



# A Quality Framework for the Divisions Network

The Journey to date

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# In the Beginning

- In line with its 2000-2002 business plan ADGP identified as a strategic outcome, the pursuit of *continuous improvement to ensure quality program delivery by Divisions of General Practice.*



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# The Ground Work

- With the goal of supporting continuous quality improvement in the Divisions Network, including State Based Organisations (SBOs) and ADGP
  - ADGP convened the Quality Framework for Divisions Taskforce (QFDT)



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# What the Taskforce was looking for.

- The QFDT, took the approach of developing a Quality Framework and a set of Standards that would be:
  - designed in consultation with the Network,
  - if possible owned by the Network.
  - Internationally recognised;
  - Valid and relevant for the Divisions Network
  - Achievable and accessible to all members of the Divisions Network
  - Based on broad stakeholder involvement in the development, implementation and review of the deliverables.



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# The selection process

- A consortium comprising, The Australian Council on Healthcare Standards (ACHS) and Quality in Practice (QIP), was identified as the preferred provider, following a selective call for expressions of interest.



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# The selection process cont.

- Key factors in the selection of ACHS/QIP were their willingness :
  - to tailor the ACHS EQulP corporate standards to the needs of the Divisions Network and;
  - negotiate ongoing ownership of the standards.



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# The Negotiations

- A 3 way IP dialogue between ADGP – DoHA – ACHS/QIP was established in an attempt to reach common ground regarding IP.
- Contracts were continued to be negotiated shortly after the Government's response to the Divisions Review was made available.



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# The Current State of Play

- September 2004
  - DoHA informed ADGP, that to ensure consistency with the Divisions review, DoHA is halting the current negotiations.
  - DoHA intends to refer consideration of the Framework to the Review Implementation Committee as a key aspect of the Government response to the review.



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# Where to from Here?

- The Network has the ability to feed into the the Divisions Review Implementation process, via its representatives;
- What should be/ is needed to be included in the development of a Quality Agenda for for Divisions;
- What's going on now: and
- How can we build on the lessons and learnings.



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