

Dr Andrew Dalley

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takingaction Divisions of General Practice Network Forum 2004



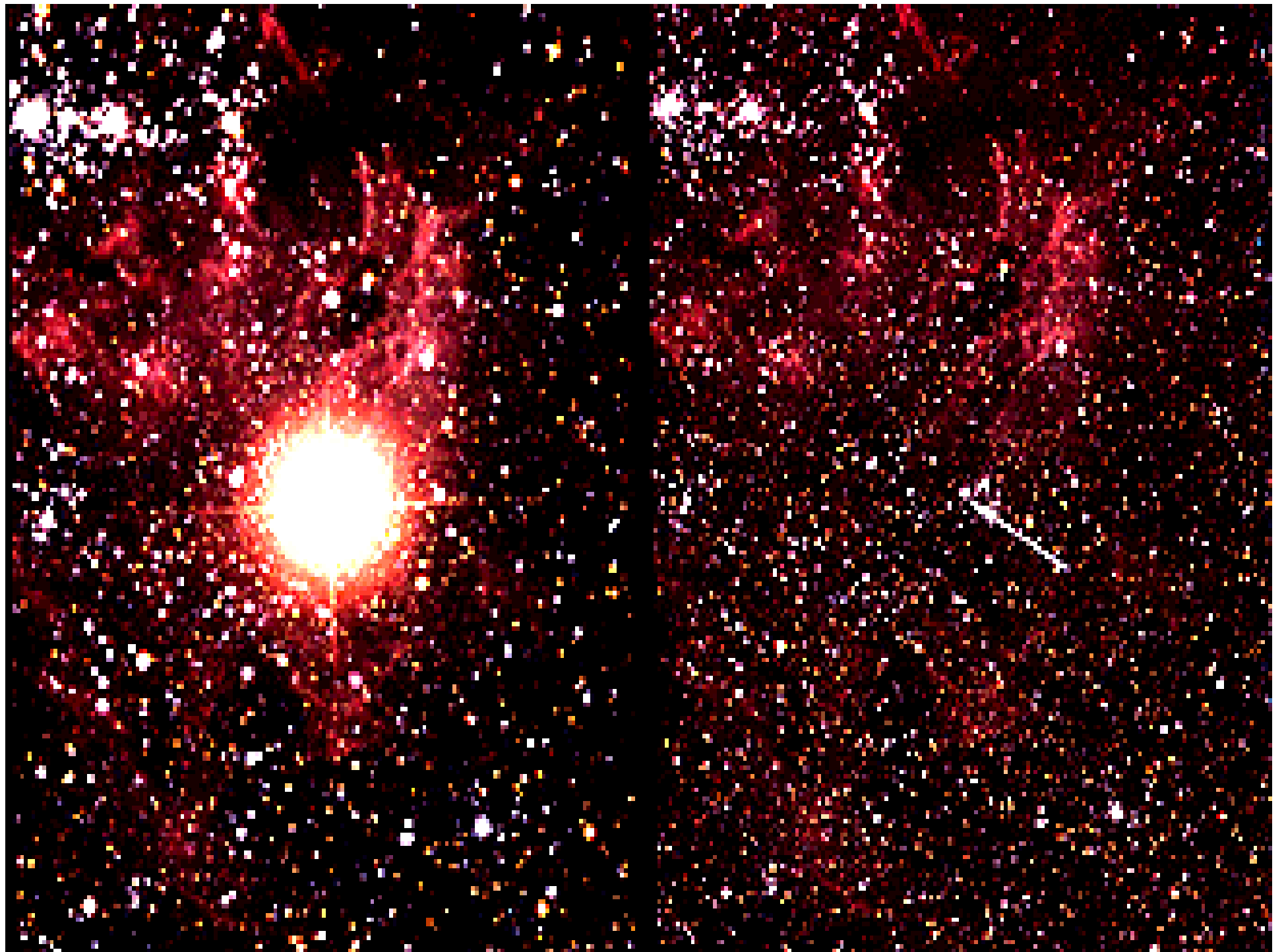
An Astronomical Perspective of Superdivisions

Andrew Dalley

Illawarra Division of General Practice

David Perkins

Centre for Equity and Primary Health Research Illawarra
Shoalhaven

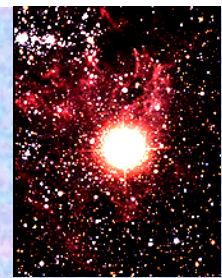




Filtering criteria

- Add quality to general practice care
- Reduce GP workload
- Promote GP lifestyle

- Improve GP income



GOVERNANCE

INTERNAL

EXTERNAL

TRUST

TRUST

TEAMWORK

TEAMWORK

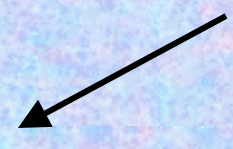
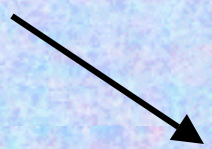
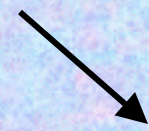
LEARNING
ORGANISATION

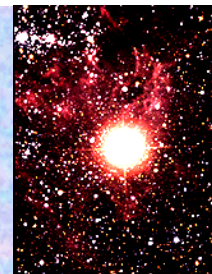
LEARNING
ORGANISATION

RISK
ACCEPTANCE

RISK
ACCEPTANCE

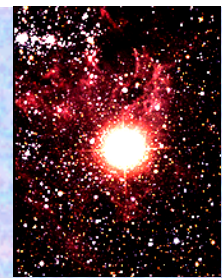
VISION





Primary Care Focused

- Members on side, or **PAROCHIAL**
- Members who are on side
- Interorganisational trust
- Network of care within the community **PURPOSEFUL**
- Regional information system
- and balance the let us we inevitably meet up with someone else's agenda **PRAGMATIC**



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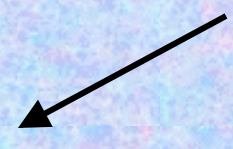
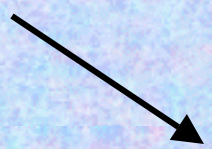
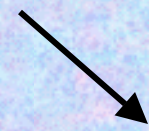
LEARNING
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VISION



Trust



- Corporate wisdom
 - Applied knowledge within an understanding of risk
- Corporate capacity
 - The means to meet outcomes
- Corporate friendship
 - The legacy of success or of a meaningful journey



Teamwork

- The rules of playing the game are established
- Everyone plays and everyone plays hard
- Relational linkages are critical
- There's **always** a 19th hole

Learning organisation



Internal

About the organisation
(its P & Ps etc)

About learning

And go on to greater
things

External

About organisations
working with us

About general practice

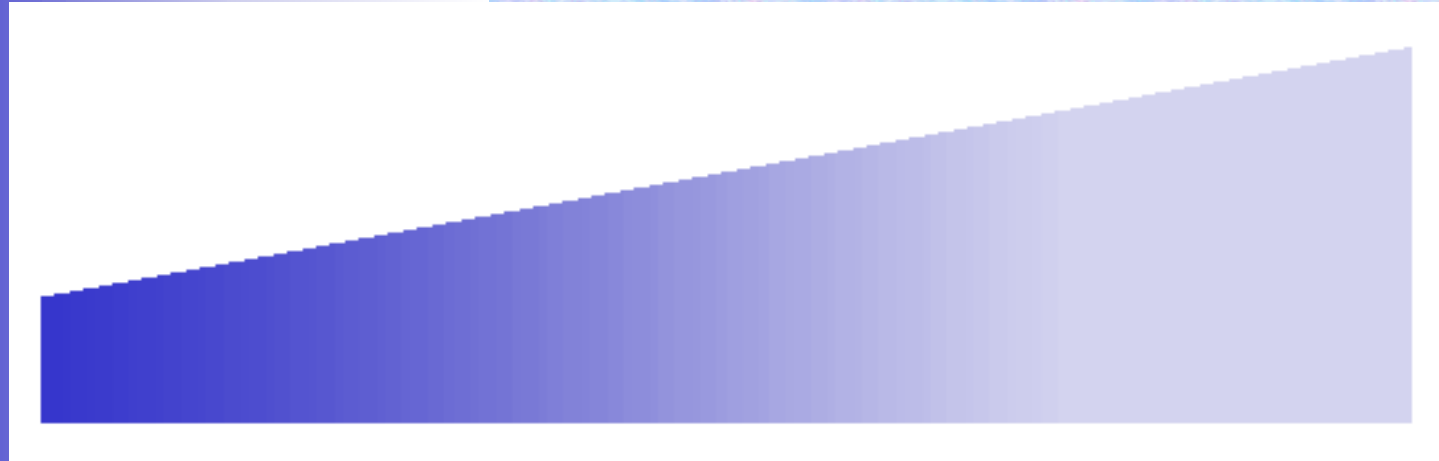
Presentations and papers
becoming living
records of knowledge

Risk acceptance



- Like good star gazers we go looking for opportunity
 - High cost of innovation
 - May not find anything or lose everything
 - May find numerous alternatives
- Is star gazing is obligatory for superdivisions?
 - Is exciting, rewarding and frustrating

A continuum of evolution of general practice



**Patient
driven**
**GP
responsive**

Protocol driven
**Continuity
focused**

**Evidence
driven**
**Continuity
focused**
Needs based
Proactive

A continuum of evolution of Division roles



GP responsive

GP responsive

GP responsive

Honest broker

Honest broker

**Defuguing system
complexity**

Provider networking



Integrated primary care

Features

- **Provider:Patient (Y:X)**
- **Accessibility**
- **Reactivity,**
- **Economy**
- **Efficiency**
- **Productivity +.**
- **Teamwork, satisfaction**
- **Equity**
- **Resources: +++++**

DGP Role

- **CPD and program design**
- **Networking**
- **Clinical leadership**
- **Population health programs**
- **Information management**
- **Protocol development**
- **Review and governance**

