



Division Information Systems (DIS) Training and KPI Development

Aim

To strengthen performance management, planning and reporting through developing a data mining module and Division Information System (DIS) training program for Divisions of General Practice.

The project will cover the 40 Divisions and State Based Organisations in Victoria, Tasmania, Western Australia, New South Wales and Queensland that already use the DIS system.

The data mining module and training programs aims to strengthen division performance management, planning and reporting. In particular, it relates to:

- governance
- using population health information
- program evaluation.

As well as directly improving capacity in Divisions that currently use DIS, the project will extend to Divisions that may use DIS in future.

What and how

GPpartners, formerly Brisbane North Division of General Practice, will produce reporting a data mining module that will help divisions:

- at project management level - with performance measurement and program planning, and
- at the organisational level - with division leadership, helping to measure key

organisational performance and inform planning, and with funder reporting.

The software enhancements will also help Divisions with performance reporting against prescribed key performance indicators set by their funders

(including indicators on aged care, chronic disease, etc). This will inform national planning by the Divisions.

GPpartners will deliver one-day training courses in the states where DIS is currently employed and make the training available to all DIS users.

The DIS Training Manual (both electronic and hard copy) will be distributed to all DIS users.

Who benefits

GPpartners has found that comprehensive training with DIS can underpin accurate performance measurement. It helps staff and leadership to

identify, measure and review key activities or outcomes as a basis for planning and reporting.

As DIS is already being used in 40 of the 118 divisions in the network, the training will rapidly improve the measurement and reporting capacity of a large section of the divisions network.

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