



ROYAL COLLEGE OF NURSING AUSTRALIA
**The Inaugural
National Practice Nurse
Conference**



**New Roads to Travel:
Challenges for the expanding role of
the Practice Nurse**



6 – 8 November 2003
Bunbury Regional Entertainment Centre
Bunbury, Western Australia

Proudly sponsored by:



**PRELIMINARY PROGRAM AND
REGISTRATION BROCHURE**

INVITATION

It is with great pleasure that I invite you to attend the Royal College of Nursing, Australia Inaugural National Practice Nurse Conference. The theme for the conference *"New Roads to Travel: Challenges for the expanding role of the Practice Nurse"*, reflects the changes occurring in this area of nursing practice. The challenges invite discussion on such important questions as: what is the role of practice nurses and how does research, education and clinical practice come together to support nurses in this expanding role?

In keeping with the concept of challenge, the program will feature forums and debates that will allow delegates to discuss issues that impinge on clinical practice, using the expertise and skills of our keynote speakers to assist in finding solutions.

This is the first national practice nurse conference and we are excited that it is being held in a regional area of Western Australia.

I look forward to meeting you in November.

Elaine Green MRCNA
Chairperson, Organising Committee

SUBJECT AREAS

The professional program will provide a variety of papers, posters and workshops under the broad subject areas of:

- Role expansion: innovation and diversity
- Clinical practice: setting standards, maintaining competency and implementing best practice
- Research: clinical practice, education and professional role
- Collaboration: collegiality, mentoring and multidisciplinary service delivery

WHO SHOULD ATTEND?

Nurses, doctors and practice managers

YOUR HOSTS

Royal College of Nursing, Australia is the nation's leading professional organisation representing nurses from all areas of practice throughout Australia.

Royal College of Nursing, Australia's core business reflects our mission statement – *"promotion and recognition of professional excellence in nursing"*. The College's aim is to provide the means for all nurses to bring a level of excellence to their nursing practice, whether that be through the provision of education, professional development, providing information and networking opportunities, or through high level input to health policy. With representation on government committees and health advisory bodies, the College is recognised as a key centre of influence in the health policy arena in Australia.

Royal College of Nursing, Australia is the Australian member of the International Council of Nurses (ICN) representing Australian nursing to the world. Along with this international affiliation are the close relationships being developed between RCNA and similar nursing organisations throughout the Asia – Pacific region.

CONFERENCE STEERING COMMITTEE

Kelly Wedge, Registered Nurse
Harriet Kersten, Registered Nurse
Elaine Green MRCNA, Practice Nurse, Leschenault Medical centre, WA
Pat Duffield RN MRCNA, PhD candidate, Edith Cowan University
Helen Green MRCNA, Specialist Breast Nurse, Cancer Foundation, WA
Julie Porritt MRCNA, Australian Division of General Practice, ACT
Natalie Ashcroft FRCNA, Royal College of Nursing, Australia
Bonnie Allen, Accredited Meetings Manager, Principal, Peppermint Solutions

CONFERENCE ORGANISERS

Peppermint Solutions will take care of your every need in relation to accommodation, social programs and pre and post tours.

Contact Details

PO Box 1000, BUNBURY WA 6231

Tel: 08 9727 3066

Email: info@peppermint.com.au

Fax: 08 9727 3077

Web: www.peppermint.com.au



KEYNOTE SPEAKERS

Mrs June Smail, OBE



June Smail was Head of Nursing at Gwent Health Authority in South-East Wales, UK, until she retired in 2002. During her career spanning over forty years in the National Health Service, June has worked as a midwife, district nurse, practice nurse, lecturer/practitioner and primary care nurse adviser. Over the last fifteen years, June has developed and maintained a strong interest in education for practice nurses. She has set up and taught nationally-accredited courses specifically for nurses working in primary care. Throughout her career she has sought to support colleagues in practice nursing in their professional development at a time when formal educational opportunities were few and far between. June has provided personal advice to many primary care nurses encouraging them to take forward their own personal development. June has also worked closely with general practitioners and all members of the Primary Health Care team. She was the joint editor of a book, published in 1998, entitled '*Integrated Teams in Primary Care*'.

June was founder Chair of the Welsh Practice Nurses Association in 1991 and twice elected to the UK Central Council for Nursing, Midwifery and Health Visiting (UKCC) in 1993 and 1998.

Over the last five years she has chaired professional conduct committees for the UKCC, and latterly for the UK Nursing and Midwifery Council. She has also worked closely with the Royal College of Nursing (RCN) since the mid-1980s. June chaired the National Assembly for Wales steering group for the implementation of nurse prescribing, from 2000-2002. She was awarded the Order of the British Empire (OBE) for her services to Healthcare and Nursing in the New Year's Honours in 2002. In October 2002 June was also presented with the UK 'Special Recognition Award' by the RCN and Nursing Standard.

June continues to work as a part-time Consultant in Primary Care Nursing.

Dr Bruce Lervy, M.B., B.Ch., (Wales), M.R.C.G.P., F.R.C.G.P.



Dr Bruce Lervy is a Senior Lecturer in General Practice at the School of Postgraduate Studies in Medical and Health Care, West Glamorgan Health Authority and University College of Swansea and a Senior Partner in General Practice. He has been awarded the Society of Physicians in Wales Prize 1962, Willie Seager Gold Medal in Pathology and Bacteriology 1963, Donald Isaac Prize 1979 and also in 1984.

His current research interests include : Prophylactic prescribing of calcium to prevent fractures in elderly residents of nursing homes; Elderly fallers: and alternative strategy to hospitalisation after attendance by ambulance paramedics; Assessing performance

change in professionals attending courses of protected learning; Causes of bed blocking; Harmful and hazardous alcohol consumption.

His current position involves ensuring the provision of adequate postgraduate activities to meet the needs of local general practitioners who wish to receive their continuing medical education through the postgraduate organisation in West Glamorgan as well as guidance for other providers regarding the quality of postgraduate activities for general practitioners in the district, the coordination of audit in general practice in West Glamorgan and the promotion, advice and encouragement for research in general practice in West Glamorgan.

Professor Elizabeth Patterson RN, BSc., Grad Dip Nurs Stud (Edn), MHSc (Nurs), PhD, MRCNA



Professor Elizabeth Patterson is a Senior Lecturer and Deputy Head, School of Nursing, Griffith University – Gold Coast Campus. Elizabeth has been a Registered Nurse for 25 years; the last 13 years involved with nurse education in both hospital and university settings. She has been employed within the School of Nursing, Griffith University since 1991 and teaches in both undergraduate and postgraduate programs. Additionally she holds the position of Visiting Fellow – Nurse Education for the Gold Coast Health Service District.

Elizabeth's interest in Practice Nursing was stimulated by postgraduate study and research into the roles of nurses in Primary Health Care. Her PhD topic was *Primary health care nursing: A case study of practice nurses*. Four publications about practice nurses in Australia have emanated from this study. She continues to research in this evolving area of nursing and has developed and convenes the new Graduate Certificate in Practice Nursing at Griffith University. In addition, she has been providing continuing education sessions and workshops about practice nursing for the Royal College of Nursing, Australia and Divisions of General Practice in Queensland.



CONFERENCE PROGRAM

Thursday 6 November 2003

1800 Welcome Reception at the Dolphin Discovery Centre, Koombana Drive Bunbury (until 2000 hrs)

Friday 7 November 2003 - Role Expansion & Clinical Practice

- 0850 Official opening and Nyoongar welcome
Jim McGinty, Minister for Health, Western Australia (invited)
- 0920 Opening Address: Andrew Stuart (invited), Primary Care Division, Department of Health & Ageing
- 0940 Keynote Address - Elizabeth Paterson MRCNA, University of Queensland
Future Leaders in the Provision of Primary Health Care?

1030 Morning Tea

ROLE EXPANSION

RESEARCH

- 1100 *From 1983-2003 – the understandings required for best practice within the expanding role of the practice nurse*
Merilyn Annells MRCNA, La Trobe University, VIC
- 1120 *Practice nurse or primary health care practitioner?*
Teresa Burgess MRCNA, University of Adelaide, SA
- 1140 *What factors inhibit the expansion of the practice nurse role in chronic disease management in general practice?*
Tanya Bubner, University of Adelaide, SA
- 1200 *The role of the specialist breast nurse – implementation within the practice nurse workplace*
Jenny Hall MRCNA, WA
- 1220 *Our Health, Our Way*
Kelly Wedge & Elsie Penny, South West Aboriginal Medical Service, WA
- 1240 Lunch
- 1330 Keynote Address - June Smail, University of Wales, UK
The Educational Path to Empowerment
- 1430 *Postgraduate tertiary education options for practice nurses*
Merilyn Annells MRCNA, La Trobe University, VIC
- 1450 *Practice Nurses and Education; A Nice Option or a Necessity?*
Elizabeth Patterson MRCNA
- Addressing the shortage of general practitioners by the doctor/nurse team providing health services in rural Australia*
Lorinda Schultz, University of Newcastle, NSW
- Consumer perceptions of practice nurses: "Somewhere between the cleaner and the doctor"*
Sharon Rees, University of Southern Queensland, QLD
- What is the view of consumers about nursing and nurses in general practice?*
Kay Price, University of South Australia, SA
- Evidence based practice (EBP): How multidisciplinary EBP meetings can narrow the gap between evidence and practice, and result in nurse led change in the clinical care of diabetic patients in primary care*
W Jane Smith, Inala Health Centre General Practice, QLD
- Expanding the role of the practice nurse to initiating and providing immunisations within a general practice: the challenge*
W Jane Smith, Inala Health Centre General Practice, QLD

EDUCATION

- 1430 *Postgraduate tertiary education options for practice nurses*
Merilyn Annells MRCNA, La Trobe University, VIC
- 1450 *Practice Nurses and Education; A Nice Option or a Necessity?*
Elizabeth Patterson MRCNA



1510 Afternoon Tea

EDUCATION

CLINICAL PRACTICE

ROLE EXPANSION

- 1530 *New Roads to Travel: Mentoring and practice nurses*
Terri Gibson, University of South Australia, SA
- 1550 *Catering for the educational needs of rural practice nurses*
Vicki Drury MRCNA, Edith Cowan University, WA
- 1610 *The tug of war between professional standards and the demands on a practice nurse*
Christine Prosser MRCNA, Canning Division of General Practice, WA
- 1630 *Well women's screening for practice nurses*
Jane Hutchens, FPA Health, NSW
- Practice Nurses as catalysts for change*
Elaine Green MRCNA, Leschenault Medical Centre, WA
- Enhancing practice nurses' practice: Opportunities and Challenges*
Jane Conway, University of Newcastle, NSW
- The role of advocacy in working with multicultural clients*
Yvonne Gazzonne, Fremantle Community Health Service, WA
- Practice nurses as educators*
Teresa O'Connor, Mt Isa Centre for Remote & Rural Health, QLD
- Workshop
Practice Nursing as a Career Choice – Are we ready to promote the role?
Julie Porritt MRCNA, Australian Division of General Practice, ACT

Saturday 8 November 2003 - Research & Collaboration

0800 Tai chi on the inlet

0900 Keynote Address - Bruce Lervy, University of Wales, UK
The Roads to Mandalay

1000 Morning Tea

ROLE EXPANSION

COLLABORATION

- 1030 *Nurse practitioners in general practice: Challenges ahead*
Lynne Walker, Family Medical Centre, VIC
- 1050 *Practice nurses play a key role in raising the immunisation coverage rates in our community – Are you doing your bit!*
Diana Terry, Australian Division of General Practice, ACT
- 1110 *Successful GP and practice nurse collaboration – three case study examples*
Lorinda Schultz, University of Newcastle, NSW
- 1130 *Evaluation of a nurse run asthma clinic in general practice*
Ann Salmons MRCNA, East Bentleigh Medical Group, VIC
- 1150 *Dimensions of the professional role of the nurse practitioner – a future role for practice nurses*
Angelica Orb, Curtin University, WA
- Workshop
Financial modelling tool for practice nurses
Shauna Gaebler, Perth and Hills Division of General Practice, WA
- RCNA and RACGP Joint Nursing in General Practice Project*
Natalie Ashcroft FRCNA, Royal College Nursing, Australia, ACT
- Continuing Professional Development for Practice Nurses - Breaking down the Barriers*
Sue Ramsey MRCNA, Royal College of Nursing, Australia, ACT

1210 Lunch



RESEARCH

COLLABORATION

- 1300 *Models of practice nurse role in rural and urban general practices in Australia*
Lorinda Schultz, University of Newcastle, NSW
- 1320 *What do general practitioners and practice nurses perceive the role of the practice nurse to be*
Sharon Rees, University of Southern Queensland, QLD
- 1340 *EBP Clubs: Bridging the gap between clinical curiosity and implementing best practice*
W Jane Smith, Inala Health Centre General Practice, QLD
- 1400 *Nurses in general practice: A GP's perspective*
Dr Allan Kirkpatrick, NSW
- 1430 *Stopping the Epidemic!!!*
Fiona Collins, Bunbury Primary Health Service, WA
- 1450 Panel & closing
- 1530 Happy hour

Workshop
Being agents of change: Leading the way
Fran Timmins, Hunter Division of General Practice, NSW

POSTERS

Kick-starting a Practice Nurse Network - getting the show on the Road
Rae Flew, Greater South Eastern Division of General Practice, VIC

Putting your best food forward with Profore TM
Kate Greenwood, Australian Practice Nurses Association, VIC

Innovation and diversity in roles in rural settings in the Great Southern of WA
Audrey Payne, Great Southern Division of General Practice, WA

SOCIAL PROGRAM

Welcome Reception

Thursday 6 November 6.00pm – 8.00pm

Dolphin Discovery Centre, Koombana Drive Bunbury

To welcome you to the South West in true Bunbury style, spend an evening on the shores of the Indian Ocean. The Dolphin Discovery Centre is nestled in Koombana Bay and is the central HQ for a substantial pod of Dolphins who call the Bay their home. Sip some local wines, catch up with colleagues and meet new ones as you watch the sun melt into the horizon.

Additional tickets: \$55.00 (inc GST)

Conference Dinner

Friday 7 November 7.00pm – 12.00 midnight

Truffles Restaurant at Meadowbrooke Estate

Enjoy a relaxed evening in a lovely rural setting. A sumptuous meal created with fresh local produce and great entertainment.

Delegates transferred via coaches.

Note: BYO alcohol

Additional tickets: \$77.00 (inc GST)



REGISTRATION FORM

The Inaugural National Practice Nurse Conference

New Roads to Travel:

Challenges for the expanding role of the Practice Nurse

6 - 8 November 2003

Bunbury Entertainment Centre, Bunbury, Western Australia



Instructions:

1. Please complete all sections fully using CAPITAL LETTERS.
2. A separate form must be used for each delegate (photocopy forms if necessary).
3. Where O appears, indicate preference with a X
4. Please return form together with payment to: Royal College of Nursing, Australia PO Box 219, DEAKIN WEST ACT 2600 or if paying by credit card, fax form to 02 6282 3565.

SECTION 1: NAME/ADDRESS DETAILS

Title: _____ Name: _____ Surname: _____

Position: _____

Organisation: _____

Mailing Address: _____ work home

City/Suburb: _____ State: _____ Postcode: _____

Country: _____

Tel: (w) _____ (h) _____

Fax: _____ Email: _____

Preferred name for lapel badge (first and surname): _____

Are you a member of RCNA? YES ID number: _____ NO

Are you a speaker presenting at this conference? YES NO

Would you like to receive information on future events by email or post? YES NO

SECTION 2: SPECIAL REQUIREMENTS

Dietary: _____ Disability/Medical: _____

SECTION 3: SOCIAL FUNCTIONS

The Welcome Reception (Thursday 6 November) and Conference Dinner (Friday 7 November) are inclusive for full registrants of the conference. If you wish to attend any of these functions, please indicate by ticking the appropriate boxes below. This information is essential for catering purposes and tickets will NOT be issued unless a booking has been made.

Welcome Reception - Thursday 6 November 2003

Yes, I will attend the Welcome Reception (inclusive for full registrants)

Yes, I would like to bring ___ guests @ AUD \$55.00 per person (inc. GST) AUD \$ _____

Conference Dinner - Friday 7 November 2003

Yes, I will attend the Conference Dinner (inclusive for full registrants)

Yes, I would like to bring ___ guests @ AUD \$77.00 per person (inc. GST) AUD \$ _____

SECTION 4: ACCOMMODATION

This year, Peppermint Solutions will be taking accommodation bookings. If you wish to book accommodation, please fill the 'Accommodation and Tour Booking Form' enclosed and return to Peppermint Solutions, PO Box 1000, Bunbury WA 6000 or fax to: 08 9727 3077.

SECTION 5: REGISTRATION FEES (All prices quoted are inclusive of GST)

Full registration

Earlybird rate: (before Friday 3 October 2003) RCNA Member \$440 Non-Member \$550
Standard rate: (after Friday 3 October 2003) RCNA Member \$550 Non-Member \$660

Day Registration (Please indicate which day you will be attending):

Standard Rate \$275

Friday 7 November 2003 Saturday 8 November 2003

Full-time Undergraduate Student Registration

Standard rate \$440 Student ID Number: _____

SECTION 7: PAYMENT DETAILS (Please note that payment must accompany registration)

TAX INVOICE

All prices quoted are inclusive of GST ABN: 69 004 271 103

Please tick the appropriate box:

I will be paying my own registration

My Organisation will be paying my registration

Organisation name (if different to details in section 1): _____

Organisation Postal Address: (if different to details in section 1): _____

City/Suburb: _____ State: _____ Postcode: _____

Type of Payment:

Cheque (payable to Royal College of Nursing, Australia)

VISA **BANKCARD** **MASTERCARD** **AMEX**

Credit Card Details

Number of card: _____ / _____ / _____ / _____

Name of cardholder: _____ Expiry date: _____ / _____

Signature of cardholder: _____ **AMOUNT ENCLOSED \$** _____

*The personal information that you provide on this form will be used for the purpose of registering you for this conference. Your personal information will not be added to a mailing list unless you request that this be done. We will not disclose your personal information without your consent. If you have registered to receive communications from us and later change your mind, you may contact us to have your name removed from our distribution lists. You have the following options to do this:

1. You can send an e-mail to canberra@rcna.org.au

2. You can send mail to the following address: The Privacy Officer, Royal College of Nursing Australia PO Box 219 DEAKIN WEST ACT 2600.

You may view our privacy policy available on our website: www.rcna.org.au. This document sets out our policies on the management of your personal information.

THE INAUGURAL NATIONAL PRACTICE NURSE CONFERENCE

ACCOMMODATION

Port of Bunbury is a compact city, offering a range of accommodation choices. As accommodation is limited, we advise early registration to enable us to book your preferred venue and style of accommodation. Accommodation is heavily booked in Bunbury at this time of year and while we will endeavour to accommodate your first choice, the number of rooms at each venue is limited and allocation will be on a 'first come-first served' basis.

The Clifton

2 Molloy Street, Bunbury
Tel: 08 9721 4300
Fax: 08 9791 2726
Standard room \$99

Quest Bunbury

Koombana Drive, Bunbury
Tel: 08 9722 0777
Fax: 08 9791 7112
Studio apartments \$119 (1-2 people)
1 bedroom suites \$148 (1-2 people)
2 bedroom suites \$171 (up to 4 people)

Koombana Bay Holiday Resort

Koombana Drive, Bunbury
Tel: 08 9791 3900
Fax: 08 9791 3933
Cabin with ensuite \$60

TOURS - Booking deadline: 1 October 2003

PRE CONFERENCE TOUR - MARGARET RIVER

4 - 6 November 2003

Western Australia's South West is home to the world-renowned Margaret River Wine region. Don't miss the opportunity to visit this area and savour the superb wines and soak up the authentic Margaret River.

Cost:

Single \$637.00 per person; Twin Share \$492.00 per person

Day 1: Tuesday 4 November 2003

Overnight accommodation at Crowne Plaza Perth (4 1/2 star).

Day 2: Wednesday 5 November 2003

8.00am: Full breakfast at the Gusti restaurant. Pick up from the Crowne Plaza Hotel and travel south to the world class Wordsworth Winery for morning tea. Then continue travelling south until you reach the enchanting Tuart Forrest, followed by a very short trip to the award winning Flutes restaurant for wine tasting and lunch. After lunch, you're in for a taste sensation at the Margaret River Chocolate Company, followed by even more when you sample wine at the not to be missed Bettanys Winery.

The day will be complete when you visit Prevelly Park nestled near the mouth of the Margaret River, where ocean meets river. It is just a short trip back to the township of Margaret River where your 4.1/2 star overnight accommodation at the idyllic Margaret's Forest Resort awaits you.

Day 3: Thursday 6 November 2003

9.30am: Travel south to the Boranup Karri Forest. Relax, soak up the peaceful atmosphere and enjoy cheese, nibbles, biscuits and cold drinks in the forest. Then on to the famous Leeuwin Estate Winery for a guided tour of the production area, a wine tasting and lunch. More awaits you as you visit the small town of Cowaramup and the Candy Cow and relish the delights of honeycomb, nougats and fudge. You also call into Settler's Ridge Tasting rooms to taste the only certified organic wines in Western Australia. After lunch, you will travel to Bunbury where you will be able to "get your bearings" ready for the conference tomorrow. You will be taken past the conference venue, be shown the central area of Bunbury and taken to your conference accommodation destination.

Included:

Accommodation on day 1
Full breakfast, morning tea, lunch and wine tasting charges on day 2
Accommodation on day 2
Touring on day 2 and 3 in a 22 seater air conditioned coach with an experienced driver/guide.
Morning snack, lunch and wine tasting charges on day 3

Not Included:

Dinners all days, beverages with meals all days, breakfast on day 3.

Booking Conditions

A 50% deposit is required at the time of booking. The balance is payable by 4.10.03. Insurance is not included and it is strongly recommended that you take out your own travel and medical insurance prior to the tour. The tour organiser will not take any responsibility for any person failing to insure. Please speak to your travel agent or airline in regard to this matter.

Cancellations

Must be made in writing to the tour organiser. A full refund less a cancellation fee of \$50.00 will be made for cancellations received before 28 September 2003. No refunds after 28 September 2003.

DAY TOURS

Thursday 6 November 2003

All day tours depart Bunbury 6.11.03 at 9am and return to Bunbury by 4.30pm. These tours are an affordable way of capturing a taste of the spectacular South West of Western Australia.

Tours depart from and return to the Bunbury Regional Entertainment Centre

Cost: \$85.00 per person

Tour Option 1: Donnybrook/Balingup

Travel to the picturesque towns of Donnybrook and Balingup and visit a cider factory, the impressive Golden Valley tree park for lunch, a winery plus have time to shop.

Tour Option 2: Harvey Region

Visit the town of Harvey and tour Harvey Cheese and the local wineries including Wordsworth with its noteworthy antique furniture and impressive building.

Tour Option 3: Collie and surrounds

Tour the Collie Coalfields Museum, lunch at the scenic Wellington Dam and drive through the spectacular Ferguson Valley where you will stop for wine tastings.

PLEASE NOTE: All tours require a minimum number of 10 to proceed

ACCOMMODATION AND TOUR BOOKING FORM

RETURN TO PEPPERMINT SOLUTIONS, PO BOX 1000, BUNBURY WA 6231 or FAX: 08 9727 3077

All rates quoted are per room per night. Please indicate in order of preference (1-3) if we can assist you with an accommodation booking. The cost of the first night is required as a deposit to secure your booking. Please make all accommodation enquiries to Peppermint Solutions.

ACCOMMODATION

The Clifton

Standard room \$99

Single Double Twin

Quest Bunbury

Studio apartments \$119 (1-2 people)

1 bedroom suites \$148 (1-2 people)

2 bedroom suites \$171 (up to 4 people)

Koombana Bay Holiday Resort

Cabin with ensuite \$60

Check in Date: _____

Check out Date _____

I have made arrangements to share with _____

TRAVEL

Arrive in Perth: Date _____ Time _____ Airline/Flight_____

Depart Perth: Date _____ Time _____ Airline/Flight_____

TOURS

MARGARET RIVER TOUR: 4-6 November 2003

Single \$637.00 per person

Twin Share \$492.00 per person

I have made arrangements to share with: _____

DAY TOURS: 6 November 2003

Donnybrook/Balingup \$85 per person

Harvey Region \$85 per person

Collie and Surrounds \$85 per person

PAYMENT SUMMARY

Accommodation Deposit \$ _____

Pre Conference Tour \$ _____

Day Tour \$ _____

TOTAL \$ _____

Please make cheques payable to:

Peppermint Solutions, PO Box 1000, Bunbury WA 6231

Tel: 08 9727 3066

Fax: 08 9727 3077

Email: info@peppermint.com.au

Please debit my: Mastercard Visa Bankcard

Cardholder's name: _____

Cardholders Signature: _____

Amount: _____ Expiry Date: _____

Card number: _____

OFFICE USE ONLY

Date: _____ Drawer: _____

Bank: _____ Branch: _____

Amount \$: _____ Chq No: _____

GENERAL INFORMATION

DESTINATION SOUTH WEST, WESTERN AUSTRALIA

Australia's South West is blessed with a stunning combination of natural attractions, magnificent national parks, beaches and coastal scenery, adventure experiences, gourmet indulgence, charming country lifestyle and an insight into Western Australia's local heritage and outback spirit. It is accessible to visit all year round with a mild climate and an excellent network of roads and towns.

The Port of Bunbury is a modern cosmopolitan city just two hours south of Perth. With easy access by road, rail and air, it is an attractive destination for visitors. It is superbly located on a peninsula surrounded by the majestic waters of the Indian Ocean, Koombana Bay and the Leschenault Inlet. Each body of water makes its own special contribution to the maritime atmosphere. Bunbury offers a range of excellent restaurants, shops and accommodation all within easy walking distance of each other. The friendly dolphins in Koombana Bay are one of the highlights of coming to the city and we would encourage you to take this opportunity to take a cruise or visit the Dolphin Discovery Centre.

CONFERENCE VENUE

The Bunbury Regional Entertainment Centre offers world class facilities for conference delegates and performers alike. Completed in late 1990 it boasts some of the finest technical facilities available in a regional theatre including state of the art lighting and sound systems. Ideally located overlooking the beautiful Leschenault Inlet, the Entertainment Centre is just a short walk from cinemas, restaurants and shopping areas.

Disclaimer: The speakers, topics and times as shown are correct at time of printing. In the event of unforeseen circumstances the organiser reserves the right to delete or alter items in the program or substitute speakers.

Non-smoking policy: For the comfort of all delegates, this conference will be smoke free.

Dress: Delegates may choose to wear comfortable, casual clothing. As the conference venue is air-conditioned, we suggest wearing layered clothing during conference sessions.

Parking: There is cash meter parking available around the venue for 60 cents per hour, cash in the meter. Prepaid all day parking cards can also be purchased from the Bunbury Regional Entertainment Centre at a daily rate of \$2.50.

CNE points: For this conference, participating members that attend the conference will receive 9 CNE points. Call toll free: 1800 061 660 to enquire about College membership and the CNE program.

Personal investment – Tax deductions: Did you know that attending this conference is a personal investment in your professional development? You may be entitled to a deduction for registration fees, accommodation, travel and social functions, when networking with your professional colleagues. Enquire with the Australian Tax Office or your independent tax advisor.

TRAVEL

Qantas has been appointed the official domestic airline for this conference. Book your travel with Corporate Traveller and save up to 40% on your fare. To make a booking, contact Sascha Moroney at Corporate Traveller on 02 6257 6230 or email: sascha_moroney@corptraveller.com and quote the conference name to get a discount.

REGISTRATION DETAILS

Conference confirmation: On receipt of your payment, your registration will be acknowledged and a receipt issued.

Cancellation and refunds: Cancellations must be notified in writing. Cancellations received before Friday 17 October 2003 will receive a full refund less \$99 cancellation fee. There will be no refunds for cancellations after this date. All refunds will be processed at the conclusion of the conference. Substitute delegates are welcome. Please advise the name of the new delegate so that a name badge can be issued. Any changes must be made in writing and forwarded to Royal College of Nursing, Australia by emailing canberra@rcna.org.au or posting a written letter to: PO Box 219, DEAKIN WEST ACT 2600.

Registration fees (all prices quoted are inclusive of GST):

Full registration:	Earlybird rate: (before Friday 3 October 2003)	RCNA Member	\$440	Non-Member	\$550
	Standard rate: (after Friday 3 October 2003)	RCNA Member	\$550	Non-Member	\$660
Entitlements: Conference bag, attendance to all sessions, lunch, morning and afternoon tea, inclusive ticket to the Welcome Reception and Conference Dinner (must indicate if attending on registration form).					
Day registration:	\$275.00	Entitlements: Conference bag, attendance to all sessions for that day, lunch, morning and afternoon tea.			
Student registration:	\$440	Entitlements: Conference bag, attendance to all sessions, lunch, morning and afternoon tea, inclusive ticket to the Welcome Reception and Conference Dinner (must indicate if attending on registration form).			

TRADE EXHIBITION

There are still opportunities for organisations to showcase themselves at the conference. To receive a sponsorship information pack please contact Royal College of Nursing Australia on 1800 061 660 or email your details to canberra@rcna.org.au.



CONFERENCE PRIZE DRAW

Register NOW and you could WIN!

Full registrants only are eligible for the prize

***YOU* must be in the auditorium for the final session prize draw!**

CONFERENCE ENQUIRIES

Royal College of Nursing, Australia

PO Box 219

DEAKIN WEST ACT 2600

Phone:

02 6282 5633

Facsimile:

02 6282 3565

Email:

canberra@rcna.org.au