

ERM
Effective Resource
Management

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ERM - Background

Quality improvement initiatives in general practice through Divisions

- Building on Quality project
- National Prescribing Service programs
- Enhanced Divisions Quality Use of Medicine (EDQUM)
- Collaboratives
- ERM

ERM – The Challenge

To develop an approach to quality use of medicines that is:

- Effective
- Ethical
- Realistic
- Scalable
- Sustainable

Such an approach will be applicable to other areas in clinical activity, e.g pathology, imaging...

ERM – Critical Success Factors

- Clinical leadership and governance
- A clear strategy framework
- Engaged with consumers and the community
- Adequate funding
- Learn from local and international experience
- Remove barriers/appropriate incentives
- Identify and manage risks
- Efficient, transparent administration
- Rigorous evaluation

ERM – Funding Options

- Program Funding through DoHA
- Measure and Share
- Budget Holding

The ERM model

- Build on “Measure and Share” approach
- Proposed joint venture between Divisions and NZ Independent Practitioner Associations to provide:
 - Start up funding
 - Experience and resources
- Efficient central administration:
 - Data analysis
 - Interface with DoHA and Medicare Australia
 - Support and resource distribution

The ERM model cont ...

- Small group based
- Utilising a marketing framework
- Locally responsive
- Quality data
- Relevant, evidence-based resources
- Practice systems support
- Local coordination by Divisions

ERM – Allocation of savings

- Address demonstrated need
- Local buy-in and local results
- Evidence based approach
- Remunerate appropriately
- Adequate evaluation
- Avoid cost shifting
- No perverse incentives
- Transparent acquittal process
- Share the knowledge gained

ERM allows the opportunity to adopt a vision

- A more effective approach
- Collaborative, coordinated
- Clinical effort is rewarded
- GPs taking responsibility
- Clinically led improvement
- Improved individual and community health