

Accreditation model	Institute for Healthy Communities Australia (IHCA) Certification Pty Ltd ISO 9001:2000 Certification Program
Nature of body	Registered Company under the corporations Act 2001. The Company is limited by shares and is a proprietary company.
Description	The companies' sole role is the certification of organisations against international, national and government certification standards.
Level of participation	Within the hospitals, healthcare, community and related sectors. The company has a number of clients in these areas.
Nature of standards	Quality Management Systems and government disability service standards
External assessors	The company is currently accredited by JAS-ANZ for certification of organisations against the Australian Governments Disability Services Standards, ISO 9001:2000, JAS-ANZ Hospital Accredited Agency Program and will be seeking accreditation for the certification of organisations inn Queensland against the Queensland Disability Service Standards
Assessment components	The components are as specified by the respective standards identified above.
Assessment timing	Certification audits are negotiated at the convenience of the organisation seeking certification.
Cost	Application Fee \$550, Annual Registration Fee \$1100 for small organisations and \$1650 for large multisite organisations. The auditor fee is \$880 per day. Some reduction in fees may be negotiated for group applications. All fees are inclusive of GST
Standards coverage	See Above
Ratings	For organisations seeking certification, all standards are assessed against ratings of conformity, nonconformity, major nonconformity and suggestions for continuing improvement.
Benchmarking capability	No benchmarking service provided. JAS-ANZ specifications do not allow for consultancy. Advice to organisations can be provided, but only on a general basis.
Survey team composition	All Auditors must satisfy the requirements as set down in ISO 19011 and in the case of disability services, must have completed appropriate training within the disability sector. All Auditors have appropriate competencies in quality assurance and experience within the hospital, healthcare and/or community sectors..
Typical organisation accredited	Hospitals, Day Hospitals, District Health Services, Non-Government Health and community agencies and any related organisations within the human services sector.
Coverage	3 rd Part certification in all human services sectors.
Contact and support offered	Website http://www.ihcacert.ihca.com.au/ . Brochures, Information for Agencies, general advice related to the certification standards administered.
Divisions Network members, undergoing or accredited with your organisation.	Non-at this stage, a number of enquiries has been received and information sent..

Contact details for above organisations.	Not applicable.
Contact information for your organisation	Ms Judith Robson, Executive Officer, Mr Graeme Meyer, Ms Unna Liddy, Mr Tony Williams 07 3844 2222 http://www.ihcacerthca.com.au/