



PRESENTS

Start spreading the news



REGISTER NOW!

**The 3rd International Conference in Primary Healthcare
9-11 March 2006 Gold Coast Convention Centre**

EARLY BIRD REGISTRATION Register before 31st December 2005 to receive the early bird special

WELCOME!

You're invited to the biggest event in healthcare in 2006.

Spinning tales of accreditation, team spirit, risk gone wrong and right, **Start Spreading the News** offers you the best of the primary care pack.



Dr John Aloizos AM
Chair QIP

Dr Noela Whitby
Chair AGPAL

The Players



Carolyn Barker AM FAIM
CEO of the Australian Institute of Management



Jim Birch
Chair Transition, Australian Commission for Safety and Quality in Healthcare



Professor Jenny Firth Collins
Dean of Post Graduate Medical Education
London University



Henry Councillor
Chair, NACCHO



Eric Dodd
CEO, MBF



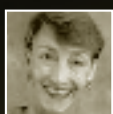
Prof James Dunbar
Flinder's and Deakin University



Janne Graham
Consumer



Dr Mukesh Haikerwal
President, AMA



Assoc Prof Claire Jackson
Director, Mater University of QLD Centre
for General Practice & Primary Health Care
Integration



Professor Michael Kidd
President, RACGP



Dr Ross Maxwell
President, Rural Doctors Association
of Australia



Dr Andrew J Miller
President, MDA National
Chair MIAA



Dr Liz Mullins
Senior Risk Consultant, HRR1



Dr Paul Niselle
Senior Advisor, Risk Management, MDAV



Dr Mark O'Brien
Cognitive Institute



Sir John Oldham
Head of National Primary Care
Development Team UK



Sandra Sully
National Anchor Ten's Late News



Michelle Trute
Director/Author
Cooking with Conscience



Dr Fiona Wood AM
Australian of the Year



Assoc Prof Karen Woolley
Association of Clinical and
Regulatory Scientists

THURSDAY 9TH MARCH 2006

1300-1700 **CPR for life** Queensland Ambulance, 4 hour course certificate

1800-2100 **COCKTAIL SOIREE**

FRIDAY 10TH MARCH 2006

700-800 **HEALTHY START BREAKFAST** - Michelle Trute: leading low-GI diabetes chef

830 **Welcome** Traditional Owners of the Land

835-845 **Opening Address**

845-945 **PLENARY I: The future is in the past** Sir John Oldham, UK National Primary Care Development Team

945-1045 **MINI PLENARY:**

Accreditation as a benchmark for quality improvement

Dr John Helfrick, President, The International Society for Quality in Health Care

The leading edge drugs seminar National Prescribing Service

1045-1115 **MORNING TEA**

1115-1215 **Concurrent workshops**

3A **Specialist vs Generalist: Is the writing on the wall?** UQ, Healthy Women, Commonwealth, AMA

3B **International systems challenges: A paper session** Ireland, Netherlands, United States

3C **Teamwork: Staying in front of the game** Brisbane Lions AFL

3D **Keep it cool: New national guidelines for cold chain management** Queensland Health

3E **Building preventive care systems at the practice level** UQ & RACGP

3F **Connectivity with specialists: Is Health Connect a viable solution?** Argus Connect, National eHealth Trials, Commonwealth

1215-1315 **Concurrent workshops**

4A **Can standards support the transfer of care?** Australian Council on Healthcare Standards & Consumers' Health Forum

4B **Patient involvement in design and delivery of their own health care** Sir John Oldham & National Health Service UK

4C **The Ultimate Layout: A master class in practice design** RACGP & Medifit

4D **Accessing your financial freedom through your practice systems** AAPM
Raising revenue with you reminder systems AAPM

4E **Using IM for quality improvement in General Practice** Medical Software Industry Assoc & Bond University

4F **Finding positives from adverse events: Case study** MDA National & Inala Health Centre for General Practice

1315-1415 **LUNCH**

1415-1515 **Concurrent workshops**

5A **Quality prescribing initiatives in general practice** ADGP & National Prescribing Service

5B **Bundaberg and beyond: Implications for primary care** Queensland Health & Witness Morris Enquiry

5C **The 'Collaboratives' spreading the news** National Primary Care Collaboratives

5D **What keeps practice managers awake at night?** Australian Institute of Management

5E **Emergency life support skills: Flatline & defibrillators** Queensland Ambulance Service

5F **Doctor/patient communications to enhance health outcomes** Cognitive Institute

1515- 1545 **AFTERNOON TEA**

1545-1700

PLENARY II: Bali and Beyond - Advances in Quality Innovations Worldwide

Presented by Dr Fiona Wood AM, Australian of the Year and Plastic Surgeon

1700

CURTAINS CLOSE

SATURDAY 11TH MARCH 2006

700 – 800

INDIGENOUS BREAKFAST - Pushing quality in indigenous health Commonwealth, NACCHO, OATSIH, RACGP

830 – 930

PLENARY III: Out of the Box

Searching for relevance in the 'MY' Generation Director of Catholic Church Television Australia

Poise Under Pressure 9/11 and Thredbo Ms Sandra Sully, National Anchor for Network Ten's Late News

930-1030

Concurrent workshops

8A

Safety & quality in health care: The Commission's new agenda for the next five years

Australian Commission for Safety and Quality in Health Care

8B

Tapping into your patients' insights to improve your systems University of SA & Camp Hill Medical Centre

8C

Chronic care without tears University of NSW

8D

Multidisciplinary as a business driver: Critical success factors Family Medical Centre

8E

Obesity Management: A study in General Practice Royal Children's Hospital, Victoria

8F

Accreditation – does it go far enough? An MDO perspective MDA National, United, MDAV, MDA SA

1030-1100

MORNING TEA

1100-1200

Concurrent workshops

9A

Culture, collaboration & trust in healthcare organisations Flinder's & Deakin University & Patient Safety Centre, Qld Health

9B

Trialling practice accreditation in Ireland Dublin Health Service

9C

Practice Nurses in the 21st century: Sharing the load, collaborative perspective Daisy Hill Surgery & APNA

9D

Spot the difference, 3rd Edition of the GP Standards AGPAL & RACGP

9E

Thinking Safety: Feeling safer RACGP

9F

The new basics for getting your practice insurance right: Are you covered? Medi-Protect

1200-1300

Concurrent workshops

10A

Coordinating care across settings: Partners or competitors? MBF, Community Nurse, Consumer, APA

10B

Recognising doctors in difficulty: Early signs and intervention Dean Post Graduate ME, London University

10C

More than medicine: Music therapy in healthcare Rhonda Davidson Irwin, composer and musician

10D

Intelligent filing: Putting paperless into practice Info Scan Management & Woy Woy General Practice

10E

Quality Improvement challenges for the bush RDAA & ACRRM

10F

Smart cards: what they can do for doctors, patients and privacy. What's happening overseas?

Chair, Smart technologies & Health Connect (Commonwealth)

1300-1400

LUNCH

1400-1500

Concurrent workshops

11A

Accreditation for Divisions ADGP

11B

General Practice/Physiotherapy team approach works in Geelong Corio General Practice

11C

Managing Human Resources Queensland Cancer Fund

11D

Paper session Brisbane North, Perth Hills and Knox Division of General Practice

11E

Should I or shouldn't I? Conducting clinical trials in Australian General Practice

Assoc Prof Karen Woolley (Association of Clinical and Regulatory Scientists)

11F

Informed consent: Hypothetical MDAV

1500-1530

INTERMISSION CHOCOLATE BREAK - Announcing the winners of the quality awards

1530-1630

PLENARY IV

Where to from here? Australia's agenda for safety and quality in health care

Australian Commission for Safety and Quality in Health Care, MIIAA, RACGP, Consumer, Commonwealth, AMA, ADGP, MBF
Facilitator: Liz Mullins, HRR1

1630

Closing address

1900

PRE-DINNER DRINKS

1930

THE GRAND FINALE: NEW YORK, NEW YORK GALA DINNER



SOCIAL PROGRAM

Healthy Start Breakfast

Kick start your morning with breakfast made by chef, author and leading expert on low fat, low GI cooking for diabetics, Michelle Trute.

Cocktail Soiree

A great opportunity to swing with the coolest cats in healthcare as you preview the Trade Exhibition. Hors d'oeuvres and beverages will be served in the Trade area so you can chill out before launching into an exciting conference program.

New York, New York Gala Dinner

A breathtaking evening of fine dining and entertainment in the Gold Coast Convention Centre's Arena. Be a part of it with roving performers, a mouth-watering selection of food and a thirst-quenching array of boutique beverages while swinging to Ozhorn's 13-piece brass band. If you can make it here, you'll make it anywhere!

ACCOMODATION

Conrad Jupiters and Sofitel are offering special accomodation rates to all conference delegates. Enjoy the fabulous 5 star facilities of these international hotels in the heart of the Gold Coast while attending the conference.

Conrad Jupiters \$190 standard single/twin room
\$190 per room/per night

Sofitel \$210 standard single/twin room

Please note: this is a special rate only available when booking for the QIP/AGPAL conference.

TRAVEL

QIP/AGPAL has negotiated special rates with QANTAS, Virgin Blue and Jetstar for **Start Spreading the News** conference delegates. These fares are available to delegates in Australia and New Zealand.

Early Bird Incentive

CPR for Life

Early birds are eligible for one of 60 places in QLD Ambulance's free CPR course on 09/03/06. All participants will receive full CPR certification

HOW TO REGISTER

Register online at www.agpal.com.au. Book all of your conference requirements including registration, accommodation, travel and tours by following the prompts to the secure, online Registration Form.

Registration may also be completed by faxing or posting the enclosed form to OzAccom at:

OzAccom
PO Box 104
RBH Post Office 4029

Tel: +61 (0) 7 3854 1611
Fax: +61 (0) 7 3854 1507
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