

Accreditation model	<p align="center">SAI Global's ISO 9001:2000 Certification Program</p>
Nature of body	<p>Listed on the Australian Stock Exchange. Former subsidiary of Standards Australia. Distributor of Australian Standards, Management System Training and Conformity Assessment (Certification / Accreditation) Services.36 IQNet partners across the world and offices in Australia, North America, Asia , India and New Zealand A non-government organisation .</p>
Description	<p>Assessment against the minimum business practice Standard, ISO 9001. As implemented by 750,000 organisations world-wide. Applicable to Divisions of General Practice.</p>
Level of participation	<p>ISO 9001 has been applied by Area Health Services, Hospitals, Day Surgeries and Medical Centres. Currently applied by Divisions of General Practice.</p>
Nature of standards	<p>Focus on developing a stronger systems framework for the business of the organisation. The Standard is process based, ie. Based on the process you use in your business. The Standard does not prescribe how your business must be run. No directive regarding manuals. ISO 9001 allows the inclusion of Department of Health directives, OHS Standards etc. The framework is described as 'descriptive not prescriptive', and therefore offers flexibility in implementation.</p>
External assessors	<p>SAI Global provides certification / accreditation to over 50% of the organisations certified / accredited to ISO 9001 in Australia. SAI Global are accredited by JAS-ANZ.</p>
Assessment components	<p>-self review (pre-survey) -internal audit -pre-audit -external certification / accreditation audit / review -</p>
Assessment timing	<p>Cluster Grouping: Where 6+ Divisions of General Practice apply for certification together (within the same geographical region) and collectively implement the same system approach to business management, Divisions can be audited for a minimum of two days per three year cycle, ie one day (year one) plus half day (year two) plus half day (year three). Divisions will also have to participate in a one day group on-site Pre Audit Cluster Workshop. In addition to SAI Global external reviews, Group member Divisions will need to conduct periodic internal audits of each other to ensure adherence to the agreed system approach.</p> <p>Individual Applications: For individual Division applicants who are not part of a Group Cluster a 12 monthly audit is required, ie. Two days plus one day plus one day, during the 3 year cycle of certification.</p>
Cost	<p>From under \$2500 per annum</p> <p>For more information please email assurance@sai-global.com</p>
Standards coverage	<p>The main areas include:</p> <ul style="list-style-type: none"> - Quality management system - Record keeping - Document control - Internal audit - Customer (General Practitioner) satisfaction and supplier evaluation - Corrective and preventative action - Review of codes of practice, eg. Department of Health directives

Ratings	Not certified Certified/Accredited			
Benchmarking capability	There is some capability to benchmark organisations who are accredited with ISO 9001:2000 standards against Department of Health indicators. This may attract additional cost/time of audit.			
Survey team composition	One reviewer (auditor) on the survey team with review qualifications. Client Manager, Health Program Manager and State Office support			
Typical organisation accredited	Mix of large and small organisations including associations, hospitals, day surgeries, pathology and allied health			
Coverage	SAI Global offer national coverage with offices and auditors in every State.			
Contact and support offered	<p>Sales and Support staff reside in every State. A National Health Program Manager also is available to provide support and guidance.</p> <table border="0"> <tr> <td style="vertical-align: top;"> <p>Sydney 286 Sussex Street Sydney NSW 2000 GPO Box 5420 Sydney NSW 2001 Beth Palmer Phone: (02) 8206 6060 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Adelaide 63 Greenhill Rd Wayville Locked Bag 34 Goodwood SA 5034 Jeremy Stones Phone (08) 8271 9500 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> </td> <td style="vertical-align: top;"> <p>Melbourne 19-25 Raglan Street South Melbourne Locked Bag 90 South Melbourne VIC 3205 Michael Kambitis Phone (03) 9693 3535 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Hobart c/ Locked Bag 90 South Melbourne VIC 3205 Michael Kambitis Phone (03) 6224 2380 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> </td> <td style="vertical-align: top;"> <p>Brisbane Ground Floor, Boundary Court 55 Little Edward Street Locked Bag 2000 Spring Hill QLD 4004 Eugene Hodder Phone (07) 3834 7400 Fax 3834 7480 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Perth Ground Floor, 165 Adelaide Terrace East Perth Locked Bag 8, East Perth WA 6892 Steffi Schwarz Phone (08) 9221 6800 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> </td> </tr> </table>	<p>Sydney 286 Sussex Street Sydney NSW 2000 GPO Box 5420 Sydney NSW 2001 Beth Palmer Phone: (02) 8206 6060 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Adelaide 63 Greenhill Rd Wayville Locked Bag 34 Goodwood SA 5034 Jeremy Stones Phone (08) 8271 9500 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p>	<p>Melbourne 19-25 Raglan Street South Melbourne Locked Bag 90 South Melbourne VIC 3205 Michael Kambitis Phone (03) 9693 3535 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Hobart c/ Locked Bag 90 South Melbourne VIC 3205 Michael Kambitis Phone (03) 6224 2380 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p>	<p>Brisbane Ground Floor, Boundary Court 55 Little Edward Street Locked Bag 2000 Spring Hill QLD 4004 Eugene Hodder Phone (07) 3834 7400 Fax 3834 7480 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p> <p>Perth Ground Floor, 165 Adelaide Terrace East Perth Locked Bag 8, East Perth WA 6892 Steffi Schwarz Phone (08) 9221 6800 Email: assurance@sai-global.com training@sai-global.com Training Contact Number: 1300 727 444</p>
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Divisions Network members, undergoing or accredited with your organisation.	North West Melbourne DGP (VIC) Canning DGP (WA)			
Contact details for above organisations.	See Divisions Directory , on ADGP website.			
Contact information for your organisation	Contact persons: Robert Schonberger, Sharon De Saily Phone: 1300 360 314 Fax: 02 8206 6060 email: assurance@sai-global.com ; health@sai-global.com Website: www.sai-global.com			