

National Primary Care Collaboratives

Here's the deal!

Professor James Dunbar

Director



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INTERNATIONAL EFFORT

- “There is an international effort to improve the application of what is known to work in primary care - to patients who need it most”
- Andrew Knight, AFP, April 2004



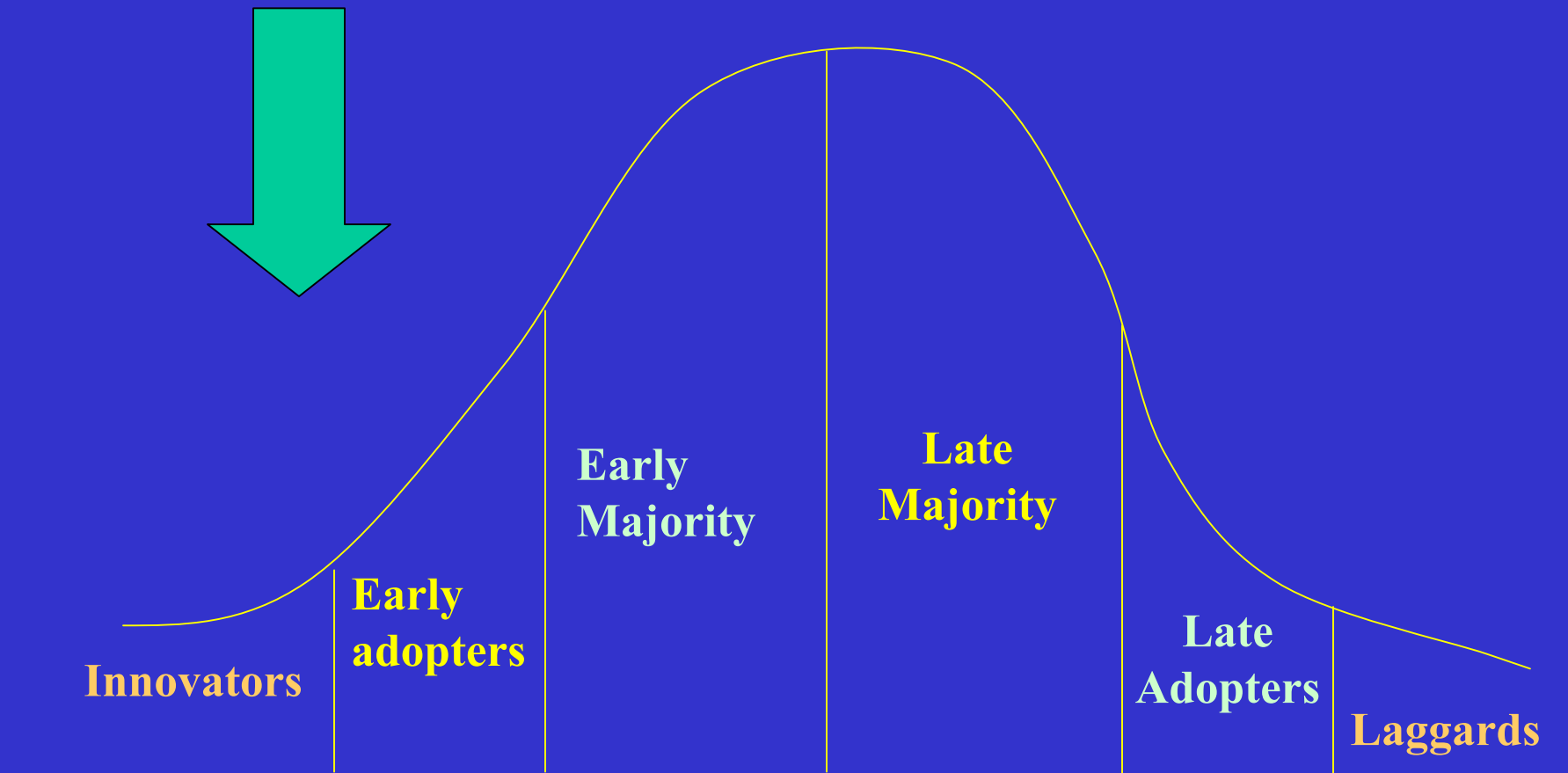
Australian PCCP Initiative

- **\$14.95m over three years to help GPs and primary care providers work together as Collaboratives**
- **Rolled out through 25 Divisions in**
- **Six Waves**
- **Topics**
 - **Heart disease**
 - **Advanced access**
 - **Diabetes**



Rogers E,(1985),Diffusion of Innovation, The Free Press, New York

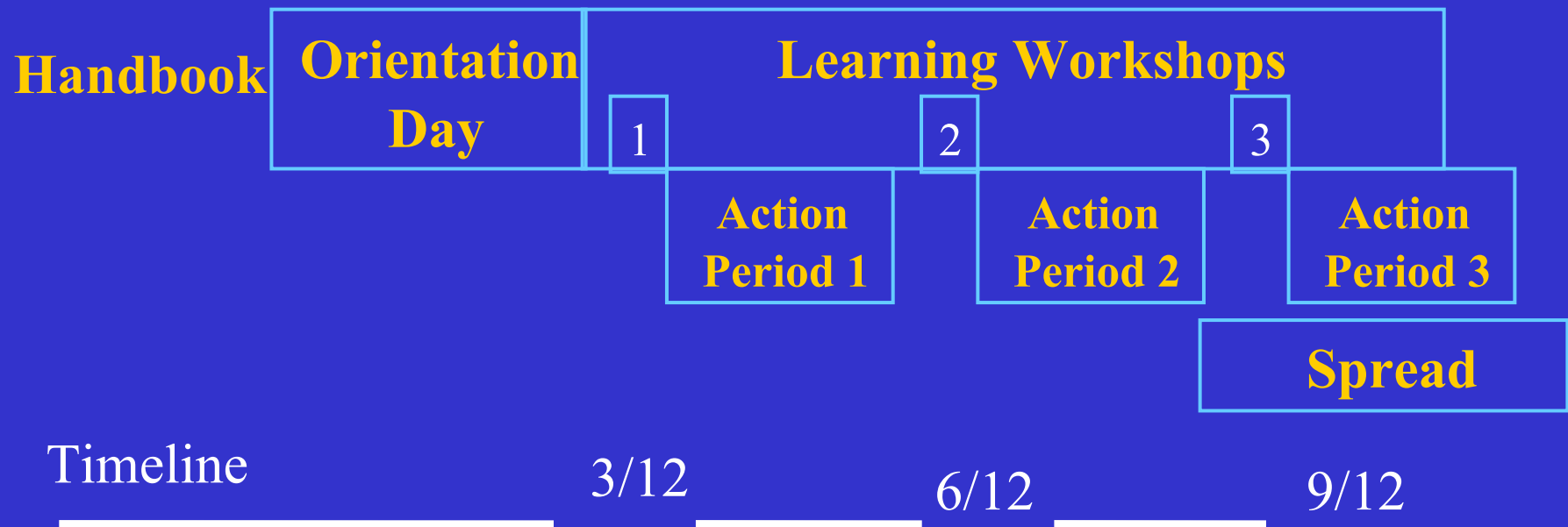
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COLLABORATIVES

1 Day
Expert
Reference
Panel



Timeline

3/12

6/12

9/12

Zero



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DIVISIONAL SELECTION

- **Applications in by 29th October**
- **Based on applications that demonstrate ability to recruit 8 innovative practices including level of support for innovation in Divisions**
- **Joint applications from smaller Divisions encouraged**
- **Mix of metro, rural, remote and AMS**



NPCC ROLES

- **Website for Divisions and practices**
- **5-day CPM training course**
- **Expert panels / handbooks**
- **Orientation day program/speakers**
- **Support network for CPMs**
- **Data handling**
- **Three workshops per wave (incl. travel and accommodation)**



DIVISIONAL SUPPORT

- CPM office and travel
- Travel and accommodation for CPM training course
- Travel costs to Orientation days



DIVISIONAL ACTIVITY

- **Host the Collaboratives Project Manager (CPM) trained by NPCC on five day course**

CPM

- **Recruits 16 practices in last four waves**
- **Supports practices to undertake PDSA cycles**
- **Attends workshops with practices**



WHAT'S IN IT FOR GPs?

- “Quality incomes for quality outcomes”
 - Increased income from better claiming
 - Better care for patients
- QA&CPD
- Time out to improve, useful general skills
- Better organised work time
- Increased professional satisfaction



PRACTICE INCENTIVES: various models?

Waves 1&2 \$10,000

Waves 3&4 \$7,500

Waves 5&6 \$5000

**Or any variation with \$7500 on
average**



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ISSUES IN OZ

- **Distance; travel, communication**
- **Different systems**
 - **Competition**
 - **Mobility of patients**
 - **Payments to enable**
 - **IT limitations**
- **Infrastructure; staffing**



Making It Happen In Oz

Strengths

- NPCC and Divisional support
- Learning from each other

Weaknesses

- Remuneration system
- Practice nursing
- IM/IT



National Primary Care Collaboratives

Selection Process

A/Professor Liz Farmer

Deputy Director



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Aim

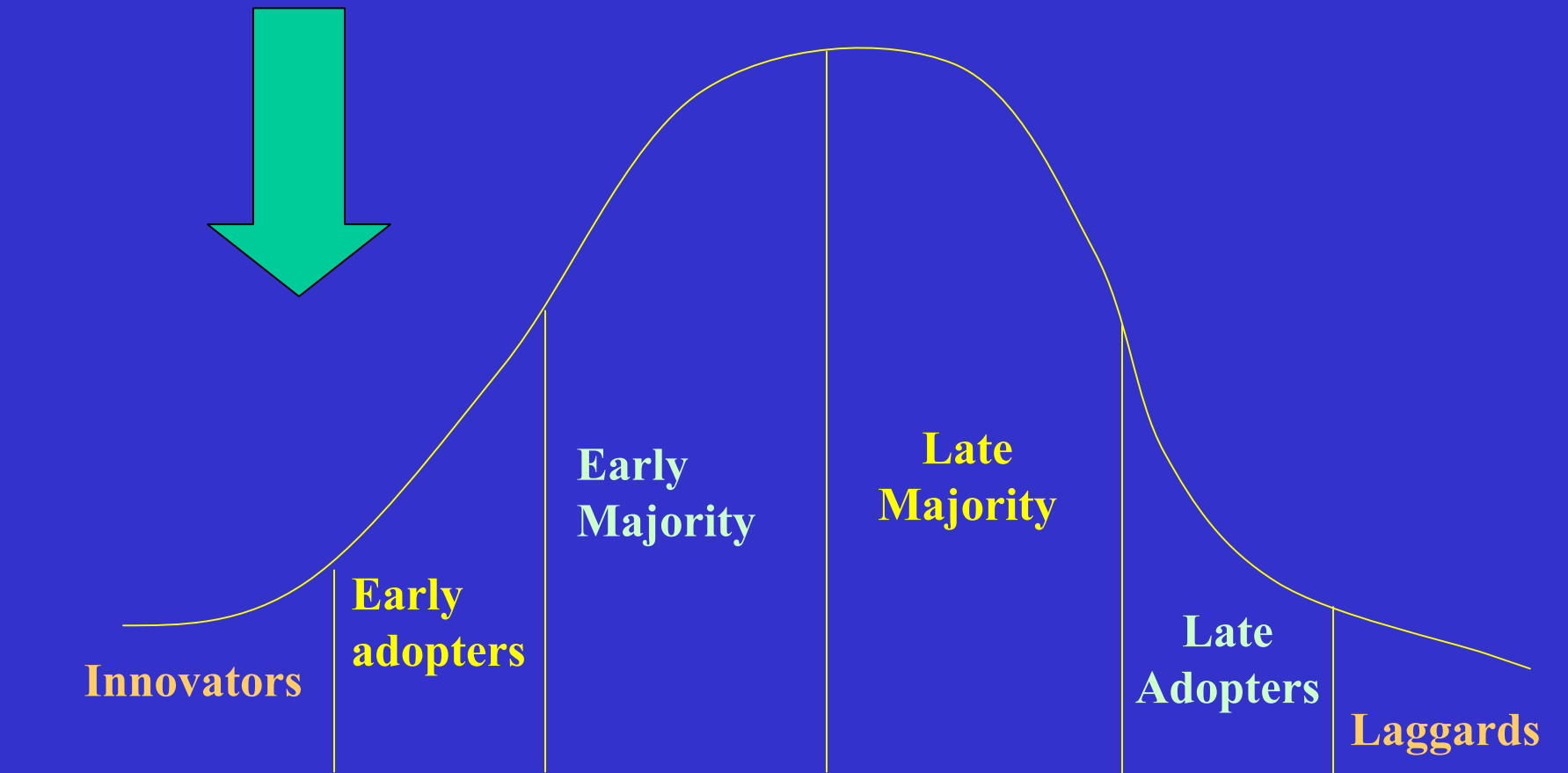
To identify innovative divisions and practices with capacity for change.



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Application Process

- **Divisions select 8 practices**
- **Four x heart disease, four x diabetes**
- **Complete application form**

- **What Division / group can deliver**
- **Participating practices profile**



Practice profile

- **Accreditation**
- **Demonstrate understanding of what QA is about**
- **IT / IM systems capacity or commitment to develop**
- **Team approach (need buy in / collective view)**
- **Commitment / openness to involving patients in contribution decision-making**
- **Teaching practice**



Requirement of practices

- **Letter of commitment signed by all partners / associates**
- **Attendance both participants at orientation day and workshops**
- **Chosen topic: HD, Diabetes or Advanced Access**
- **GP and staff member nominated**



Divisional Support for CPM

- **Managed through Service Level Agreement with NPCC**
- **Full support and buy-in of CEO / MD / Board**
- **Office / Computer**
- **Travel incl course**



SBO and NPCC

- *SBO*
 - Help Divisions form partnerships
 - Polish applications
- *NPCC*
 - Managerial accountability for CPMs through Divisions
 - Professional support **to and for** Divisions and CPMs from NPCC



Advice and support

- **NPCC office from 18th October**
 - Angela Pegram
- **Paula Wilson / Niola Curtis at Flinders Consulting**
 - 08 8201 7726
 - consult@flinders.edu.au
- **NPCC website www.npcc.com.au**
- **State Based Organisations**



Need more?

- **Friday morning consultations**
- **Room 6, Level 1 Convention Centre**
- **Contact Niola Curtis on 08 8 201 7554**
- **Appointment system**



• **Good luck!**



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