

National Forum on Practice Capacity for Chronic Disease Prevention & Management

Mercure, Sydney Airport
Friday 15 April 2005

No Registration Fee Applicable

What kind of organisation, systems and links with other services does general practice need to support chronic disease care in general practice?

How can the Divisions, professional organisations and government policies help build this capacity?

This one day forum draws on patient and GP experience, the research outcomes from the "Practice Capacity for Chronic Disease Care" study conducted by the Centre for GP Integration Studies, UNSW/University of Adelaide, and other advances in the field to answer these questions.

Target Audience

Divisions, SBOs, standards and accreditation agencies and other organisations supporting general practices, GPs, practice staff and other health professionals involved in chronic disease management, policy makers, national and state program staff, consumer groups.



Organised by Centre for General Practice Integration Studies

Jointly auspiced and supported by:

Australian Government Department of Health and Ageing
Centre for General Practice Integration Studies (UNSW)
Australian Divisions of General Practice Ltd
Primary Health Care Research & Information Service, Flinders University
Department of General Practice, University of Adelaide
Australian Primary Health Care Research Institute
Merck Sharp and Dohme (Australia) Pty Ltd
Eli Lilly Australia

Conference Program

Time	Activity
8.30	Registration
9.00	Overview of program, Opening of Forum: National Chronic Disease strategy representative. Relevance of practice capacity to high quality chronic disease care and importance of forum in context of National Chronic Disease Strategy.
	Experience from the field
9.20	The patient journey: one patient's account of their experience with multiple chronic diseases, which required co-ordinated care and an organised approach from the practice, including what they regard as ' patient centred ' care.
9.40	The practice journey: one practice's account of why they knew they needed to change their approach to CDM, the process of change, the capacity they required, what they regard as structured care and what they expect to do next.
	Research and Policy
10.00	Outcomes of the Practice capacity research project: description of recent research and presentation of findings, with an emphasis on practice capacity as supporting structured care including support for self management. With time allowed for questions.
10.30	Morning tea
11.00	Presentation of the National Chronic Disease Strategy , focusing on the role of practice/ system capacity and highlighting the balance between system development and patient centredness.
	Practical applications and involvement
11.30	Small group discussion in peer groups, identifying implications for practice, support and policy/system development, opportunities for systems and capacity building. *practitioners *divisions *policy makers * program developers
12.30	Lunch
1.30	Plenary feedback from small groups
	Models, programs & examples
2.00	Presentation streams: Examples of innovative programs at provider, local, regional state and national level that are addressing practice capacity from provider and/or consumer perspectives. • Multidisciplinary Teamworking • IM/IT Maturity • Business Systems • Linkages with other groups and services • Whole of Practice approach
3.15	Afternoon Tea
	Putting it all together, next steps
3.45	Feedback from Presentation streams, identification of opportunities and of the systems and capacity required to support this.
4.15	Summary & where to from here? Key challenges for the future, needs and opportunities for further developmental work at national, state and local level, including further research and evaluation and capacity building, next steps.
4.30	Close & final comments

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Hosted by the Centre for GP Integration Studies, University of New South Wales
Mercure, Sydney Airport 15 April 2005

Registration Form

There is no registration fee

Section A: Personal Details

Surname: _____ First Name: _____ Title Mr/Mrs/Ms/Dr/Other _____

Position: _____

Organisation: _____

Address: _____

Phone: _____ Fax: _____

Email: _____

Privacy Act: The Privacy Act 2001 provides that, before your name and organisation details can be published in the list of the conference delegates for distribution to fellow delegates or any other party, you must give your consent.

If you **DO NOT** wish to have your name and details to be included in the Delegate List please tick here []

Section B: Special Requirements

Note any requirements regarding health, physical disabilities, dietary requirements, or any other special needs.

Section C: Accommodation – To be paid by delegate

Please indicate your hotel room type by ticking the appropriate box. Rates quoted are per room, per night and include GST.

Please reserve the following:

Single

Twin

Double

Mercure, Sydney Airport

Standard Room – includes full buffet breakfast

☐ \$140

☐ \$150

☐ \$150

☐ Smoking Room ☐ Non-Smoking Room

Date In _____ Date Out _____

I have arranged to share with _____

To secure your accommodation please provide credit card details which will be passed onto the hotel. Your card will not be debited until you checkout of the hotel.

☐ Please use the following credit card details ☐ Mastercard ☐ Visa ☐ Bankcard ☐ Diners ☐ Amex

Credit Card No

Name on Card _____ Expiry Date _____

Cancellations and Refunds

Notifications of any alterations to accommodation must be sent in writing by post, facsimile or email to Conference Solutions. Any rooms cancelled 7 days or more prior to your arrival will not incur a cancellation fee. Any rooms cancelled within 7 days of arrival or no shows will incur a charge equal to one night's tariff.

Deleted:

Section D: Other Information

What interests you about this Forum?

Have you submitted a presentation? ☐ Yes ☐ No

CONTACTS

CONFERENCE AND REGISTRATION:



Conference Solutions

Telephone + 61 2 6285 3000

Please email completed form to: practicecapacity@con-sol.com

or fax to + 61 2 6285 3001

TRAVEL ASSISTANCE:

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Deadline for return of Registration Form – 1 April 2005