

**Nursing in general practice...**

**the**

**Ultimate general practice team**



# INTRODUCING



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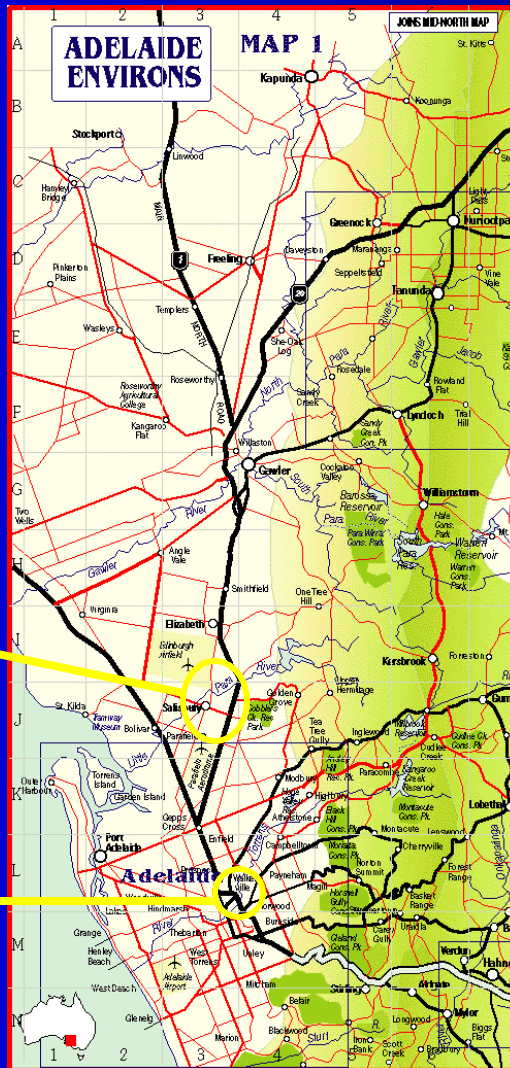
# Whites Road Medical Centre

## SALISBURY NORTH



# Nursing in general practice...the ultimate general practice team

Location, Location



Salisbury

Adelaide  
CBD

# **Nursing in general practice...the ultimate general practice team**

## **Where have we come from.....**



- **Established 1991**
- **3 Associates**
- **3 Consulting rooms**
- **Treatment room**
- **No practice Nurse**

# **Nursing in general practice...the ultimate general practice team**

## **Where have we come from.....**



- **In 1993**
- **3 Associates**
- **2 Part-time Doctors**
- **4 Consulting rooms**
- **No Treatment room**
- **No Practice Nurse**

# **Nursing in general practice...the ultimate general practice team**

## **Where have we come from.....**



- **May 1997**
- **3 Associates**
- **3 Part-time Doctors**
- **4 Consulting rooms**
- **No Treatment room**
- **No practice Nurse**

**BUT...EXTENSION UNDERWAY**

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## Where have we come from.....



- June 1997
  - 3 Associates
  - 3 Part-time Doctors
  - 7 Doctor Consulting rooms
  - Well equipped Treatment room
  - Psychologist
  - Physiotherapy
  - Masseur
  - In-house pathology branch
  - Lawyer
- NO PRACTICE NURSE..BUT INTERVIEWING

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Today .....



- 2 Associates
- 2 Full time Doctors
- 2 Part-time Doctors
- 1-2 full time GP Registrars
- Practice Manager
- 7 Consulting rooms
- Well equipped Treatment room
- 2 Psychologist
- Physiotherapy
- Podiatrist
- Masseur
- In-house pathology branch
- Lawyer

**AND.... 1 PRACTICE NURSE**

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Past



Present



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Past



Present



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## **A Practice Nurse – the decision**

### **Recognised better use of resources**

- **Removal of sutures**
- **Wound management**
- **Immunisation**
- **Spirometry**
- **Antenatal care**
- **Assistance with surgical procedures**
- **Patient education**
- **Sterilisation**
- **Chronic disease management – BP, BGL, U/A**



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## A Practice Nurse – the decision

### Constraints

- Physical space
- Economics



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**A great  
leap  
of faith**

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**Our First Nurse**

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## Miriam's Background

- Trained in the Public Hospital System
- Private Hospital, Community, District and Aged Care Nursing Experience
- General Practice Nursing began in 1992
- Joined Whites Road Medical Centre in 1999, working part-time hours.
- Practice Nurse advisor to ANDGP
- Member of the Clinical consultancy group to ANDGP including clinical procedures manual
- Peer support leader for ANDGP

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## **The emerging model:**

- **6 Doctors and 1 Nurse**
- **All had different medical interests**
- **All had our own ideas on how a nurse could benefit our practice**
- **We sat her in the treatment room**

**“Let the Games Begin”**

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**Lesson number 1.**

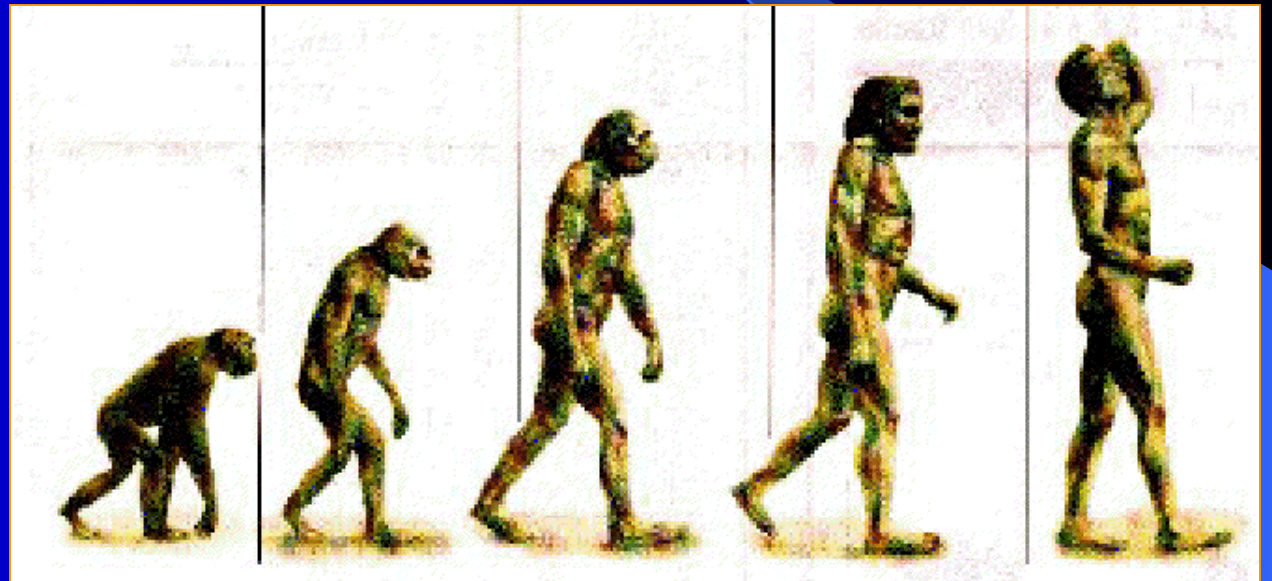
**Appointments are required**



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Lesson  
number 2.

Practice  
Nursing  
follows the  
laws of  
evolution-  
not creation



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## **Continuing to face many issues:**

- **Nurses duties Vs Doctors duties**
- **Clinical duties Vs non-clinical duties**
- **Pre-booked appointments Vs opportunistic encounters**
- **Medico-legal considerations**
- **Standard procedures and standing drug orders**
- **Making the most use of EPC/SIP/PIP**
- **Billing issues**

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## **Continuing to face many issues:**

- **Doctors differing personalities/work styles**
- **Working together as a team**

- **We are a work in progress**



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## **Practice nursing in ANDGP:**

**2001 Alternatives to Corporatisation project identified  
2 areas ANDGP could support the local GP  
population:**

- Information Technology**
- Practice Nursing**



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## Practice Nursing in ANDGP:

- Established locum nursing and clinics for EPC
- Developed Practice Nurse peer support network



Then the snowball effect

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## **Practice Nursing in ANDGP:**

- **Orientation Program for new Practice nurse**
- **Clinical Procedures Manual**
- **Continuing education and clinical skills program**
- **Asthma educator**
- **Diabetic educator**
- **Demonstration division**
- **APNA policy focus group**
- **Support and active participation in policy issues**

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**Any Question?**