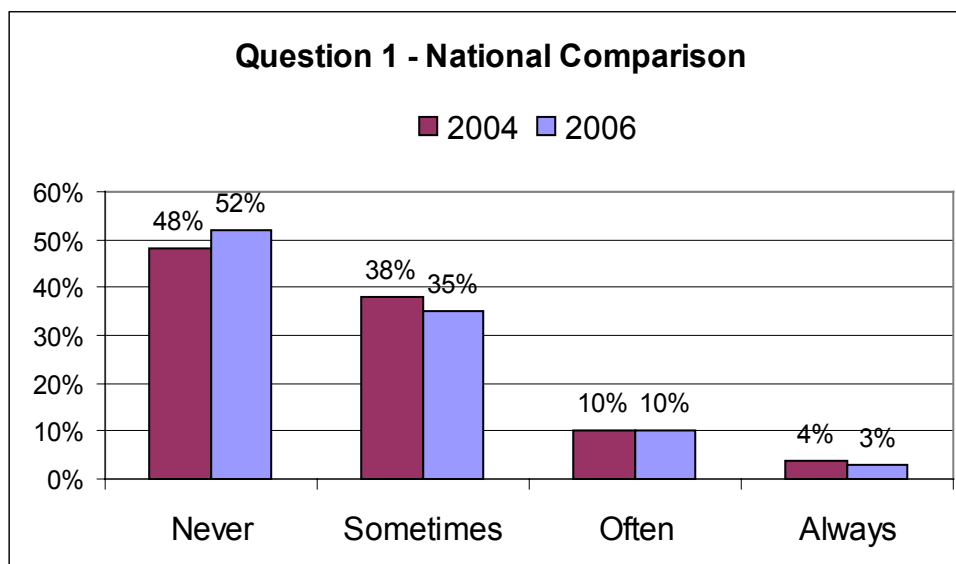
As identified in the chart above, facilities which were involved in the Aged Care GP Panels Initiative, had a significantly more positive view of their Aged Care GP Panel, in terms of the work it was undertaking. Specifically, 86% of facilities involved in the Aged GP Panels Initiative reported that they felt their local GP Panel was undertaking work to address key concerns with some level of success (little, moderate or significant). This compares with 38% of facilities, not involved in the Initiative which felt their local GP Panel was undertaking work to address key concerns with some level of success.

Most significantly, this analysis indicates that of facilities which were involved in the Aged Care GP Panel Initiative, 57% felt their local GP Panel was undertaking work to address key concerns with either moderate (41%) or significant (16%) success.

6 NATIONAL RESULTS COMPARISON

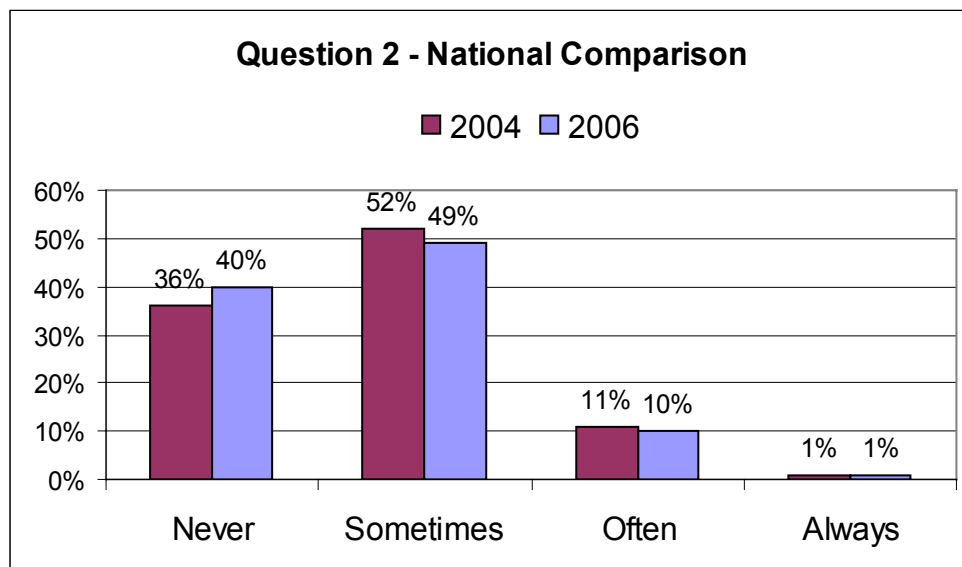
This chapter presents a comparison, at the national level, of the results of the 2006 Survey with those of the previous 2004 Baseline Survey. Comparison is included for all questions which were included in both the 2004 Baseline Survey and 2006 Survey. All questions are numbered according to the numbering on the 2006 Survey.

6.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



As shown above, in the 2006 Survey, an increased proportion of facilities reported that they never have difficulties obtaining GP services for new residents (52%), as compared to the 2004 Baseline Survey (48%). This corresponds with a lower proportion of facilities, in the 2006 Survey, reporting that they sometimes have difficulties (35% vs. 38%) or always have difficulties (3% vs. 4%). The same proportion of facilities reported that they often have difficulties, in each of the 2006 and 2004 Baseline Surveys (10%).

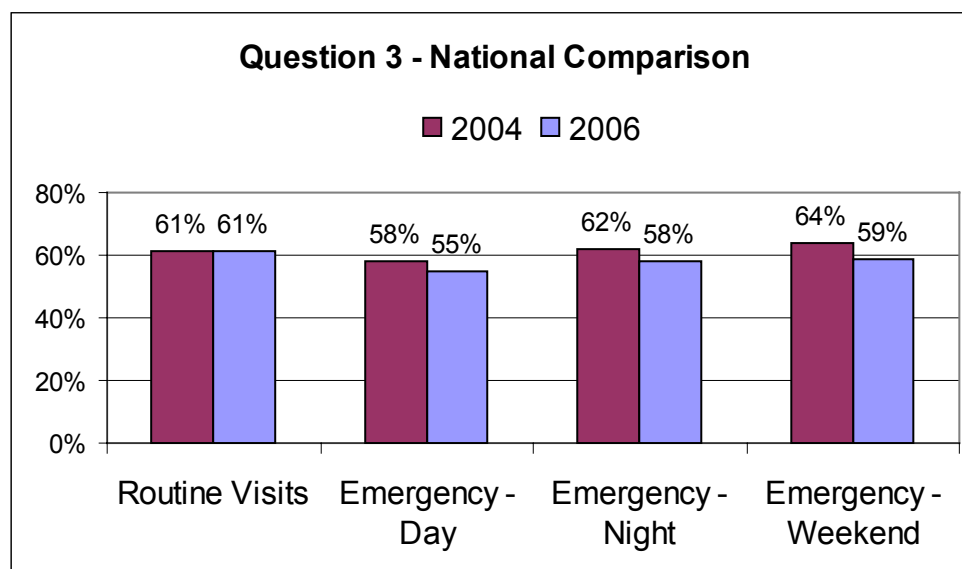
These results indicate that overall, there has been an improvement in aged care facilities' access to GPs for new resident consultations, over the period that has elapsed between the 2004 Baseline and 2006 Survey.

6.2 Question 2 – Did existing residents have difficulty obtaining GP services?

As indicated in the chart above, in the 2006 Survey, an increased proportion of facilities reported that they never have difficulties obtaining GP services for existing residents (40%), as compared to the 2004 Baseline Survey (36%). This corresponds with a lower proportion of facilities, in the 2006 Survey, reporting that they sometimes have difficulties (49% vs. 52%) or often have difficulties (10% vs. 11%). The same proportion of facilities reported that they always have difficulties, in each of the 2006 and 2004 Baseline Surveys (1%).

These results indicate that overall, there has been an improvement in aged care facilities' access to GPs for existing resident consultations, over the period that has elapsed between the 2004 Baseline and 2006 Survey.

6.3 Question 3 – If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?

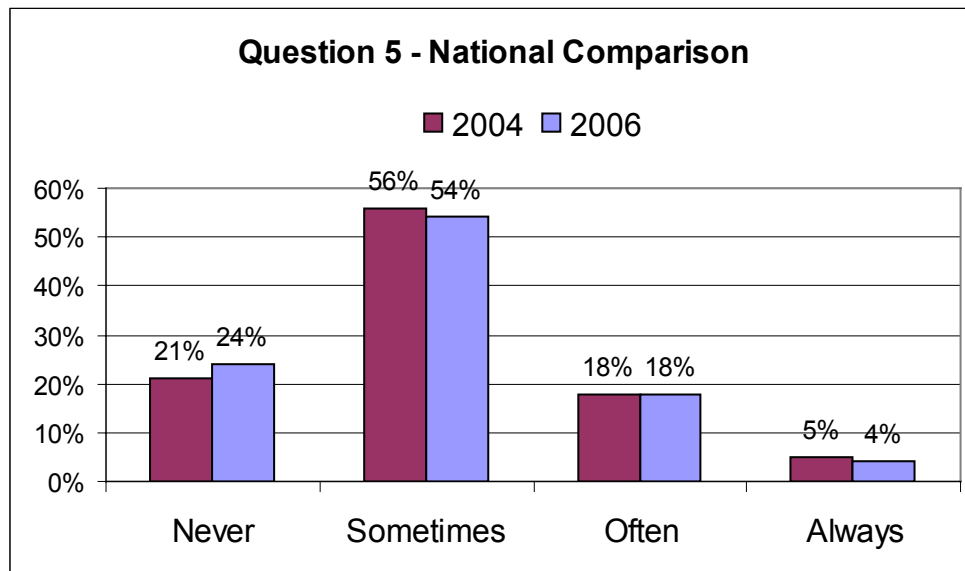


Of those facilities that reported difficulty obtaining GP services for resident consultations, in each of the 2006 and 2004 Baseline Surveys, the proportion reporting difficulties was lower in the 2006 Survey, for all types of emergency visits, including visits during the day (55% vs. 58%), at night (58% vs. 62%) and during the weekend (59% vs. 64%). The proportion reporting difficulties in relation to routine visits was the same in both the 2004 Baseline and 2006 Survey (61%).

6.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?

This question was not included in the 2004 Baseline Survey and therefore, no comparison is provided.

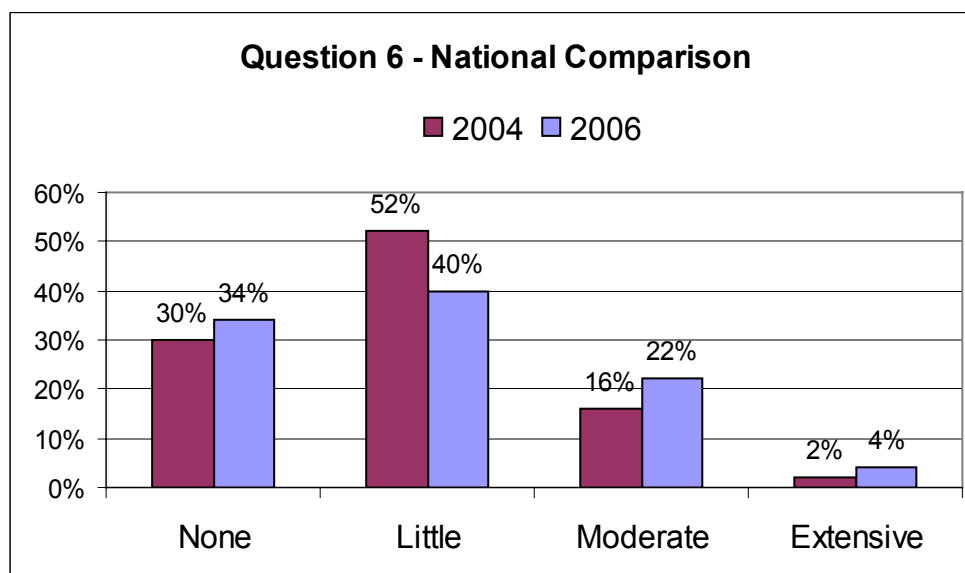
6.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



As shown above, in the 2006 Survey, an increased proportion of facilities reported that they never have difficulties obtaining GP input for routine services (24%), as compared to the 2004 Baseline Survey (21%). This corresponds with a lower proportion of facilities, in the 2006 Survey, reporting that they sometimes have difficulties (54% vs. 56%) or always have difficulties (4% vs. 5%). The same proportion of facilities reported that they often have difficulties, in each of the 2006 and 2004 Baseline Surveys (18%).

These results indicate that overall, there has been an improvement in aged care facilities' ability to obtain GP input for routine services, over the period that has elapsed between the 2004 Baseline and 2006 Survey.

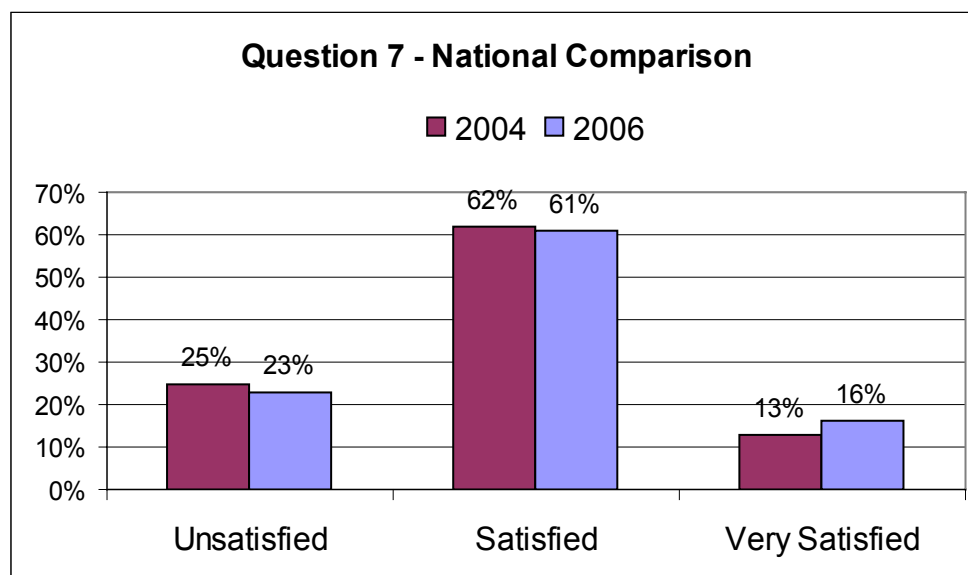
6.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



As shown above, the proportion of aged care facilities that reported GPs had no involvement (none) in their quality improvement activities was 34% in the 2006 Survey, compared with 30% in the 2004 Baseline Survey. Conversely, a higher proportion reported moderate (22% vs. 16%) and extensive (4% vs. 2%) involvement of GPs, in the 2006 Survey. The proportion that reported little GP involvement in their quality improvement activities, was 40% in the 2006 Survey, compared with 52% in the 2004 Baseline Survey.

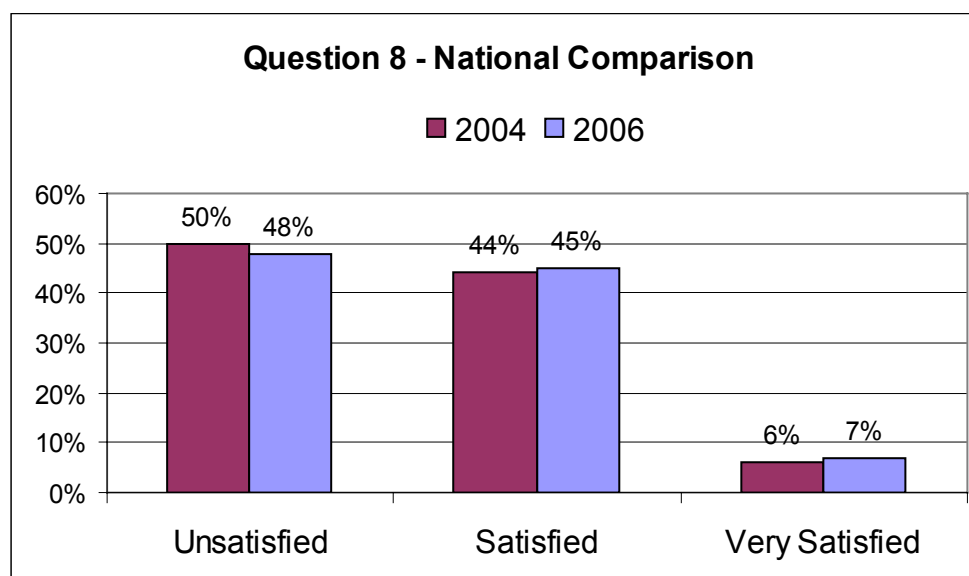
These results indicate mixed outcomes in terms of GPs' involvement in aged care facilities' quality improvement activities, with a greater proportion, in the 2006 Survey, reporting no involvement, but also a greater proportion, reporting moderate or extensive involvement.

6.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



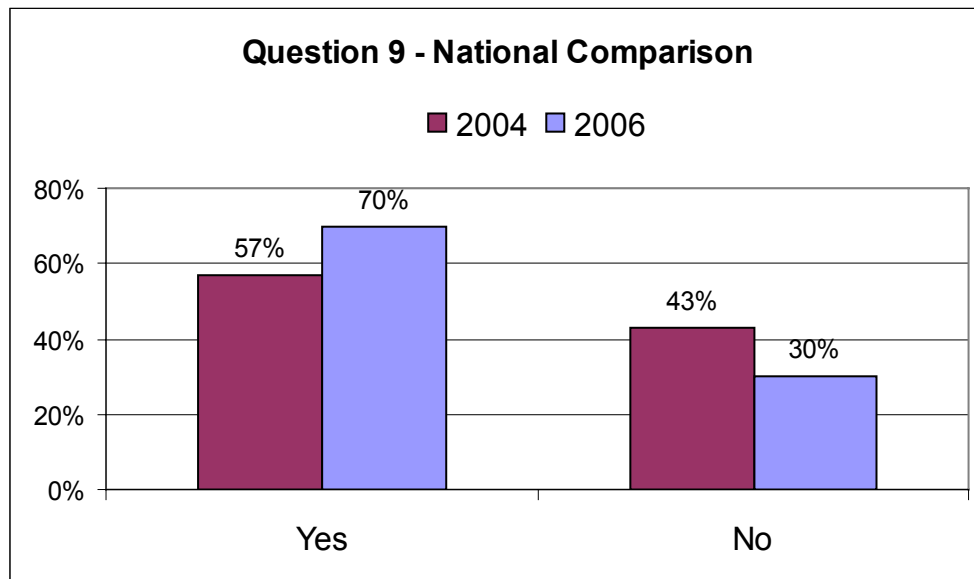
Of the aged care facilities that reported some level of involvement by GPs in their quality improvement activities, the proportion that were satisfied or very satisfied with the quality of this involvement, was higher in the 2006 Survey (77%), as compared with the 2004 Baseline Survey (75%). This was largely due to an increase in the proportion of facilities reporting that they were very satisfied, representing 16% of all facilities in the 2006 Survey, compared with 13% in the 2004 Baseline Survey.

These results indicate that over the period that elapsed between the 2004 Baseline and 2006 Surveys, the satisfaction of facilities, in terms of the quality of GP involvement in their quality improvement activities, increased.

6.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility’s quality improvement activities?

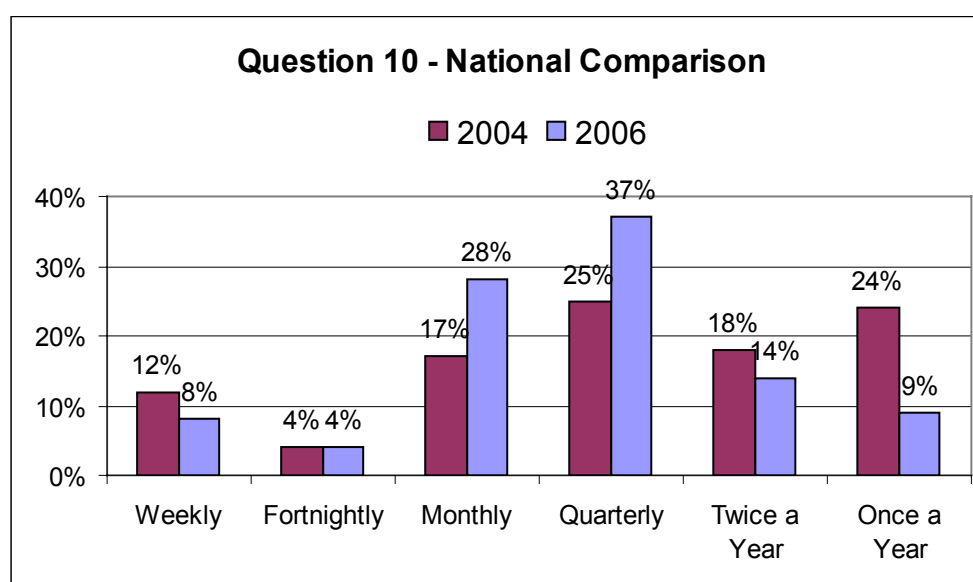
As indicated in the chart above, a higher proportion of aged care facilities indicated that they were satisfied or very satisfied with the amount of GP involvement in their quality improvement activities, in the 2006 Survey (52%), as compared with the 2004 Baseline Survey (50%).

These results indicate that over the period that elapsed between the 2004 Baseline and 2006 Survey the satisfaction of aged care facilities increased, in relation to the amount of involvement of GPs, in their quality improvement activities.

6.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?

As indicated in the chart above, a significantly higher proportion of aged care facilities reported some type of direct or indirect contact with their local Division of General Practice, in the 2006 Survey (70%), as compared with the 2004 Baseline Survey (57%).

These results indicate that the proportion of aged care facilities having contact with their local Division of General Practice, increased over the period that elapsed between the 2004 Baseline and 2006 Survey.

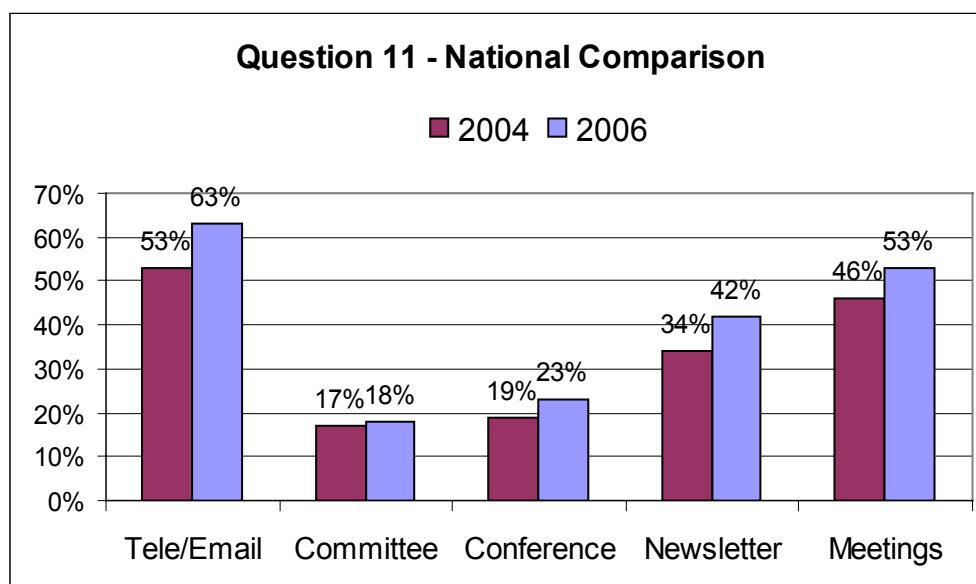
6.10 Question 10 – What was the frequency of that contact?

The chart above identifies, for the 2004 Baseline Survey and the 2006 Survey, the frequency of contact between aged care facilities and Divisions of General Practice, for all facilities that reported such contact. As illustrated, in the 2006 Survey, a significantly higher proportion of facilities reported monthly (28% vs. 17%) or quarterly (37% vs. 25%) contact. This was offset by a lower proportion reporting contact weekly (8% vs. 12%), twice a year (14% vs. 18%) or once a year (9% vs. 24%).

The proportion of facilities therefore, which reported contact, at least quarterly (weekly, fortnightly, monthly or quarterly) was 77% in the 2006 Survey, as compared with 58% in the 2004 Baseline Survey.

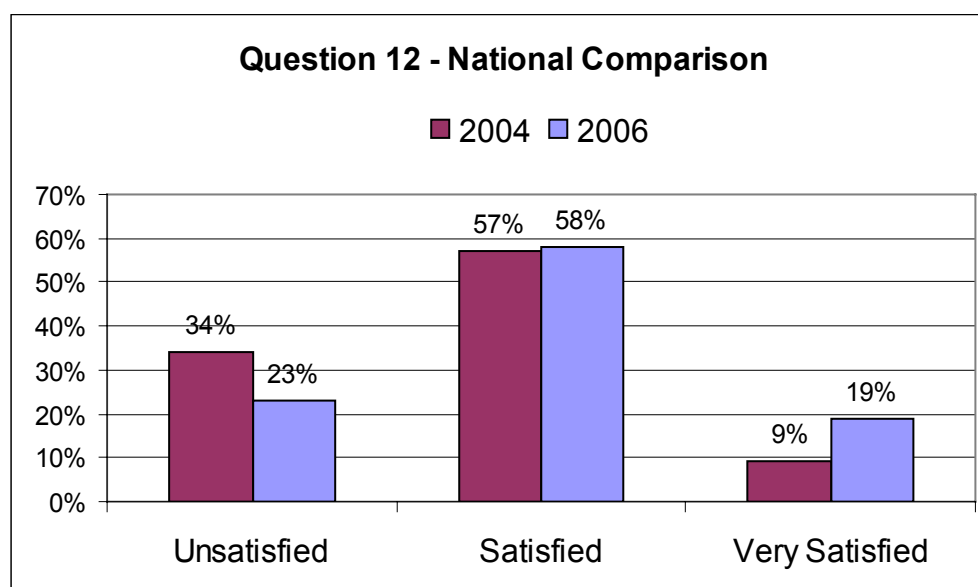
These results indicate that over the period that elapsed between the 2004 Baseline and 2006 Survey, aged care facilities, broadly, increased the frequency of contact with their local Division of General Practice.

6.11 Question 11 – What type of contact did you have with your local Division of General Practice?



As identified in the chart above, in the 2006 Survey, a higher proportion of aged care facilities reported they had contact via telephone/e-mail (63% vs. 53%), through committees (18% vs. 17%), conferences (23% vs. 19%), newsletters (42% vs. 34%) and meetings (53% vs. 46%). The 2006 Survey also included a response option 'Through Aged Care GP Panel', this data however, is not included in the chart, as this response option was not included in the 2004 Baseline Survey.

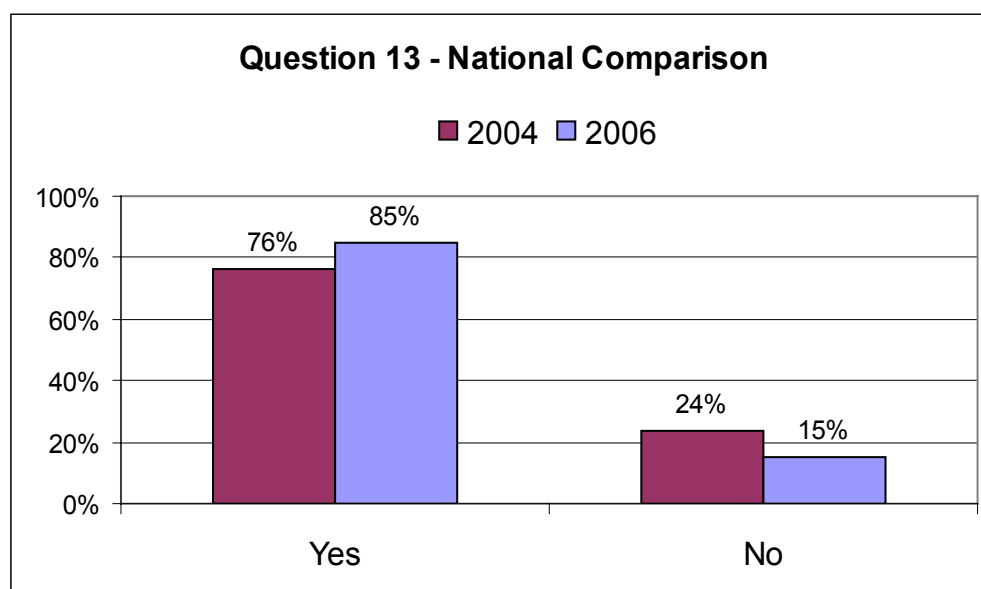
These results indicate that over the period that elapsed between the 2004 Baseline Survey and the 2006 Survey, each type of contact was undertaken by an increased proportion of aged care facilities.

6.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?

As indicated in the chart above, a higher proportion of aged care facilities indicated that they were satisfied or very satisfied with the contact between themselves and their local Division of General Practice, in the 2006 Survey (77%), as compared with the 2004 Baseline Survey (66%).

These results indicate that over the period that elapsed between the 2004 Baseline and 2006 Survey, aged care facilities' satisfaction, in terms of their contact with their local Division of General Practice, increased.

6.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



As indicated in the chart above, 85% of facilities indicated they were aware of the Aged Care GP Panels Initiative in the 2006 Survey, compared with 76% in the 2004 Baseline Survey.

These results indicate that awareness of the Aged Care GP Panels Initiative increased over the period that elapsed between the 2004 Baseline Survey and 2006 Survey.

6.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?

This question was not included in the 2004 Baseline Survey and therefore, no comparison is provided.

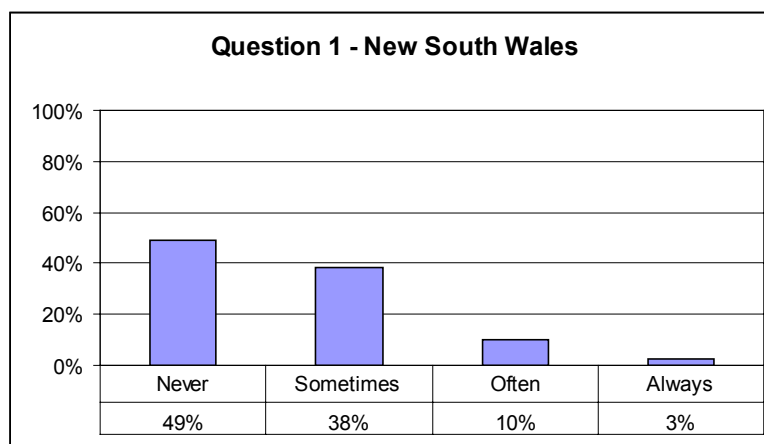
6.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

This question was not included in the 2004 Baseline Survey and therefore, no comparison is provided.

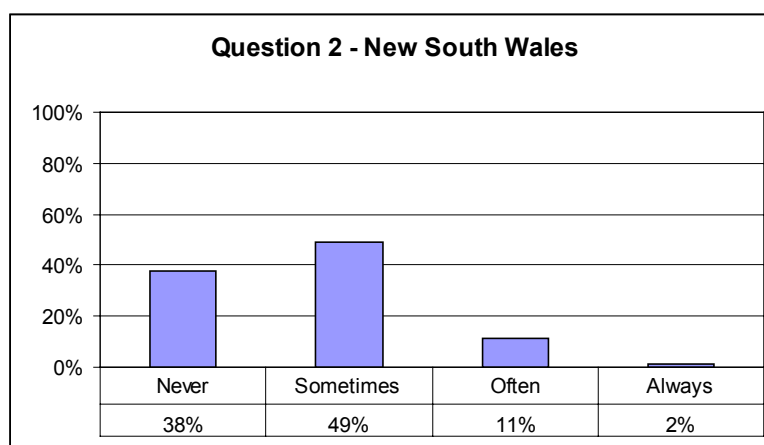
7 Results by State/Territory

7.1 New South Wales

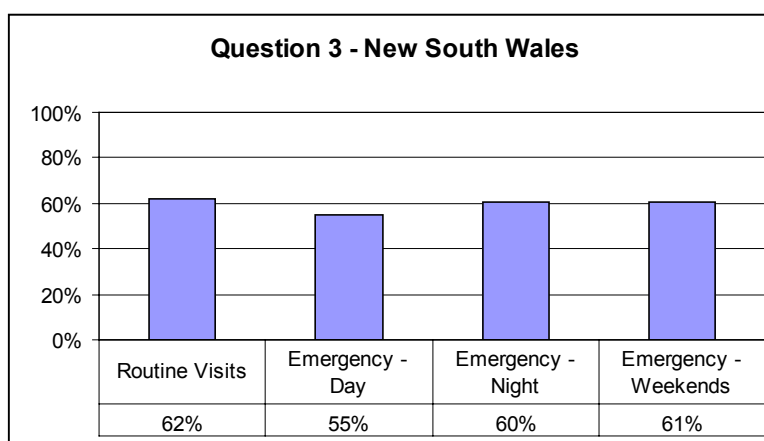
7.1.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



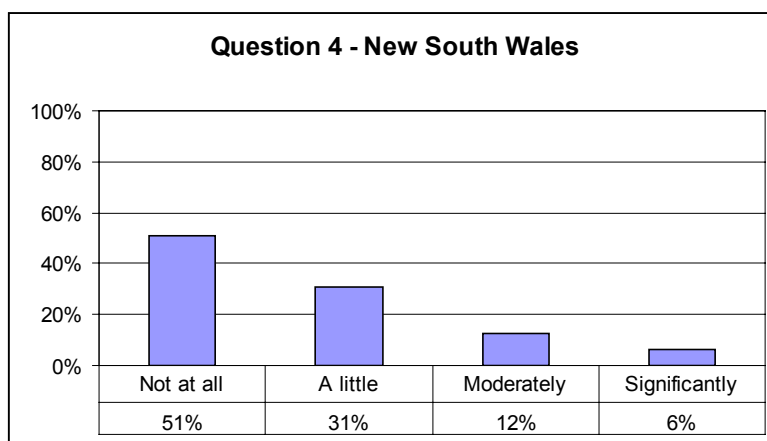
7.1.2 Question 2 – Did existing residents have difficulty obtaining GP services?



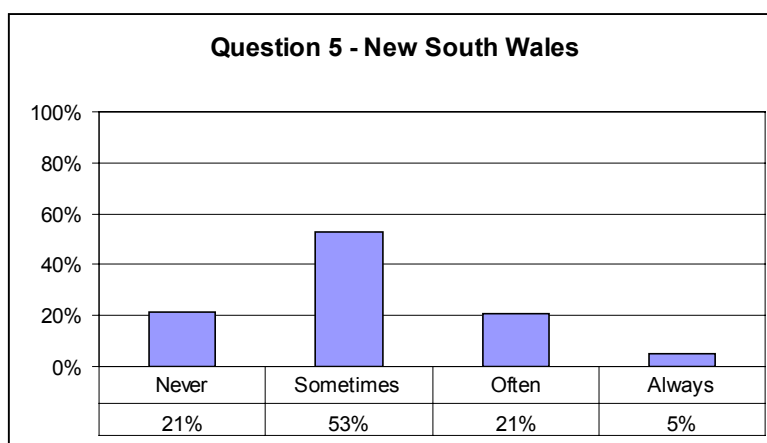
7.1.3 Question 3 – If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?



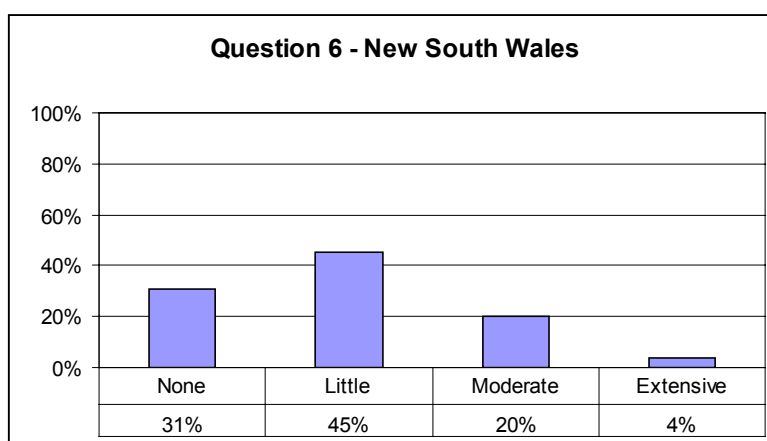
7.1.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?



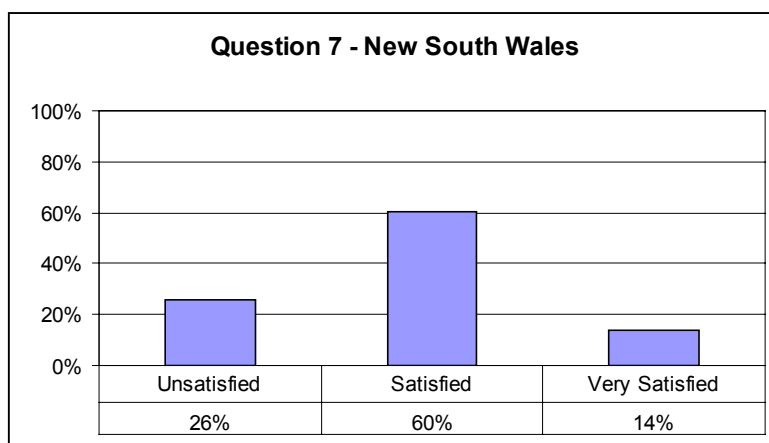
7.1.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



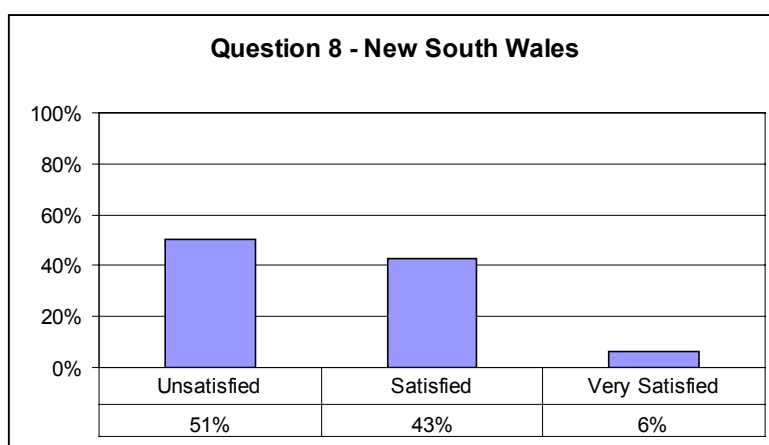
7.1.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



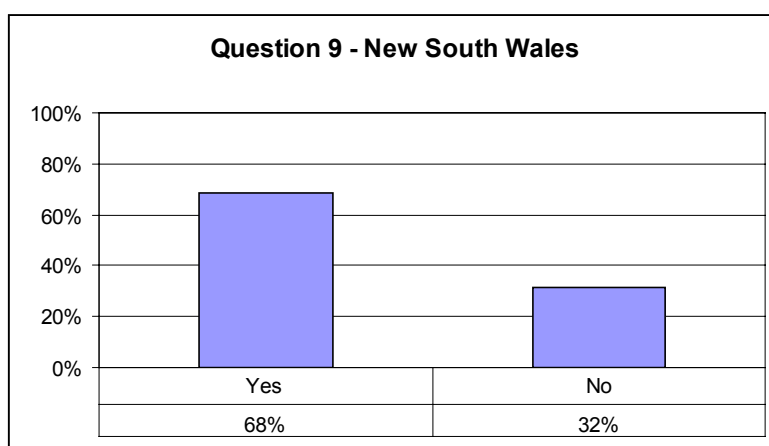
7.1.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?

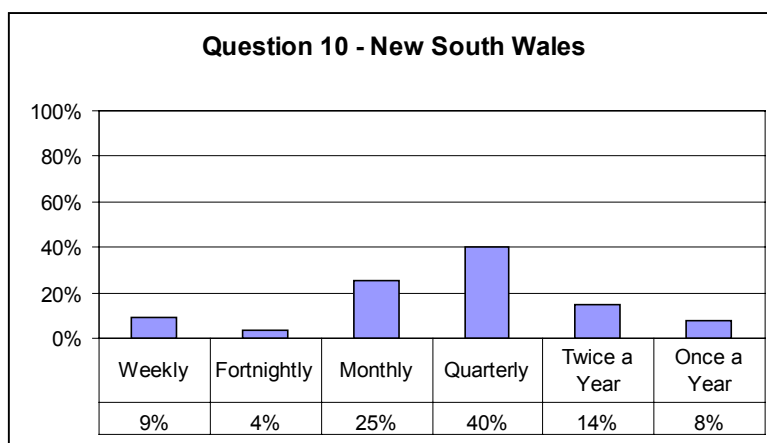
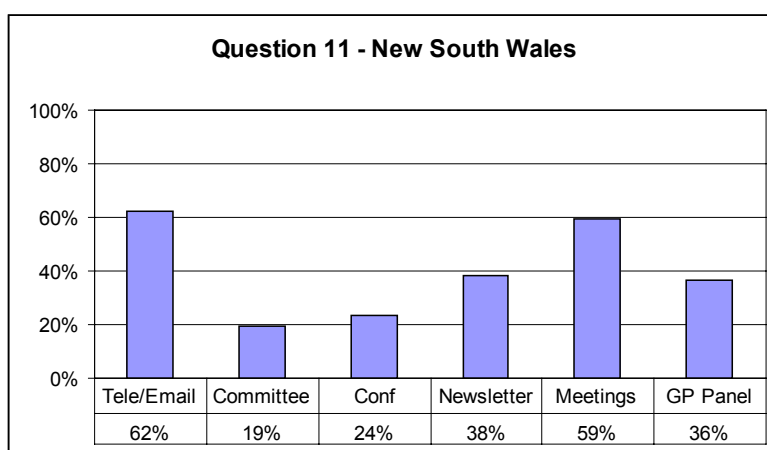
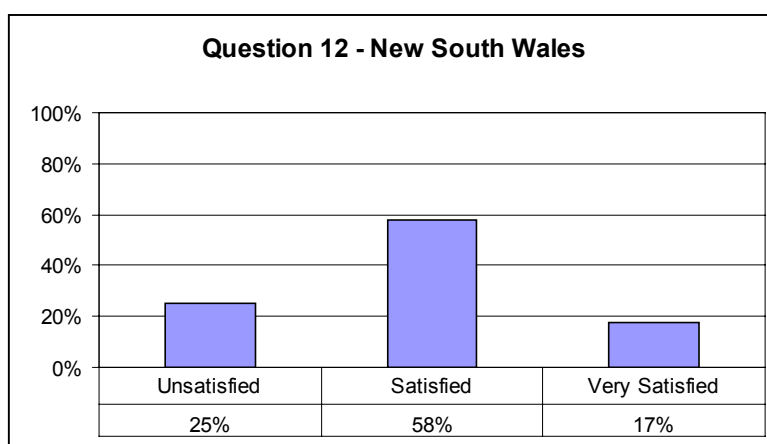


7.1.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?

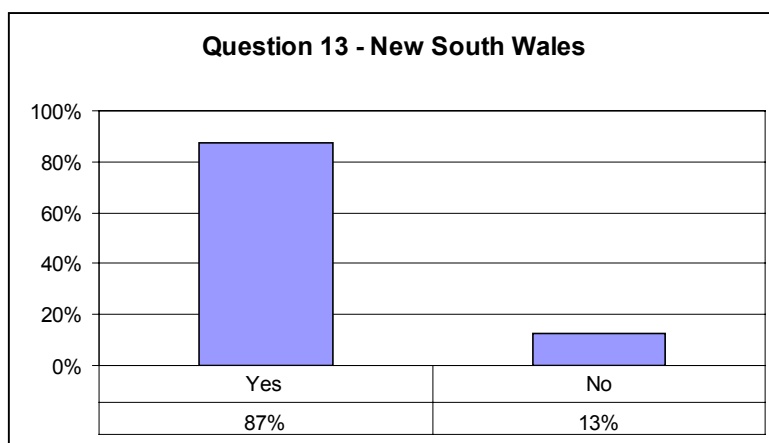


7.1.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?

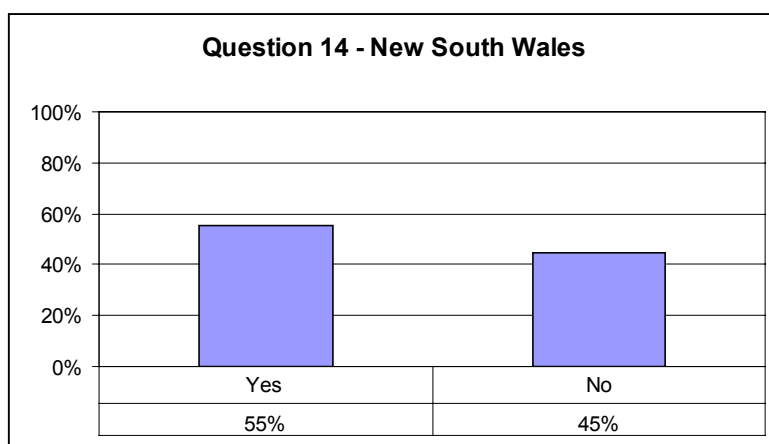


7.1.10 Question 10 – What was the frequency of that contact?**7.1.11 Question 11 – What type of contact did you have with your local Division of General Practice?****7.1.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?**

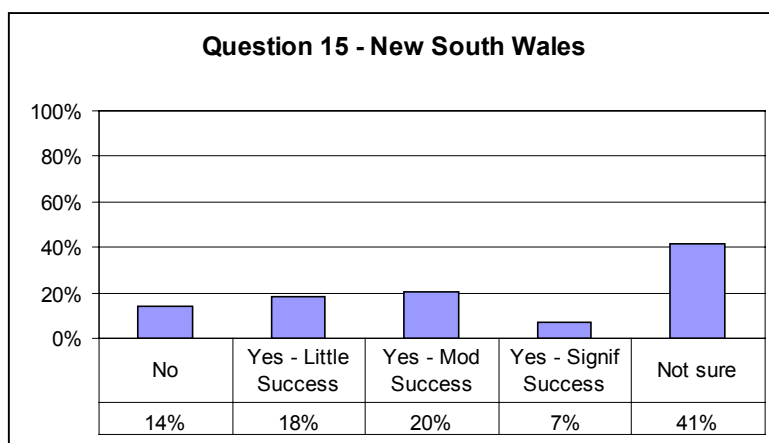
7.1.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



7.1.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?

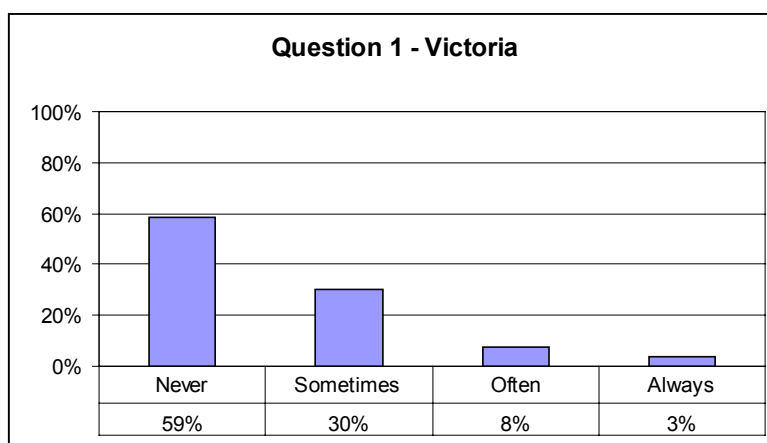


7.1.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

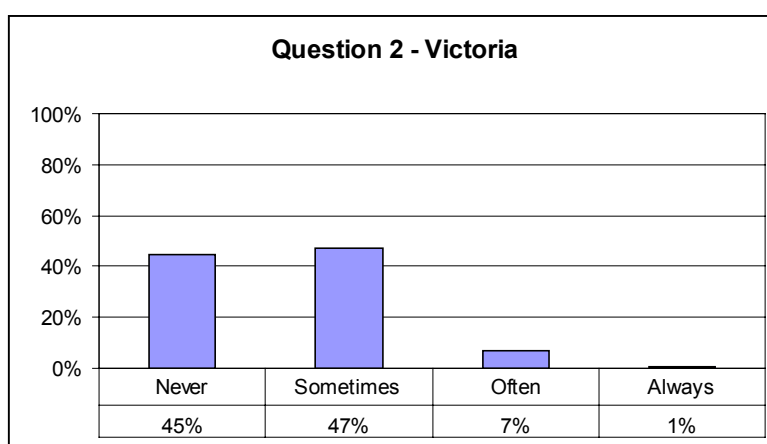


7.2 Victoria

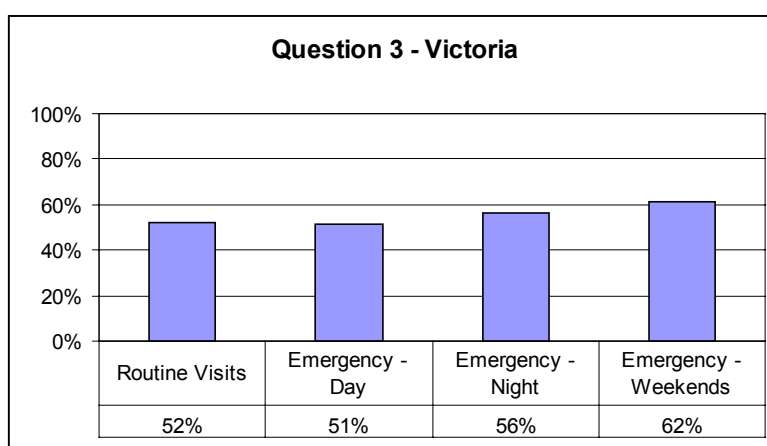
7.2.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



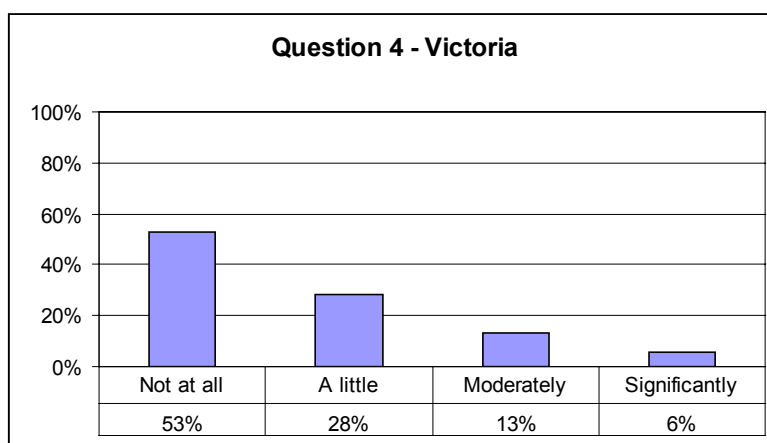
7.2.2 Question 2 – Did existing residents have difficulty obtaining GP services?



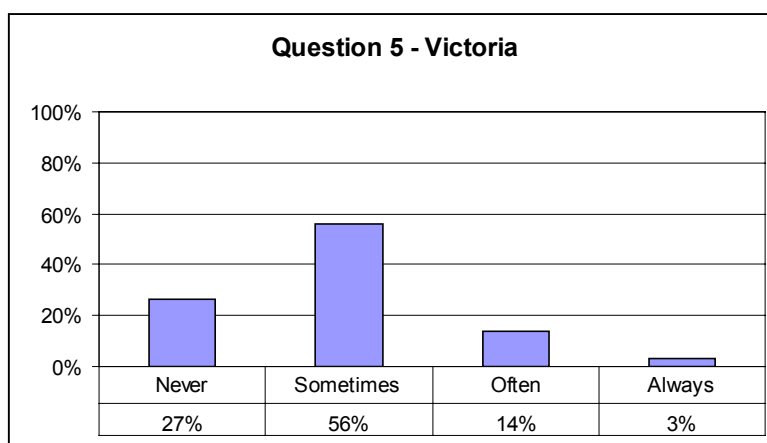
7.2.3 Question 3 – If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?



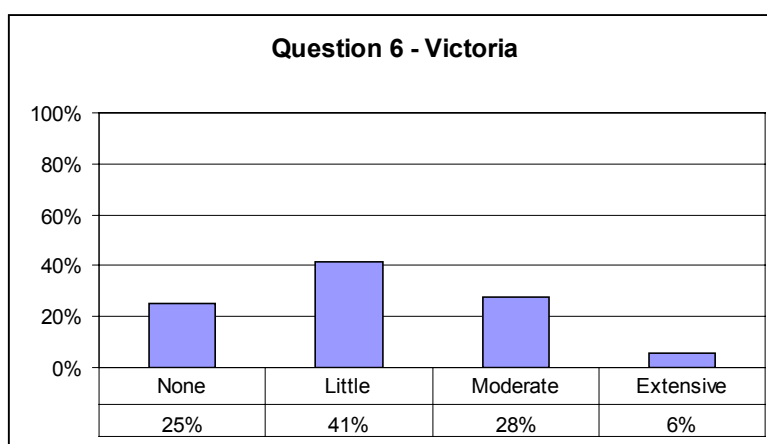
7.2.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?



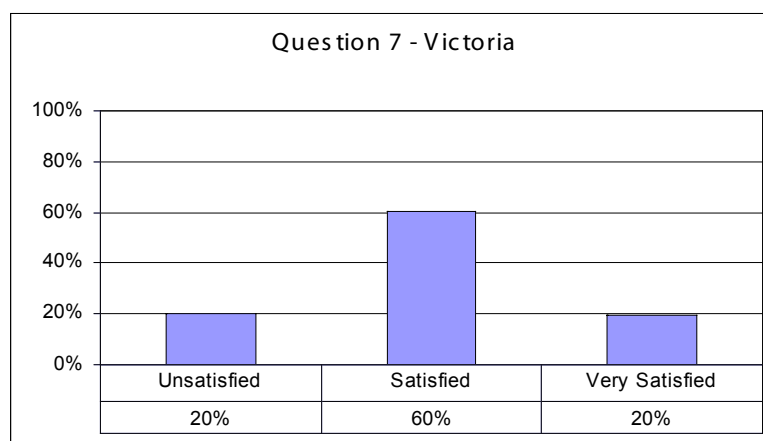
7.2.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



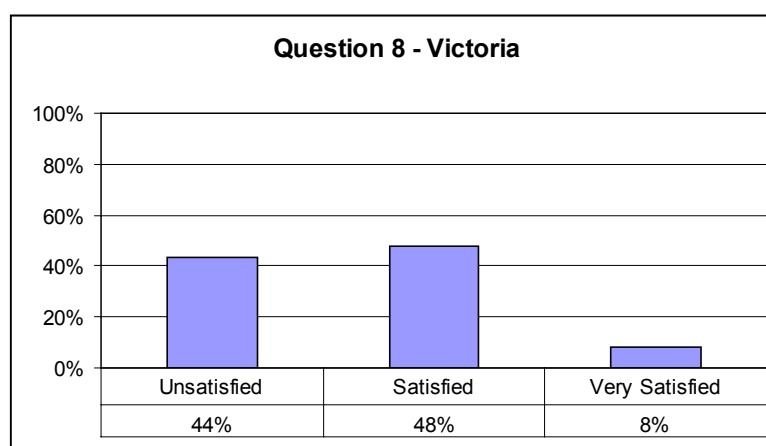
7.3.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



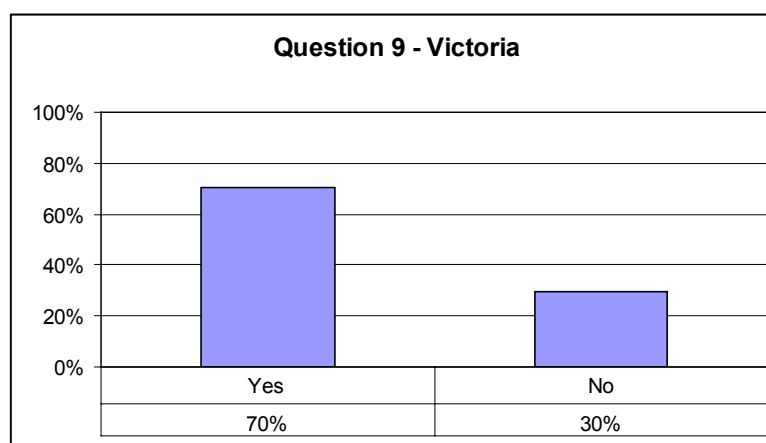
7.2.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



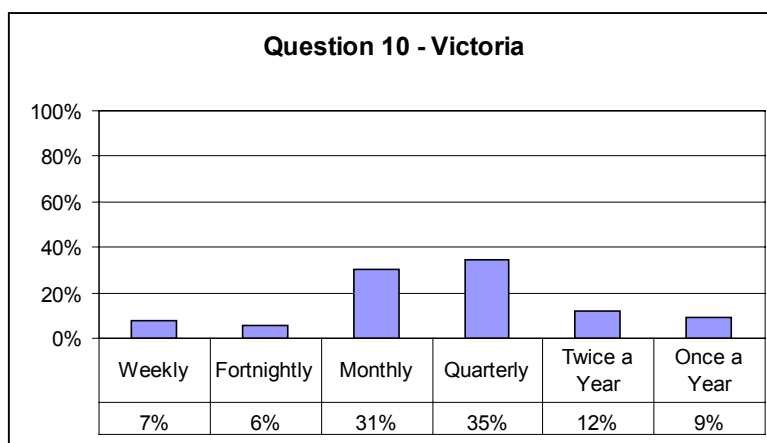
7.2.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?



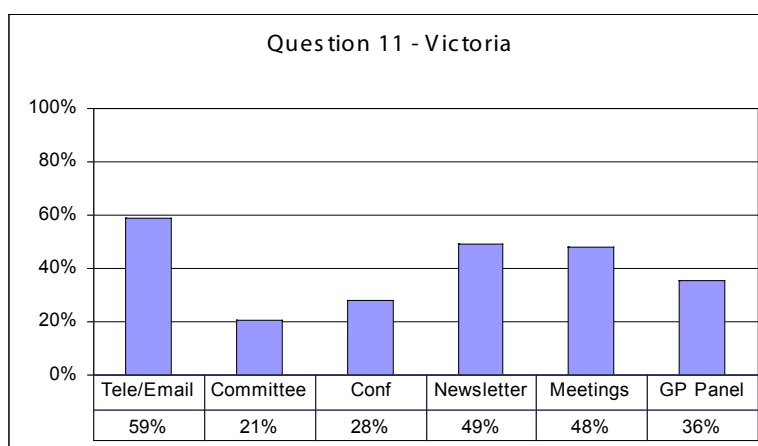
7.2.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?



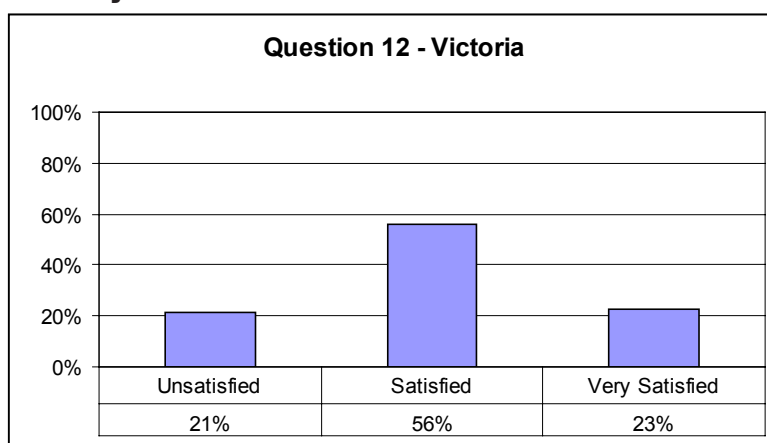
7.2.10 Question 10 – What was the frequency of that contact?



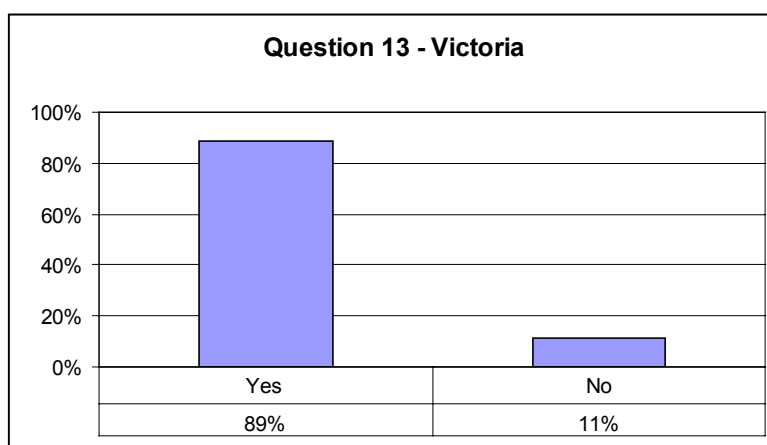
7.2.11 Question 11 – What type of contact did you have with your local Division of General Practice?



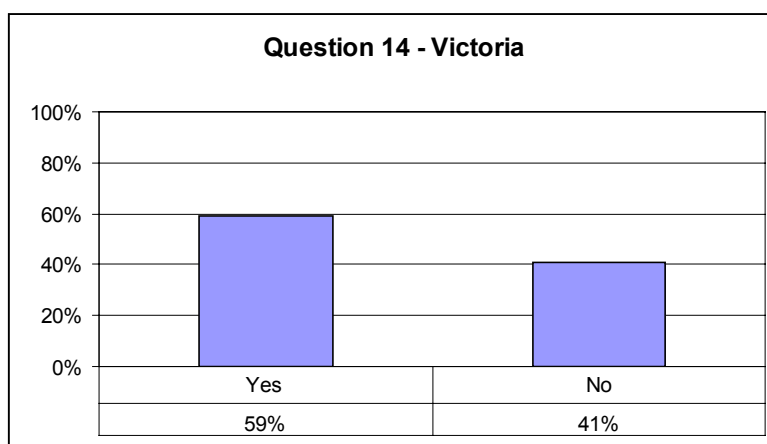
7.2.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?



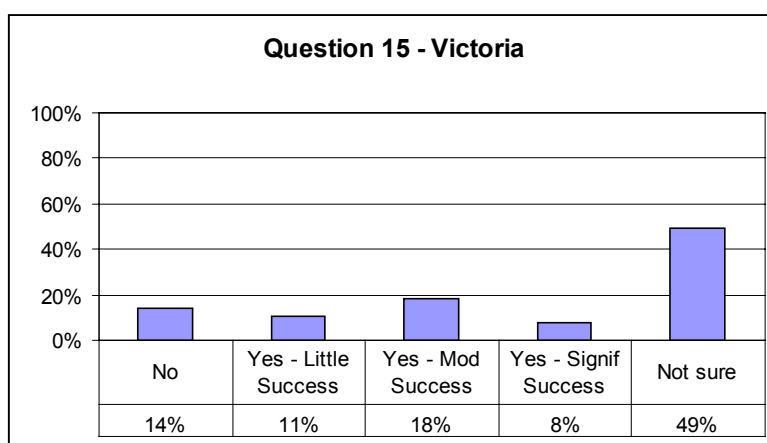
7.2.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



7.2.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?

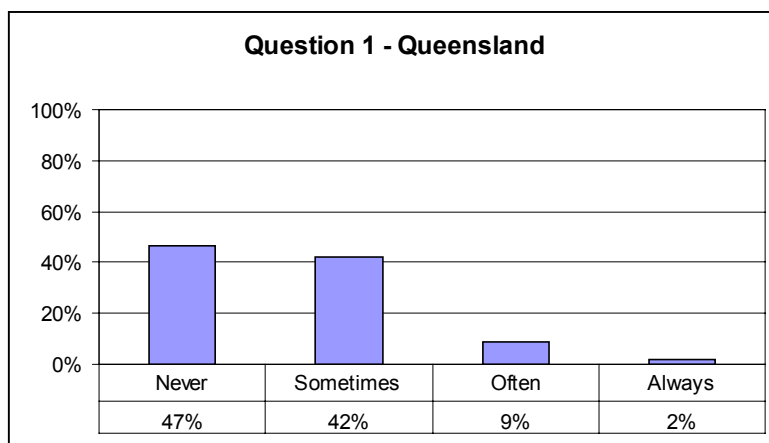


7.2.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

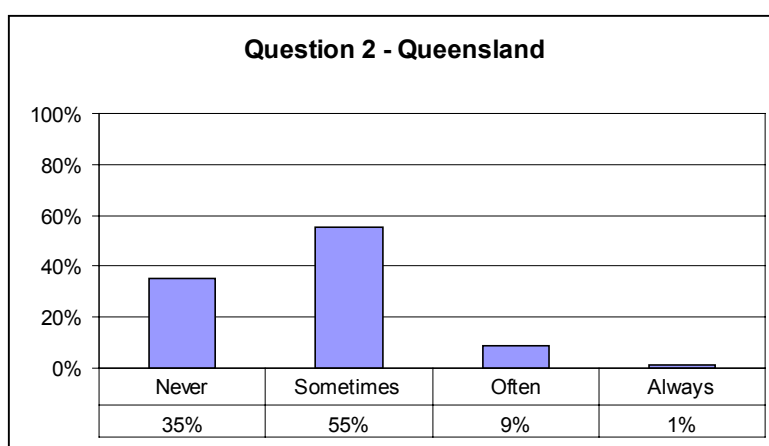


7.3 Queensland

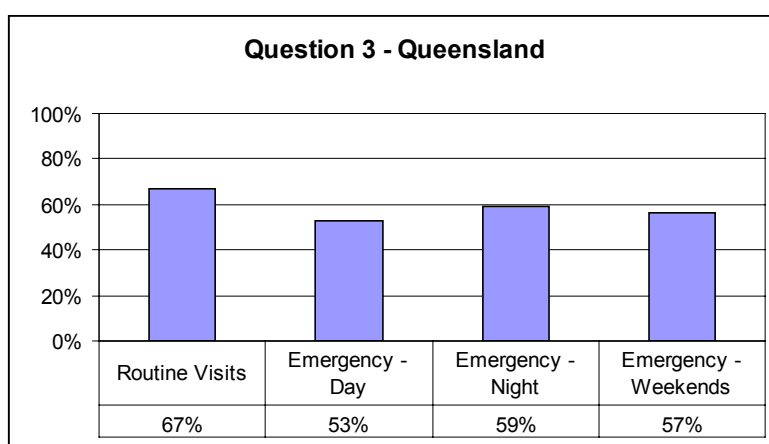
7.3.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



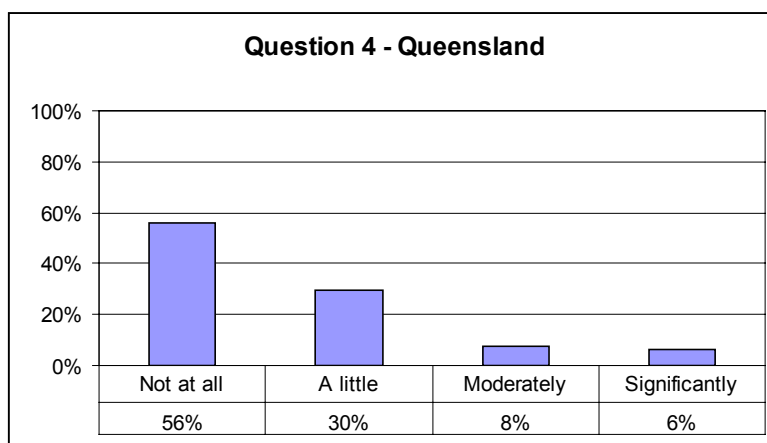
7.3.2 Question 2 – Did existing residents have difficulty obtaining GP services?



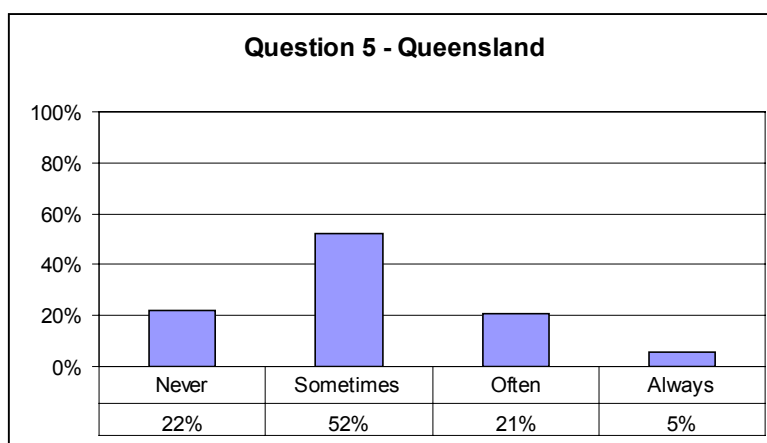
7.3.3 Question 3 – If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?



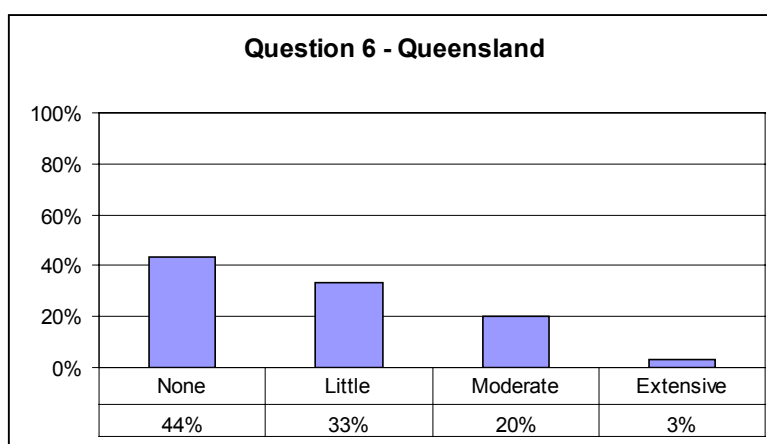
7.3.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?



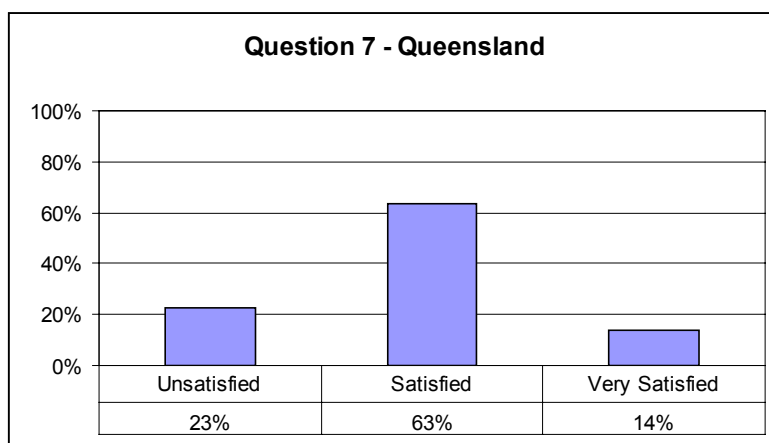
7.3.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



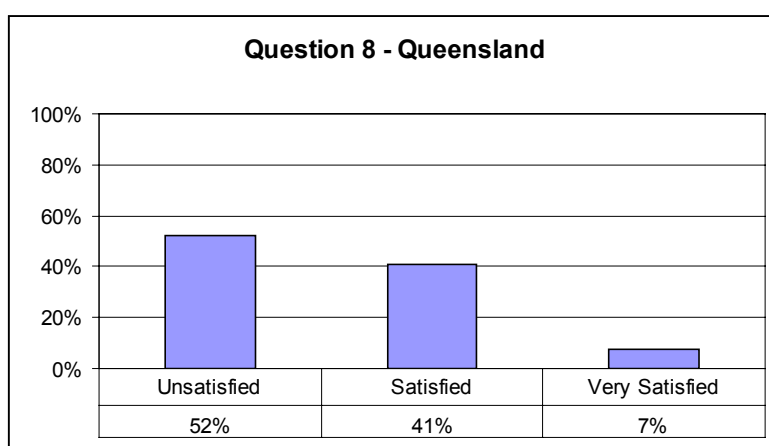
7.3.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



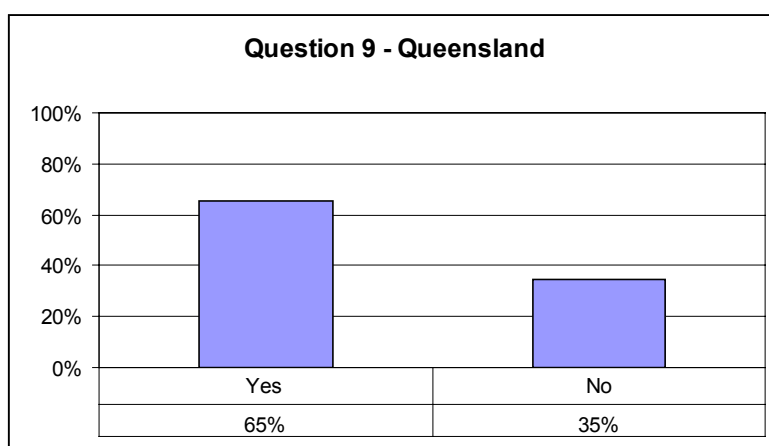
7.3.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?

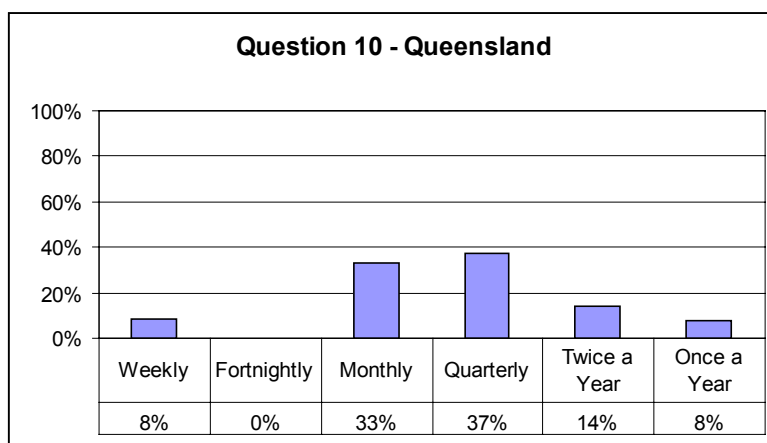
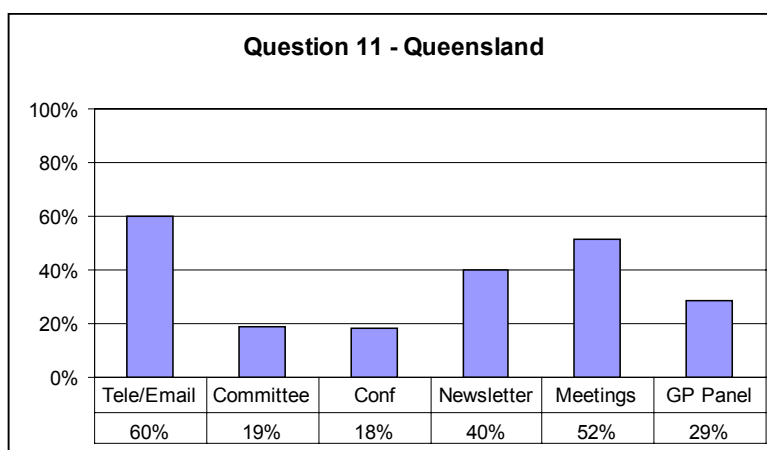
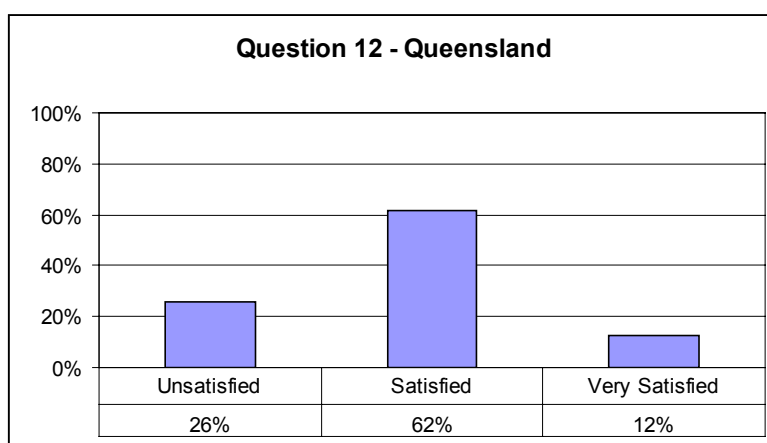


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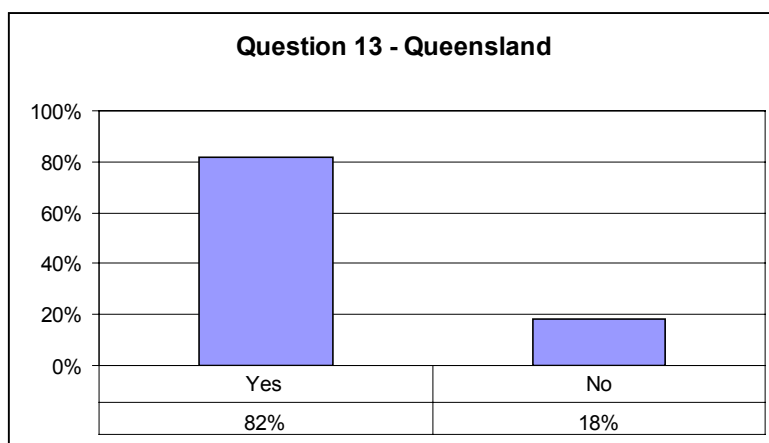


7.3.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?

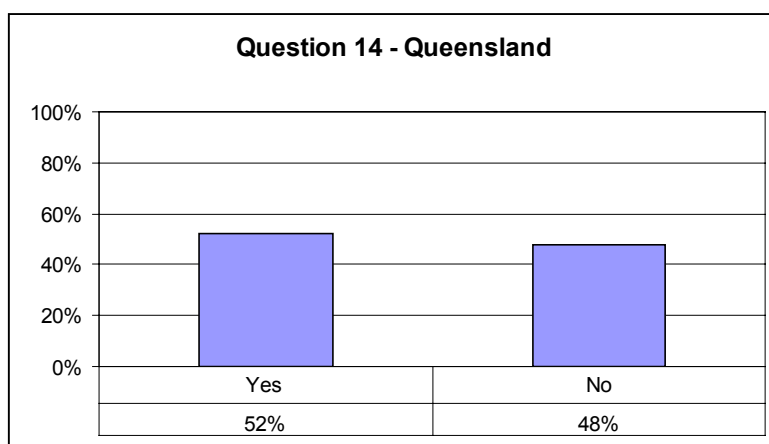


7.3.10 Question 10 – What was the frequency of that contact?**7.3.11 Question 11 – What type of contact did you have with your local Division of General Practice?****7.3.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?**

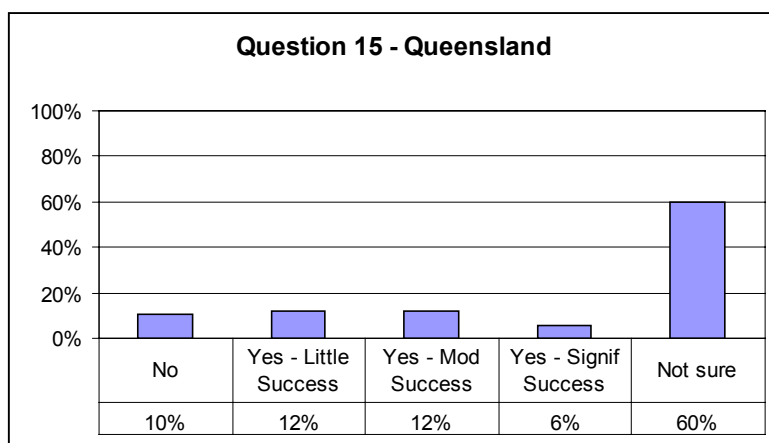
7.3.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



7.3.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?

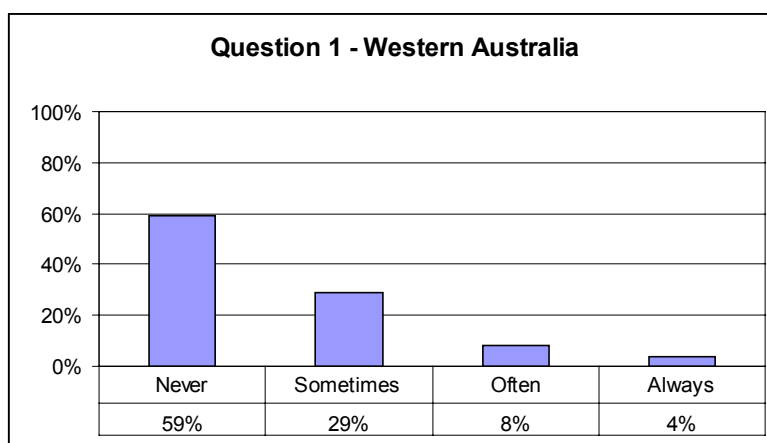


7.3.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

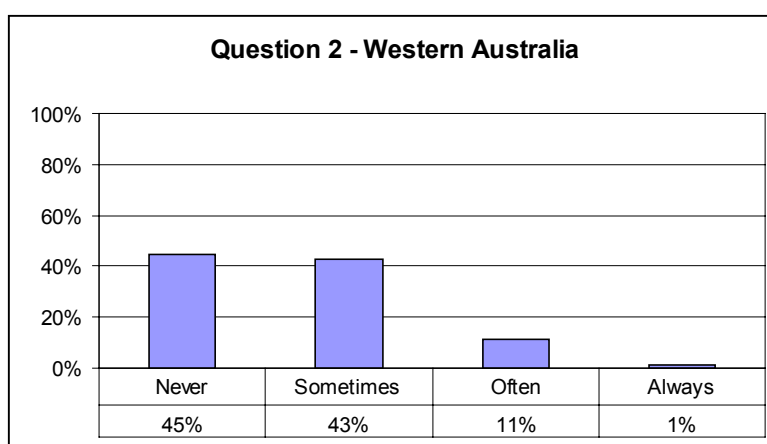


7.4 Western Australia

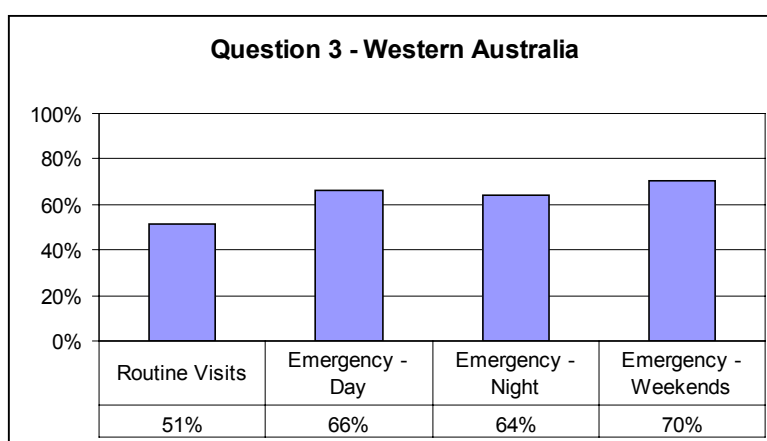
7.4.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



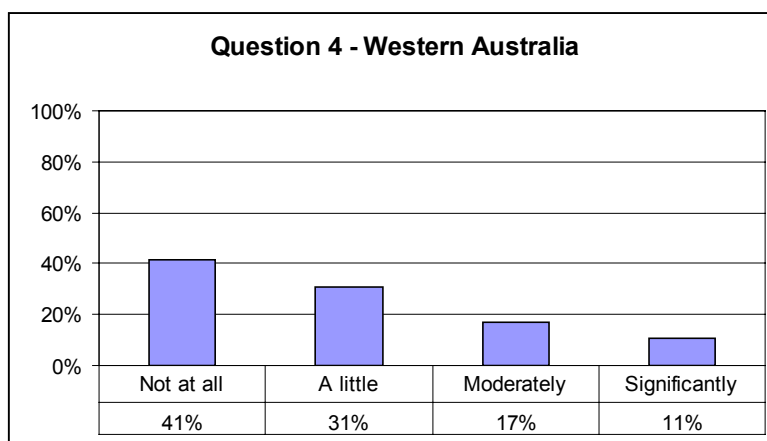
7.4.2 Question 2 – Did existing residents have difficulty obtaining GP services?



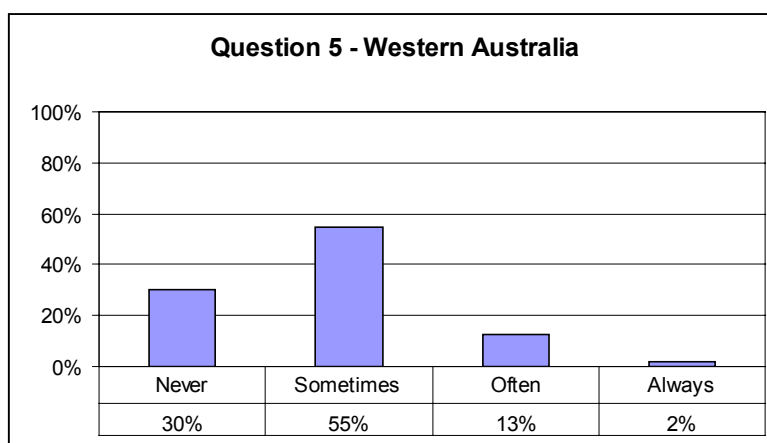
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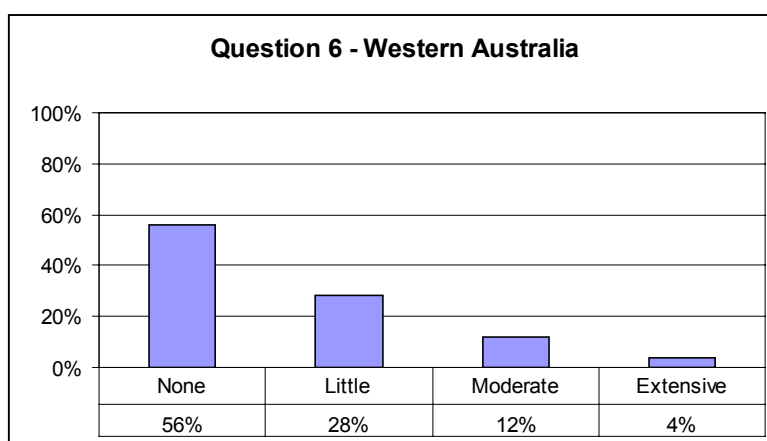
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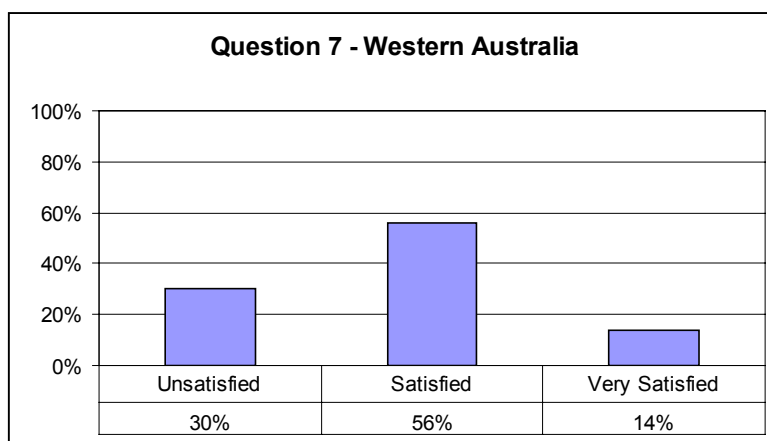
7.4.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



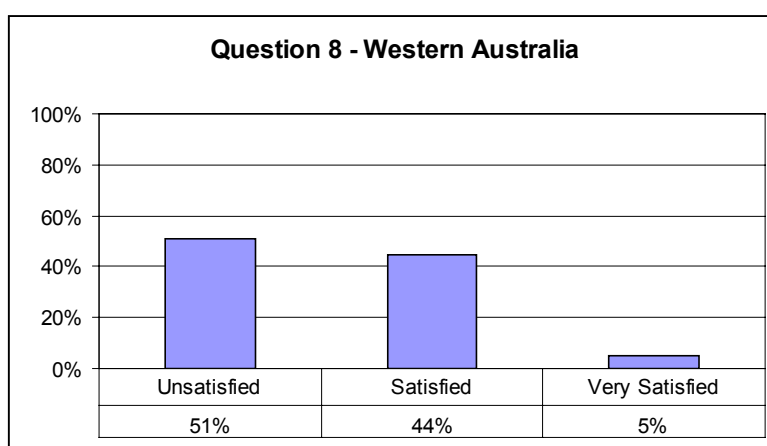
7.4.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



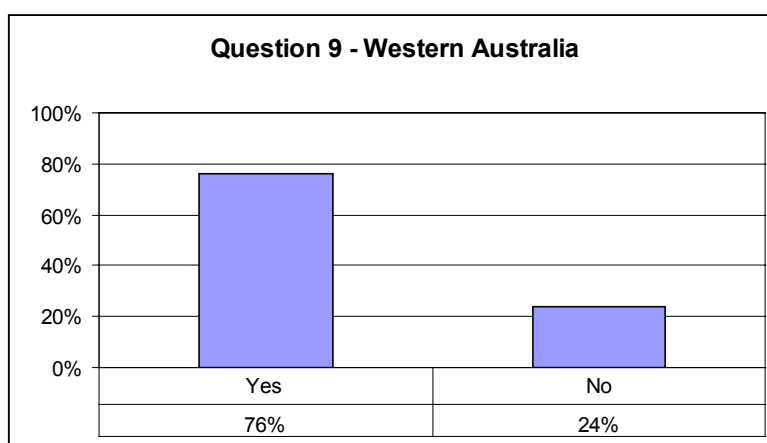
7.4.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



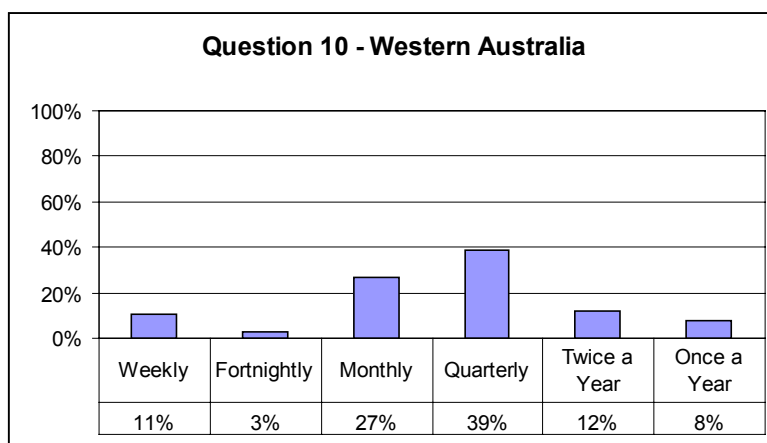
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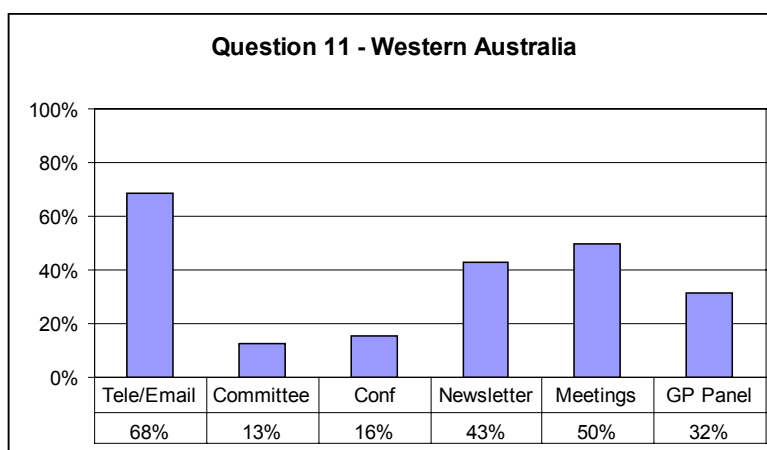
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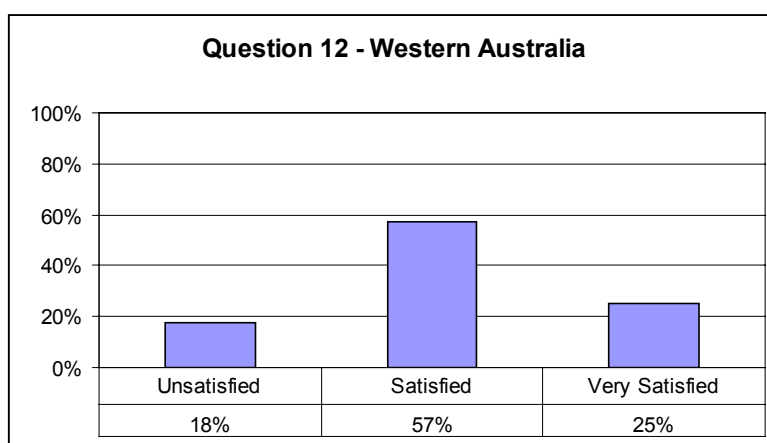
7.4.10 Question 10 – What was the frequency of that contact?



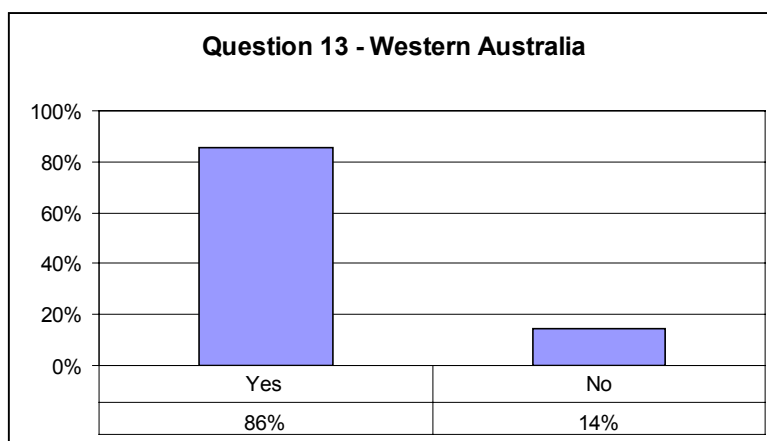
7.4.11 Question 11 – What type of contact did you have with your local Division of General Practice?



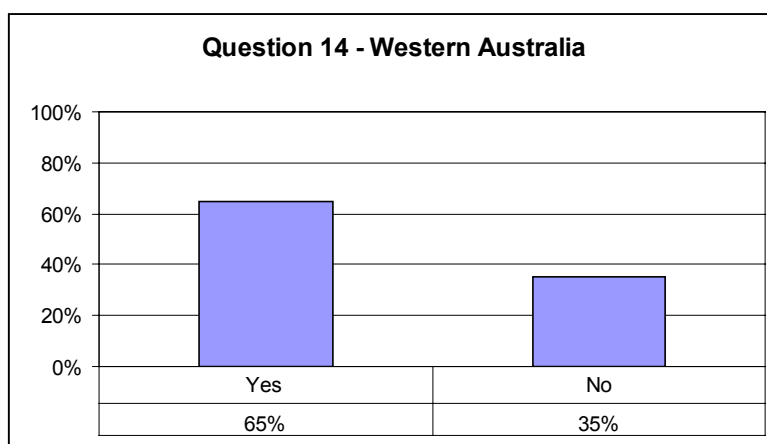
7.4.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?



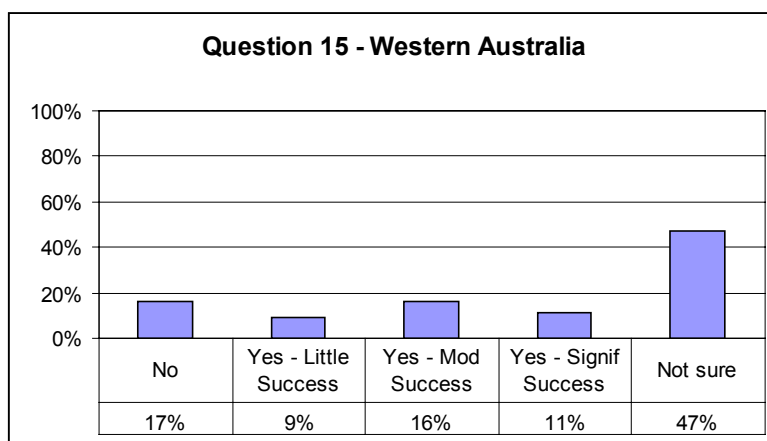
7.4.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



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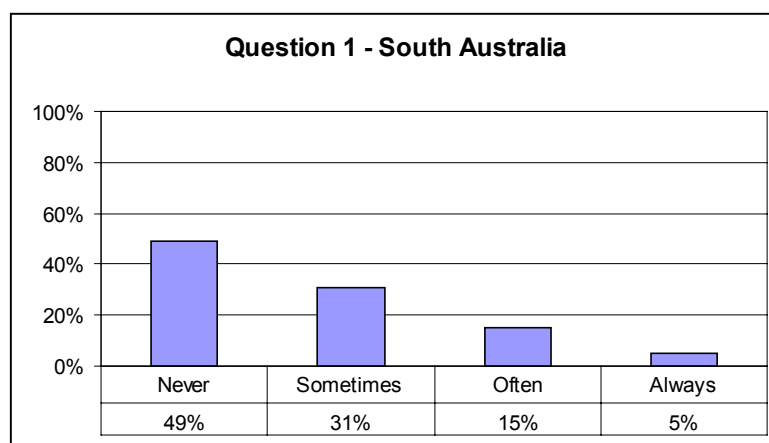


7.4.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

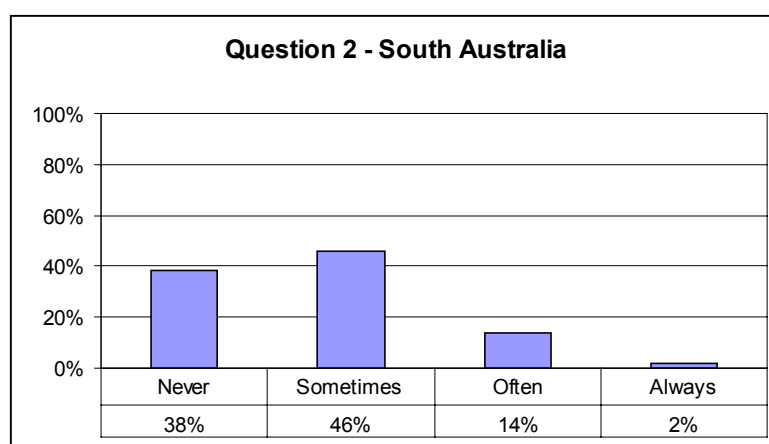


7.5 South Australia

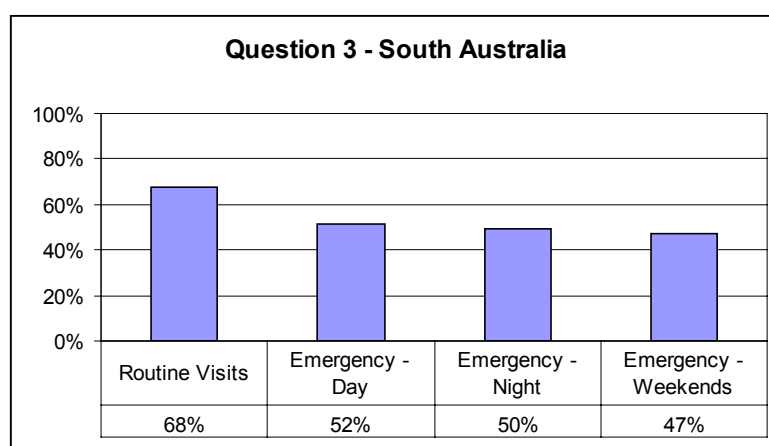
7.5.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



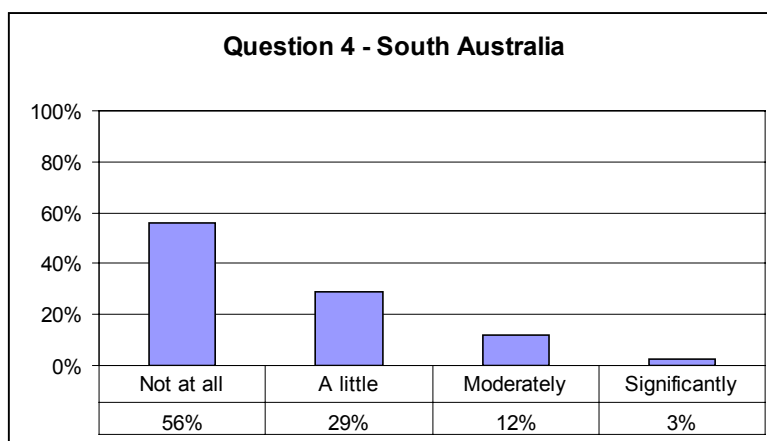
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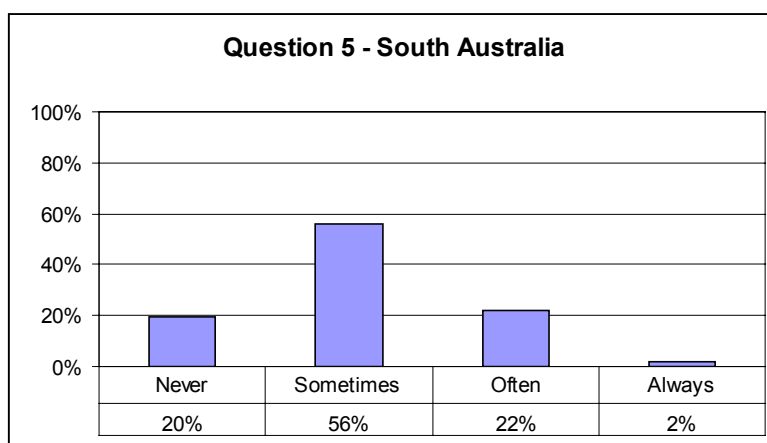
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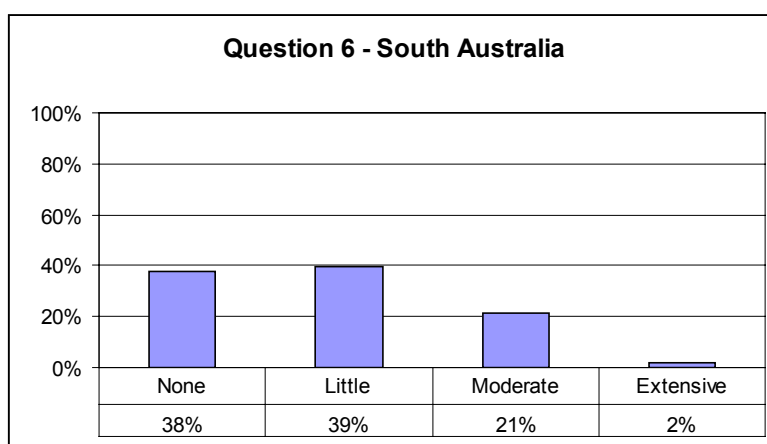
7.5.4 Question 4 – To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?



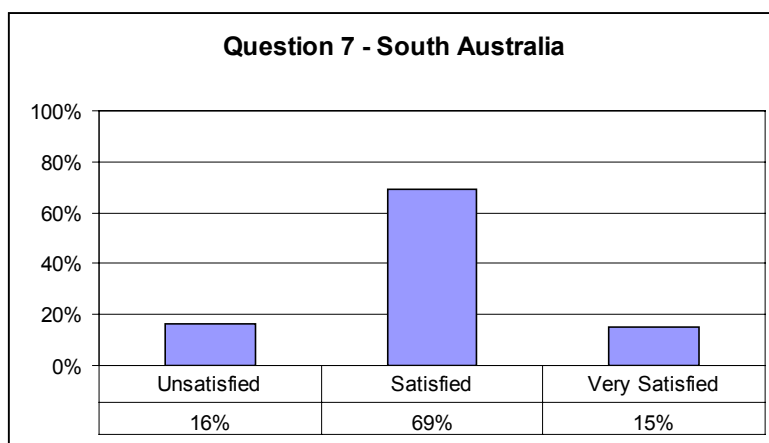
7.5.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



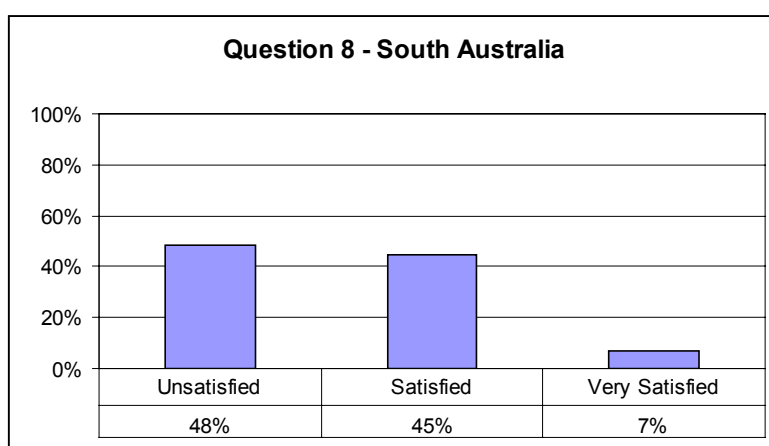
7.5.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



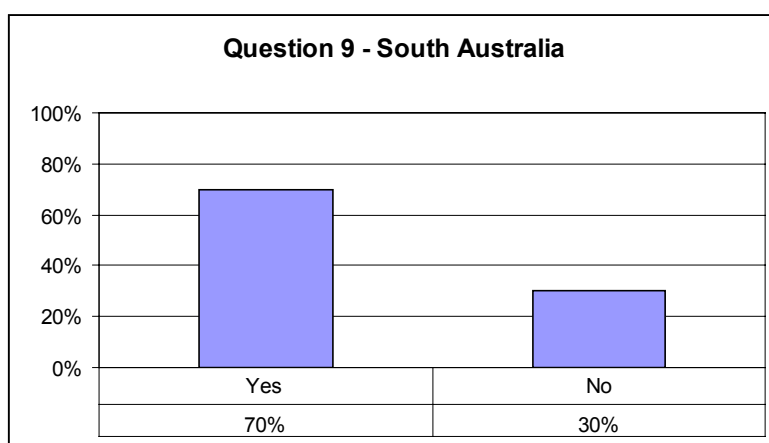
7.5.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?

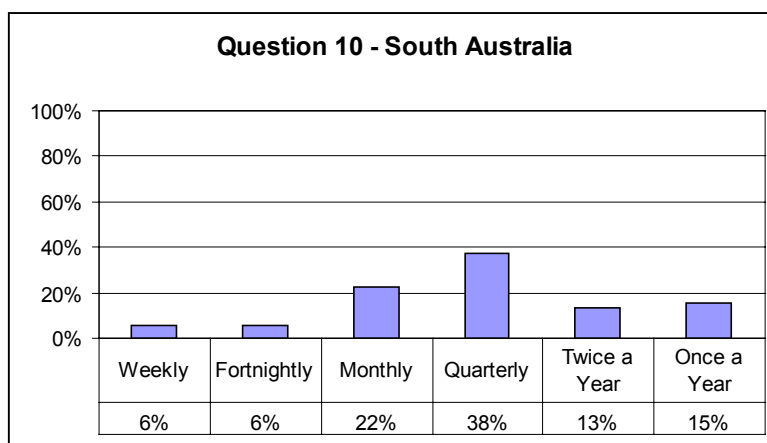
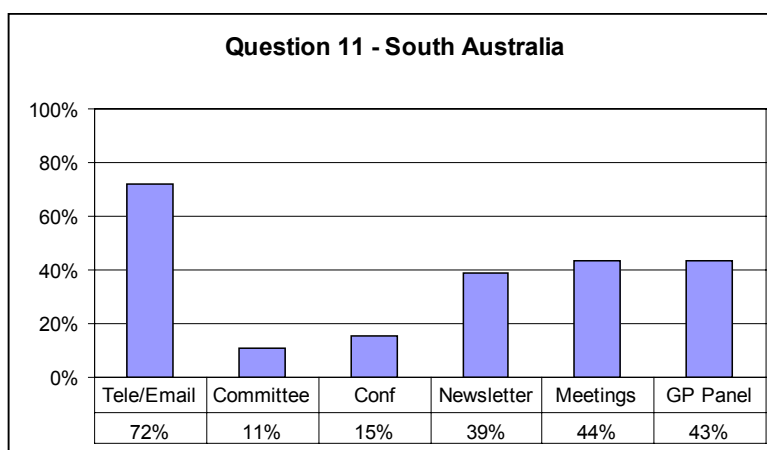
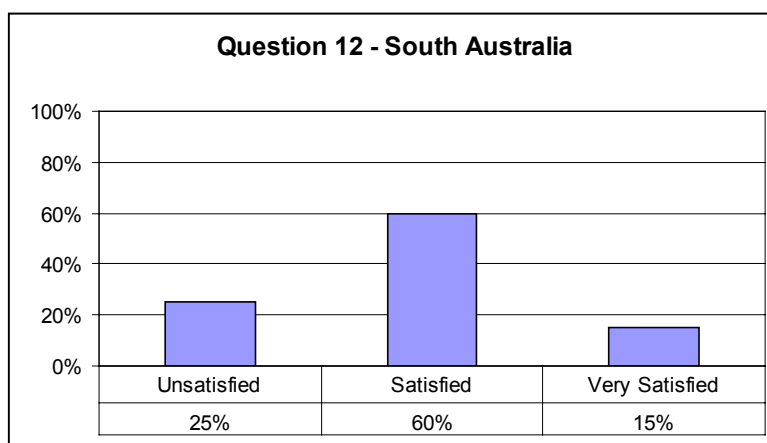


7.5.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?

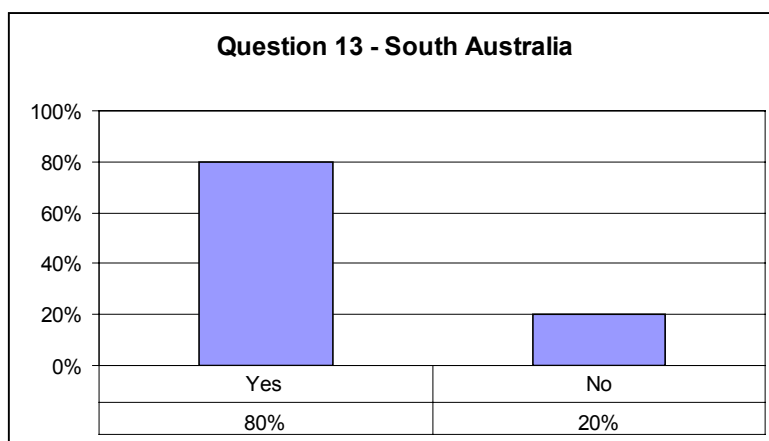


7.5.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?

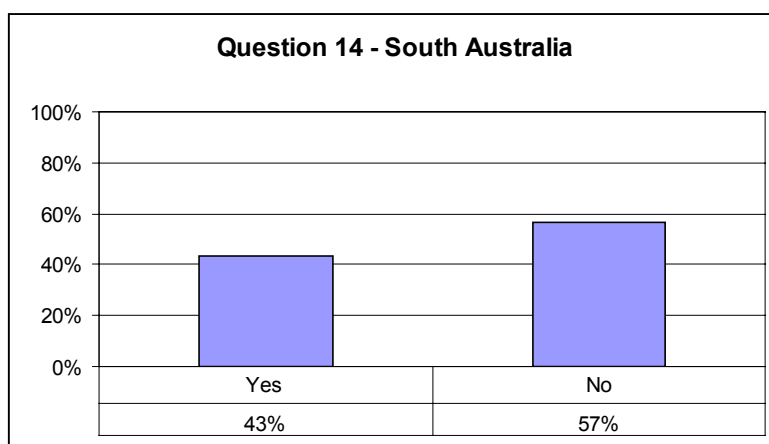


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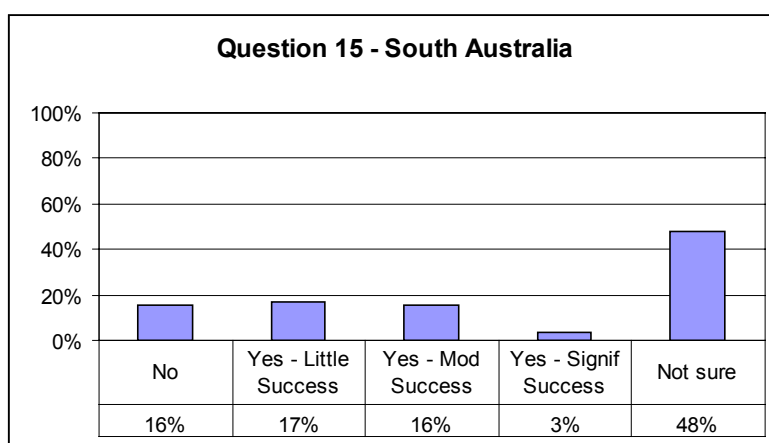
7.5.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



7.5.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?

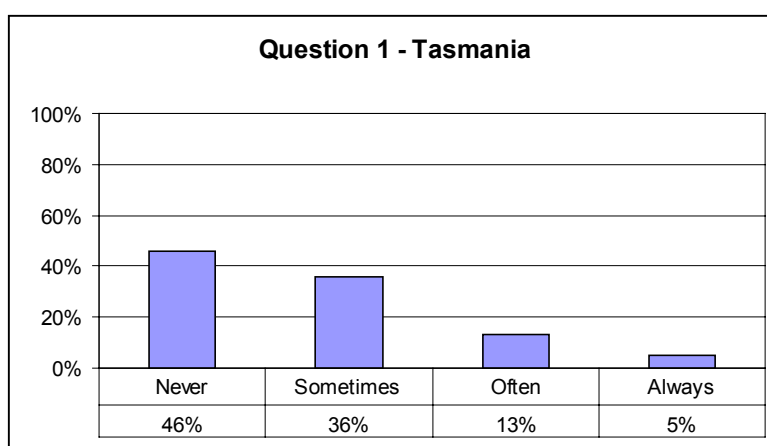


7.5.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

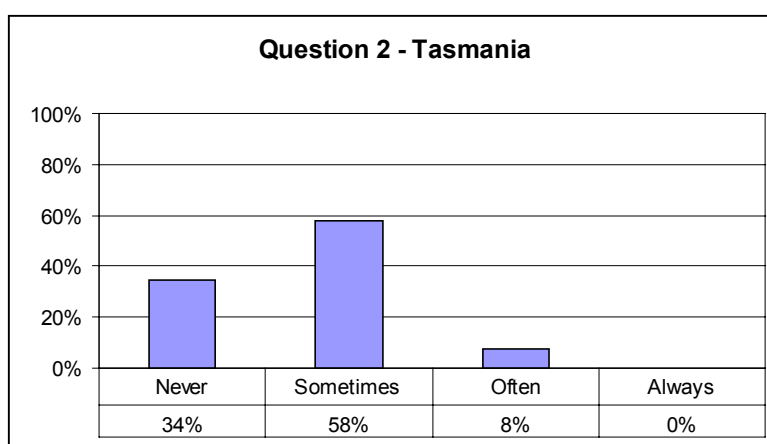


7.6 Tasmania

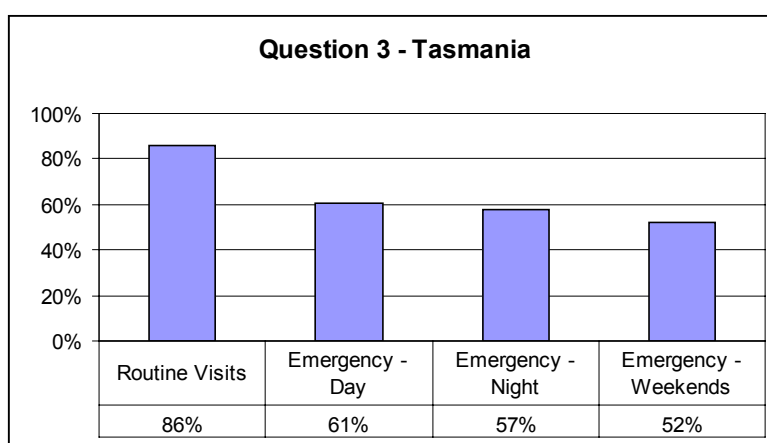
7.6.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



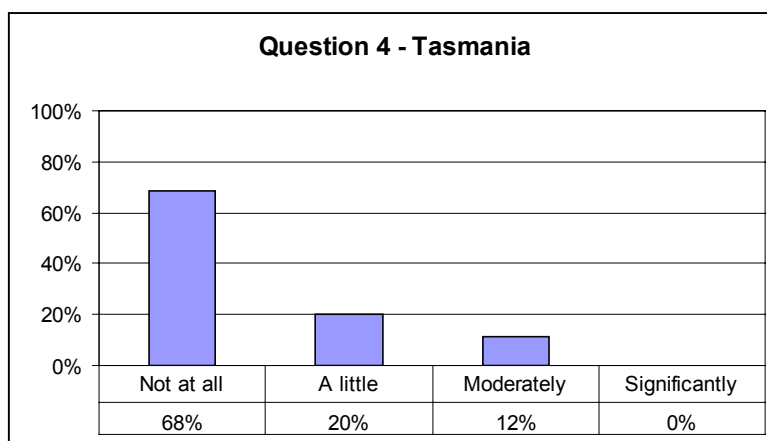
7.6.2 Question 2 – Did existing residents have difficulty obtaining GP services?



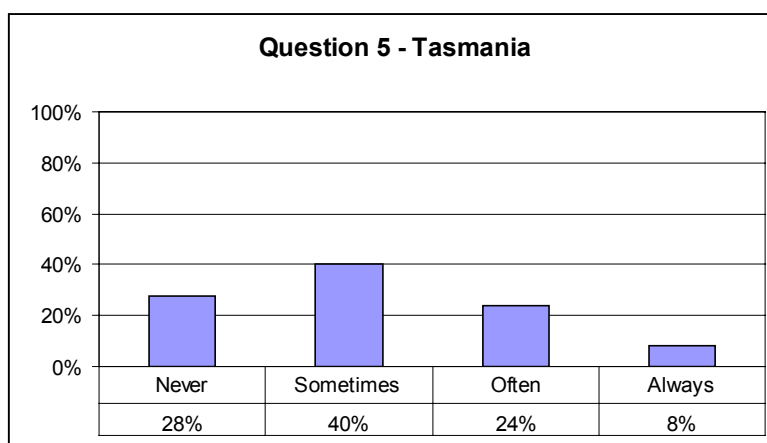
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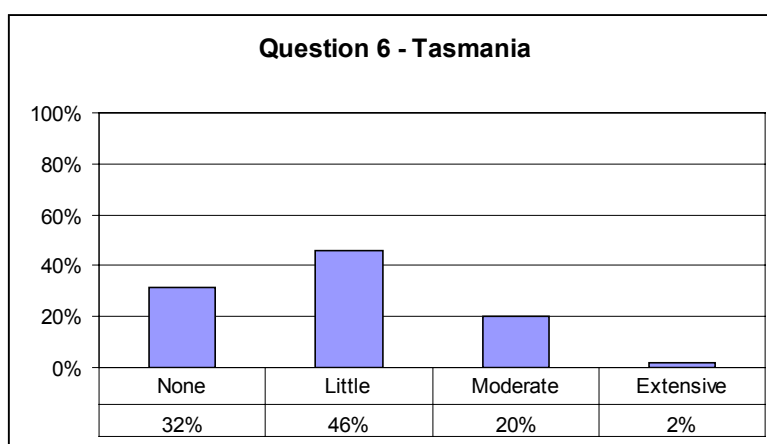
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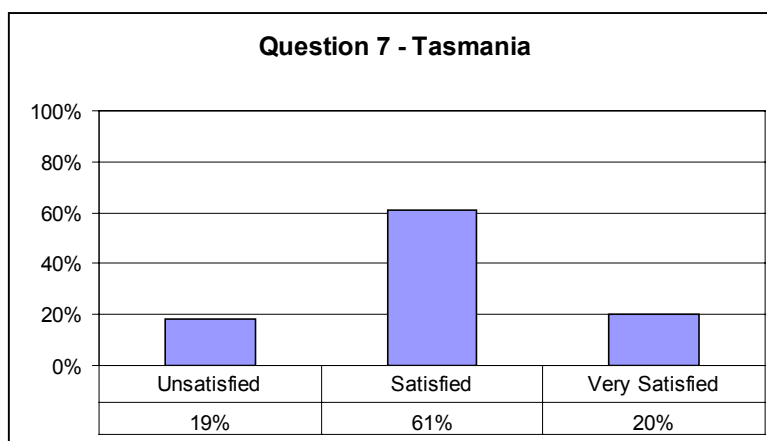
7.6.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



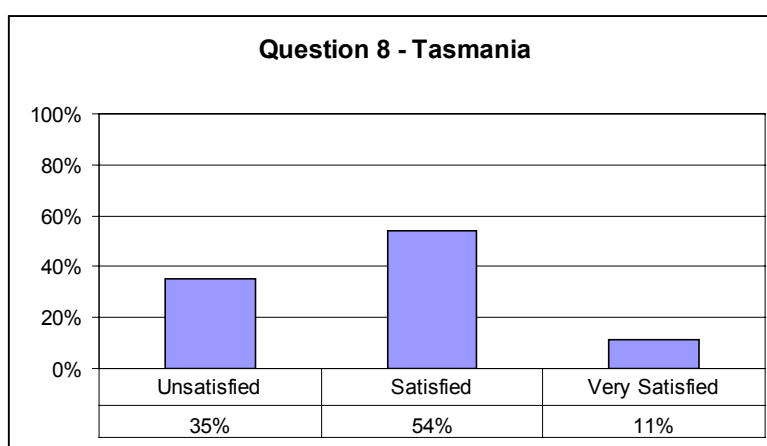
7.6.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



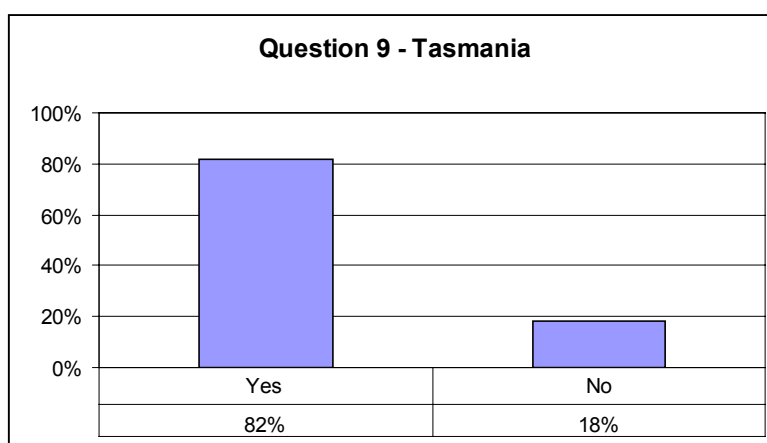
7.6.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



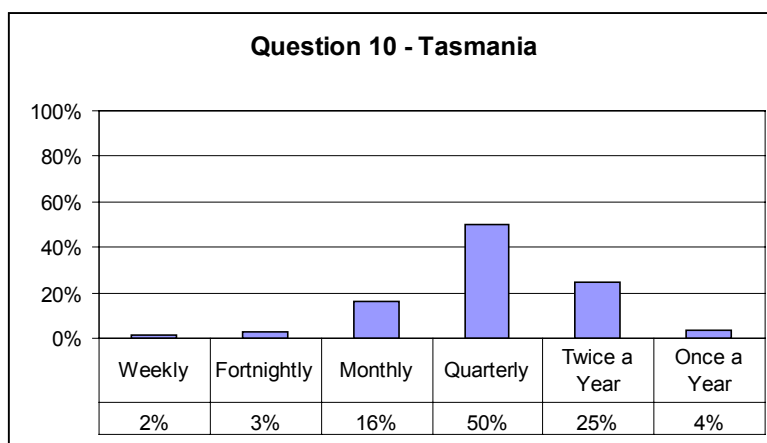
7.6.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?



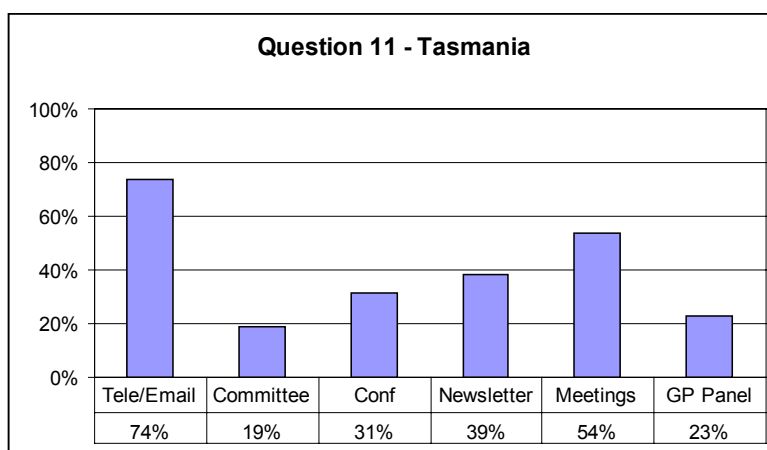
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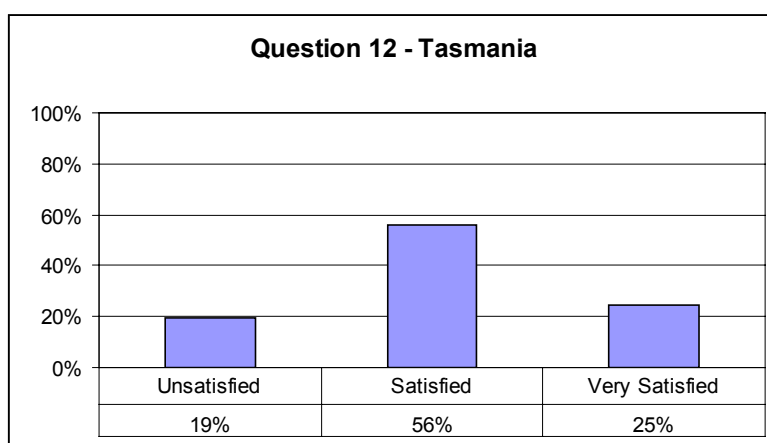
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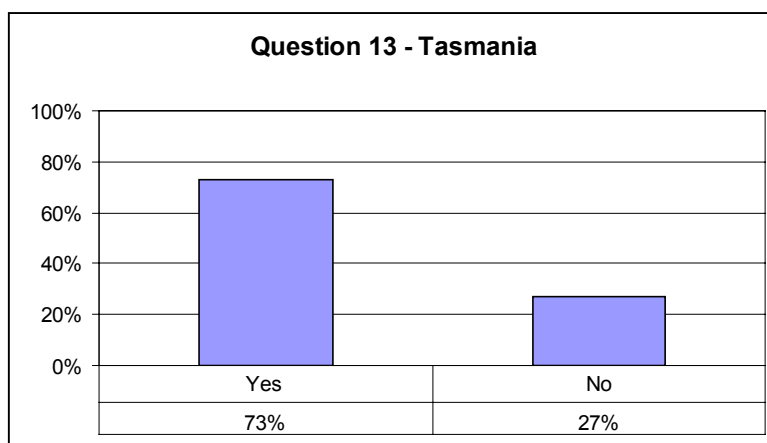
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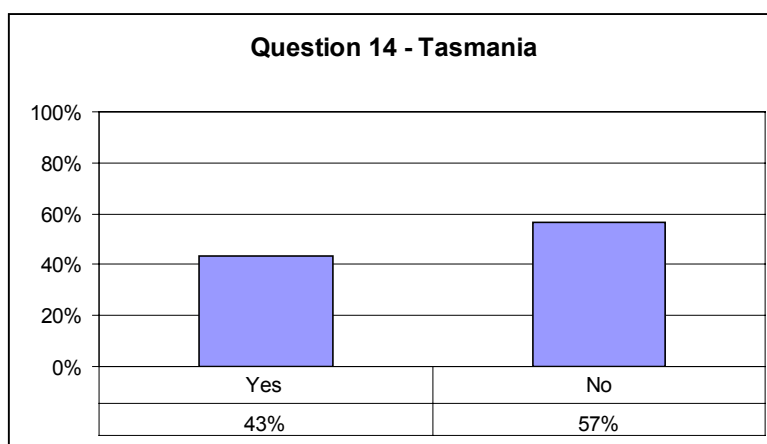
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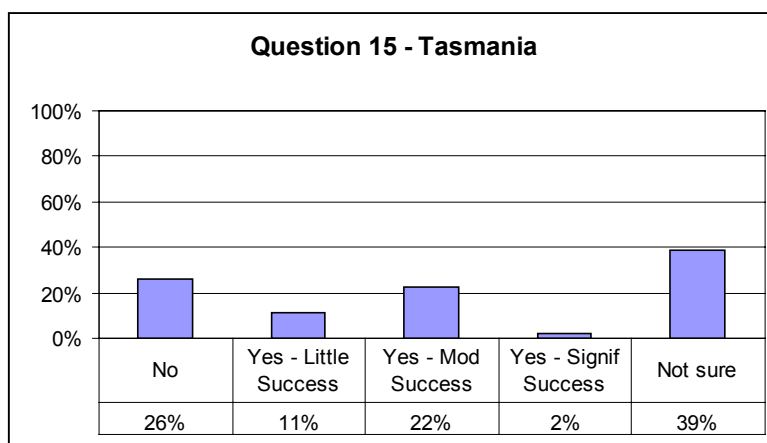
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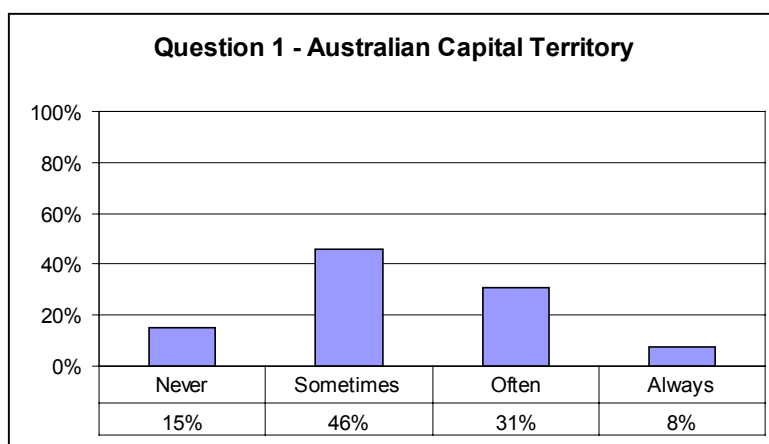


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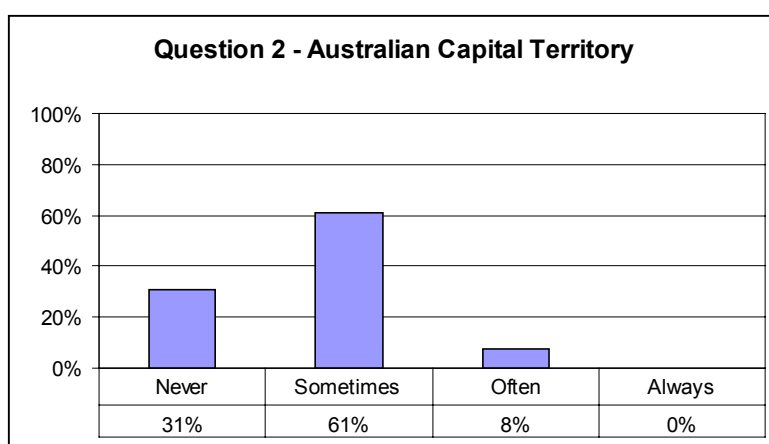


7.7 Australian Capital Territory

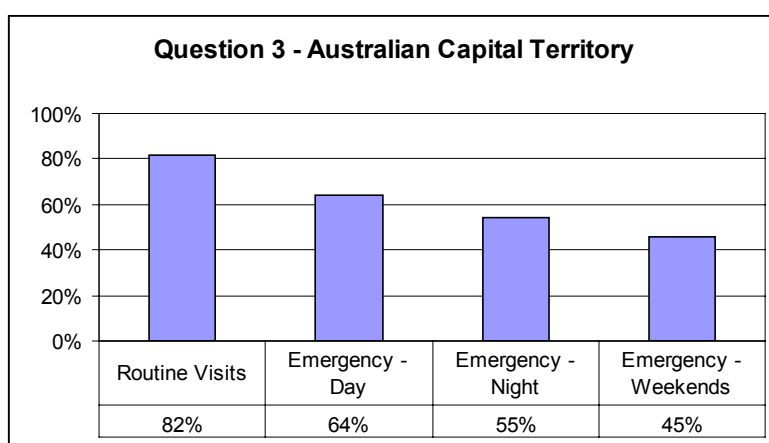
7.7.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



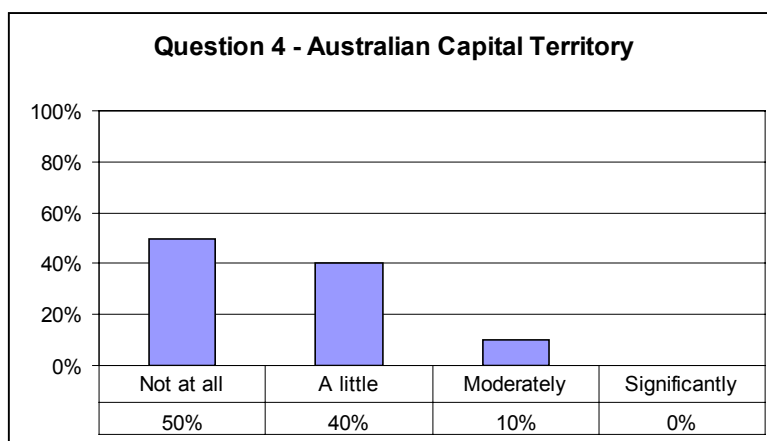
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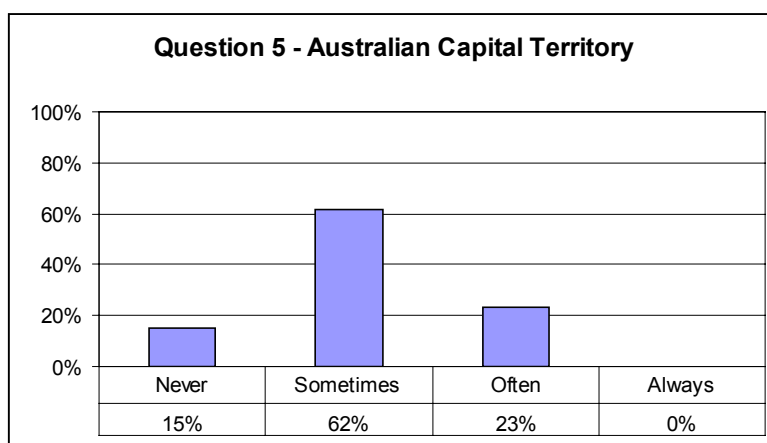
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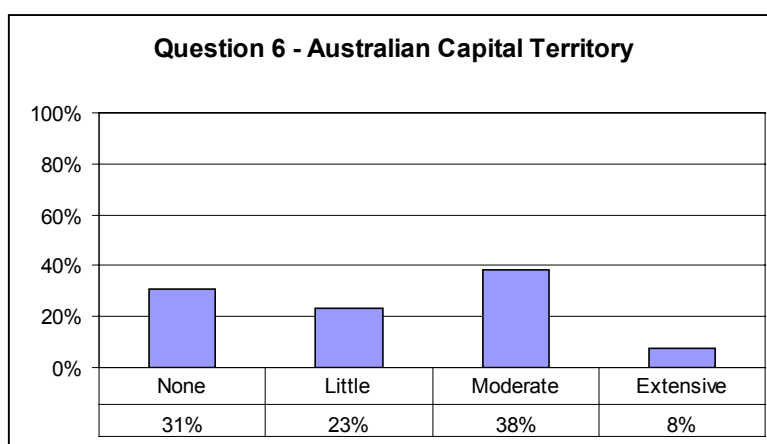
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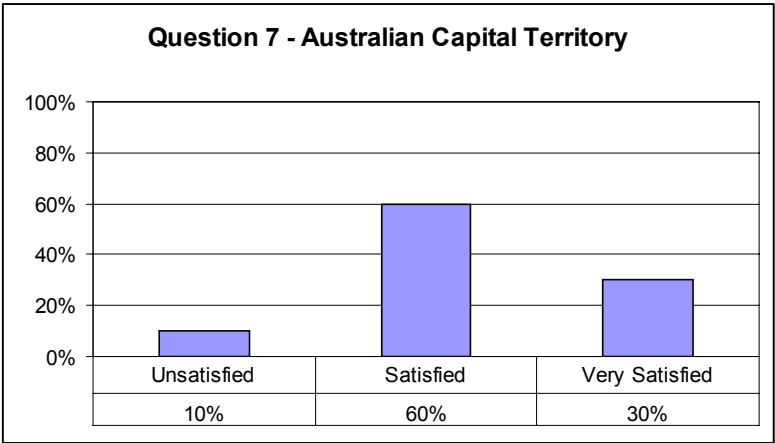
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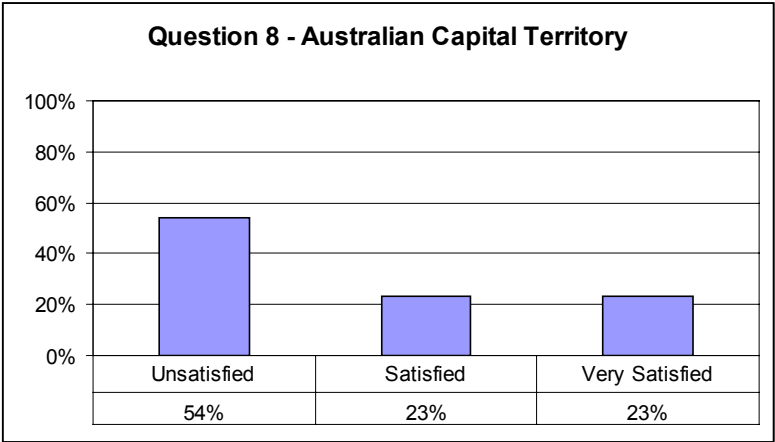
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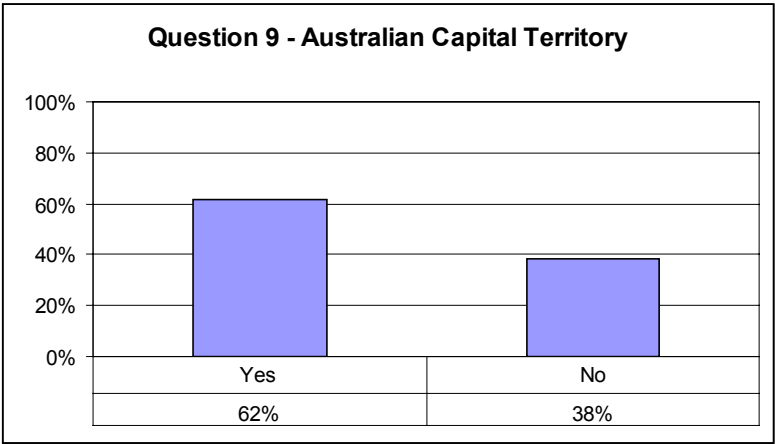
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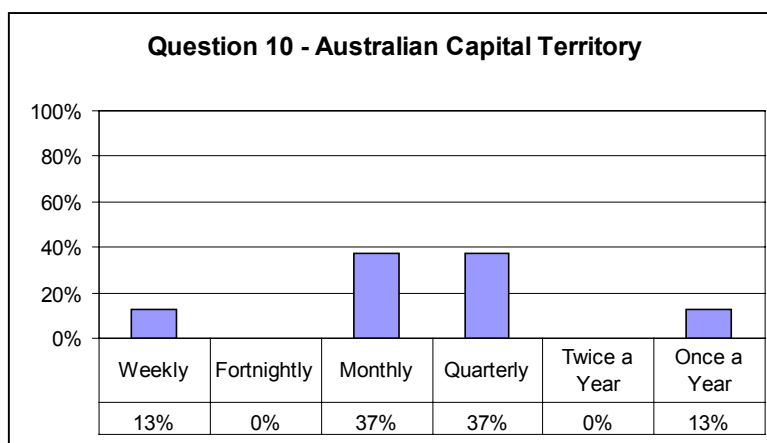
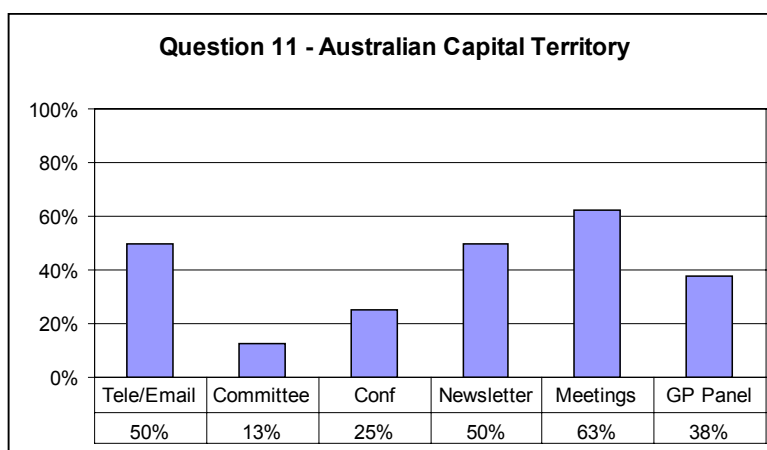
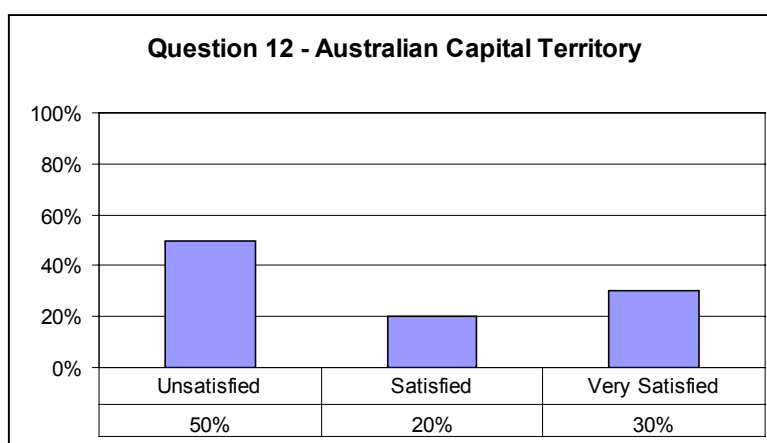


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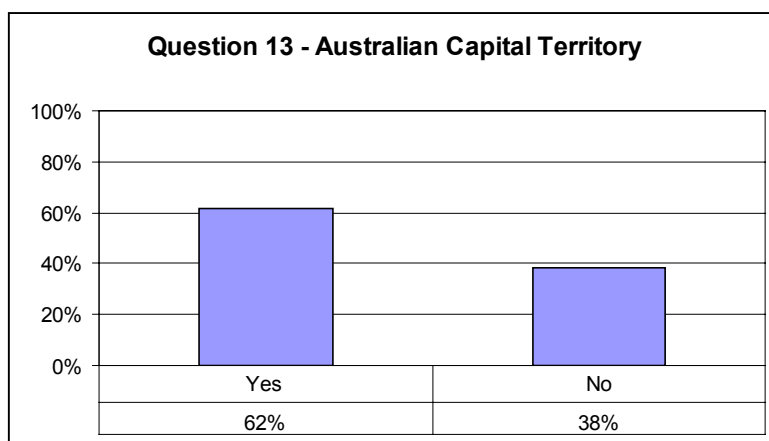


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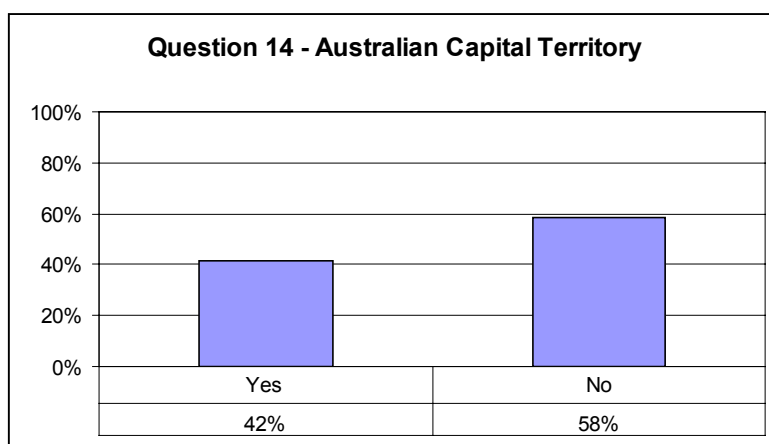


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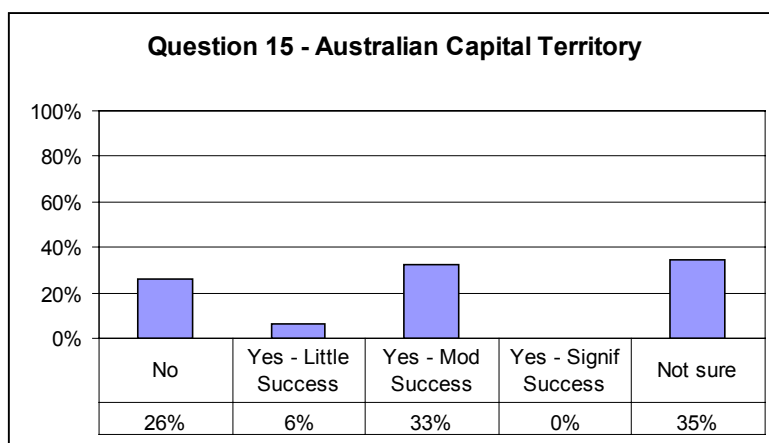
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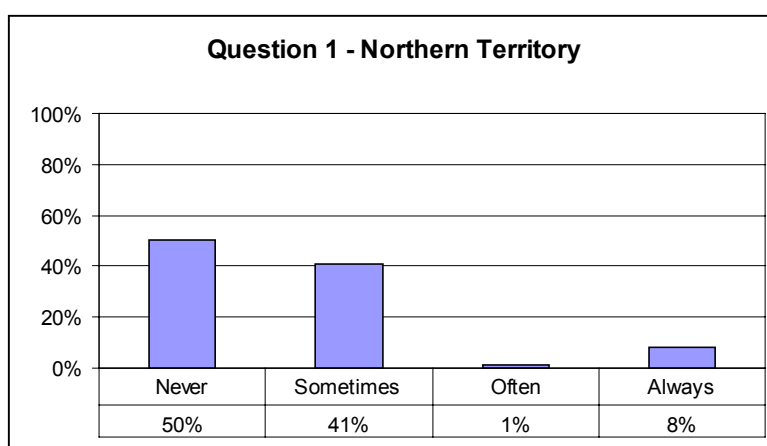


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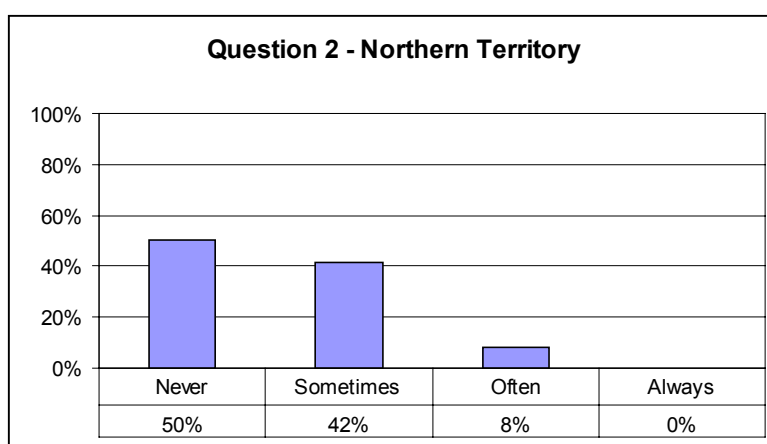


7.8 Northern Territory

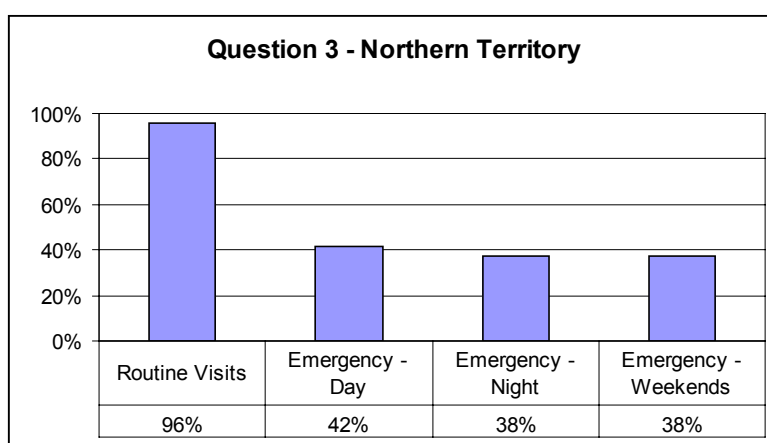
7.8.1 Question 1 – Did new (less than three months) residents have difficulty obtaining GP services?



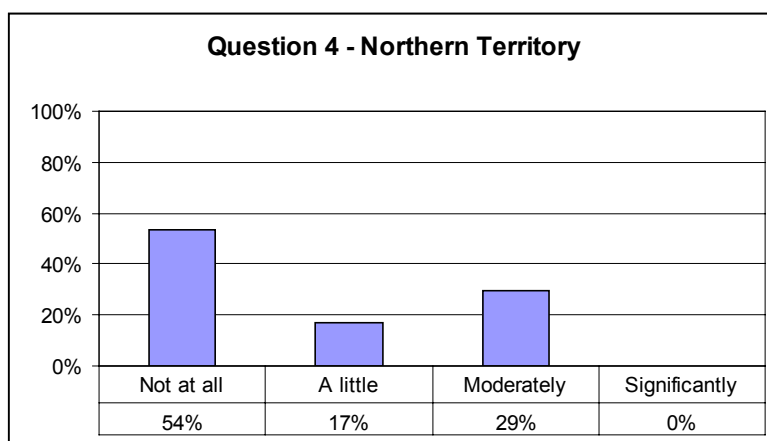
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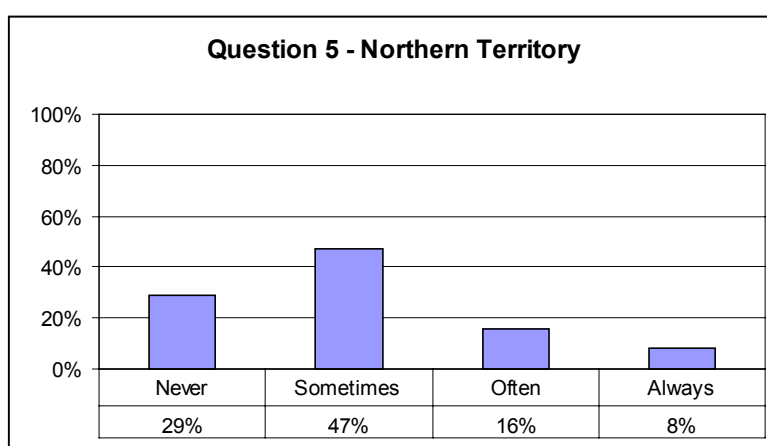
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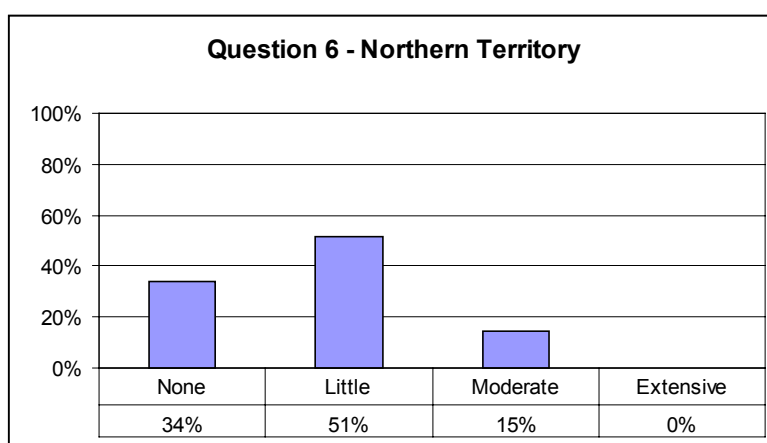
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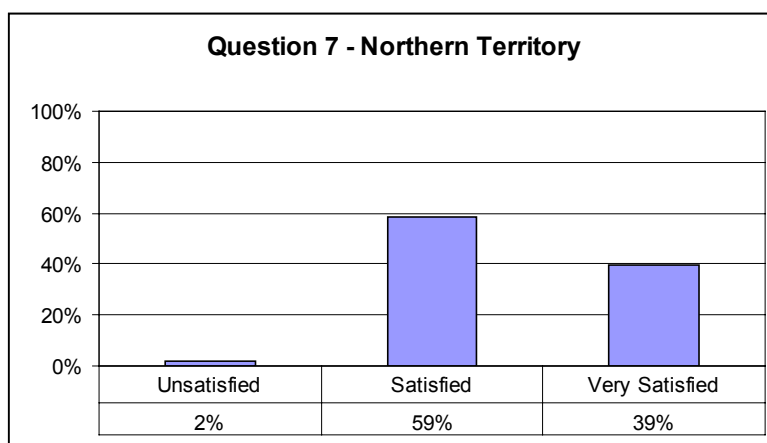
7.8.5 Question 5 – Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?



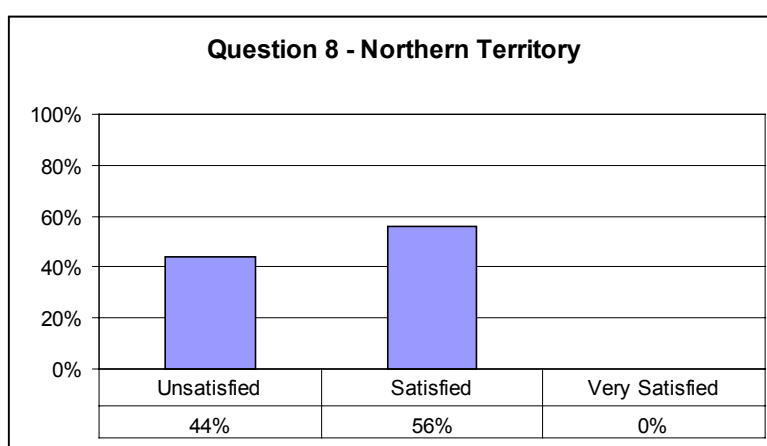
7.8.6 Question 6 – What level of involvement did GPs have in your facility's quality improvement activities?



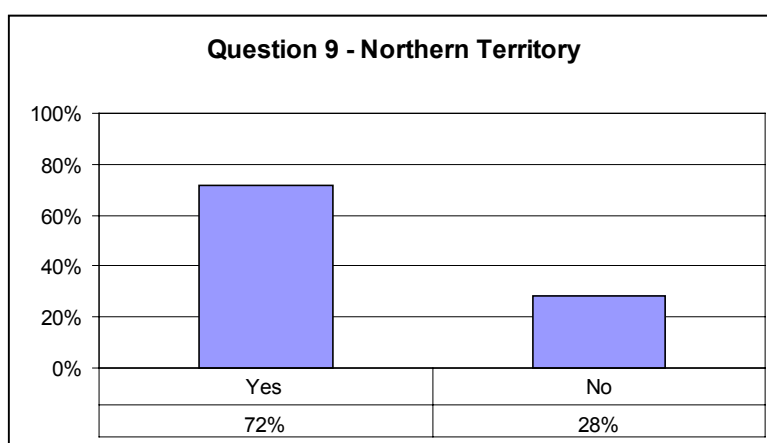
7.8.7 Question 7 – How satisfied were you with the quality of GP involvement in your quality improvement activities?



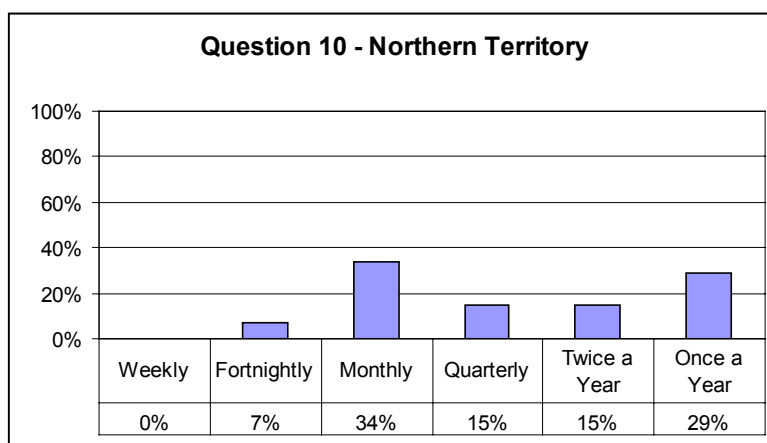
7.8.8 Question 8 – How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?



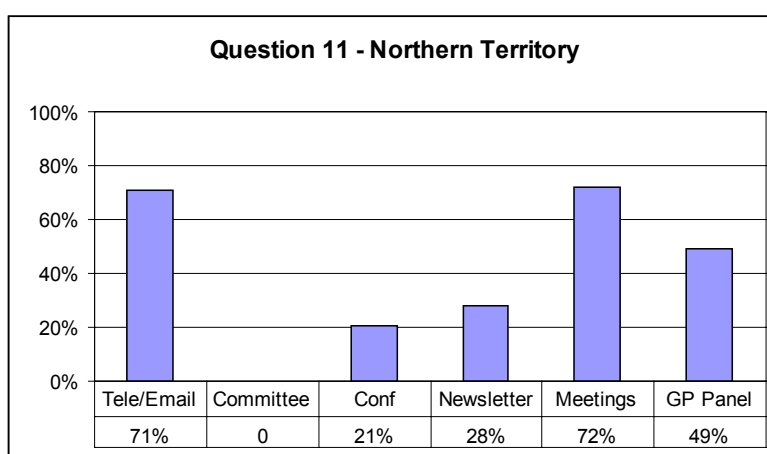
7.8.9 Question 9 – Did you have any direct or indirect contact with your local Division of General Practice?



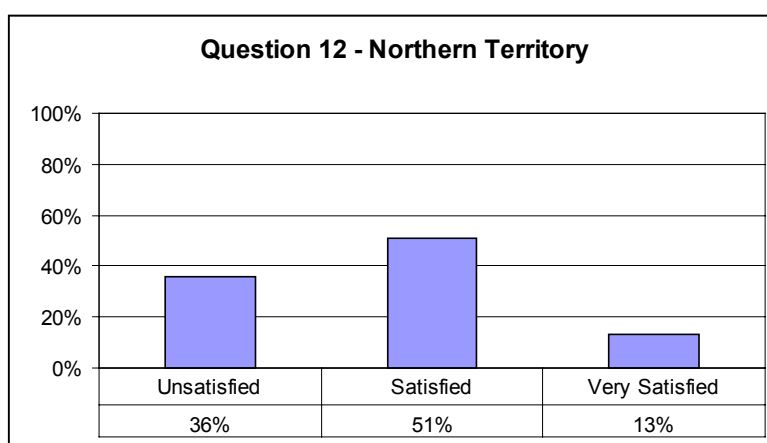
7.8.10 Question 10 – What was the frequency of that contact?



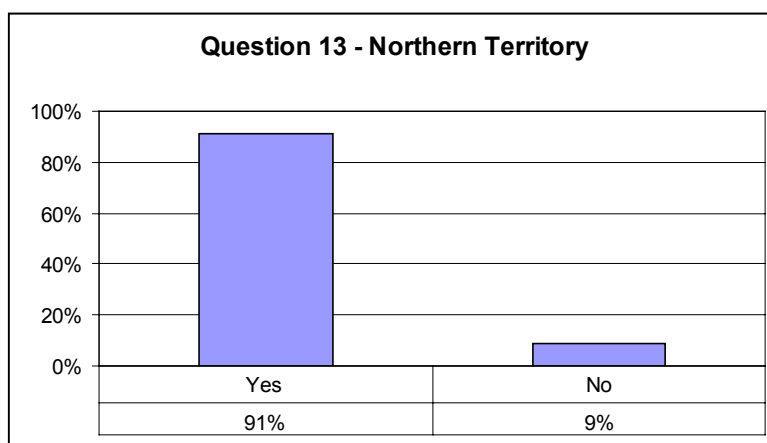
7.8.11 Question 11 – What type of contact did you have with your local Division of General Practice?



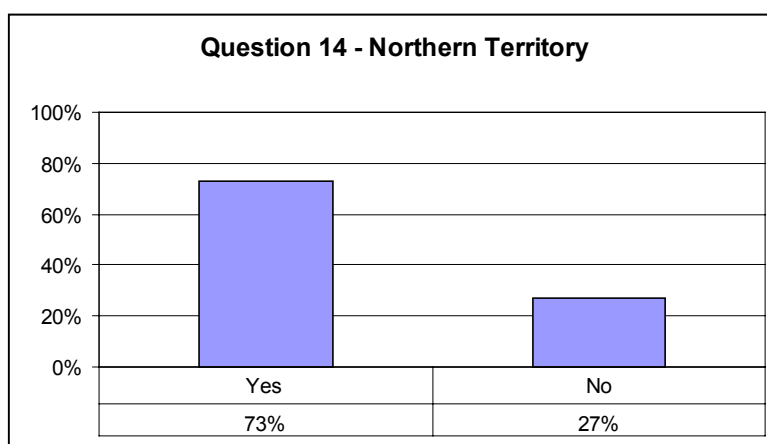
7.8.12 Question 12 – How satisfied were you with the contact between your facility and your local Division of General Practice?



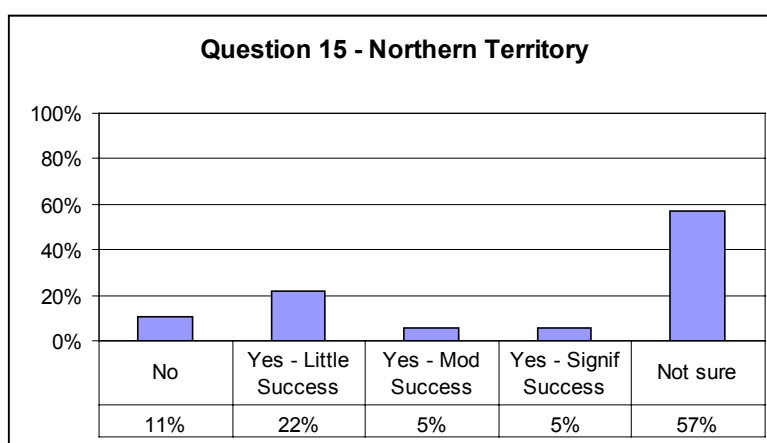
7.8.13 Question 13 – Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?



7.8.14 Question 14 – Is your facility involved in the Aged Care GP Panels Initiative?



7.8.15 Question 15 – Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?



8 Results by Division of General Practice

To protect aged care homes' privacy (as some smaller Divisions have low numbers of aged care homes), the following Divisions of General Practice data has been suppressed. It is recommended that these Divisions refer to their State/Territory results.

New South Wales

Barrier
NSW Outback
Southern Highlands

Western Australia

Eastern Goldfields Medical
Kimberley
Pilbara

South Australia

Flinders and Far North
Murray Mallee

Northern Territory

Top End
Central Australian

It should be noted that for each question, the results for a number of Divisions do not add across to exactly 100%, due to rounding.

8.1 Question 1: Did new (less than three months) residents have difficulty obtaining GP services?

Division of GP	Never	Sometimes	Often	Always
NSW				
Bankstown GP Division Health Service	75%	25%	0%	0%
Barwon	54%	38%	8%	0%
Blue Mountains	50%	50%	0%	0%
Border	38%	54%	0%	8%
Canterbury	67%	33%	0%	0%
Central Coast	33%	48%	14%	5%
Central Sydney	57%	43%	0%	0%
Dubbo/Plains	29%	50%	21%	0%
Eastern Sydney	80%	10%	10%	0%
Fairfield Health Service Inc	64%	18%	18%	0%
Hastings MacLeay	21%	57%	7%	14%
Hawkesbury	20%	80%	0%	0%
Hornsby Ku-Ring-Gai	70%	25%	5%	0%
Hunter Rural	53%	18%	18%	12%
Hunter Urban	46%	17%	29%	8%
Illawarra	35%	65%	0%	0%
Liverpool	20%	80%	0%	0%
Macarthur	36%	36%	27%	0%
Manly Warringah	53%	40%	7%	0%
Mid-North Coast	45%	55%	0%	0%
Murrumbidgee	30%	40%	30%	0%
Nepean	78%	22%	0%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
New England	67%	22%	11%	0%
Northern Rivers	38%	56%	6%	0%
Northern Sydney	57%	43%	0%	0%
North-West Slopes	25%	75%	0%	0%
NSW Central West	43%	29%	29%	0%
Riverina DGP & Primary Health	42%	50%	0%	8%
Shoalhaven	75%	25%	0%	0%
South-East NSW	31%	56%	6%	6%
South-Eastern Sydney	40%	40%	20%	0%
St George District	28%	50%	11%	11%
Sutherland	46%	31%	23%	0%
Tweed Valley	55%	45%	0%	0%
WentWest	75%	19%	6%	0%
VIC				
Ballarat & District	82%	18%	0%	0%
Bendigo & District	42%	50%	8%	0%
Central Bayside	60%	30%	10%	0%
Central Highlands	55%	36%	0%	9%
Central-West Gippsland	67%	33%	0%	0%
Dandenong & District	40%	50%	10%	0%
East Gippsland	78%	22%	0%	0%
Eastern Ranges	43%	43%	14%	0%
Goulburn Valley	62%	23%	15%	0%
GP Assoc of Geelong	62%	15%	8%	15%
Greater South-Eastern	75%	25%	0%	0%
Inner Eastern Melbourne	79%	14%	7%	0%
Knox	33%	42%	17%	8%
Mallee	33%	50%	17%	0%
Melbourne	63%	38%	0%	0%
Monash (Moorabbin)	40%	40%	0%	20%
Mornington Peninsula	40%	40%	20%	0%
Murray-Plains	80%	20%	0%	0%
North-East Valley	63%	37%	0%	0%
North-East Victorian	79%	21%	0%	0%
Northern (Melbourne)	54%	46%	0%	0%
North-West Melbourne	20%	27%	47%	7%
Otway	67%	33%	0%	0%
South Gippsland	77%	23%	0%	0%
Southcity GP Services	75%	25%	0%	0%
West Vic	86%	14%	0%	0%
Western Melbourne	45%	27%	18%	9%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
Westgate	38%	38%	8%	15%
Whitehorse	42%	25%	8%	25%
QLD				
Brisbane South	14%	79%	7%	0%
Cairns	60%	40%	0%	0%
Capricornia	33%	33%	33%	0%
Central Queensland Rural	60%	40%	0%	0%
Far North Queensland Rural	57%	14%	14%	14%
Gold Coast	35%	50%	15%	0%
GP Partners	39%	56%	0%	6%
Ipswich & West Moreton	69%	23%	8%	0%
Logan Area	67%	33%	0%	0%
Mackay	40%	40%	20%	0%
North & West Queensland PHC	75%	13%	0%	13%
Redcliffe Bribie Caboolture	22%	67%	11%	0%
South-East Alliance of GP	50%	42%	8%	0%
Southern Queensland Rural	90%	5%	5%	0%
Sunshine Coast	46%	31%	23%	0%
Toowoomba & District	27%	55%	18%	0%
Townsville	33%	67%	0%	0%
Wide Bay	44%	56%	0%	0%
WA				
Canning	35%	35%	18%	12%
Central Wheatbelt	78%	11%	11%	0%
Fremantle Regional	60%	40%	0%	0%
GP Coastal	86%	14%	0%	0%
GP Down South	58%	25%	8%	8%
Great Southern	60%	20%	20%	0%
Greater Bunbury	43%	29%	29%	0%
Mid West	29%	57%	14%	0%
Osborne	75%	19%	6%	0%
Perth & Hills	64%	29%	0%	7%
Rockingham Kwinana	50%	50%	0%	0%
SA				
Adelaide Central & Eastern	50%	25%	13%	13%
Adelaide Hills	44%	56%	0%	0%
Adelaide North-East	44%	50%	6%	0%
Adelaide Northern	21%	50%	29%	0%
Adelaide Southern	50%	23%	14%	14%
Adelaide Western	15%	40%	45%	0%
Barossa	75%	25%	0%	0%

Division of GP	Never	Sometimes	Often	Always
Eyre Peninsula	63%	38%	0%	0%
Limestone Coast	73%	18%	9%	0%
Mid North Division of Rural Medicine	91%	9%	0%	0%
Riverland	90%	10%	0%	0%
Yorke	70%	20%	10%	0%
TAS				
GP North	69%	31%	0%	0%
North-West Tasmania	53%	33%	13%	0%
Southern Tasmania	24%	41%	24%	12%
ACT				
ACT	15%	46%	31%	8%

8.2 Question 2: Did existing residents have difficulty obtaining GP services?

Division of GP	Never	Sometimes	Often	Always
NSW				
Bankstown GP Division Health Service	88%	13%	0%	0%
Barwon	38%	62%	0%	0%
Blue Mountains	50%	38%	13%	0%
Border	38%	54%	8%	0%
Canterbury	50%	50%	0%	0%
Central Coast	24%	71%	0%	5%
Central Sydney	50%	50%	0%	0%
Dubbo/Plains	21%	57%	21%	0%
Eastern Sydney	70%	20%	10%	0%
Fairfield Health Service Inc	55%	27%	18%	0%
Hastings MacLeay	14%	71%	14%	0%
Hawkesbury	20%	80%	0%	0%
Hornsby Ku-Ring-Gai	40%	55%	5%	0%
Hunter Rural	29%	41%	24%	6%
Hunter Urban	29%	46%	25%	0%
Illawarra	53%	41%	6%	0%
Liverpool	30%	70%	0%	0%
Macarthur	18%	64%	18%	0%
Manly Warringah	27%	67%	7%	0%
Mid-North Coast	18%	73%	9%	0%
Murrumbidgee	30%	20%	50%	0%
Nepean	78%	22%	0%	0%
New England	44%	44%	11%	0%
Northern Rivers	25%	56%	13%	6%
Northern Sydney	50%	43%	0%	7%
North-West Slopes	25%	38%	38%	0%
NSW Central West	46%	31%	15%	8%
Riverina DGP & Primary Health	25%	50%	25%	0%
Shoalhaven	38%	63%	0%	0%
South-East NSW	13%	56%	25%	6%
South-Eastern Sydney	30%	70%	0%	0%
St George District	39%	50%	11%	0%
Sutherland	46%	46%	8%	0%
Tweed Valley	45%	36%	18%	0%
WentWest	50%	44%	6%	0%
VIC				
Ballarat & District	73%	27%	0%	0%
Bendigo & District	42%	50%	8%	0%
Central Bayside	40%	60%	0%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
Central Highlands	55%	36%	9%	0%
Central-West Gippsland	44%	56%	0%	0%
Dandenong & District	40%	50%	10%	0%
East Gippsland	67%	33%	0%	0%
Eastern Ranges	14%	57%	21%	7%
Goulburn Valley	54%	46%	0%	0%
GP Assoc of Geelong	46%	38%	15%	0%
Greater South-Eastern	67%	33%	0%	0%
Inner Eastern Melbourne	57%	43%	0%	0%
Knox	33%	42%	25%	0%
Mallee	17%	83%	0%	0%
Melbourne	50%	50%	0%	0%
Monash (Moorabbin)	30%	60%	10%	0%
Mornington Peninsula	33%	47%	20%	0%
Murray-Plains	40%	50%	10%	0%
North-East Valley	32%	58%	11%	0%
North-East Victorian	53%	47%	0%	0%
Northern (Melbourne)	31%	69%	0%	0%
North-West Melbourne	20%	60%	20%	0%
Otway	39%	61%	0%	0%
South Gippsland	54%	23%	8%	15%
Southcity GP Services	58%	42%	0%	0%
West Vic	71%	24%	0%	5%
Western Melbourne	45%	45%	9%	0%
Westgate	31%	62%	8%	0%
Whitehorse	50%	33%	17%	0%
QLD				
Brisbane South	14%	86%	0%	0%
Cairns	40%	60%	0%	0%
Capricornia	17%	50%	33%	0%
Central Queensland Rural	40%	60%	0%	0%
Far North Queensland Rural	29%	29%	43%	0%
Gold Coast	35%	65%	0%	0%
GP Partners	28%	56%	17%	0%
Ipswich & West Moreton	23%	69%	8%	0%
Logan Area	67%	33%	0%	0%
Mackay	60%	20%	20%	0%
North & West Queensland PHC	63%	25%	0%	13%
Redcliffe Bribie Caboolture	11%	78%	11%	0%
South-East Alliance of GP	33%	58%	8%	0%
Southern Queensland Rural	80%	20%	0%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
Sunshine Coast	31%	62%	8%	0%
Toowoomba & District	27%	55%	18%	0%
Townsville	0%	78%	0%	22%
Wide Bay	31%	69%	0%	0%
WA				
Canning	35%	47%	12%	6%
Central Wheatbelt	67%	33%	0%	0%
Fremantle Regional	27%	60%	13%	0%
GP Coastal	57%	21%	21%	0%
GP Down South	58%	25%	17%	0%
Great Southern	40%	30%	30%	0%
Greater Bunbury	57%	43%	0%	0%
Mid West	29%	29%	43%	0%
Osborne	56%	44%	0%	0%
Perth & Hills	43%	57%	0%	0%
Rockingham Kwinana	50%	38%	13%	0%
SA				
Adelaide Central & Eastern	31%	44%	19%	6%
Adelaide Hills	22%	78%	0%	0%
Adelaide North-East	44%	56%	0%	0%
Adelaide Northern	21%	43%	29%	7%
Adelaide Southern	45%	36%	18%	0%
Adelaide Western	15%	55%	30%	0%
Barossa	50%	50%	0%	0%
Eyre Peninsula	50%	50%	0%	0%
Limestone Coast	27%	73%	0%	0%
Mid North Division of Rural Medicine	82%	18%	0%	0%
Riverland	50%	50%	0%	0%
Yorke	40%	50%	10%	0%
TAS				
GP North	54%	46%	0%	0%
North-West Tasmania	27%	73%	0%	0%
Southern Tasmania	24%	59%	18%	0%
ACT				
ACT	31%	62%	8%	0%

8.3 Question 3: If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise?

Division of GP	Routine	Emergency - Day	Emergency - Night	Emergency - Weekend
NSW				
Bankstown GP Division Health Service	0%	0%	50%	50%
Barwon	75%	13%	25%	38%
Blue Mountains	100%	25%	50%	50%
Border	75%	88%	88%	88%
Canterbury	33%	67%	33%	33%
Central Coast	56%	75%	75%	81%
Central Sydney	43%	57%	57%	29%
Dubbo/Plains	75%	67%	58%	58%
Eastern Sydney	75%	75%	50%	25%
Fairfield Health Service Inc	40%	60%	100%	60%
Hastings MacLeay	83%	75%	75%	67%
Hawkesbury	25%	50%	75%	75%
Hornsby Ku-Ring-Gai	57%	50%	57%	71%
Hunter Rural	100%	67%	67%	75%
Hunter Urban	65%	71%	59%	59%
Illawarra	64%	36%	45%	55%
Liverpool	38%	50%	38%	38%
Macarthur	78%	44%	56%	56%
Manly Warringah	50%	33%	75%	67%
Mid-North Coast	89%	67%	67%	67%
Murrumbidgee	100%	57%	86%	43%
Nepean	0%	0%	100%	100%
New England	67%	67%	50%	67%
Northern Rivers	58%	50%	58%	58%
Northern Sydney	50%	38%	25%	50%
North-West Slopes	83%	67%	67%	67%
NSW Central West	67%	56%	56%	56%
Riverina DGP & Primary Health	89%	89%	89%	78%
Shoalhaven	83%	67%	67%	67%
South-East NSW	64%	64%	71%	71%
South-Eastern Sydney	29%	29%	29%	57%
St George District	46%	62%	15%	8%
Sutherland	60%	40%	80%	80%
Tweed Valley	75%	88%	100%	88%
WentWest	78%	56%	67%	78%
VIC				
Ballarat & District	67%	0%	33%	67%
Bendigo & District	63%	50%	50%	63%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Routine	Emergency - Day	Emergency - Night	Emergency - Weekend
Central Bayside	33%	50%	67%	33%
Central Highlands	83%	50%	67%	50%
Central-West Gippsland	100%	40%	40%	60%
Dandenong & District	38%	38%	38%	50%
East Gippsland	67%	100%	0%	33%
Eastern Ranges	67%	67%	92%	100%
Goulburn Valley	71%	57%	43%	43%
GP Assoc of Geelong	63%	25%	50%	38%
Greater South-Eastern	60%	40%	40%	40%
Inner Eastern Melbourne	29%	43%	43%	57%
Knox	70%	70%	70%	70%
Mallee	80%	80%	80%	60%
Melbourne	25%	0%	75%	75%
Monash (Moorabbin)	50%	50%	63%	63%
Mornington Peninsula	90%	70%	70%	90%
Murray-Plains	67%	50%	50%	83%
North-East Valley	36%	64%	57%	50%
North-East Victorian	70%	50%	40%	30%
Northern (Melbourne)	33%	67%	67%	89%
North-West Melbourne	47%	80%	60%	73%
Otway	64%	27%	45%	55%
South Gippsland	43%	57%	71%	86%
Southcity GP Services	14%	57%	86%	57%
West Vic	38%	75%	50%	75%
Western Melbourne	0%	43%	71%	57%
Westgate	67%	67%	78%	78%
Whitehorse	43%	29%	33%	57%
QLD				
Brisbane South	50%	36%	57%	57%
Cairns	33%	67%	100%	100%
Capricornia	80%	60%	80%	80%
Central Queensland Rural	100%	0%	0%	0%
Far North Queensland Rural	80%	20%	80%	60%
Gold Coast	64%	57%	29%	43%
GP Partners	64%	71%	57%	50%
Ipswich & West Moreton	70%	50%	40%	30%
Logan Area	67%	100%	100%	100%
Mackay	50%	67%	100%	100%
North & West Queensland PHC	67%	33%	33%	33%
Redcliffe Bribie Caboolture	38%	75%	50%	63%
South-East Alliance of GP	78%	56%	67%	67%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Routine	Emergency - Day	Emergency - Night	Emergency - Weekend
Southern Queensland Rural	75%	50%	50%	50%
Sunshine Coast	67%	44%	78%	67%
Toowoomba & District	89%	22%	44%	33%
Townsville	56%	67%	89%	67%
Wide Bay	75%	67%	83%	83%
WA				
Canning	71%	71%	71%	86%
Central Wheatbelt	67%	33%	33%	33%
Fremantle Regional	46%	77%	54%	77%
GP Coastal	67%	56%	44%	44%
GP Down South	50%	63%	75%	75%
Great Southern	67%	83%	83%	100%
Greater Bunbury	50%	75%	75%	75%
Mid West	80%	80%	60%	80%
Osborne	29%	71%	71%	71%
Perth & Hills	38%	63%	63%	63%
Rockingham Kwinana	20%	60%	80%	80%
SA				
Adelaide Central & Eastern	67%	33%	50%	33%
Adelaide Hills	57%	57%	71%	71%
Adelaide North-East	80%	50%	50%	40%
Adelaide Northern	75%	67%	58%	58%
Adelaide Southern	79%	64%	57%	50%
Adelaide Western	61%	67%	61%	72%
Barossa	25%	0%	25%	50%
Eyre Peninsula	100%	50%	50%	50%
Limestone Coast	75%	50%	50%	38%
Mid North Division of Rural Medicine	67%	0%	0%	0%
Riverland	20%	80%	20%	40%
Yorke	50%	33%	50%	67%
TAS				
GP North	100%	50%	50%	50%
North-West Tasmania	82%	45%	45%	36%
Southern Tasmania	77%	77%	69%	62%
ACT				
ACT	82%	45%	55%	45%

8.4 Question 4: To what extent has your aged care facilities' access to GP services improved as a result of the Aged Care GP Panels Initiative?

Division of GP	Not at all	A little	Moderately	Significantly
NSW				
Bankstown GP Division Health Service	38%	13%	0%	50%
Barwon	42%	17%	42%	0%
Blue Mountains	50%	13%	13%	25%
Border	15%	77%	0%	8%
Canterbury	25%	75%	0%	0%
Central Coast	52%	19%	10%	19%
Central Sydney	31%	38%	31%	0%
Dubbo/Plains	54%	31%	0%	15%
Eastern Sydney	80%	0%	10%	10%
Fairfield Health Service Inc	64%	27%	0%	9%
Hastings MacLeay	54%	38%	8%	0%
Hawkesbury	20%	60%	20%	0%
Hornsby Ku-Ring-Gai	53%	37%	11%	0%
Hunter Rural	71%	24%	0%	6%
Hunter Urban	35%	43%	9%	13%
Illawarra	63%	19%	19%	0%
Liverpool	70%	10%	20%	0%
Macarthur	91%	0%	0%	9%
Manly Warringah	67%	27%	7%	0%
Mid-North Coast	36%	36%	27%	0%
Murrumbidgee	60%	20%	20%	0%
Nepean	33%	33%	22%	11%
New England	67%	11%	22%	0%
Northern Rivers	75%	19%	6%	0%
Northern Sydney	54%	23%	15%	8%
North-West Slopes	86%	14%	0%	0%
NSW Central West	64%	21%	14%	0%
Riverina DGP & Primary Health	33%	42%	17%	8%
Shoalhaven	38%	38%	25%	0%
South-East NSW	69%	25%	6%	0%
South-Eastern Sydney	30%	50%	10%	10%
St George District	56%	33%	6%	6%
Sutherland	31%	31%	23%	15%
Tweed Valley	18%	27%	27%	27%
WentWest	44%	50%	6%	0%
VIC				
Ballarat & District	70%	30%	0%	0%
Bendigo & District	33%	67%	0%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Not at all	A little	Moderately	Significantly
Central Bayside	90%	10%	0%	0%
Central Highlands	60%	30%	10%	0%
Central-West Gippsland	56%	33%	0%	11%
Dandenong & District	10%	40%	30%	20%
East Gippsland	50%	13%	38%	0%
Eastern Ranges	86%	14%	0%	0%
Goulburn Valley	69%	23%	8%	0%
GP Assoc of Geelong	46%	15%	15%	23%
Greater South-Eastern	42%	25%	33%	0%
Inner Eastern Melbourne	75%	8%	17%	0%
Knox	64%	36%	0%	0%
Mallee	50%	17%	17%	17%
Melbourne	29%	43%	14%	14%
Monash (Moorabbin)	60%	20%	20%	0%
Mornington Peninsula	36%	50%	14%	0%
Murray-Plains	70%	20%	10%	0%
North-East Valley	26%	37%	11%	26%
North-East Victorian	44%	28%	6%	22%
Northern (Melbourne)	50%	42%	8%	0%
North-West Melbourne	40%	33%	27%	0%
Otway	65%	29%	6%	0%
South Gippsland	54%	8%	23%	15%
Southcity GP Services	50%	50%	0%	0%
West Vic	57%	14%	19%	10%
Western Melbourne	64%	18%	18%	0%
Westgate	42%	33%	25%	0%
Whitehorse	33%	33%	33%	0%
QLD				
Brisbane South	67%	33%	0%	0%
Cairns	40%	40%	20%	0%
Capricornia	36%	45%	9%	9%
Central Queensland Rural	40%	60%	0%	0%
Far North Queensland Rural	57%	14%	0%	29%
Gold Coast	60%	30%	5%	5%
GP Partners	56%	33%	6%	6%
Ipswich & West Moreton	77%	15%	0%	8%
Logan Area	44%	22%	11%	22%
Mackay	78%	11%	0%	11%
North & West Queensland PHC	100%	0%	0%	0%
Redcliffe Bribie Caboolture	75%	25%	0%	0%
South-East Alliance of GP	70%	30%	0%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Not at all	A little	Moderately	Significantly
Southern Queensland Rural	45%	25%	20%	10%
Sunshine Coast	31%	46%	15%	8%
Toowoomba & District	64%	18%	18%	0%
Townsville	44%	0%	11%	44%
Wide Bay	25%	56%	19%	0%
WA				
Canning	53%	35%	12%	0%
Central Wheatbelt	56%	33%	11%	0%
Fremantle Regional	33%	47%	13%	7%
GP Coastal	50%	29%	21%	0%
GP Down South	33%	17%	25%	25%
Great Southern	50%	10%	20%	20%
Greater Bunbury	29%	29%	43%	0%
Mid West	29%	29%	14%	29%
Osborne	43%	21%	14%	21%
Perth & Hills	23%	46%	23%	8%
Rockingham Kwinana	29%	29%	14%	29%
SA				
Adelaide Central & Eastern	71%	21%	7%	0%
Adelaide Hills	56%	33%	11%	0%
Adelaide North-East	31%	31%	31%	6%
Adelaide Northern	69%	15%	8%	8%
Adelaide Southern	67%	33%	0%	0%
Adelaide Western	68%	16%	16%	0%
Barossa	38%	50%	13%	0%
Eyre Peninsula	38%	38%	13%	13%
Limestone Coast	40%	60%	0%	0%
Mid North Division of Rural Medicine	73%	9%	18%	0%
Riverland	20%	50%	10%	20%
Yorke	20%	50%	30%	0%
TAS				
GP North	83%	0%	17%	0%
North-West Tasmania	40%	33%	27%	0%
Southern Tasmania	71%	29%	0%	0%
ACT				
ACT	50%	40%	10%	0%

8.5 Question 5: Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support?

Division of GP	Never	Sometimes	Often	Always
NSW				
Bankstown GP Division Health Service	13%	75%	13%	0%
Barwon	31%	38%	23%	8%
Blue Mountains	0%	38%	63%	0%
Border	15%	46%	31%	8%
Canterbury	50%	50%	0%	0%
Central Coast	29%	43%	29%	0%
Central Sydney	50%	50%	0%	0%
Dubbo/Plains	15%	46%	38%	0%
Eastern Sydney	30%	60%	10%	0%
Fairfield Health Service Inc	45%	36%	18%	0%
Hastings MacLeay	7%	50%	43%	0%
Hawkesbury	0%	100%	0%	0%
Hornsby Ku-Ring-Gai	25%	55%	15%	5%
Hunter Rural	6%	41%	35%	18%
Hunter Urban	13%	54%	25%	8%
Illawarra	12%	71%	18%	0%
Liverpool	30%	70%	0%	0%
Macarthur	9%	55%	27%	9%
Manly Warringah	20%	67%	13%	0%
Mid-North Coast	9%	82%	9%	0%
Murrumbidgee	20%	20%	50%	10%
Nepean	63%	13%	25%	0%
New England	11%	33%	33%	22%
Northern Rivers	13%	47%	33%	7%
Northern Sydney	14%	64%	21%	0%
North-West Slopes	25%	25%	50%	0%
NSW Central West	29%	50%	7%	14%
Riverina DGP & Primary Health	8%	25%	67%	0%
Shoalhaven	13%	88%	0%	0%
South-East NSW	0%	56%	19%	25%
South-Eastern Sydney	30%	40%	30%	0%
St George District	22%	72%	6%	0%
Sutherland	23%	54%	15%	8%
Tweed Valley	9%	73%	18%	0%
WentWest	25%	56%	13%	6%
VIC				
Ballarat & District	9%	82%	9%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
Bendigo & District	17%	25%	58%	0%
Central Bayside	20%	80%	0%	0%
Central Highlands	18%	64%	18%	0%
Central-West Gippsland	22%	67%	11%	0%
Dandenong & District	40%	50%	10%	0%
East Gippsland	56%	33%	11%	0%
Eastern Ranges	21%	57%	21%	0%
Goulburn Valley	54%	38%	8%	0%
GP Assoc of Geelong	15%	62%	8%	15%
Greater South-Eastern	17%	83%	0%	0%
Inner Eastern Melbourne	43%	43%	14%	0%
Knox	17%	67%	8%	8%
Mallee	0%	33%	33%	33%
Melbourne	25%	75%	0%	0%
Monash (Moorabbin)	40%	30%	30%	0%
Mornington Peninsula	27%	60%	13%	0%
Murray-Plains	40%	40%	0%	20%
North-East Valley	26%	63%	11%	0%
North-East Victorian	42%	47%	11%	0%
Northern (Melbourne)	8%	75%	17%	0%
North-West Melbourne	7%	47%	47%	0%
Otway	17%	67%	17%	0%
South Gippsland	46%	38%	8%	8%
Southcity GP Services	33%	58%	8%	0%
West Vic	43%	43%	10%	5%
Western Melbourne	9%	91%	0%	0%
Westgate	31%	31%	15%	23%
Whitehorse	33%	50%	17%	0%
QLD				
Brisbane South	0%	83%	17%	0%
Cairns	20%	80%	0%	0%
Capricornia	9%	27%	64%	0%
Central Queensland Rural	20%	40%	40%	0%
Far North Queensland Rural	57%	0%	14%	29%
Gold Coast	30%	55%	15%	0%
GP Partners	6%	78%	11%	6%
Ipswich & West Moreton	23%	15%	38%	23%
Logan Area	33%	67%	0%	0%
Mackay	40%	30%	30%	0%
North & West Queensland PHC	50%	38%	0%	13%
Redcliffe Bribie Caboolture	22%	56%	22%	0%
South-East Alliance of GP	25%	50%	17%	8%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Never	Sometimes	Often	Always
Southern Queensland Rural	55%	35%	10%	0%
Sunshine Coast	8%	62%	31%	0%
Toowoomba & District	18%	55%	27%	0%
Townsville	0%	33%	22%	44%
Wide Bay	6%	44%	44%	6%
WA				
Canning	18%	71%	6%	6%
Central Wheatbelt	33%	44%	22%	0%
Fremantle Regional	7%	87%	7%	0%
GP Coastal	29%	50%	21%	0%
GP Down South	33%	58%	8%	0%
Great Southern	30%	40%	20%	10%
Greater Bunbury	0%	86%	14%	0%
Mid West	29%	0%	71%	0%
Osborne	44%	44%	13%	0%
Perth & Hills	50%	43%	7%	0%
Rockingham Kwinana	25%	75%	0%	0%
SA				
Adelaide Central & Eastern	19%	50%	31%	0%
Adelaide Hills	0%	67%	33%	0%
Adelaide North-East	13%	75%	13%	0%
Adelaide Northern	7%	50%	29%	14%
Adelaide Southern	9%	55%	32%	5%
Adelaide Western	15%	65%	20%	0%
Barossa	50%	50%	0%	0%
Eyre Peninsula	38%	63%	0%	0%
Limestone Coast	45%	36%	18%	0%
Mid North Division of Rural Medicine	55%	18%	27%	0%
Riverland	30%	70%	0%	0%
Yorke	20%	60%	20%	0%
TAS				
GP North	46%	15%	23%	15%
North-West Tasmania	20%	53%	13%	13%
Southern Tasmania	18%	53%	29%	0%
ACT				
ACT	15%	62%	23%	0%

8.6 Question 6: What level of involvement did GPs have in your facility's quality improvement activities?

Division of GP	None	Little	Moderate	Extensive
NSW				
Bankstown GP Division Health Service	0%	25%	50%	25%
Barwon	23%	38%	38%	0%
Blue Mountains	38%	38%	25%	0%
Border	46%	54%	0%	0%
Canterbury	0%	33%	50%	17%
Central Coast	29%	43%	24%	5%
Central Sydney	21%	36%	43%	0%
Dubbo/Plains	43%	57%	0%	0%
Eastern Sydney	20%	50%	20%	10%
Fairfield Health Service Inc	0%	45%	45%	9%
Hastings MacLeay	36%	50%	7%	7%
Hawkesbury	0%	60%	20%	20%
Hornsby Ku-Ring-Gai	0%	50%	50%	0%
Hunter Rural	47%	29%	18%	6%
Hunter Urban	50%	50%	0%	0%
Illawarra	35%	47%	18%	0%
Liverpool	0%	80%	20%	0%
Macarthur	18%	36%	36%	9%
Manly Warringah	20%	53%	20%	7%
Mid-North Coast	0%	100%	0%	0%
Murrumbidgee	100%	0%	0%	0%
Nepean	11%	78%	11%	0%
New England	56%	44%	0%	0%
Northern Rivers	31%	56%	13%	0%
Northern Sydney	50%	29%	14%	7%
North-West Slopes	38%	50%	13%	0%
NSW Central West	36%	64%	0%	0%
Riverina DGP & Primary Health	42%	50%	8%	0%
Shoalhaven	63%	13%	13%	13%
South-East NSW	50%	38%	13%	0%
South-Eastern Sydney	30%	50%	10%	10%
St George District	11%	50%	33%	6%
Sutherland	15%	46%	38%	0%
Tweed Valley	55%	9%	27%	9%
WentWest	25%	44%	25%	6%
VIC				
Ballarat & District	20%	50%	20%	10%
Bendigo & District	36%	36%	27%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	None	Little	Moderate	Extensive
Central Bayside	30%	30%	40%	0%
Central Highlands	18%	55%	18%	9%
Central-West Gippsland	44%	11%	33%	11%
Dandenong & District	20%	40%	40%	0%
East Gippsland	33%	33%	33%	0%
Eastern Ranges	29%	50%	14%	7%
Goulburn Valley	38%	23%	23%	15%
GP Assoc of Geelong	17%	33%	42%	8%
Greater South-Eastern	0%	50%	42%	8%
Inner Eastern Melbourne	31%	38%	31%	0%
Knox	25%	67%	8%	0%
Mallee	33%	67%	0%	0%
Melbourne	13%	38%	50%	0%
Monash (Moorabbin)	10%	40%	50%	0%
Mornington Peninsula	27%	33%	33%	7%
Murray-Plains	40%	40%	10%	10%
North-East Valley	5%	53%	42%	0%
North-East Victorian	11%	37%	47%	5%
Northern (Melbourne)	15%	38%	46%	0%
North-West Melbourne	33%	47%	13%	7%
Otway	33%	44%	17%	6%
South Gippsland	15%	38%	31%	15%
Southcity GP Services	33%	25%	17%	25%
West Vic	43%	52%	5%	0%
Western Melbourne	27%	64%	9%	0%
Westgate	38%	38%	8%	15%
Whitehorse	17%	33%	33%	17%
QLD				
Brisbane South	57%	14%	21%	7%
Cairns	80%	20%	0%	0%
Capricornia	83%	17%	0%	0%
Central Queensland Rural	60%	20%	20%	0%
Far North Queensland Rural	57%	14%	29%	0%
Gold Coast	40%	25%	30%	5%
GP Partners	65%	35%	0%	0%
Ipswich & West Moreton	54%	15%	15%	15%
Logan Area	0%	44%	44%	11%
Mackay	30%	40%	30%	0%
North & West Queensland PHC	25%	13%	63%	0%
Redcliffe Bribie Caboolture	22%	56%	22%	0%
South-East Alliance of GP	42%	42%	8%	8%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	None	Little	Moderate	Extensive
Southern Queensland Rural	40%	30%	30%	0%
Sunshine Coast	23%	46%	31%	0%
Toowoomba & District	36%	45%	18%	0%
Townsville	25%	75%	0%	0%
Wide Bay	31%	56%	6%	6%
WA				
Canning	69%	25%	6%	0%
Central Wheatbelt	56%	44%	0%	0%
Fremantle Regional	53%	27%	20%	0%
GP Coastal	71%	14%	7%	7%
GP Down South	42%	50%	0%	8%
Great Southern	70%	20%	10%	0%
Greater Bunbury	43%	57%	0%	0%
Mid West	57%	29%	14%	0%
Osborne	56%	13%	25%	6%
Perth & Hills	36%	43%	14%	7%
Rockingham Kwinana	75%	13%	13%	0%
SA				
Adelaide Central & Eastern	44%	38%	19%	0%
Adelaide Hills	11%	78%	11%	0%
Adelaide North-East	38%	25%	31%	6%
Adelaide Northern	43%	36%	21%	0%
Adelaide Southern	43%	43%	14%	0%
Adelaide Western	30%	40%	25%	5%
Barossa	13%	50%	38%	0%
Eyre Peninsula	38%	38%	25%	0%
Limestone Coast	36%	36%	27%	0%
Mid North Division of Rural Medicine	55%	36%	9%	0%
Riverland	30%	20%	50%	0%
Yorke	11%	56%	22%	11%
TAS				
GP North	8%	69%	23%	0%
North-West Tasmania	60%	20%	20%	0%
Southern Tasmania	35%	41%	18%	6%
ACT				
ACT	31%	23%	38%	8%

8.7 Question 7: How satisfied were you with the quality of GP involvement in your quality improvement activities?

Division of GP	Unsatisfied	Satisfied	Very Satisfied
NSW			
Bankstown GP Division Health Service	13%	50%	38%
Barwon	10%	70%	20%
Blue Mountains	40%	60%	0%
Border	50%	33%	17%
Canterbury	33%	17%	50%
Central Coast	7%	71%	21%
Central Sydney	18%	55%	27%
Dubbo/Plains	38%	63%	0%
Eastern Sydney	25%	63%	13%
Fairfield Health Service Inc	36%	64%	0%
Hastings MacLeay	60%	30%	10%
Hawkesbury	20%	60%	20%
Hornsby Ku-Ring-Gai	20%	55%	25%
Hunter Rural	56%	44%	0%
Hunter Urban	17%	83%	0%
Illawarra	30%	60%	10%
Liverpool	10%	90%	0%
Macarthur	67%	22%	11%
Manly Warringah	8%	83%	8%
Mid-North Coast	30%	70%	0%
Murrumbidgee	0%	0%	0%
Nepean	38%	63%	0%
New England	75%	25%	0%
Northern Rivers	27%	73%	0%
Northern Sydney	29%	29%	43%
North-West Slopes	0%	80%	20%
NSW Central West	44%	56%	0%
Riverina DGP & Primary Health	43%	43%	14%
Shoalhaven	0%	67%	33%
South-East NSW	25%	75%	0%
South-Eastern Sydney	14%	57%	29%
St George District	31%	56%	13%
Sutherland	20%	70%	10%
Tweed Valley	17%	50%	33%
WentWest	8%	75%	17%
VIC			
Ballarat & District	11%	67%	22%
Bendigo & District	33%	67%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Central Bayside	14%	71%	14%
Central Highlands	22%	67%	11%
Central-West Gippsland	40%	0%	60%
Dandenong & District	13%	63%	25%
East Gippsland	0%	83%	17%
Eastern Ranges	20%	80%	0%
Goulburn Valley	0%	38%	63%
GP Assoc of Geelong	27%	55%	18%
Greater South-Eastern	17%	50%	33%
Inner Eastern Melbourne	11%	56%	33%
Knox	30%	60%	10%
Mallee	75%	0%	25%
Melbourne	14%	71%	14%
Monash (Moorabbin)	33%	67%	0%
Mornington Peninsula	0%	50%	50%
Murray-Plains	50%	50%	0%
North-East Valley	33%	61%	6%
North-East Victorian	12%	71%	18%
Northern (Melbourne)	0%	82%	18%
North-West Melbourne	20%	60%	20%
Otway	42%	50%	8%
South Gippsland	9%	64%	27%
Southcity GP Services	13%	75%	13%
West Vic	25%	75%	0%
Western Melbourne	33%	56%	11%
Westgate	0%	57%	43%
Whitehorse	20%	70%	10%
QLD			
Brisbane South	0%	100%	0%
Cairns	0%	100%	0%
Capricornia	50%	50%	0%
Central Queensland Rural	33%	67%	0%
Far North Queensland Rural	67%	33%	0%
Gold Coast	17%	50%	33%
GP Partners	14%	71%	14%
Ipswich & West Moreton	50%	50%	0%
Logan Area	22%	44%	33%
Mackay	0%	71%	29%
North & West Queensland PHC	17%	67%	17%
Redcliffe Bribie Caboolture	57%	43%	0%
South-East Alliance of GP	29%	43%	29%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Southern Queensland Rural	8%	75%	17%
Sunshine Coast	20%	60%	20%
Toowoomba & District	57%	29%	14%
Townsville	29%	71%	0%
Wide Bay	0%	100%	0%
WA			
Canning	75%	25%	0%
Central Wheatbelt	0%	100%	0%
Fremantle Regional	29%	71%	0%
GP Coastal	25%	50%	25%
GP Down South	50%	50%	0%
Great Southern	33%	67%	0%
Greater Bunbury	25%	75%	0%
Mid West	67%	33%	0%
Osborne	0%	57%	43%
Perth & Hills	11%	67%	22%
Rockingham Kwinana	50%	50%	0%
SA			
Adelaide Central & Eastern	11%	78%	11%
Adelaide Hills	38%	50%	13%
Adelaide North-East	0%	67%	33%
Adelaide Northern	63%	38%	0%
Adelaide Southern	8%	77%	15%
Adelaide Western	17%	75%	8%
Barossa	0%	57%	43%
Eyre Peninsula	20%	60%	20%
Limestone Coast	29%	71%	0%
Mid North Division of Rural Medicine	33%	50%	17%
Riverland	0%	71%	29%
Yorke	0%	89%	11%
TAS			
GP North	9%	55%	36%
North-West Tasmania	33%	67%	0%
Southern Tasmania	18%	64%	18%
ACT			
ACT	10%	60%	30%

8.8 Question 8: How satisfied were you with the amount of GP involvement in your facility's quality improvement activities?

Division of GP	Unsatisfied	Satisfied	Very Satisfied
NSW			
Bankstown GP Division Health Service	13%	50%	38%
Barwon	42%	50%	8%
Blue Mountains	57%	43%	0%
Border	67%	25%	8%
Canterbury	33%	17%	50%
Central Coast	39%	50%	11%
Central Sydney	29%	57%	14%
Dubbo/Plains	62%	38%	0%
Eastern Sydney	38%	63%	0%
Fairfield Health Service Inc	55%	45%	0%
Hastings MacLeay	71%	21%	7%
Hawkesbury	20%	80%	0%
Hornsby Ku-Ring-Gai	30%	60%	10%
Hunter Rural	82%	18%	0%
Hunter Urban	67%	33%	0%
Illawarra	50%	44%	6%
Liverpool	60%	40%	0%
Macarthur	70%	20%	10%
Manly Warringah	21%	64%	14%
Mid-North Coast	44%	56%	0%
Murrumbidgee	88%	13%	0%
Nepean	71%	29%	0%
New England	67%	33%	0%
Northern Rivers	64%	36%	0%
Northern Sydney	36%	43%	21%
North-West Slopes	75%	25%	0%
NSW Central West	64%	36%	0%
Riverina DGP & Primary Health	75%	25%	0%
Shoalhaven	43%	43%	14%
South-East NSW	75%	25%	0%
South-Eastern Sydney	70%	20%	10%
St George District	44%	56%	0%
Sutherland	38%	54%	8%
Tweed Valley	44%	56%	0%
WentWest	25%	75%	0%
VIC			
Ballarat & District	30%	60%	10%
Bendigo & District	67%	33%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Central Bayside	33%	56%	11%
Central Highlands	36%	55%	9%
Central-West Gippsland	33%	44%	22%
Dandenong & District	30%	60%	10%
East Gippsland	22%	78%	0%
Eastern Ranges	64%	36%	0%
Goulburn Valley	38%	23%	38%
GP Assoc of Geelong	46%	38%	15%
Greater South-Eastern	25%	58%	17%
Inner Eastern Melbourne	33%	58%	8%
Knox	58%	42%	0%
Mallee	100%	0%	0%
Melbourne	14%	71%	14%
Monash (Moorabbin)	50%	50%	0%
Mornington Peninsula	46%	31%	23%
Murray-Plains	70%	30%	0%
North-East Valley	53%	47%	0%
North-East Victorian	26%	63%	11%
Northern (Melbourne)	33%	67%	0%
North-West Melbourne	40%	53%	7%
Otway	59%	41%	0%
South Gippsland	23%	69%	8%
Southcity GP Services	27%	64%	9%
West Vic	58%	42%	0%
Western Melbourne	50%	50%	0%
Westgate	50%	33%	17%
Whitehorse	58%	33%	8%
QLD			
Brisbane South	45%	55%	0%
Cairns	75%	25%	0%
Capricornia	73%	27%	0%
Central Queensland Rural	60%	40%	0%
Far North Queensland Rural	86%	14%	0%
Gold Coast	37%	47%	16%
GP Partners	65%	29%	6%
Ipswich & West Moreton	46%	54%	0%
Logan Area	33%	33%	33%
Mackay	30%	70%	0%
North & West Queensland PHC	25%	75%	0%
Redcliffe Bribie Caboolture	56%	33%	11%
South-East Alliance of GP	67%	25%	8%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Southern Queensland Rural	28%	56%	17%
Sunshine Coast	62%	31%	8%
Toowoomba & District	60%	30%	10%
Townsville	22%	78%	0%
Wide Bay	71%	21%	7%
WA			
Canning	75%	25%	0%
Central Wheatbelt	38%	63%	0%
Fremantle Regional	42%	50%	8%
GP Coastal	50%	42%	8%
GP Down South	70%	30%	0%
Great Southern	56%	33%	11%
Greater Bunbury	50%	50%	0%
Mid West	86%	14%	0%
Osborne	43%	50%	7%
Perth & Hills	23%	69%	8%
Rockingham Kwinana	50%	50%	0%
SA			
Adelaide Central & Eastern	56%	38%	6%
Adelaide Hills	56%	33%	11%
Adelaide North-East	53%	40%	7%
Adelaide Northern	71%	29%	0%
Adelaide Southern	55%	40%	5%
Adelaide Western	29%	59%	12%
Barossa	0%	88%	13%
Eyre Peninsula	38%	50%	13%
Limestone Coast	40%	60%	0%
Mid North Division of Rural Medicine	60%	30%	10%
Riverland	40%	50%	10%
Yorke	10%	80%	10%
TAS			
GP North	15%	69%	15%
North-West Tasmania	47%	40%	13%
Southern Tasmania	43%	50%	7%
ACT			
ACT	54%	23%	23%

8.9 Question 9: Did you have any direct or indirect contact with your local division of General Practice?

Division of GP	Yes	No
NSW		
Bankstown GP Division Health Service	75%	25%
Barwon	100%	0%
Blue Mountains	88%	13%
Border	85%	15%
Canterbury	67%	33%
Central Coast	81%	19%
Central Sydney	21%	79%
Dubbo/Plains	86%	14%
Eastern Sydney	80%	20%
Fairfield Health Service Inc	82%	18%
Hastings MacLeay	100%	0%
Hawkesbury	80%	20%
Hornsby Ku-Ring-Gai	70%	30%
Hunter Rural	35%	65%
Hunter Urban	58%	42%
Illawarra	76%	24%
Liverpool	80%	20%
Macarthur	82%	18%
Manly Warringah	53%	47%
Mid-North Coast	91%	9%
Murrumbidgee	80%	20%
Nepean	100%	0%
New England	89%	11%
Northern Rivers	50%	50%
Northern Sydney	43%	57%
North-West Slopes	88%	13%
NSW Central West	50%	50%
Riverina DGP & Primary Health	100%	0%
Shoalhaven	100%	0%
South-East NSW	69%	31%
South-Eastern Sydney	70%	30%
St George District	67%	33%
Sutherland	85%	15%
Tweed Valley	100%	0%
WentWest	63%	38%
VIC		
Ballarat & District	60%	40%
Bendigo & District	75%	25%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Yes	No
Central Bayside	50%	50%
Central Highlands	82%	18%
Central-West Gippsland	78%	22%
Dandenong & District	80%	20%
East Gippsland	89%	11%
Eastern Ranges	43%	57%
Goulburn Valley	77%	23%
GP Assoc of Geelong	85%	15%
Greater South-Eastern	83%	17%
Inner Eastern Melbourne	77%	23%
Knox	83%	17%
Mallee	100%	0%
Melbourne	63%	38%
Monash (Moorabbin)	100%	0%
Mornington Peninsula	60%	40%
Murray-Plains	60%	40%
North-East Valley	84%	16%
North-East Victorian	79%	21%
Northern (Melbourne)	46%	54%
North-West Melbourne	53%	47%
Otway	72%	28%
South Gippsland	85%	15%
Southcity GP Services	17%	83%
West Vic	76%	24%
Western Melbourne	64%	36%
Westgate	62%	38%
Whitehorse	92%	8%
QLD		
Brisbane South	43%	57%
Cairns	40%	60%
Capricornia	92%	8%
Central Queensland Rural	100%	0%
Far North Queensland Rural	43%	57%
Gold Coast	60%	40%
GP Partners	83%	17%
Ipswich & West Moreton	23%	77%
Logan Area	78%	22%
Mackay	50%	50%
North & West Queensland PHC	63%	38%
Redcliffe Bribie Caboolture	100%	0%
South-East Alliance of GP	67%	33%

Division of GP	Yes	No
Southern Queensland Rural	65%	35%
Sunshine Coast	54%	46%
Toowoomba & District	64%	36%
Townsville	78%	22%
Wide Bay	81%	19%
WA		
Canning	76%	24%
Central Wheatbelt	56%	44%
Fremantle Regional	93%	7%
GP Coastal	57%	43%
GP Down South	92%	8%
Great Southern	80%	20%
Greater Bunbury	100%	0%
Mid West	71%	29%
Osborne	67%	33%
Perth & Hills	92%	8%
Rockingham Kwinana	88%	13%
SA		
Adelaide Central & Eastern	44%	56%
Adelaide Hills	67%	33%
Adelaide North-East	87%	13%
Adelaide Northern	64%	36%
Adelaide Southern	77%	23%
Adelaide Western	65%	35%
Barossa	100%	0%
Eyre Peninsula	63%	38%
Limestone Coast	91%	9%
Mid North Division of Rural Medicine	36%	64%
Riverland	100%	0%
Yorke	100%	0%
TAS		
GP North	92%	8%
North-West Tasmania	87%	13%
Southern Tasmania	71%	29%
ACT		
ACT	62%	38%

8.10 Question 10: What was the frequency of that contact?

Division of GP	Weekly	Fortnightly	Monthly	Quarterly	Twice a Year	Once a Year
NSW						
Bankstown GP Division Health Service	0%	0%	50%	50%	0%	0%
Barwon	17%	0%	17%	25%	42%	0%
Blue Mountains	0%	0%	29%	43%	29%	0%
Border	9%	9%	36%	27%	9%	9%
Canterbury	0%	25%	75%	0%	0%	0%
Central Coast	0%	0%	35%	59%	6%	0%
Central Sydney	67%	0%	0%	33%	0%	0%
Dubbo/Plains	8%	0%	42%	25%	0%	25%
Eastern Sydney	13%	0%	13%	13%	38%	25%
Fairfield Health Service Inc	11%	0%	33%	44%	11%	0%
Hastings MacLeay	36%	0%	29%	36%	0%	0%
Hawkesbury	25%	25%	0%	50%	0%	0%
Hornsby Ku-Ring-Gai	7%	0%	0%	57%	14%	21%
Hunter Rural	33%	0%	0%	33%	17%	17%
Hunter Urban	0%	8%	46%	38%	8%	0%
Illawarra	0%	0%	8%	77%	0%	15%
Liverpool	0%	0%	25%	50%	25%	0%
Macarthur	11%	0%	11%	33%	33%	11%
Manly Warringah	0%	0%	13%	25%	50%	13%
Mid-North Coast	10%	10%	50%	20%	10%	0%
Murrumbidgee	0%	0%	88%	0%	0%	13%
Nepean	11%	33%	44%	11%	0%	0%
New England	13%	13%	0%	63%	0%	13%
Northern Rivers	0%	13%	13%	50%	13%	13%
Northern Sydney	0%	0%	67%	33%	0%	0%
North-West Slopes	0%	0%	43%	43%	14%	0%
NSW Central West	0%	0%	14%	43%	29%	14%
Riverina DGP & Primary Health	8%	8%	75%	8%	0%	0%
Shoalhaven	0%	13%	0%	0%	63%	25%
South-East NSW	0%	0%	9%	36%	36%	18%
South-Eastern Sydney	0%	0%	29%	71%	0%	0%
St George District	0%	0%	17%	50%	33%	0%
Sutherland	10%	10%	40%	40%	0%	0%
Tweed Valley	0%	27%	55%	18%	0%	0%
WentWest	0%	0%	30%	50%	20%	0%
VIC						
Ballarat & District	14%	14%	14%	57%	0%	0%
Bendigo & District	0%	0%	67%	22%	11%	0%
Central Bayside	0%	0%	0%	40%	20%	40%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Weekly	Fortnightly	Monthly	Quarterly	Twice a Year	Once a Year
Central Highlands	0%	25%	13%	13%	38%	13%
Central-West Gippsland	0%	0%	17%	17%	33%	33%
Dandenong & District	0%	11%	44%	33%	11%	0%
East Gippsland	0%	38%	63%	0%	0%	0%
Eastern Ranges	33%	0%	17%	33%	17%	0%
Goulburn Valley	0%	0%	80%	10%	10%	0%
GP Assoc of Geelong	27%	0%	27%	45%	0%	0%
Greater South-Eastern	0%	10%	30%	50%	10%	0%
Inner Eastern Melbourne	0%	0%	30%	60%	10%	0%
Knox	10%	10%	60%	10%	0%	10%
Mallee	0%	0%	67%	33%	0%	0%
Melbourne	0%	40%	20%	20%	0%	20%
Monash (Moorabbin)	0%	0%	20%	40%	30%	10%
Mornington Peninsula	0%	0%	56%	33%	0%	11%
Murray-Plains	0%	17%	0%	50%	17%	17%
North-East Valley	7%	13%	27%	53%	0%	0%
North-East Victorian	25%	0%	25%	50%	0%	0%
Northern (Melbourne)	20%	0%	0%	20%	40%	20%
North-West Melbourne	25%	0%	25%	0%	38%	13%
Otway	8%	8%	15%	46%	23%	0%
South Gippsland	10%	10%	60%	20%	0%	0%
Southcity GP Services	0%	0%	0%	50%	0%	50%
West Vic	0%	0%	38%	44%	13%	6%
Western Melbourne	0%	0%	29%	29%	29%	14%
Westgate	0%	14%	29%	29%	14%	14%
Whitehorse	18%	0%	45%	36%	0%	0%
QLD						
Brisbane South	20%	0%	60%	0%	20%	0%
Cairns	0%	0%	0%	0%	100%	0%
Capricornia	0%	0%	82%	9%	9%	0%
Central Queensland Rural	0%	0%	20%	60%	20%	0%
Far North Queensland Rural	33%	0%	33%	33%	0%	0%
Gold Coast	0%	0%	17%	33%	25%	25%
GP Partners	13%	0%	53%	33%	0%	0%
Ipswich & West Moreton	0%	0%	0%	67%	0%	33%
Logan Area	0%	0%	14%	86%	0%	0%
Mackay	0%	0%	40%	20%	40%	0%
North & West Queensland PHC	0%	0%	40%	20%	40%	0%
Redcliffe Bribie Caboolture	0%	0%	67%	22%	11%	0%
South-East Alliance of GP	43%	0%	14%	14%	14%	14%
Southern Queensland Rural	0%	0%	46%	38%	8%	8%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Weekly	Fortnightly	Monthly	Quarterly	Twice a Year	Once a Year
Sunshine Coast	0%	0%	13%	63%	13%	13%
Toowoomba & District	14%	0%	14%	71%	0%	0%
Townsville	0%	0%	71%	29%	0%	0%
Wide Bay	0%	0%	0%	67%	17%	17%
WA						
Canning	17%	8%	25%	17%	25%	8%
Central Wheatbelt	0%	0%	20%	60%	0%	20%
Fremantle Regional	14%	0%	29%	50%	7%	0%
GP Coastal	0%	0%	38%	25%	13%	25%
GP Down South	9%	18%	18%	36%	0%	18%
Great Southern	0%	0%	13%	75%	13%	0%
Greater Bunbury	0%	0%	14%	71%	14%	0%
Mid West	20%	0%	60%	20%	0%	0%
Osborne	9%	0%	27%	36%	18%	9%
Perth & Hills	25%	0%	42%	25%	8%	0%
Rockingham Kwinana	0%	0%	14%	57%	14%	14%
SA						
Adelaide Central & Eastern	0%	0%	14%	43%	14%	29%
Adelaide Hills	0%	0%	17%	33%	33%	17%
Adelaide North-East	0%	7%	14%	64%	7%	7%
Adelaide Northern	11%	0%	33%	11%	11%	33%
Adelaide Southern	6%	24%	41%	29%	0%	0%
Adelaide Western	8%	0%	8%	38%	15%	31%
Barossa	0%	25%	13%	63%	0%	0%
Eyre Peninsula	0%	0%	20%	60%	20%	0%
Limestone Coast	10%	0%	40%	50%	0%	0%
Mid North Division of Rural Medicine	25%	0%	0%	0%	50%	25%
Riverland	20%	0%	10%	50%	10%	10%
Yorke	0%	0%	50%	20%	30%	0%
TAS						
GP North	0%	8%	0%	58%	33%	0%
North-West Tasmania	8%	0%	38%	38%	15%	0%
Southern Tasmania	0%	0%	17%	50%	25%	8%
ACT						
ACT	13%	0%	38%	38%	0%	13%

8.11 Question 11: What type of contact did you have with your local Division of General Practice?

Division of GP	Telephone /Email	Committee	Conference	Newsletter	Meetings	Aged Care GP Panel
NSW						
Bankstown GP Division Health Service	83%	17%	0%	17%	100%	50%
Barwon	54%	0%	0%	8%	62%	31%
Blue Mountains	43%	29%	43%	71%	71%	43%
Border	82%	18%	18%	36%	27%	55%
Canterbury	25%	25%	0%	50%	100%	25%
Central Coast	82%	24%	12%	71%	65%	65%
Central Sydney	67%	33%	33%	0%	67%	33%
Dubbo/Plains	58%	17%	17%	42%	58%	42%
Eastern Sydney	63%	13%	25%	50%	63%	25%
Fairfield Health Service Inc	33%	11%	56%	67%	67%	33%
Hastings MacLeay	93%	7%	50%	57%	79%	50%
Hawkesbury	50%	50%	25%	25%	50%	25%
Hornsby Ku-Ring-Gai	43%	14%	43%	50%	71%	29%
Hunter Rural	50%	0%	17%	0%	33%	33%
Hunter Urban	71%	57%	21%	43%	50%	36%
Illawarra	38%	23%	0%	31%	69%	23%
Liverpool	88%	25%	75%	38%	63%	25%
Macarthur	44%	33%	11%	22%	100%	33%
Manly Warringah	75%	13%	25%	63%	25%	0%
Mid-North Coast	90%	10%	40%	20%	40%	30%
Murrumbidgee	25%	0%	13%	50%	63%	13%
Nepean	78%	44%	67%	78%	89%	78%
New England	75%	13%	13%	25%	50%	38%
Northern Rivers	100%	0%	13%	38%	50%	0%
Northern Sydney	0%	0%	50%	50%	17%	67%
North-West Slopes	43%	14%	14%	86%	43%	14%
NSW Central West	57%	14%	0%	14%	57%	43%
Riverina DGP & Primary Health	75%	58%	50%	83%	75%	50%
Shoalhaven	25%	0%	0%	25%	63%	38%
South-East NSW	73%	9%	18%	18%	64%	18%
South-Eastern Sydney	86%	0%	14%	43%	71%	57%
St George District	58%	25%	17%	92%	33%	25%
Sutherland	82%	36%	55%	91%	91%	73%
Tweed Valley	82%	27%	64%	45%	82%	73%
WentWest	70%	10%	0%	0%	70%	50%
VIC						
Ballarat & District	71%	57%	0%	43%	57%	71%
Bendigo & District	33%	22%	0%	44%	78%	44%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Telephone /Email	Committee	Conference	Newsletter	Meetings	Aged Care GP Panel
Central Bayside	20%	20%	0%	40%	20%	0%
Central Highlands	56%	22%	11%	44%	44%	44%
Central-West Gippsland	29%	0%	14%	29%	0%	71%
Dandenong & District	50%	0%	50%	38%	25%	25%
East Gippsland	75%	13%	0%	63%	38%	50%
Eastern Ranges	50%	17%	50%	67%	17%	17%
Goulburn Valley	40%	30%	10%	70%	60%	30%
GP Assoc of Geelong	73%	27%	18%	55%	55%	18%
Greater South-Eastern	60%	40%	60%	90%	80%	70%
Inner Eastern Melbourne	70%	22%	22%	50%	40%	20%
Knox	70%	50%	60%	100%	70%	40%
Mallee	67%	17%	33%	67%	67%	100%
Melbourne	60%	20%	20%	40%	40%	40%
Monash (Moorabbin)	70%	10%	40%	60%	50%	20%
Mornington Peninsula	67%	33%	44%	78%	44%	44%
Murray-Plains	67%	17%	50%	0%	17%	0%
North-East Valley	69%	25%	63%	50%	81%	50%
North-East Victorian	67%	7%	0%	20%	47%	67%
Northern (Melbourne)	83%	33%	50%	33%	83%	50%
North-West Melbourne	75%	25%	38%	38%	50%	38%
Otway	69%	8%	8%	77%	54%	38%
South Gippsland	55%	27%	36%	18%	36%	64%
Southcity GP Services	0%	0%	0%	50%	50%	0%
West Vic	63%	19%	13%	50%	50%	25%
Western Melbourne	67%	0%	50%	17%	50%	17%
Westgate	44%	22%	50%	38%	38%	50%
Whitehorse	64%	9%	36%	36%	27%	9%
QLD						
Brisbane South	33%	17%	0%	67%	17%	0%
Cairns	0%	0%	0%	50%	0%	0%
Capricornia	64%	18%	18%	27%	64%	64%
Central Queensland Rural	100%	20%	0%	20%	100%	20%
Far North Queensland Rural	67%	0%	0%	0%	0%	33%
Gold Coast	58%	25%	17%	42%	67%	42%
GP Partners	73%	33%	27%	40%	67%	47%
Ipswich & West Moreton	67%	0%	33%	0%	67%	0%
Logan Area	29%	43%	43%	71%	43%	57%
Mackay	80%	0%	0%	80%	60%	20%
North & West Queensland PHC	100%	60%	0%	20%	40%	0%
Redcliffe Bribie Caboolture	56%	22%	44%	56%	78%	44%
South-East Alliance of GP	50%	0%	0%	88%	13%	25%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Telephone /Email	Committee	Conference	Newsletter	Meetings	Aged Care GP Panel
Southern Queensland Rural	77%	0%	15%	46%	46%	15%
Sunshine Coast	63%	25%	25%	13%	63%	25%
Toowoomba & District	29%	14%	43%	29%	57%	57%
Townsville	71%	43%	29%	43%	71%	57%
Wide Bay	38%	8%	15%	31%	69%	15%
WA						
Canning	77%	8%	8%	38%	62%	62%
Central Wheatbelt	60%	20%	40%	60%	20%	20%
Fremantle Regional	100%	0%	7%	36%	64%	21%
GP Coastal	75%	13%	25%	38%	25%	50%
GP Down South	82%	27%	18%	18%	36%	45%
Great Southern	50%	13%	0%	25%	75%	63%
Greater Bunbury	86%	14%	29%	57%	71%	29%
Mid West	100%	0%	40%	0%	60%	60%
Osborne	36%	0%	27%	82%	18%	18%
Perth & Hills	75%	25%	0%	33%	50%	67%
Rockingham Kwinana	57%	0%	14%	0%	29%	57%
SA						
Adelaide Central & Eastern	57%	0%	0%	43%	29%	43%
Adelaide Hills	67%	33%	17%	50%	50%	67%
Adelaide North-East	54%	31%	46%	85%	77%	8%
Adelaide Northern	78%	22%	33%	33%	56%	0%
Adelaide Southern	82%	24%	18%	35%	35%	53%
Adelaide Western	54%	0%	0%	69%	46%	8%
Barossa	100%	25%	13%	13%	50%	63%
Eyre Peninsula	40%	0%	20%	0%	80%	0%
Limestone Coast	89%	0%	22%	33%	44%	56%
Mid North Division of Rural Medicine	75%	0%	25%	0%	50%	0%
Riverland	80%	30%	0%	10%	70%	60%
Yorke	90%	0%	10%	70%	70%	60%
TAS						
GP North	70%	20%	40%	30%	70%	10%
North-West Tasmania	77%	38%	46%	62%	54%	54%
Southern Tasmania	75%	8%	17%	33%	42%	17%
ACT						
ACT	50%	13%	25%	50%	63%	38%

8.12 Question 12: How satisfied were you with the contact between your facility and your local Division of General Practice?

Division of GP	Unsatisfied	Satisfied	Very Satisfied
NSW			
Bankstown GP Division Health Service	0%	57%	43%
Barwon	8%	69%	23%
Blue Mountains	29%	57%	14%
Border	8%	46%	46%
Canterbury	20%	60%	20%
Central Coast	11%	50%	39%
Central Sydney	30%	50%	20%
Dubbo/Plains	25%	42%	33%
Eastern Sydney	13%	75%	13%
Fairfield Health Service Inc	10%	80%	10%
Hastings MacLeay	7%	57%	36%
Hawkesbury	25%	50%	25%
Hornsby Ku-Ring-Gai	13%	69%	19%
Hunter Rural	67%	33%	0%
Hunter Urban	33%	57%	10%
Illawarra	6%	94%	0%
Liverpool	0%	89%	11%
Macarthur	10%	60%	30%
Manly Warringah	15%	77%	8%
Mid-North Coast	10%	70%	20%
Murrumbidgee	30%	50%	20%
Nepean	0%	67%	33%
New England	22%	67%	11%
Northern Rivers	70%	30%	0%
Northern Sydney	33%	42%	25%
North-West Slopes	0%	83%	17%
NSW Central West	42%	58%	0%
Riverina DGP & Primary Health	0%	42%	58%
Shoalhaven	13%	88%	0%
South-East NSW	27%	67%	7%
South-Eastern Sydney	33%	44%	22%
St George District	35%	53%	12%
Sutherland	15%	38%	46%
Tweed Valley	18%	36%	45%
WentWest	38%	62%	0%
VIC			
Ballarat & District	11%	44%	44%
Bendigo & District	36%	18%	45%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Central Bayside	38%	50%	13%
Central Highlands	11%	89%	0%
Central-West Gippsland	25%	63%	13%
Dandenong & District	22%	33%	44%
East Gippsland	11%	56%	33%
Eastern Ranges	50%	50%	0%
Goulburn Valley	25%	25%	50%
GP Assoc of Geelong	17%	33%	50%
Greater South-Eastern	17%	42%	42%
Inner Eastern Melbourne	17%	50%	33%
Knox	17%	58%	25%
Mallee	17%	33%	50%
Melbourne	0%	83%	17%
Monash (Moorabbin)	20%	80%	0%
Mornington Peninsula	18%	45%	36%
Murray-Plains	38%	50%	13%
North-East Valley	0%	69%	31%
North-East Victorian	18%	71%	12%
Northern (Melbourne)	27%	55%	18%
North-West Melbourne	23%	69%	8%
Otway	23%	77%	0%
South Gippsland	15%	69%	15%
Southcity GP Services	67%	22%	11%
West Vic	11%	89%	0%
Western Melbourne	33%	56%	11%
Westgate	27%	45%	27%
Whitehorse	0%	82%	18%
QLD			
Brisbane South	14%	86%	0%
Cairns	100%	0%	0%
Capricornia	17%	67%	17%
Central Queensland Rural	20%	80%	0%
Far North Queensland Rural	80%	20%	0%
Gold Coast	21%	68%	11%
GP Partners	11%	78%	11%
Ipswich & West Moreton	60%	40%	0%
Logan Area	13%	50%	38%
Mackay	43%	43%	14%
North & West Queensland PHC	29%	71%	0%
Redcliffe Bribie Caboolture	11%	56%	33%
South-East Alliance of GP	27%	73%	0%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Unsatisfied	Satisfied	Very Satisfied
Southern Queensland Rural	18%	47%	35%
Sunshine Coast	20%	70%	10%
Toowoomba & District	36%	64%	0%
Townsville	44%	11%	44%
Wide Bay	15%	62%	23%
WA			
Canning	33%	40%	27%
Central Wheatbelt	14%	71%	14%
Fremantle Regional	8%	69%	23%
GP Coastal	17%	42%	42%
GP Down South	9%	64%	27%
Great Southern	11%	67%	22%
Greater Bunbury	0%	60%	40%
Mid West	17%	50%	33%
Osborne	23%	62%	15%
Perth & Hills	0%	67%	33%
Rockingham Kwinana	25%	63%	13%
SA			
Adelaide Central & Eastern	58%	25%	17%
Adelaide Hills	29%	71%	0%
Adelaide North-East	13%	88%	0%
Adelaide Northern	31%	54%	15%
Adelaide Southern	5%	84%	11%
Adelaide Western	25%	56%	19%
Barossa	0%	63%	38%
Eyre Peninsula	14%	71%	14%
Limestone Coast	20%	40%	40%
Mid North Division of Rural Medicine	44%	44%	11%
Riverland	10%	70%	20%
Yorke	20%	50%	30%
TAS			
GP North	0%	73%	27%
North-West Tasmania	21%	36%	43%
Southern Tasmania	33%	53%	13%
ACT			
ACT	50%	20%	30%

8.13 Question 13: Was your facility aware of Aged Care GP Panels Initiative before receiving this survey?

Division of GP	Yes	No
NSW		
Bankstown GP Division Health Service	88%	13%
Barwon	85%	15%
Blue Mountains	100%	0%
Border	85%	15%
Canterbury	83%	17%
Central Coast	95%	5%
Central Sydney	77%	23%
Dubbo/Plains	79%	21%
Eastern Sydney	80%	20%
Fairfield Health Service Inc	90%	10%
Hastings MacLeay	100%	0%
Hawkesbury	100%	0%
Hornsby Ku-Ring-Gai	94%	6%
Hunter Rural	82%	18%
Hunter Urban	88%	13%
Illawarra	82%	18%
Liverpool	90%	10%
Macarthur	91%	9%
Manly Warringah	80%	20%
Mid-North Coast	100%	0%
Murrumbidgee	100%	0%
Nepean	100%	0%
New England	89%	11%
Northern Rivers	88%	13%
Northern Sydney	92%	8%
North-West Slopes	86%	14%
NSW Central West	71%	29%
Riverina DGP & Primary Health	83%	17%
Shoalhaven	63%	38%
South-East NSW	88%	13%
South-Eastern Sydney	90%	10%
St George District	78%	22%
Sutherland	92%	8%
Tweed Valley	100%	0%
WentWest	100%	0%
VIC		
Ballarat & District	100%	0%
Bendigo & District	92%	8%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Yes	No
Central Bayside	100%	0%
Central Highlands	82%	18%
Central-West Gippsland	100%	0%
Dandenong & District	78%	22%
East Gippsland	89%	11%
Eastern Ranges	79%	21%
Goulburn Valley	100%	0%
GP Assoc of Geelong	92%	8%
Greater South-Eastern	83%	17%
Inner Eastern Melbourne	100%	0%
Knox	100%	0%
Mallee	100%	0%
Melbourne	100%	0%
Monash (Moorabbin)	60%	40%
Mornington Peninsula	73%	27%
Murray-Plains	80%	20%
North-East Valley	89%	11%
North-East Victorian	95%	5%
Northern (Melbourne)	92%	8%
North-West Melbourne	80%	20%
Otway	94%	6%
South Gippsland	92%	8%
Southcity GP Services	82%	18%
West Vic	86%	14%
Western Melbourne	82%	18%
Westgate	92%	8%
Whitehorse	83%	17%
QLD		
Brisbane South	64%	36%
Cairns	80%	20%
Capricornia	83%	17%
Central Queensland Rural	80%	20%
Far North Queensland Rural	57%	43%
Gold Coast	85%	15%
GP Partners	94%	6%
Ipswich & West Moreton	69%	31%
Logan Area	89%	11%
Mackay	90%	10%
North & West Queensland PHC	75%	25%
Redcliffe Bribie Caboolture	89%	11%
South-East Alliance of GP	91%	9%

Division of GP	Yes	No
Southern Queensland Rural	85%	15%
Sunshine Coast	75%	25%
Toowoomba & District	82%	18%
Townsville	100%	0%
Wide Bay	81%	19%
WA		
Canning	94%	6%
Central Wheatbelt	78%	22%
Fremantle Regional	93%	7%
GP Coastal	93%	7%
GP Down South	92%	8%
Great Southern	80%	20%
Greater Bunbury	71%	29%
Mid West	57%	43%
Osborne	75%	25%
Perth & Hills	93%	7%
Rockingham Kwinana	100%	0%
SA		
Adelaide Central & Eastern	69%	31%
Adelaide Hills	100%	0%
Adelaide North-East	94%	6%
Adelaide Northern	50%	50%
Adelaide Southern	91%	9%
Adelaide Western	63%	37%
Barossa	100%	0%
Eyre Peninsula	86%	14%
Limestone Coast	80%	20%
Mid North Division of Rural Medicine	91%	9%
Riverland	90%	10%
Yorke	80%	20%
TAS		
GP North	73%	27%
North-West Tasmania	79%	21%
Southern Tasmania	71%	29%
ACT		
ACT	62%	38%

8.14 Question 14: Is your facility involved in the Aged Care GP Panels Initiative?

Division of GP	Yes	No
NSW		
Bankstown GP Division Health Service	75%	25%
Barwon	62%	38%
Blue Mountains	63%	38%
Border	85%	15%
Canterbury	60%	40%
Central Coast	76%	24%
Central Sydney	46%	54%
Dubbo/Plains	50%	50%
Eastern Sydney	50%	50%
Fairfield Health Service Inc	50%	50%
Hastings MacLeay	50%	50%
Hawkesbury	100%	0%
Hornsby Ku-Ring-Gai	56%	44%
Hunter Rural	38%	63%
Hunter Urban	75%	25%
Illawarra	47%	53%
Liverpool	90%	10%
Macarthur	64%	36%
Manly Warringah	14%	86%
Mid-North Coast	78%	22%
Murrumbidgee	50%	50%
Nepean	89%	11%
New England	56%	44%
Northern Rivers	19%	81%
Northern Sydney	29%	71%
North-West Slopes	50%	50%
NSW Central West	36%	64%
Riverina DGP & Primary Health	83%	17%
Shoalhaven	50%	50%
South-East NSW	43%	57%
South-Eastern Sydney	70%	30%
St George District	31%	69%
Sutherland	75%	25%
Tweed Valley	100%	0%
WentWest	75%	25%
VIC		
Ballarat & District	82%	18%
Bendigo & District	67%	33%
Central Bayside	30%	70%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Yes	No
Central Highlands	36%	64%
Central-West Gippsland	67%	33%
Dandenong & District	56%	44%
East Gippsland	56%	44%
Eastern Ranges	21%	79%
Goulburn Valley	69%	31%
GP Assoc of Geelong	77%	23%
Greater South-Eastern	82%	18%
Inner Eastern Melbourne	69%	31%
Knox	67%	33%
Mallee	100%	0%
Melbourne	75%	25%
Monash (Moorabbin)	50%	50%
Mornington Peninsula	62%	38%
Murray-Plains	56%	44%
North-East Valley	74%	26%
North-East Victorian	84%	16%
Northern (Melbourne)	25%	75%
North-West Melbourne	53%	47%
Otway	63%	38%
South Gippsland	77%	23%
Southcity GP Services	9%	91%
West Vic	45%	55%
Western Melbourne	60%	40%
Westgate	54%	46%
Whitehorse	75%	25%
QLD		
Brisbane South	21%	79%
Cairns	25%	75%
Capricornia	83%	17%
Central Queensland Rural	60%	40%
Far North Queensland Rural	43%	57%
Gold Coast	58%	42%
GP Partners	81%	19%
Ipswich & West Moreton	23%	77%
Logan Area	67%	33%
Mackay	30%	70%
North & West Queensland PHC	25%	75%
Redcliffe Bribie Caboolture	78%	22%
South-East Alliance of GP	42%	58%
Southern Queensland Rural	35%	65%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	Yes	No
Sunshine Coast	58%	42%
Toowoomba & District	55%	45%
Townsville	56%	44%
Wide Bay	63%	38%
WA		
Canning	71%	29%
Central Wheatbelt	67%	33%
Fremantle Regional	73%	27%
GP Coastal	64%	36%
GP Down South	75%	25%
Great Southern	70%	30%
Greater Bunbury	43%	57%
Mid West	57%	43%
Osborne	47%	53%
Perth & Hills	86%	14%
Rockingham Kwinana	63%	38%
SA		
Adelaide Central & Eastern	27%	73%
Adelaide Hills	56%	44%
Adelaide North-East	44%	56%
Adelaide Northern	14%	86%
Adelaide Southern	67%	33%
Adelaide Western	10%	90%
Barossa	100%	0%
Eyre Peninsula	71%	29%
Limestone Coast	40%	60%
Mid North Division of Rural Medicine	27%	73%
Riverland	80%	20%
Yorke	80%	20%
TAS		
GP North	40%	60%
North-West Tasmania	60%	40%
Southern Tasmania	38%	63%
ACT		
ACT	42%	58%

8.15 Question 15: Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement?

Division of GP	No	Yes, with little success	Yes, with moderate success	Yes, with significant success	Not sure
NSW					
Bankstown GP Division Health Service	13%	0%	38%	38%	13%
Barwon	31%	31%	15%	8%	15%
Blue Mountains	13%	13%	50%	0%	25%
Border	8%	15%	46%	15%	15%
Canterbury	20%	20%	20%	40%	0%
Central Coast	0%	24%	29%	24%	24%
Central Sydney	55%	0%	18%	0%	27%
Dubbo/Plains	43%	29%	7%	14%	7%
Eastern Sydney	13%	13%	25%	0%	50%
Fairfield Health Service Inc	11%	22%	0%	33%	33%
Hastings MacLeay	0%	54%	23%	15%	8%
Hawkesbury	0%	40%	40%	0%	20%
Hornsby Ku-Ring-Gai	20%	15%	25%	15%	25%
Hunter Rural	24%	35%	12%	0%	29%
Hunter Urban	8%	25%	17%	13%	38%
Illawarra	31%	19%	19%	13%	19%
Liverpool	0%	30%	50%	0%	20%
Macarthur	18%	18%	45%	9%	9%
Manly Warringah	64%	7%	7%	0%	21%
Mid-North Coast	0%	18%	55%	9%	18%
Murrumbidgee	11%	56%	0%	11%	22%
Nepean	13%	0%	75%	13%	0%
New England	33%	0%	44%	0%	22%
Northern Rivers	44%	25%	6%	0%	25%
Northern Sydney	31%	15%	8%	0%	46%
North-West Slopes	29%	14%	29%	0%	29%
NSW Central West	14%	14%	36%	0%	36%
Riverina DGP & Primary Health	0%	45%	45%	9%	0%
Shoalhaven	13%	0%	50%	0%	38%
South-East NSW	7%	33%	27%	0%	33%
South-Eastern Sydney	20%	30%	30%	0%	20%
St George District	53%	18%	6%	12%	12%
Sutherland	8%	15%	46%	15%	15%
Tweed Valley	0%	27%	64%	9%	0%
WentWest	0%	38%	38%	0%	25%
VIC					
Ballarat & District	9%	0%	45%	18%	27%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	No	Yes, with little success	Yes, with moderate success	Yes, with significant success	Not sure
Bendigo & District	0%	17%	42%	8%	33%
Central Bayside	20%	0%	20%	0%	60%
Central Highlands	9%	9%	18%	0%	64%
Central-West Gippsland	13%	38%	25%	0%	25%
Dandenong & District	11%	0%	44%	0%	44%
East Gippsland	0%	0%	50%	17%	33%
Eastern Ranges	50%	7%	0%	7%	36%
Goulburn Valley	31%	15%	15%	23%	15%
GP Assoc of Geelong	15%	8%	54%	8%	15%
Greater South-Eastern	25%	17%	8%	17%	33%
Inner Eastern Melbourne	31%	23%	15%	8%	23%
Knox	25%	8%	33%	8%	25%
Mallee	0%	83%	0%	17%	0%
Melbourne	0%	13%	13%	13%	63%
Monash (Moorabbin)	20%	0%	30%	10%	40%
Mornington Peninsula	21%	29%	29%	0%	21%
Murray-Plains	22%	33%	11%	0%	33%
North-East Valley	26%	21%	32%	11%	11%
North-East Victorian	0%	16%	47%	21%	16%
Northern (Melbourne)	46%	15%	8%	8%	23%
North-West Melbourne	27%	20%	13%	13%	27%
Otway	12%	24%	24%	18%	24%
South Gippsland	23%	0%	23%	31%	23%
Southcity GP Services	70%	0%	10%	0%	20%
West Vic	24%	14%	19%	0%	43%
Western Melbourne	10%	20%	20%	0%	50%
Westgate	0%	31%	31%	23%	15%
Whitehorse	8%	8%	42%	17%	25%
QLD					
Brisbane South	17%	17%	0%	0%	67%
Cairns	0%	0%	0%	0%	100%
Capricornia	8%	33%	42%	8%	8%
Central Queensland Rural	0%	0%	60%	0%	40%
Far North Queensland Rural	43%	0%	14%	0%	43%
Gold Coast	32%	21%	11%	5%	32%
GP Partners	17%	39%	17%	6%	22%
Ipswich & West Moreton	0%	8%	0%	8%	85%
Logan Area	11%	11%	11%	33%	33%
Mackay	30%	20%	10%	0%	40%
North & West Queensland PHC	0%	13%	25%	38%	25%

RESULTS BY DIVISION OF GENERAL PRACTICE

Division of GP	No	Yes, with little success	Yes, with moderate success	Yes, with significant success	Not sure
Redcliffe Bribe Caboolture	11%	33%	33%	11%	11%
South-East Alliance of GP	18%	45%	0%	0%	36%
Southern Queensland Rural	22%	6%	11%	6%	56%
Sunshine Coast	42%	8%	17%	17%	17%
Toowoomba & District	9%	0%	55%	9%	27%
Townsville	0%	33%	22%	22%	22%
Wide Bay	6%	19%	31%	6%	38%
WA					
Canning	25%	19%	19%	13%	25%
Central Wheatbelt	25%	0%	25%	13%	38%
Fremantle Regional	20%	27%	33%	7%	13%
GP Coastal	15%	15%	8%	8%	54%
GP Down South	25%	17%	25%	33%	0%
Great Southern	20%	20%	30%	20%	10%
Greater Bunbury	0%	0%	14%	0%	86%
Mid West	14%	14%	43%	0%	29%
Osborne	33%	0%	0%	13%	53%
Perth & Hills	0%	7%	36%	36%	21%
Rockingham Kwinana	25%	13%	50%	13%	0%
SA					
Adelaide Central & Eastern	19%	6%	13%	0%	63%
Adelaide Hills	13%	50%	25%	0%	13%
Adelaide North-East	6%	25%	31%	0%	38%
Adelaide Northern	43%	14%	14%	0%	29%
Adelaide Southern	5%	41%	27%	0%	27%
Adelaide Western	39%	17%	6%	0%	39%
Barossa	0%	38%	50%	13%	0%
Eyre Peninsula	13%	13%	25%	13%	38%
Limestone Coast	40%	20%	10%	0%	30%
Mid North Division of Rural Medicine	60%	0%	0%	0%	40%
Riverland	0%	30%	30%	30%	10%
Yorke	0%	25%	50%	25%	0%
TAS					
GP North	27%	18%	45%	0%	9%
North-West Tasmania	27%	20%	27%	7%	20%
Southern Tasmania	44%	6%	19%	0%	31%
ACT					
ACT	31%	8%	38%	0%	23%

APPENDIX A: AGED CARE GP PANELS - 2006 SURVEY FORM



Australian Government

Department of Health and Ageing

XXXX

AGED CARE GP PANELS — 2006 SURVEY

The Aged Care GP Panels - 2006 Survey will provide data collected from aged care facilities for the Aged Care GP Panels Initiative.

Please note that your privacy in completing this survey will be protected in accordance with relevant privacy legislation. Any information you provide will be kept strictly confidential and will not be identified in the survey results.

Specifically, the purpose of collecting the survey data is to analyse information about GP visits to aged care facilities and facilities' quality improvement activities. Summarised and de-identified data will be made publicly available to aged care facilities and the Divisions of General Practice network. Deidentified data may also be used for evaluation purposes or may be published by the Department.

For your information, Divisions of General Practice work with general practitioners, other health professionals, and consumers to improve health outcomes.

The Department has commissioned Australian Healthcare Associates to administer the survey and analyse the data provided by respondents. The survey should take no longer than 10 minutes to complete. **Please complete your survey by 14 April 2006** and return it in your reply paid envelope or to:

Australian Healthcare Associates
Reply Paid 1108
Carlton VIC 3053

Please answer all questions based on your experience during the year **January 2005 - December 2005**. If you require assistance, please contact Chay Boss-Walker at Australian Healthcare Associates on 1300 788 667.

Australian Government Statistical Clearing House approval number 01524--01.



Aged Care GP Panels - 2006 Survey

Please answer the questions based on your experience during the year **January 2005 - December 2005**. If you require assistance at any time, please contact Chay Boss-Walker at Australian Healthcare Associates on 1300 788 667.

Questions 1 to 5 relate to GP visits to your facility.

1. Did new (less than three months) residents have difficulty obtaining GP services? **Please tick one box only.**

Never ☐ Sometimes ☐ Often ☐ Always ☐

2. Did existing residents have difficulty obtaining GP services? **Please tick one box only.**

Never ☐ Sometimes ☐ Often ☐ Always ☐

If you responded 'Never' to both Questions 1 and 2, please go to Question 4.

3. If your facility had difficulty obtaining GP services for resident consultations, for which of the following did difficulties arise? **Tick as many as are applicable to your facility.**

Routine Visits ☐ Emergency Visits - Night (6pm - 8am) ☐
Emergency Visits - Day (8am - 6pm) ☐ Emergency Visits - Weekends ☐

4. To what extent has your aged care facilities' access to GP services improved as a result of the Aged GP Panels Initiative? **Please tick one box only.**

Not at all ☐ A little ☐ Moderately ☐ Significantly ☐

5. Did your facility have difficulty obtaining GP input for routine services such as writing and reviewing medication charts, prescriptions or general support? **Please tick one box only.**

Never ☐ Sometimes ☐ Often ☐ Always ☐

Questions 6 to 8 relate to quality improvement activities at your facility.

6. What level of involvement did GP's have in your facility's quality improvement activities? (examples of quality improvement activities include medication advisory committees, quality care committees, infection control committees, falls prevention, incident monitoring, monitoring skin tears, providing education, etc) ***please tick one box only.***

None ☐ Little ☐ Moderate ☐ Extensive ☐
 If none, please go to Question 8.

7. How satisfied were you with the quality of GP involvement in your quality improvement activities? Please tick one box only.

Unsatisfied ☐ Satisfied ☐ Very Satisfied ☐

8. How satisfied were you with the amount of GP involvement in your facility's quality improvement activities? Please tick one box only.

Unsatisfied ☐ Satisfied ☐ Very Satisfied ☐

Questions 9 to 12 relate to contact with your local Division of General Practice.

9. Did you have any direct or indirect contact with your local Division of General Practice? ***please tick one box only.***

Yes ☐ No ☐ If no, please go to Question 12

10. What was the frequency of that contact? ***please tick one box only.***

Weekly ☐ Fortnightly ☐ Monthly ☐
 Quarterly ☐ Twice a Year ☐ Once a Year ☐

11. What type of contact did you have with your local Division of General Practice? ***Tick as many as are applicable to your facility.***

Telephone/E-mail ☐	Newsletter/Mailings ☐
Committee Membership ☐	Meetings ☐
Conferences/Workshops ☐	Through Aged Care GP Panel ☐

12. How satisfied were you with the contact between your facility and your local Division of General Practice? ***Please tick one box only.***

Unsatisfied ☐ Satisfied ☐ Very Satisfied ☐

Questions 6 to 8 relate to quality improvement activities at your facility.

13. Was your facility aware of Aged Care GP Panels initiative before receiving this survey? ***Please tick one box only.***

Yes ☐ No ☐

14. Is your facility involved in the Aged Care GP Panels Initiative? ***Please tick one box only.***

Yes ☐ No ☐

15. Is your Aged Care GP Panel undertaking work to address key concerns for your facility related to GP access and involvement? ***Please tick one box only.***

☐ Yes, with little success
☐ Yes, with moderate success
☐ Yes, with significant success
☐ No
☐ Not sure

16. Approximately how long did this survey take to complete? minutes.

Thank you for completing the Aged Care GP Panels - 2006 Survey. Please place it in the reply paid envelope provided and post by 14 April 2006.

