



Australian Divisions of **General Practice**

Dynamic **Divisions**



Issue 2

November 2005

Editorial

Welcome to the second edition of *Dynamic Divisions*. We have had very positive feedback from our first edition, with Illawarra Division, one of our stories from last edition, winning the national finals of the Prime Minister's awards for community partnerships.

This edition highlights some amazing examples of the tangible benefits that come through collaboration, partnerships and a genuine commitment to improving health outcomes.

From an innovative, regional system providing after hours care at lower costs to improved access and quality of service delivery for the Indigenous community, improvements in the delivery of care for young people with mental health issues and an integrated program reducing admission and readmission hospital rates for patients with heart failure.

The stories build on the Divisions Network's Primary Health Care Position Statement and are real examples of divisions being an integral part of a team in broader health service delivery.

As this will be the last *Dynamic Divisions* with me as Chair, I wish the publication all the best in the future.

The formal launch of *Dynamic Divisions* will be at the national Divisions' Forum in Perth.

Rob Walters
Chairman



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About the Divisions Network

Australian Divisions of General Practice (ADGP) is the peak national body representing 118 Divisions of General Practice and eight state-based organisations (SBOs) across Australia. About 94 per cent of GPs are members of a local Division of General Practice.

The Divisions Network is a primary cornerstone of Australia's primary health care system. ADGP's key objective is

to promote the health and well-being of Australians through Divisions of General Practice by:

- strengthening the effectiveness and vitality of the general practice sector by leading and supporting the Divisions Network
- advocating for, and representing the network to government, other organisations and the Australian public
- contributing to the development and implementation of national health policy in collaboration with divisions and SBOs
- promoting cooperation and communication with other national organisations in Australia that are working toward excellence in primary health care and general practice
- providing national leadership in health system development.

World leader in provision of GP after hours care

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GP Access After Hours (GPAAH) is an innovative, regional system of after hours care operated by the Hunter Urban Division of General Practice.

“Harnessing the potential of general practice and providing better outcomes for lower cost!”

Internationally, GPAAH stands alongside systems in Denmark and the UK at the forefront of best practice in systems of after hours care. In aspects such as integration with the acute hospital system, and quality systems, GPAAH is a clear world leader. The service has shown how divisions, by organising general practice at the regional level, can solve major health system problems with clear implications for health policy in Australia.

Costing less than current Medicare arrangements, GPAAH has delivered big improvements in access to after hours care for the Hunter community, while reducing queues in emergency departments. On a broader scale it also provides opportunities such as a platform for electronic health records, and an unmatched regional capacity to mobilise GPs in response to disasters such as a bird flu pandemic.

Dr Mark Foster, the Service Director, GP Access After Hours said that since GPAAH commenced operation in July 2003 there have been some amazing achievements.

“Nurses in the call centre have helped 120 000 patients with advice so they can stay at home, or directed them to the most appropriate service for their problem.

“There have been 100 000 patients seen in one of the five GP clinics, 750 occasions of funded transport and 1300 home visits.

“Over 10 000 patients per year, who would otherwise have been seen in an emergency department, receive GP care more appropriate to their needs.

“The high standard of service delivery by GPAAH is best exemplified by over 90% of clinic patients being seen within 30 minutes of their appointment.”

Against national trends and local shortages, GPAAH has established a sustainable GP workforce. The 250 GPs working in the service formally cover 70% of GPs in the region, and participation continues to grow.

Dr Foster said “one of the most rewarding outcomes for the division and the GPs involved is the community support for the service which is best reflected in receipt of over 400 unsolicited written commendations.”

A formal board clinical governance structure oversees quality systems that are unparalleled in general practice in Australia. Elements include complaints and adverse events management, targeted audit, clinical guidelines, continuous review of service delivery, GP credentialing and performance management.

The service has a number of other unique features that are showing the way for the future. Over 95% of GPs in the service use full electronic records in GPAAH. Along with the roll-out of broadband and messaging from GPAAH to GPs, this is a major step towards electronic health records for the region. The service is also working with Hunter New England Health to plan the region's response to bird flu and other epidemics. The call centre, five clinics and ability to mobilise 250 GPs will raise the region's response to another level.

The innovative funding model, which pools federal and state funding, enabled the successful system re-design that delivers better services for the community. The service does this at a lower cost. The government's additional commitments to after hours care under Round the Clock Medicare equate to \$4.90 per capita, significantly higher than the additional cost of GPAAH of \$3.50 per capita. GPAAH results in better access for patients with urgent GP problems after hours to higher quality services, for less than Medicare Round the Clock.

GPAAH is an excellent example of how divisions can harness the potential of general practice to solve major health system problems, contain health costs and bring real benefits to the community. Surprisingly, despite these benefits, ongoing funding for the service remains in doubt. This puts at risk not only the ability to continue to deliver benefits to the Hunter community, but also more broadly opportunities for divisions as a whole to move forward and realise their potential.



A shining example —

A journey from humble beginnings to significant improvements in the quality and accessibility of Indigenous health services through collaboration and partnerships.



The Mid North Coast (NSW) Division of General Practice is proud of its long history of involvement in working towards the improvement of Indigenous health on the mid north coast of New South Wales. As a founding member of the Galambila Aboriginal Health Partnership, the division has provided a leadership role in the development of partnerships to strengthen and improve the quality and accessibility of health services to Aboriginal people within the community.

The Galambila Partnership was developed in response to an identified lack of culturally appropriate services in the area, with no Aboriginal medical services available and a limited Aboriginal health team. From the outset it was realised that not one organisation could make the impact that would lead to long-term sustainable change in the health status of the local Indigenous community.

A diverse team with a common vision, purpose and goals came together and following a series of consultations with the local Aboriginal community and their elders, a working party established a cooperative framework to take the vision forward. The Galambila Clinic became a reality in October 1998.

Dr Jane Deegan said, "From humble beginnings, seven years ago, providing service three half days per week to 300 patients per month, the clinic now operates on a full time basis seeing over 800 patients each month, with more than 4500 patients on file.

"The clinic has expanded to provide access to a wide range of multidisciplinary GP, specialist and allied health services in addition to assisting many clients with referral to other specialist and allied services."

As part of its active partnership role, the Mid North Coast (NSW) Division has provided and continues to support the following service initiatives:

- management and administrative support services
- four GP services
- post natal depression support
- psychologist service
- co-funding of an Aboriginal health worker position to coordinate the integration of GP and other health services with the aim of achieving better health outcomes through effective chronic disease management.
- accreditation support program leading to full accreditation of two clinics
- ongoing visiting practice support officer
- recently initiated visiting psychiatrist service under the MSOAP program.

The division's collaborative approach with local Aboriginal Community Controlled Health Organisations, state and area health services, general practitioners, specialists, allied health, other health and support services has focused on the development of local service capacity to deliver better access and quality of health care to Aboriginal and Torres Strait

Galambila Aboriginal Health Partnership

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Islander people on the mid north coast of New South Wales. The collaborative partnerships provided and sourced a diverse range of support services, resources and programs to build service capacity across the mid north coast. The combined strengths and resources of the alliances have contributed to significant increases in the range and level of health services available to Aboriginal people in the community.

The partnerships continue to develop as does their capacity to deliver better access and quality of services contributing to better health outcomes.

Division CEO, Dr David Ellis said, "Through its committed involvement with Aboriginal health partnerships the division is now recognised amongst the Aboriginal community and ACCHs as a valuable support organisation, and is often invited to participate in partnerships when new initiatives or programs are considered.

"And, as a result of this reputation, the division has been invited to present at national and state forums on ways of 'working together' in Aboriginal health, particularly in promoting and strengthening division involvement in Aboriginal health partnerships.

"We are looking forward to strengthening and expanding our partnerships and providing better access and quality of care."

"The collaborative partnerships provided and sourced a diverse range of support services, resources and programs."

Divisional collaboration—

Managing the Mix

Four divisions of general practice working collaboratively and improving the knowledge, skills and capacity of the general practice sector in the prevention and management of alcohol and mental health comorbidities in primary care.



Through this project, the divisions, Eastern Ranges GP Association, Inner Eastern Melbourne Division of General Practice, Knox Division of General Practice and Whitehorse Division of General Practice have shown not only how beneficial divisional collaboration can be but also how positive it is to mix up the roles and responsibilities of managerial and operational staff.

Currently working on the project are two CEOs, two senior project officers, two junior project officers and a variety of administration and project support staff. The four divisions share a number of projects.

Mr Colin Roberts, the CEO of the Inner Eastern Melbourne Division said, “this has increased consistency and efficiency through costs savings, which not only benefits our organisations, but also other strategic partners with whom we share common boundaries, such as DHS and other health care services.

“Relevant strategic partners have had the opportunity through the project to reach many more GPs than would be accessible through single division activities. The cost savings to all four divisions have been partially due to assigning one division as the fundholder and coordinator of the project, allowing for one reporting point while still allowing for resources to be shared and distributed to all four divisions.”

Ms Kristin Michaels, CEO of the Eastern Ranges GP Association said, “One of the most exciting outcomes of this project is that we have been able to successfully pilot a model of inter-divisional performance. Standard templates have been designed and are now in use across a range of multi-divisional activities.

“Project staff have been able to access professional development well beyond what can be learned from within one division. We deliver better services to our GPs who then pass on what they have gleaned to their patients for better health in our regions. And, importantly, the relationship between managerial and operational staff from within and between divisions has been recognised and is seen as an important step in organising future activities.”

Marianne Shearer, CEO of the Whitehorse Division said there is now evidence of the outcomes achieved through inter-divisional collaboration. “More than 80 GPs from across the region haven taken part in different activities offered to date and this has exceeded the project objectives and expectations of all concerned.

“Additionally, regional resources have been designed to consider the wide geographical boundaries the GPs are face with, rather than concentrating solely on the boundaries of each division—and this would not have occurred had the project not been a collaborative exercise.” She added “most significantly, the project has identified local GPs with an interest in managing alcohol and mental health co morbidity, enhanced their education on the subject and provided them with a forum to which they could discuss the issues they face openly with their peers in a non-invasive small group environment.”

The divisions and the general practices they support agree that they will be using this collaborative approach in the future.

*“Teams
pooling
resources to
achieve great
outcomes!”*

Electronic discharge summary trial — an Australian first!

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GPs and Divisions of General Practice, in consultation with Royal Perth Hospital have driven the development of this initiative.



*“Collaboration
delivering
tangible gains
through an
Australian
first.”*

GPs have expressed dissatisfaction with the legibility, content and timeliness of discharge summaries. With GPs being increasingly computerised, a system was required to enable information to be dropped directly into patient records. GPs and Divisions of General Practice, in consultation with Royal Perth Hospital have driven the development of an initiative to address this issue.

Perth and Hills Division of General Practice has been collaborating with Royal Perth Hospital and the communications company HealthLink in an Australian first, to provide a portal through which summaries are sent directly into a GPs electronic patient record.

The new system:

- is more confidential than fax
- is more timely than snail mail
- is more direct with information going into GPs electronic records to be reviewed and actioned in the same way as other reports/results
- allows for safer prescribing as medications on discharge go into the medications field of the software package as past medications.

An initial trial with dummy data from Royal Perth Hospital was conducted within Perth and Hills Division of General Practice. Once the system was developed the trial expanded to ten general practices involving 43 GPs within Perth and Hills Division of General Practice. Following the success of this trial, live data of all the information on the discharge summary is being sent to a further 100 GPs for a three month period.

A perspective from one of the GPs involved in the initial test, Dr Steve Wilson:

“A couple of months ago I received three test transmissions which worked faultlessly. The detail was exactly as in a written report as one would expect. It came in seamlessly with all my other pathology, cardiology and radiology reports as a download through our practice broadband connection. It had been set so that it could be “dropped”, once I had read it, into either the letters folder, results folder or the documents folder. Wonderful stuff.”

The work-up phase of this trial involved:

1. The development of an electronically generated discharge summary.
In 2000 Royal Perth Hospital developed an electronically generated discharge summary that is now used for all cases except select day cases.
2. Funding for software provider development and Healthlink was the first to be ready for the discharge messaging system.
3. Waiting for the various medical software providers at the GP end to be capable of receiving the discharge message.
4. Royal Perth Hospital needed to correct variable access to PCs for medical staff and accommodate the extra time taken for the RPH medical staff to complete the electronic summaries.

The trial demonstrates the tangible gains for GPs that can come from collaborations between Divisions of General Practice, Area Health Services (Royal Perth Hospital) and businesses with expert knowledge (HealthLink).

Successful integration brings down presentations by 45%



In 2002 the Mornington Peninsula Division of General Practice established an integrated heart failure program with Peninsula Health that has had some magnificent results.

“Amazing and spectacular results achieved through a successful integrated program.”

Dr Peter Meggyesy, Chair, Mornington Peninsula Division of General Practice said, “the success of this program has prompted the Department of Human Services in Victoria to investigate this as a possible model to be instituted state-wide.

“The aim of the division’s program was to improve heart failure management through general practice while the aim of the hospital through the Hospital Admission Reduction Program (HARP) was to reduce the number of patients presenting to hospital and, if admitted, reduce the length of stay. The two organisations came together to achieve some fantastic results by conducting complementary programs and providing a truly integrated program for heart failure patients.”

The division’s role involved providing GPs and general practice staff with best practice guidelines on heart failure management. This took the form of educational events such as evening meetings, lunchtime intrapractice discussion sessions with local cardiologists at individual general practices and a user-friendly booklet on heart failure management and the local services available to patients.

The local hospital’s role was to ensure patients were assessed and treated in an appropriate and timely manner.

The celebrated success of the project was the shared roles of both organisations. This included setting up a heart failure clinic which specifically encouraged GP referral to a multidisciplinary team. At the clinic, patients were assessed and offered advice from a range of associated professionals including cardiac nurses, pharmacists, physiotherapists, dieticians and cardiologists. The emphasis there was on educating the patient regarding the nature of their condition, self monitoring through measures such as daily weighing and self management.

Communication with the patient and the patient’s general practitioner ensured the patient undertook self management and the patient’s general practitioner was kept fully informed and, through care planning and case conferencing, was a part of that multidisciplinary team.

A key feature of the program was the employment of a senior cardiac nurse by both the division (as a program officer) and the hospital’s cardiac failure clinic with shared funds. This highly skilled professional divided her working hours evenly between the division and the hospital and became the key to success as she was an easily recognisable contact point for the GPs and simultaneously she knew how to navigate the hospital system and assist them in achieving their desired outcomes.

The results are amazing and spectacular:

- admission rates have decreased by 16%
- re admission rates decreased by 45%
- length of stay decreased by average of 35% compared to a 2% state average
- emergency department presentations by patients who were previously discharged home decreased by 61%
- place in top DRG down from 24th to 16th

“Our challenge is to sustain the enthusiasm of all stakeholders, GPs, patients, the hospital and the division in this highly successful program said Dr Meggyesy.

“The future of the heart failure clinic at the hospital seems assured and GPs now have a good working knowledge of how to best utilise this valuable resource. The division sees its role as ongoing education regarding the clinic and any advances in cardiac failure through educational meetings.”

Improving the mental health of young people in the community

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Adelaide Northern Division of General Practice has a long standing commitment to better the outcomes of people who have a mental health issue.



Barbara Magin, the Mental Health Program Manager in the division said “so often it is the younger age group who get dropped off of the agendas of government policy and current trends.

“Adelaide Northern Division was able to address some of the issues faced by this age group through access to the MindMatters Plus GP Initiative.

“Although the funding for this initiative is ceasing in the near future the seed has been planted and the tree will continue to grow for the division, the school and the local youth services who have been involved.”

The mental health staff at the division worked with the school community in developing relationships between the school, local youth agencies and general practice that was in close proximity of the school.

Pathways were developed that provided school staff with referral options for young people including specialist mental health services where appropriate and to local GPs. The general practices selected were able to bulk bill young people, had at least two GPs available for consent issues and young people were able to present without an appointment.

The division employed a GP who attended the school once per week for the first term and developed a program about a mental health issue that students had identified as important to them. The first topic chosen was stress. What is stress? What does it do to the body and mind? How do you deal with the affects of stress? Who can you talk to about it?

The response from the students was very positive with comments made that they learned a lot about stress and of its importance.

Barbara said, “the most rewarding part of this initiative was the following term where the students travelled via train from their school to a local youth organisation to attend sessions.

“This was an important part of the program because it showed the students how easy it was to access the service using public transport and they were more able to travel there in the future.”

“The success of the program can be attributed to the collaborative efforts of all participants.”

The GP was presenting sessions on sexual health as identified by the students as very important. Covered under this topic included legal aspects, relationships and self esteem. The most outstanding part of this 10 week program was the relationships developed between the local youth service, the school staff and the students.

Students reported that while they may not have attended the service in the past they were more confident in attending after the session. They had learned how to make an appointment and the range of services provided. An evaluation on a weekly basis was carried out with each group of students resulting in positive comments and suggestions made.

Everyone agreed that one important aspect of this program was the joining of young people with the local health service which can provide them with a range of services. The staff at the service indicated they had begun meeting with school staff to develop future programs.

The other important aspect was the availability of the GP. The young people were provided with the opportunity to ask questions of the GP about any subject they desired to and were treated with respect at all times. They learned that GPs are human and are approachable.

Overall the success of the program can be attributed to the collaborative efforts by all participants. The benefit to the young people was significant and provided opportunities to develop the relationships further.



The Southern Highlands Diabetes Program —

The Southern Highlands Division is proud of its ten year old diabetes program. The division is based at Bowral which is situated between Sydney and Canberra. The division serves 50 GPs (33 FTEs) and 42 000 people and is a declared area of Workforce Shortage.

The program was started in 1995 in response to the lack of a structured diabetes service in the Southern Highlands area of New South Wales.

Dr Warwick Ruscoe, CEO of the division said “the program has we believe, been an outstanding example of a fully integrated service in which the health service provides the endocrinology support and the dietetic service with the division supplying the diabetes educator, the CARDIAB data base and program management.”

From the beginning, the division’s GPs have seen the value of the program in terms of patient care. This perception has led to 100% support for the program by our regular GPs.

He said, “the reasons for such support in addition to the obvious advantages for patient care, are GPs being able to see how their patients are faring in comparison with the overall cohort, local ownership of the program, being able to see and review cohort wide data relating to glycaemic control movement and the education component of the program combined with the data collection has generated new levels of foot examinations by GPs and ophthalmic referrals.”

With this program GPs register patients via the division’s data base. All patients have a primary diabetes education session and a dietetic service and problem patients are of course referred to the local endocrinologist. GPs send in regular review data with the practice nurses playing an increasingly important role in this.

The division’s role is to feed back six monthly audits of the data to all GPs. (It is interesting to report that there are patients who ask how they are faring compared with the cohort).

A diabetes educator is employed who uses the data to identify ‘at risk’ patients for intervention by the GP and herself.

Program management by the educator with advice from a division-based committee which includes the endocrinologist, dietician and a consumer, all involved in annual GP education.

The very impressive cohort results in respect of patients who were shown by the data base to be fully in the program on the dates shown.

“100% support for the program by our regular GPs.”

a model for successful integration

	Jan 1997	Dec 2004
No of patients in the study	286	705
% of patients with good control (HbA1c $\leq$ 1% ULN)	39.9	61.3
% of patients with poor control (HbA1c $>$ 1% ULN)	60.1	38.7
% of patients with high risk (HbA1c $>$ 2% ULN)	41.4	17.6

The improvement in glycaemic control shown in our program is thought to be responsible for anecdotal evidence that diabetes and diabetes related admissions to our hospital have been significantly reduced.

The program has thrown up two other significant issues:

- The desirability of delivering and studying diabetes care on the basis of total data and clinical findings including physical examination (including feet) BP body weight, ophthalmic examinations, pathology results and risk factor identification.
- The ability of the data collection and collation to identify issues such as the review by our endocrinologist of the recent division-wide clinical audit results confirming his observation that BP control in established type II diabetes can be refractory to treatment despite otherwise good diabetes control.

A number of program spin-offs have followed:

- A program for the identification and management of pre-diabetes. These patients are also entered into the data base. This program has operated for two years and includes as a major component a structured medically prescribed activity program called REO (Resilience, Enthusiasm and Optimism).
- A childhood activity program to operate in our primary schools to address childhood obesity which is known to be associated with early onset of type II diabetes. Funding is currently being sought for this program.



Delivering quality palliative care

Griffith Palliative Care Services is built on the collaboration of local general practitioners, nursing services including Griffith district nurses, pastoral care and an accredited volunteer network to deliver coordinated approaches to people requiring palliative care services.

The palliative care services also provide the needed support to families and carers of the terminally ill patient.

A working party of key stakeholders formed in September 1999 and developed a pilot project proposal that proved successful. Funding was provided from both the Commonwealth Department of Health and Ageing (Palliative care section) and the NSW Health Priority health program to the Murrumbidgee Division of General Practice and the Greater Murray Health service respectively.

The service includes after hours on-call rosters seven days per week, promotion of the 24 hour 1800 301 999 number for patients and carers, evidence-based clinical protocols, patient centred records, weekly case review meetings, an ongoing professional education program and an accredited volunteer support network.

By developing formal networks with the existing Griffith Area Palliative Care Services team, local general practitioners and community nurses in Griffith, Hillston, Darlington Point and Coleambally have access to established operational systems and support to help deal with the complexities of providing high standard palliative care.

“Palliative care is a concept that encompasses a range of clinical and social approaches to life-threatening disease states, and it is not limited by age, gender, culture or religious affiliation” said Dr Marion Reeves MDGP chairman.

“Palliative care is care provided to someone in any stages of a terminal illness, for whom the primary treatment goal is quality of life. Importantly, palliative care also provides much needed aid for the families and carers of dying patients.

“In general the delivery of health care in the rural sector means having to address the challenges to equity and efficiency that arise from practitioners often operating in isolation with scaled-down resources, communication constraints and dispersed population,” said Mr. Keith McDonald, Manager Corporate Development, Murrumbidgee Division of General Practice.

“The more complex the presentation, the more apparent these challenges become. Delivering palliative care to a level that satisfies national standards is a clear example. By its very nature palliative care providers must be able to choose from a variety of service options available that best suit each case as it presents itself.

On the strength of its experience with the GAPS program, the Murrumbidgee Division of General Practice has been engaged to act as the consultant agency to the Australian Government’s Rural Palliative Care program for the term of this national initiative. Specifically, the Rural Palliative Care program is a series of eight Divisions-led sites nationwide, engaged to pilot collaborative palliative care services using as a primary reference point the GAPS model. A final evaluation of the Rural Palliative Care program is due for completion in 2006.

There is now a further agreement between the Murrumbidgee Division of General Practice and the Greater Southern Area Health Service to further establish locally-adapted GAPS-style models of palliative care in the communities of Finley, Leeton, and Narrandera, with the view that they also will become in turn service nodes for small outlying communities in their vicinity. Ultimately it is planned that the service nodes of Griffith, Finley, Leeton and Narrandera will be centrally coordinated as one primary care-led palliative care model for the western Riverina of NSW.

through collaboration and support



The Murrumbidgee Division of General Practice in collaboration with the Greater Southern Area Health Service is now consulting with consumers, carers, volunteers and interested community members within the Leeton, Narrandera and Finley catchments.

“This is part of a new 12 month Palliative Care Project which comprises of planning and implementation of new models and evaluation of existing models of palliative care services. This also complements the National Palliative Care Standards” said Ian Hatton, National Consultant to the ADGP’s Rural Palliative Care Program.

“There will be further consultations with General Practitioners and Primary health care providers. As well as consulting with Aboriginal communities as part of providing culturally appropriate palliative care” said Anthony McPhail, Palliative Care Project Coordinator, Murrumbidgee Division of General Practice.

“The development process of the GAP’s model has represented a real first for our region. For the first time Commonwealth (Division of General Practice, GPs), (Area Health, Hospital and Community Health), Private Nursing and consumers have come together to resolve the problems collaboratively” Said Mr. Keith Fletcher CEO MDGP “As a direct product of its system efficiencies, GAPS has been able to not only remain sustainable but effectively expand its scope”.

“Consultations are underway to expand this successful service to other areas.”

National Divisions of General Practice Network

Organisation name	CEO	Chair	Url (http://www.)	Phone	Post codes covered
ACT Division of General Practice	Mr Richard Bialkowski	Dr James Cookman	actdgp.asn.au	02 6287 8099	2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2611, 2612, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2900, 2901, 2902, 2903, 2904, 2905, 2906, 2907, 2911, 2912, 2913, 2914
Adelaide Central and Eastern Division of General Practice	Mr Kevin Wisdom-Hill	Dr Cathy Sanders	acedgp.healthon-net.com	08 8271 5455	5000, 5001, 5006, 5034, 5035, 5037, 2038, 5061, 5063, 5064, 5065, 5066, 5067, 5068, 5069, 5070, 5071, 5072, 5073, 5074, 5075, 5076, 5081, 5134, 5140
Adelaide Hills Division of General Practice	Mr Brenton Chappell	Dr Richard Wilson	hillsdiv.asn.au	08 8391 2999	5136, 5137, 5138, 5139, 5141, 5142, 5144, 5151, 5152, 5153, 5154, 5155, 5156, 5201, 5232, 5233, 5240, 5241, 5242, 5243, 5244, 5245, 5250, 5251, 5252, 5255, 5256
Adelaide North East Division of General Practice	Dr Christopher Bollen	Dr Paul Beckinsale	anedgp.com.au	08 8396 4511	5070, 5074, 5075, 5081, 5082, 5083, 5084, 5085, 5086, 5087, 5088, 5089, 5090, 5091, 5092, 5093, 5096, 5097, 5098, 5109, 5125, 5126, 5127, 5131, 5132, 5133, 5231
Adelaide Northern Division of General Practice	Mr Chris Seiboth	Dr Richard Heah	andgp.org.au	08 8252 9444	5094, 5095, 5096, 5106, 5107, 5108, 5109, 5110, 5111, 5112, 5113, 5114, 5115, 5116, 5117, 5118, 5120, 5121, 5350, 5351, 5371, 5501
Adelaide Western Division of General Practice	Dr Peter Del Fante	Dr Pasquale Coochiaro	awdgp.org.au	08 8244 3822	5007, 5008, 5009, 5010, 5011, 5012, 5013, 5014, 5015, 5016, 5017, 5018, 5019, 5020, 5021, 5022, 5023, 5024, 5052, 2031, 5032, 5033, 5037, 5038, 5040, 5045, 5082, 5084, 5950
Ballarat and District Division of General Practice	Mr Andrew Howard	Dr Mark Churcher	bddgp.org.au	03 5331 6303	3330, 3334, 3341, 3342, 3345, 3350, 3351, 3352, 3354, 3355, 3356, 3357, 3360, 3361, 3363, 3364, 3370, 3371, 3460, 3461
Bankstown General Practice Division	Ms Carolyn Gathings	Dr Susan Harnett	bankstowngp.com.au	02 9793 8711	2162, 2190, 2197, 2198, 2199, 2200, 2211, 2212, 2213, 2214.
Barossa Division of General Practice	Mr Ian Dobbie	Dr Stewart Martin	bdgp.net	08 8564 3266	5233, 5234, 5235, 5236, 5244, 5351, 5352, 5353, 5354, 5355, 5360, 5372, 5373, 5374, 5381, 5400, 5401, 5402, 5410, 5412, 5413, 5501, 5502
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Barwon Division of General Practice	Ms Fiona Strang	Dr Nicholas Boyd	barwondgp.org.au	02 6752 7196	2346, 2347, 2356, 2379, 2380, 2381, 2382, 2383, 2385, 2386, 2387, 2388, 2390, 2391, 2394, 2397, 2398, 2399, 2400, 2401, 2402, 2404, 2405, 2406, 2407, 2408, 2409, 2411, 2833.
Bendigo and District Division of General Practice	Ms Namanita Patterson	Dr Helen Tom	bgodivgp.org.au	03 5441 7806	3450, 3453, 3462, 3463, 3472, 3475, 3515, 3523, 3539, 3550, 3551, 3555, 3556, 3557
Blue Mountains Division of General Practice	Ms Rachel Merton	Dr Linda McQueen	bmdgp.com.au	02 4758 9711	2773, 2774, 2776, 2777, 2778, 2779, 2780, 2782, 2783, 2784, 2785, 2786.
Border GP Division	Mr Trevor Cowell	Dr William Walton	bordergp.org.au	02 6049 1900	2640, 2641, 2642, 2643, 2644, 2645, 2646, 2659, 2660, 3688, 3690, 3691
Brisbane North Division of General Practice Association Incorporated	Ms Anne McGill	Dr Ann McBryde	bndgp.com.au	07 3630 7300	4000, 4001, 4002, 4003, 4004, 4005, 4006, 4007, 4008, 4009, 4010, 4011, 4012, 4013, 4014, 4017, 4018, 4029, 4030, 4031, 4032, 4034, 4035, 4036, 4037, 4051, 4052, 4052, 4053, 4054, 4055, 4059, 4060, 4061, 4064, 4065, 4066, 4067, 4068, 4069, 4070, 4072, 4500, 4501, 4502, 4503, 4509, 4520, 4521
Brisbane South Division of General Practice	Mr David Gardner	Dr Peter Harvey	bsdgp.com.au	07 3274 1886	4072, 4073, 4074, 4075, 4076, 4077, 4078, 4106, 4107, 4108, 4109, 4110, 4111, 4112, 4113, 4121, 4122, 4152
Cairns Division of General Practice	Mr Bernie Triggs	Dr Garry Hartrick	cdgp.org.au	07 4052 1699	4861, 4865, 4868, 4869, 4870, 4871, 4878, 4879
Canning Division of General Practice	Mr Matthew Tweedie	Dr Roly Bott	canningdivision.com.au	08 9458 0505	6100, 6101, 6102, 6103, 6104, 6105, 6106, 6107, 6108, 6109, 6110, 6111, 6112, 6122, 6125, 6147, 6151, 6152, 6155, 6201, 6203, 6205
Canterbury Division of General Practice	Dr Diana O'Brien	Dr Nabil Assaad		02 9787 9033	2133, 2191, 2192, 2193, 2194, 2195, 2196, 2206, 2208, 2209
Capricornia Division of General Practice	Mrs Julie Thomson	Dr Brad Lorraway	cqdoc.com	07 4927 3182	4680, 4695, 4697, 4699, 4700, 4701, 4702, 4703

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Central Australian Division of Primary Health Care	Ms Julianne Ramsay	Dr Susan Wearne	cadphc.org.au	08 8950 4800	0852, 0860, 0861, 0862, 0870, 0871, 0872
Central Bayside Division of General Practice	Mr Steve Sant	Dr Kathryn De Garis	centralbayside.com.au	03 9553 2455	3172, 3186, 3187, 3188, 3190, 3191, 3192, 3193, 3194, 3195, 3196
Central Coast Division of General Practice (NSW)	Mr Matt Harrahan	Dr Julian Scullin	ccdgp.com.au	02 4365 2294	2251, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263
Central Highlands Division of General Practice	Ms Lynda Vamvoukis	Dr Alison Bailey	chdgp.com.au	03 5428 4848	3335, 3337, 3338, 3340, 3427, 3428, 3429, 3430, 3431, 3432, 3433, 3434, 3435, 3437, 3438, 3440, 3441, 3442, 3444, 3446, 3447, 3448, 3450, 3451, 3458, 3460, 3461, 3521, 3522, 3558, 3559, 3560, 3561, 3562, 3563, 3564, 3565, 3753, 3756, 3758, 3762, 3764
Central QLD Rural Division of General Practice	Mr Warren Middleton	Dr Ross Woodward		07 4992 5544	4630, 4702, 4705, 4707, 4709, 4714, 4715, 4716, 4717, 4718, 4719, 4720, 4721, 4722, 4744, 4745, 4746
Central Sydney Division of General Practice	Dr Michael Moore	Dr Aline Smith	csdgp.com.au	02 9799 0933	2001, 2006, 2007, 2008, 2009, 2015, 2016, 2017, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2203, 2204
Central West Gippsland Division of General Practice	Ms Kim Gye	Dr Vaughan Speck	cwgdgp.com.au	03 5126 2899	3816, 3818, 3820, 3821, 3822, 3823, 3824, 3825, 3831, 3833, 3835, 3838, 3840, 3842, 3844, 3847, 3854, 3856, 3869, 3873
Central Wheatbelt Division of General Practice	Mr John Scotland	Dr Frank Kubicek	wheatbelt.com.au	08 9621 1530	6041, 6043, 6044, 6302, 6304, 6368, 6369, 6375, 6383, 6385, 6386, 6401, 6403, 6405, 6407, 6409, 6410, 6411, 6413, 6414, 6415, 6418, 6420, 6421, 6422, 6423, 6460, 6461, 6462, 6464, 6466, 6467, 6468, 6472, 6475, 6477, 6479, 6485, 6488, 6489, 6490, 6502, 6503, 6505, 6506, 6507, 6509, 6510, 6511, 6512, 6513, 6042, 6373, 6380, 6412, 6417, 6419, 6428, 6465, 6470, 6471, 6473, 6476, 6480, 6484, 6487, 6504, 6508, 6521, 6550, 6562, 6564, 6566, 6568, 6569, 6571, 6572, 6574, 6575, 6603, 6605, 6606, 6608, 6609, 6612, 6613
Dandenong District Division of General Practice	Ms Anne Peek	Dr Nick Demediuk	dddgp.com.au	03 9706 7311	3164, 3173, 3174, 3175, 3177, 3802, 3803, 3805, 3806, 3912, 3975, 3976, 3977, 3980
Dubbo/Plains Division of General Practice	Dr Jenny Beange	Dr Robin Williams	dubboplainsdgp.com.au	02 6884 0197	2357, 2395, 2396, 2820, 2821, 2823, 2824, 2825, 2827, 2828, 2829, 2830, 2831, 2842, 2843, 2844, 2850, 2852, 2869
East Gippsland Division of General Practice	Ms Pauline Bommer	Dr David Monash	egdgp.com.au	03 5153 0383	3847, 3850, 3851, 3852, 3857, 3858, 3859, 3860, 3862, 3864, 3865, 3866, 3875, 3878, 3880, 3882, 3883, 3885, 3886, 3887, 3888, 3889, 3890, 3891, 3892, 3893, 3895, 3896, 3898, 3900, 3902, 3903, 3904, 3909
Eastern Goldfields Medical Division of General Practice	Mrs Terry Keating	Dr Rachel Hammond	egmdgp.com.au	08 9021 6610	6426, 6429, 6430, 6431, 6432, 6433, 6434, 6435, 6436, 6347, 6438, 6440, 6442, 6433, 6444, 6445, 6446, 6447, 6448, 6450, 6484, 6646
Eastern Ranges GP Association	Ms Kristin Michaels	Dr John Lockwood	ergpa.com.au	03 9739 6751	3115, 3116, 3136, 3137, 3138, 3139, 3140, 3159, 3160, 3766, 3767, 3781, 3782, 3783, 3787, 3788, 3789, 3791, 3792, 3793, 3795, 3804, 3807, 3808, 3809, 3810, 3812, 3813, 3814, 3815, 3978, 3765, 3770, 3775, 3777, 3778, 3779, 3796, 3797, 3799, 3159, 3160, 3766, 3767, 3781, 3782, 3783, 3787, 3788, 3789, 3791, 3792, 3793, 3795, 3804, 3807, 3808, 3809, 3810, 3812, 3813, 3814, 3815, 3978
Eastern Sydney Division of General Practice	Mr Kevin Reid	Dr Johnathan Beniley	esdgp.org.au	02 9389 0874	2000, 2008, 2010, 2011, 2012, 2021, 2022, 2023, 2025, 2056, 2027, 2028, 2029, 2030
Eyre Peninsula Division of General Practice	Ms Glenys Bisset	Dr Graham Flemming	epdgp.org.au	08 8682 5599	5600, 5601, 5603, 5604, 5605, 5606, 5607, 5608, 5609, 5630, 5631, 5632, 5633, 5640, 5641, 5642, 5650, 5651, 5652, 5653, 5654, 5655, 5660, 5661, 5670, 5671, 5680, 5690
Fairfield Division of General Practice	Mr Chris Pittaway	Dr Gabriel So	fdgp.com.au	02 9726 1663	2160 (shared with Western Sydney), Abbotsbury 2176, Bonnyrigg 2177, Bonnyrigg Heights 2177, Bossley Park 2176, Cabramatta 2166, Cabramatta West 2166, Canley Heights 2166, Canley Vale 2166, Carramar 2163, Cecil Park 2171, Edensor Park 2176, Fairfield (suburb) 2165, Fairfield East 2165, Fairfield Heights 2165, Fairfield West 2165, Greenfield Park 2176, Horsley Park 2164, Lansvale 2166, Mt Pritchard 2170, Old Guildford 2161, Prairiewood 2176, St Johns Park 2176, Smithfield 2164, Villawood 2163, Wakeley 2176, Wetherill Park 2164 & Yennora 2161
Far North Queensland Rural Division of General Practice	Mr Phil Jervis	Dr Rod Catton	fnrdgp.com.au	07 4096 5046	4852, 4854, 4855, 4856, 4857, 4858, 4859, 4860, 4871, 4872, 4873, 4874, 4875, 4876, 4880, 4882, 4883, 4885, 4886
Flinders and Far North Division of General Practice	Ms Leeann Harbridge	Dr Tony Lian-Lloyd	flindiv.com.au	08 8642 3166	5433, 5434, 5485, 5700, 5710, 5720, 5722, 5723, 5724, 5725, 5730, 2731, 2732, 5733, 5734
Fremantle Regional GP Network	Mrs Glenys Beagley	Dr Hilary Fine	frdgp.com.au	08 9319 0555	6148, 6149, 6150, 6153, 6154, 6155, 6156, 6157, 6158, 6159, 6160, 6162, 6163, 6164, 6166, 6161, 6798, 6799
General Practitioners Association of Geelong	Ms Helen Taylor	Dr Steve Fryman	gpaugeelong.com.au	03 5229 1922	3212, 3214, 3215, 3216, 3217, 3218, 3219, 3220, 3221, 3222, 3223, 3224, 3225, 3226, 3227, 3228, 3230, 3231, 3331, 3332, 3333

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Gold Coast Division of General Practice	Mr Jim Marshall	Dr Peter Meulman	gocdgp.com.au	07 5507 7777	4209, 4210, 4211, 4212, 4213, 4214, 4215, 4216, 4217, 4218, 4219, 4220, 4221, 4223, 4224, 4225, 4226, 4227, 4228, 4229, 4230, 4270, 4271, 4272, 4275
Goulburn Valley Division of General Practice	Ms Debra Cottrell	Dr Rodney Payne	gvdp.com.au	03 5831 5399	3523, 3558, 3559, 3607, 3608, 3610, 3612, 3613, 3614, 3616, 3617, 3618, 3620, 3621, 3623, 3624, 3629, 3630, 3631, 3633, 3634, 3635, 3636, 3637, 3638, 3639, 3640, 3641, 3644, 3646, 3647, 3649, 3660, 3661, 3662, 3663, 3664, 3665.
GP Connections	Mr Tim Wilke	Dr John Lamb	gpconnections.com.au	07 4638 5876	4342, 4343, 4344, 4347, 4350, 4352, 4354, 4355, 4356, 4358, 4359, 4400, 4401, 4403
GP Down South	Ms Judy Fraser	Dr Carolyn Richards	gpdowndsouth.com.au	08 9581 3352	6207, 6208, 6210, 6211, 6213, 6214, 6215, 6218, 6220, 6221 (50%), 6222 (50%), 6223 (50%), 6225 (50%), 6226, 6240, 6241, 6242, 6243, 6244, 6245, 6246, 6247, 6248, 6249, 6250, 6251, 6252, 6253, 6254, 6255, 6256, 6257, 6258, 6259, 6260, 6261, 6262, 6263, 6264, 6265, 6266, 6267, 6268, 6269, 6270, 6271, 6272, 6273, 6274, 6275, 6276, 6277, 6278, 6279, 6280, 6281, 6282, 6283, 6284, 6285, 6286, 6287, 6288, 6290
GP North Division of General Practice	Mr Phil Edmondson	Dr Leann Jones	gpnorth.com.au	03 6331 9296	7209, 7210, 7211, 7212, 7213, 7214, 7215, 7216, 7217, 7218, 7219, 7220, 7221, 7222, 7223, 7224, 7225, 7226, 7227, 7228, 7229, 7230, 7231, 7232, 7233, 7234, 7235, 7236, 7237, 7238, 7239, 7240, 7241, 7242, 7243, 7244, 7245, 7246, 7247, 7248, 7249, 7250, 7251, 7252, 7253, 7254, 7255, 7256, 7257, 7258, 7259, 7260, 7261, 7262, 7263, 7264, 7265, 7266, 7267, 7268, 7269, 7270, 7271, 7272, 7273, 7274, 7275, 7276, 7277, 7278, 7279, 7280, 7281, 7282, 7283, 7284, 7285, 7286, 7287, 7288, 7289, 7290, 7291, 7292, 7293, 7294, 7295, 7296, 7297, 7298, 7299, 7300, 7301, 7302, 7303, 7304
Great Southern Division of General Practice	Ms Suzanne Leavesley	Dr Mike Griffies	gsdgp.com.au	08 9842 2797	6306, 6308, 6309, 6311-6313, 6316-6318, 6320-6324, 6326-6328, 6330, 6333, 6335-6338, 6341, 6343, 6346, 6348, 6350, 6352, 6353, 6355-6359, 6361, 6363, 6365, 6367, 6370, 6372, 6373, 6390-6397
Greater Bunbury Division of General Practice	Ms June Foulds	Dr Pamela Burgar	gbdgp.com.au	08 9722 1876	6221, 6223, 6224, 6226, 6227, 6228, 6229, 6230, 6232, 6233, 6236, 6237, 6239, 6251, 6252, 6253, 6271
Greater South Eastern Division of General Practice	Dr Leon Massage	Dr John Reid	gsedgp.com.au	03 9569 5077	3145, 3146 (50%), 3147 (50%), 3148, 3149, 3150, 3166, 3168, 3170, 3800
Hastings Macleay Division of General Practice	Mr Paul Ward	Dr David Gregory	hmdgp.org.au	02 6583 3600	2431, 2439, 2440, 2441, 2443, 2444, 2445, 2446, 2898
Hawkesbury Division of General Practice	Mr Darren Carr	Dr Ravi Sahasrabudde	hkrdgp.org.au	02 4587 8032	2753, 2754, 2755, 2756, 2757, 2758, 2762, 2764, 2765, 2768, 2775
Hornsby Ku-ring-gai Ryde Division of General Practice	Ms Tricia Rowison	Dr Magda Campbell	hkrdgp.org.au	02 9477 8700	2071, 2072, 2073, 2074, 2075, 2076, 2077, 2079, 2080, 2081, 2082, 2083, 2088, 2109, 2110, 2111, 2112, 2113, 2114, 2118, 2119, 2120, 2121, 2122, 2125, 2126, 2154, 2157, 2158, 2159, 2775.
Hunter Rural Division of General Practice	Ms Caddie Marshall	Dr Kelvin Mychael	hrdgp.org.au	02 4926 5380	2301, 2309, 2311, 2312, 2315, 2316, 2317, 2321, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2415, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2428, 2429, 2430.
Hunter Urban Division of General Practice	Dr Am Sprogis	Dr Richard Drew	hudgp.org.au	02 4925 2259	2259, 2264, 2265, 2267, 2280, 2281, 2282, 2283, 2284, 2286, 2287, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2314, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2330, 2334, 2335
Illawarra Division of General Practice	Dr Andrew Dalley	Dr Rene Dostal	idgp.org.au	02 4226 7052	2500, 2502, 2505, 2506, 2508, 2515, 2516, 2517, 2518, 2519, 2522, 2525, 2526, 2527, 2528, 2529, 2530, 2532, 2533, 2534
Inner Eastern Melbourne Division of General Practice	Mr Colin Roberts	Dr Mary-Anne Lancaster	iemdgp.com.au	03 9816 9096	3101, 3102, 3103, 3104, 3105, 3106, 3107, 3108, 3122, 3123, 3124, 3125, 3126, 3127, 3129, 3146, 3147
Ipswich and West Moreton Division of General Practice	Mr Kevin Pittman	Dr Phillip Burrell	iwmddgp.org.au	07 3813 7000	4300, 4301, 4303, 4304, 4305, 4306, 4307, 4309, 4310, 4311, 4312, 4313, 4340, 4341, 4342, 4346
Kimberley Division of General Practice	Mr Andrew Waters	Dr Harpreet Singh	kdgp.com.au	08 9192 7888	6725, 6728, 6740, 6743, 6765, 6770
Knox Division of General Practice	Ms Melanie Virtue	Dr Igor Jakubowicz	knoxdiv.com.au	03 9720 2044	3136, 3137, 3152, 3153, 3154, 3155, 3156, 3158, 3178, 3179, 3180, 3785, 3786
Limestone Coast Division of General Practice	Ms Susi Tegen	Dr Steve Dunn	sesadgp.org.au	08 8733 0160	5262, 5263, 5267, 5268, 5269, 5270, 5271, 5272, 5273, 5275, 5276, 5277, 5278, 5279, 5280, 5290, 5291
Liverpool Division of General Practice	Ms Pina Siciliano	Dr Regina Greenwood	liverpoolgp.com.au	02 9828 6520	2168, 2170, 2171, 2173, 2565, 2745
Logan Area Division of General Practice	Ms Marguerite Mobbs	Dr Peter Bradley	ladgp.com.au	07 3290 3733	4114, 4115, 4116, 4117, 4118, 4119, 4123, 4124, 4125, 4127, 4128, 4129, 4130, 4131, 4132, 4133, 4205, 4207, 4208
Macarthur Division of General Practice	Mr Rene Pennock	Dr Ross Mackay	macdivgp.com.au	02 4625 9522	2167, 2171, 2174, 2558, 2559, 2560, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574
Mackay Division of General Practice	Mr Christian Grieves	Dr Lynne Mulholland	mackaydgp.com.au	07 4953 4491	4707, 4737, 4738, 4739, 4740, 4741, 4742, 4743, 4744, 4745, 4750, 4751, 4753, 4754, 4756, 4757, 4798, 4799, 4800, 4801, 4802, 4803

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Mallee Division of General Practice	Mr Bob Mutton	Dr Stewart Booth	malleedgp.com.au	03 5023 8633	2648, 2715, 2717, 2734, 2735, 2736, 2737, 2438, 2739, 3396, 3413, 3420, 3485, 3487, 3488, 3489, 3490, 3491, 3494, 3496, 3498, 3500, 3501, 3502, 3505, 3506, 3507, 3509, 3512, 3530, 3531, 3533, 3544, 3546, 3549, 3583, 3584, 3585, 3588, 3589, 2590, 3591, 3594, 3595, 3596, 3597, 3599
Manly Warringah Division of General Practice	Dr Frances Black	Dr David Wynter		02 9979 7825	2084, 2085, 2086, 2087, 2092, 2093, 2094, 2095, 2096, 2097, 2099, 2100, 2101, 2105, 2103, 2104, 2105, 2106, 2107, 2108
Melbourne Division of General Practice	Ms Rosemary Fisher	Dr Zoltan Vilagosh	mdgp.com.au	03 9347 1188	3000, 3001, 3002, 3003, 3005, 3006, 3031, 3050, 3051, 3052, 3053, 3054, 3055, 3056, 3057, 3065, 3066, 3067, 3068, 3121, 3207
Mid North Coast (NSW) Division of General Practice	Dr David Ellis	Dr Danny Ryan	mncdgp.org.au	02 6651 5774	2441, 2447, 2448, 2449, 2450, 2452, 2453, 2454, 2455, 2456, 2460, 2462
Mid North Division of Rural Medicine	Mr Kim Hosking	Dr Rowena Conway	mndgp.org.au	08 8842 1077	538, 1 5411, 5412, 5413, 5414, 5415, 5416, 5417, 5418, 5419, 5420, 5421, 5422, 5430, 5431, 5432, 5440, 5451, 5452, 5453, 5454, 5455, 5460, 5461, 5462, 5464, 5470, 5471, 5472, 5473, 5480, 5481, 5482, 5483, 5485, 5486, 5490, 5491, 5493, 5495, 5501, 5510
Mid West Division of General Practice	Mr Martin Weatherston	Dr John Pollard	midwestdgp.com.au	08 9964 2812	6514, 6515, 6516, 6517, 6518, 6519, 6522, 6525, 6528, 6530, 6532, 6535, 6536, 6537, 6620, 6623, 6625, 6627, 6628, 6630, 6631, 6632, 6635, 6638, 6639, 6640, 6642, 6701, 6705, 6707, 6710
Monash Division of General Practice	Ms Mary Mathews	Dr Denis Bourke	monashdivision.com.au	03 9570 3727	3163, 3165, 3169, 3171, 3189, 3202, 3204
Mornington Peninsula Division of General Practice	Dr John Siemienowicz	Dr Geoffrey Campbell	mpdgp.org.au	03 9769 6133	3196, 3198, 3199, 3200, 3201, 3910, 3911, 3912, 3913, 3915, 3916, 3918, 3919, 3920, 3926, 3927, 3928, 3929, 3930, 3931, 3933, 3934, 3936, 3937, 3938, 3939, 3940, 3941, 3942, 3943, 3944
Murray Mallee Division of General Practice	Mr Chris McRae	Dr Graeme Nicholson	lm.net.au/~mmdgp/	08 8531 1303	5237, 5238, 5253, 5254, 5259, 5260, 5261, 5264, 5265, 5266, 5301, 5302, 5303, 5304, 5306, 5307, 5308, 5309, 5310
Murray Plains Division of General Practice	Mr Matt Jones	Dr Rob Bruen	mpdgp.com.au	03 5456 4086	2710, 2731, 2732, 3516, 3517, 3518, 3520, 3525, 3527, 3529, 3535, 3536, 3537, 3540, 3542, 3558, 3561, 3562, 3563, 3564, 3565, 3566, 3567, 3568, 3570, 3571, 3572, 3573, 3575, 3576, 3578, 3579, 3580, 3581, 3622
Murrumbidgee Division of General Practice	Mr Keith Fletcher	Dr Marion Reeves	mdgp.net.au	02 6953 6454	2652, 2665, 2675, 2680, 2681, 2700, 2703, 2705, 2706, 2707, 2711, 2712, 2713, 2714, 2716, 2733
Nepean Division of General Practice	Mr Michael Edwards	Dr Yusuf Bassa	nepeandgp.org.au	02 4721 1150	2745, 2747, 2748, 2749, 2750, 2751, 2752, 2759, 2760
New England Division of General Practice	Ms Sally Armitage	Dr Nigel Pain	nedgp.org.au	02 6771 1146	2350, 2351, 2354, 2358, 2359, 2360, 2361, 2365, 2369, 2370, 2371, 2372, 2403, 2410, 2457, 2458, 2470
North & West Qld Primary Health Care	Mr Kelly McTaggart	Dr Margaret Culpnan	nwqphc.com.au	07 4725 8868	4472, 4478, 4481, 4482, 4712, 4724, 4725, 4726, 2727, 2730, 2731, 2732, 4733, 4735, 4736, 4825, 4829, 4472, 4478, 4481, 4482, 4712, 4724, 4725, 4726, 2727, 2730, 2731, 2732, 4733, 4735, 4736, 4825, 4829, 4804, 4805, 4806, 4807, 4808, 4816, 4820, 4821, 4822, 4823, 4824, 4825, 4828, 4830, 4849
North East Valley Division of General Practice	Mr Ken Mansbridge	Dr Peter Eizenberg	nevdp.org.au	03 9496 4333	3070, 3071, 3078, 3079, 3081, 3083, 3084, 3085, 3087, 3088, 3089, 3090, 3091, 3093, 3094, 3095, 3096, 3097, 3099, 3105, 3759, 3760, 3761, 3763
North East Victorian Division of General Practice	Mr David Dart	Dr Gillian Periment	nevcdgp.org.au	03 5754 1226	2642, 2647, 3666, 3670, 3672, 3673, 3675, 3676, 3677, 3678, 3682, 3683, 3685, 3687, 3688, 3691, 3693, 3694, 3695, 3697, 3698, 3699, 3700, 3701, 3704, 3705, 3707, 3708, 3709, 3711, 3712, 3713, 3714, 3715, 3717, 3718, 3719, 3720, 3722, 3733, 3735, 3736, 3737, 3738, 3739, 3740, 3741, 3744, 3746, 3747, 3749
North West Melbourne Division of General Practice	Ms Carolyn Searle	Dr Marilyn Jones	nwmndgp.org.au	03 8345 5600	3032, 3033, 3034, 3036, 3039, 3040, 3041, 3042, 3043, 3044, 3045, 3046, 3047, 3048, 3049, 3058, 3059, 3064
North West Slopes (NSW) Division of General Practice	Mr Graeme Kershaw	Dr Stephen Howle	nwsdgp.org.au	02 6766 1394	2340, 2341, 2342, 2343, 2344, 2345, 2352, 2353, 2354, 2355
North West Tasmania Division of General Practice	Ms Elvie Hales	Dr Emil Djakic	nwtasdp.com.au	03 6432 1440	7256, 7305, 7306, 7307, 7310, 7315, 7316, 7320, 7321, 7322, 7325, 7330, 7331, 7466, 7467, 7468, 7469, 7470
Northern Division of General Practice	Mr Phillip Bain	Dr Shane Conway	ndgp.org.au	03 9416 7689	3056, 3058, 3060, 3061, 3062, 3072, 3073, 3074, 3075, 3076, 3082, 3083, 3750, 3751, 3752, 3754, 3755, 3757
Northern Rivers Division of General Practice	Mr Chris Clark	Dr Tony Lembke	nrdgp.org.au	02 6622 4453	2463, 2464, 2465, 2466, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483

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Northern Sydney Division of General Practice	Dr Claire Berman	Dr Tim David	nsdgp.livestrong.com.au	02 9926 7940	2057, 2060 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2087, 2088, 2089, 2090, 2091.
NSW Central West Division of General Practice	Ms Sandra Christensen	Dr Sandra Mendel		02 6332 6646	2668, 2669, 2672, 2721, 2726, 2727, 2787, 2790, 2791, 2792, 2793, 2794, 2795, 2797, 2798, 2799, 2800, 2803, 2804, 2805, 2806, 2807, 2808, 2809, 2810, 2845, 2846, 2847, 2848, 2849, 2864, 2865, 2866, 2867, 2868, 2870, 2871, 2873, 2874, 2875, 2876, 2877.
NSW Outback Division of General Practice	Mr John Stephenson	Dr Vlad Matic		02 6836 4028	2831, 2832, 2834, 2835, 2838, 2839, 2840.
Osborne Division of General Practice	Ms Terina Grace	Dr Alistair Vickery	odgp.com.au	08 9201 0044	6016, 6017, 6048, 6049, 6020, 6021, 6022, 6023, 6024, 6025, 6026, 6027, 6028, 6029, 6030, 6031, 6032, 6033, 6034, 6035, 6037, 6060, 6061, 6064, 6065
Otway Division of General Practice	Ms Marilyn Lynch	Dr Anthony Brown	otway.asn.au	03 5593 2684	3232, 3233, 3235, 3236, 3237, 3238, 3239, 3241, 3242, 3243, 3249, 3250, 3251, 3254, 3256, 3257, 3260, 3264, 3265, 3266, 3267, 3268, 3269, 3270, 3271, 3272, 3273, 3274, 3276, 3277, 3278, 3279, 3280, 3281, 3282, 3284, 3285, 3286, 3287, 3289, 3291, 3292, 3293, 3294, 3300, 3301, 3302, 3303, 3304, 3305, 3309
Perth and Hills Division of General Practice	Mr Chris Carter	Dr Denis Carragher	phdgp.com.au	08 9376 9200	6000, 6001, 6003, 6004, 6006, 6050, 6051, 6052, 6053, 6064, 6059, 6062, 6064, 6066, 6067, 6865, 6906, 6054, 6055, 6056, 6057, 6058, 6963, 6068, 6069, 6070, 6071, 6072, 6073, 6074, 6076, 6081, 6082, 6083, 6084, 6085, 6553, 6554, 6555, 6556, 6558, 6926
Perth Central Coastal Division of General Practice	Mr Mike Seward	Dr Paulien de Boer	pccdgp.com.au	08 9389 9144	6005, 6007, 6008, 6009, 6010, 6011, 6012, 6014, 6015, 6016, 6018, 6019, 6872, 6901
Pilbara Division of General Practice	Ms Sue Lawler	Dr Rob Whitehead	pdgp.com.au	08 9185 6662	6713, 6714, 6716, 6718, 6720, 3721, 6722, 6723, 6751, 6752, 6753, 6754, 6758, 6760, 6762
Redcliffe Bribie Caboolture Division of General Practice	Mr Doug Welch	Dr Ralph Smallhorn		07 3284 5155	4019, 4020, 4021, 4022, 4025, 4504, 4505, 4506, 4507, 4508, 4510, 4511, 4512, 4514, 4516, 4517, 4518
Riverina Division of General Practice and Primary Health	Ms Nancye Piercy	Dr Ken Mackey	rdgp.com.au	02 6923 3100	2587, 2588, 2590, 2594, 2642, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2658, 2661, 2663, 2666, 2671, 2701, 2702, 2720, 2722, 2725, 2729, 2730.
Riverland Division of General Practice	Mrs Sue Tullett	Dr Tammy Tai	riverland.net.au/rivdiv	08 8582 3823	5311, 5320, 5321, 5322, 5330, 5331, 5332, 5333, 5340, 5341, 5342, 5343, 5344, 5345, 5346, 5357.
Rockingham Kwinana Division of General Practice	Mr Peter Cook	Dr Andrew Png	rkdgp.com.au	08 9528 7700	6123, 6165, 6167, 6168, 6169, 6170, 6171, 6172, 6173, 6174, 6175, 6176
Shoalhaven Division of General Practice	Ms Eve Craddock	Dr Lyndal Parker-Newlyn	sdgp.org.au	02 4423 6233	2535, 2538, 2539, 2540, 2541
South East Alliance of General Practice (Brisbane)	Mrs Christine Kardash	Dr Meg Marsden		07 3840 6150	4101, 4102, 4103, 4104, 4105, 4120, 4151, 4152, 4153, 4154, 4155, 4156, 4157, 4158, 4159, 4160, 4161, 4163, 4164, 4165, 4169, 4170, 4171, 4172, 4173, 4174, 4178, 4179, 4183, 4184
South East NSW Division of General Practice	Ms Helen Fisher	Dr Kenneth Doust	senswdgp.com.au	02 4474 5100	2536, 2537, 2545, 2546, 2548, 2549, 2550, 2551, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2594, 2619, 2620, 2621, 2622, 2624, 2625, 2626, 2627, 2628, 2630, 2631, 2632, 2633.
South Eastern Sydney Division of General Practice	Ms Barbara Ryan	Dr Kinga Gorondy-Novak	sesdgp.com.au	02 9663 5958	2015, 2017, 2018, 2019, 2020, 2024, 2031, 2032, 2033, 2034, 2035, 2036, 2052
South Gippsland Division of General Practice	Mr Alan Gostelow	Dr Nola Maxfield	sggp.com.au	03 5674 3105	3870, 3871, 3874, 3921, 3922, 3923, 3925, 3945, 3946, 3950, 3951, 3953, 3954, 3956, 3957, 3958, 3959, 3960, 3962, 3964, 3965, 3966, 3967, 3971, 3979, 3981, 3984, 3987, 3988, 3990, 3991, 3992, 3995, 3996
Southcity GP Services	Mr Lyndon Crick	Dr Jill Grogan		03 9276 3256	3004, 3141, 3142, 3143, 3144, 3161, 3162, 3181, 3182, 3183, 3184, 3185, 3205, 3206
Southern Division of General Practice	Ms Deborah Dutton	Dr John Guy	sdgp.com.au	08 8298 0777	5038, 5039, 5041, 5042, 5043, 5044, 5045, 5046, 5047, 5048, 5049, 5050, 5051, 5052, 5062, 5150, 5157, 5158, 5159, 5160, 5161, 5162, 5163, 5164, 5165, 5166, 5167, 5168, 5169, 5170, 5171, 5172, 5173, 5174, 5202, 5203, 5204, 5210, 5211, 5212, 5213, 5214, 5220, 5221, 5222, 5223
Southern Highlands Division of General Practice	Dr Warwick Ruscoe	Dr Ann Parker		02 4861 6084	2574, 2575, 2576, 2577, 2578, 2579.
Southern QLD Rural Division of General Practice	Ms Brenda Tait	Dr Lorraine Wheelodon	sqrdgp.com.au	07 4638 1377	4280, 4285, 4287, 4357, 4360, 4361, 4362, 4370, 4371, 4372, 4373, 4374, 4375, 4376, 4377, 4378, 4380, 4381, 4382, 4383, 4384, 4385, 4387, 4388, 4390, 4402, 4404, 4405, 4406, 4407, 4408, 4409, 4410, 4411, 4412, 4413, 4415, 4416, 4417, 4418, 4419, 4420, 4421, 4422, 4423, 4424, 4425, 4426, 4427, 4428, 4454, 4455, 4461, 4462, 4465, 4467, 4468, 4470, 4471, 4474, 4475, 4477, 4479, 4480, 4486, 4489, 4490, 4491, 4492, 4493, 4494, 4496, 4497, 4498, 4515, 4600, 4601, 4605, 4606, 4607, 4608, 4610, 4611, 4612, 4613, 4614, 4615, 4659, 4662

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Sunshine Coast Division of General Practice	Mr Ian Landreth	Dr Fiona McGrath	scdgp.org.au	07 5456 8888	4519, 4550, 4551, 4553, 4554, 4555, 4556, 4557, 4558, 4559, 4560, 4561, 4562, 4563, 4564, 4565, 4566, 4567, 4568, 4569, 4570, 4572, 4573, 4574, 4575, 4580, 4581
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Top End Division of General Practice	Mr Shane Dawson	Dr Karen Stringer	tedgp.asn.au	08 8982 1000	0800, 0801, 0810, 0811, 0812, 0820, 0821, 0822, 0828, 0830, 0831, 0832, 0835, 0836, 0837, 0845, 0846, 0847, 0850, 0851, 0852, 0853, 0854, 0860, 0881, 0885, 0886
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Tweed Valley Division of General Practice	Mr Gary Southey	Dr Diane Blanckensee		02 6672 5158	2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2225
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