

Home Medicines Review - Management SA-style Ian Todd



“Mixing
up your
medications
can be a
recipe for
trouble.”

Margaret Fulton



Where have we come from?

Inter-professional relationships

established through a series of trials during the early and mid 90's based on the notion of "working together"

- Coordinated care trials
- Model practice project
- DVA trial
- HMR project (provided 1000 HMRS 1998-1999)



Where have we come from? (cont)

Community Pharmacy prepared

- Every pharmacy visited
- Most pharmacies register to provide HMRs
- Every pharmacy knows how to respond when they receive HMR referral (even if they just ring Mike!)



Where have we come from? (cont)

Administration shared

- The coordination of the MMR Facilitator Program is shared between SADI and the Pharmacy Guild of Australia (SA Branch)



Where have we come from? (cont)

Recruit MMR facilitators in divisions

Commitment and involvement of divisions required to identify and employ suitable facilitators



Where have we come from? (cont)

Enable MMR Facilitators

- Support, training and resources for facilitators
- Regular meetings
- Ensure communication with respective professions and their stakeholder organisations



Where have we come from? (cont)

Communication with stakeholders

Management group comprises representatives from:

- South Australian Divisions of General Practice (SADI)
- Pharmaceutical Society of Australia
- Pharmacy Guild of Australia



Where are we now?

MMR Facilitator in each division

Each of the 14 divisions in SA has chosen to participate in the MMR Facilitator Program (the last contract was signed recently!)



Where are we now? (cont)

MMR Facilitator meetings

- Every ~ 2 months
- Often coincides with NPS Facilitator meetings (to maximise attendance - especially for rural facilitators)
- High level of attendance, contribution and increasing scope and time commitment of agenda!



Where are we now? (cont)

MMR Management Meetings

- Within a week of facilitator meetings
- Address issues / concerns of facilitators
- Respond to suggestions / requests in timely manner
- Provide timely and regular feedback to professions through their stakeholder organisations
- Presentations from visitors eg AACP, Pharmacy Board



Where to from here?

Based on:

- Relationships and respect
- Facilitators in divisions at the vanguard of change
- Facilitators appropriately supported with resources and communication with stakeholders



Where to from here?

This management model could easily be adapted to other collaborative health care services in the future



Another creative solution:

DMMR Workshop slide 58

Solution to being time poor



"The Pharmacist seems to have less time for us these days."



The PHARMACY GUILD of AUSTRALIA

