

# Primary Health Care Activities Phase 2004-05

## Summary of approved Projects

| Approved Project                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| <ul style="list-style-type: none"> <li>• Develop the capacity of GPs to consistently and accurately capture and collect identified practice-level data.</li> <li>• Consumer involvement in the collection and utilisation of population health data <ul style="list-style-type: none"> <li>- consumer consent (covered by existing privacy legislation)</li> <li>- privacy protection</li> <li>- management of data security</li> </ul> </li> <li>• Collection of practice-level baseline de-identified data set, inc: <ul style="list-style-type: none"> <li>- age, sex, postcode</li> <li>- chronic disease diagnostic information</li> <li>- quality use of medicine prescribing data</li> </ul> </li> <li>• Identify and enhance the existing IT (specifically LinkTech, a product of MedTech Healthcare Ltd) to handle: <ul style="list-style-type: none"> <li>- collection</li> <li>- transfer</li> <li>- interpretation of practitioner and patient data.</li> </ul> </li> <li>• Establish Division-level ability to develop and maintain capacity to collect, collate and return GP clinical data in a way that informs GP quality improvement cycle, from a Population Health perspective.</li> </ul> |
| <p><b>To develop and implement a triage course for staff within practices of Central Bayside Division of General Practice.</b></p> <p><u>Development Phase:</u></p> <p>Needs analysis &amp; environmental scanning</p> <p>Develop course content</p> <ul style="list-style-type: none"> <li>- presenters, venue, set date</li> <li>- materials for resource kit</li> </ul> <p>Promote event</p> <p><u>Implementation Phase:</u></p> <ul style="list-style-type: none"> <li>- Roll out of triage course</li> </ul> <p><u>Evaluation Phase</u></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

| Approved Project                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| <p><b>To support general practice to utilise GP desktop data to manage Chronic Disease Management processes and population health data collection processes in a systematic and long term manner.</b></p> <p>Further development of the Bendigo DGP GP desktop data extraction tool to:</p> <ul style="list-style-type: none"> <li>- Extract data and compile reports on the Diabetes Annual Cycle of Care for use within the clinic.</li> <li>- Extract GP desktop data relating to population health issues such as obesity and smoking status.</li> </ul> <p>Support clinics introducing new and enhanced protocols and processes to improve the number of Diabetes Annual Cycles of Care completed.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <p><b>Support general practice to adopt a quality improvement approach to the systems within general practice</b></p> <p>Rationale for model of activity</p> <ol style="list-style-type: none"> <li>1. Build on the learning from Building on Quality i.e. provide GPs with further opportunities to discuss clinical case management and systems improvement within a quality improvement cycle with peers</li> <li>2. Build on current Quality Use of Medicines (QUM) activity and infiltrate the QUM message to optimise the use of Division resources</li> <li>3. Better understand the resources required (people, systems, education, training, IM/IT) of the Division to support quality improvement in general practice.</li> <li>4. Develop a practice based framework of support that is transferable to areas outside medicines that generate flow on costs in general practice i.e. diagnostics, practice systems etc.</li> <li>5. Assess the feasibility of generating savings from the adoption of quality improvement in general practice.</li> </ol> <ul style="list-style-type: none"> <li>• To support general practice to manage their practice population in a systematic and long term manner.</li> <li>• To support general practice in providing quality evidence based patient information.</li> <li>• To support General Practice through the provision of Quality Education programs</li> </ul> <p><b>A pre-diabetes program will be implemented for those patients diagnosed with pre-diabetes.</b></p> <ul style="list-style-type: none"> <li>- The program will provide information and support to those classified with Impaired Glucose Intolerance (IGT) and Impaired Fasting Glucose (IFG).</li> <li>- It will involve the patient attending 1 hr workshop for nine consecutive weeks and one 2 hr follow-up workshop one month following the completion of the 9 week course.</li> </ul> |

| Projects extended from the previous year                              | Approved Project                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
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| <i>(Note: Variation granted to extend project until 30 June 2006)</i> | <p><b>Providing additional primary healthcare of GPs patients, including improving local patients' access to non-pharmacological options. The emphasis will be on:</b></p> <ol style="list-style-type: none"> <li>1. Obese patients, on either (or both) medications for cardio-vascular disease and peptic ulcer related conditions, who require these medications because they cannot achieve a behavioural change without support. GPs would select those patients interested in changing their behaviour and who would benefit from advice sessions with a Dietician.</li> <li>2. Patients who would benefit from an increased level of understanding about when they should be seeking a script for antibiotics from their GP.</li> </ol> |
| <i>(Note: Project ongoing to 30 June 2007)</i>                        | <p>Implement primary health care activities which target:</p> <ol style="list-style-type: none"> <li>1. Development of GP, Practice or consumer resources; and</li> <li>2. IT development to support current chronic disease management activities (eg. promote the establishment and use of practice registers / recall systems or increase the usage of electronic health records to improve systematic approaches to CDM)</li> </ol>                                                                                                                                                                                                                                                                                                        |