



Australian Divisions of **General Practice**



ERM

Effective Resource Management

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Why ERM?



■ Our health system is at a cross roads

- Budget
- Quality and safety
- Changing demographics
 - Ageing population
 - Increasing chronic disease burden
- Workforce issues



Now is the time:

- Seize an opportunity
 - *GPs CAN take a lead*
- Limited resources **WILL** mean managed health and budget constraints
 - *Why not let GPs take the lead while the opportunity exists?*



Will there be savings?



- Priorities identified by the Community
- Primary Health Care initiatives
- Local needs and delivery
 - *Eg; Riverina pre-Diabetes Clinic*



How will it be done?



- A peer driven system – GP designed and delivered
- Systematic, ongoing support – regular meetings
- Relevant, unbiased evidence
- A system of incentives – GPs time respected and reimbursed
- Local Division playing a coordinating role
- EDQUM – Plus:
 - Focusing on PBS initially
 - What has EDQUM delivered locally?
 - ERM can deliver MUCH more

A Quality Focus!



What's in it for GPs?



- Retaking control over what happens in your practice
- Enabling GPs to deliver even better care to patients
- Pertinent, local programs
- Target of available resources more effectively
- Work smarter – not longer/harder
- Independent, evidence based



Structure of ERM:



- 8 Australian Divisions, ADGP, 3 New Zealand IPAs
 - Working collaboratively
- Central office
 - Analysis of data
 - Interfacing with HIC
 - Providing evidence based information
- Ethics paper commissioned – all clear!
- Plan to ‘roll out’ in several waves to all Divisions



ERM & other Quality Initiatives



- Phase III – Collaboratives??
- Use of PDSA methodology
- Build on existing initiatives;
- eg; NPS/ EDQUM – BUT WITH STEROIDS!!



"Just leave me alone"

"I work flat out"

"I am doing a pretty good job"

- Change will occur
- Will you be managed?
- Or will you take control?



Seize the opportunity and adopt a vision

- Collaboration, coherence, coordination
- A more effective approach
- Your effort is rewarded
- GPs taking control
 - Lead a positive change
- GP led improvement
 - Individual care level
 - Improved community health care



More info?



- **ADGP website**

- www.adgp.com.au and some other links bit here.....

