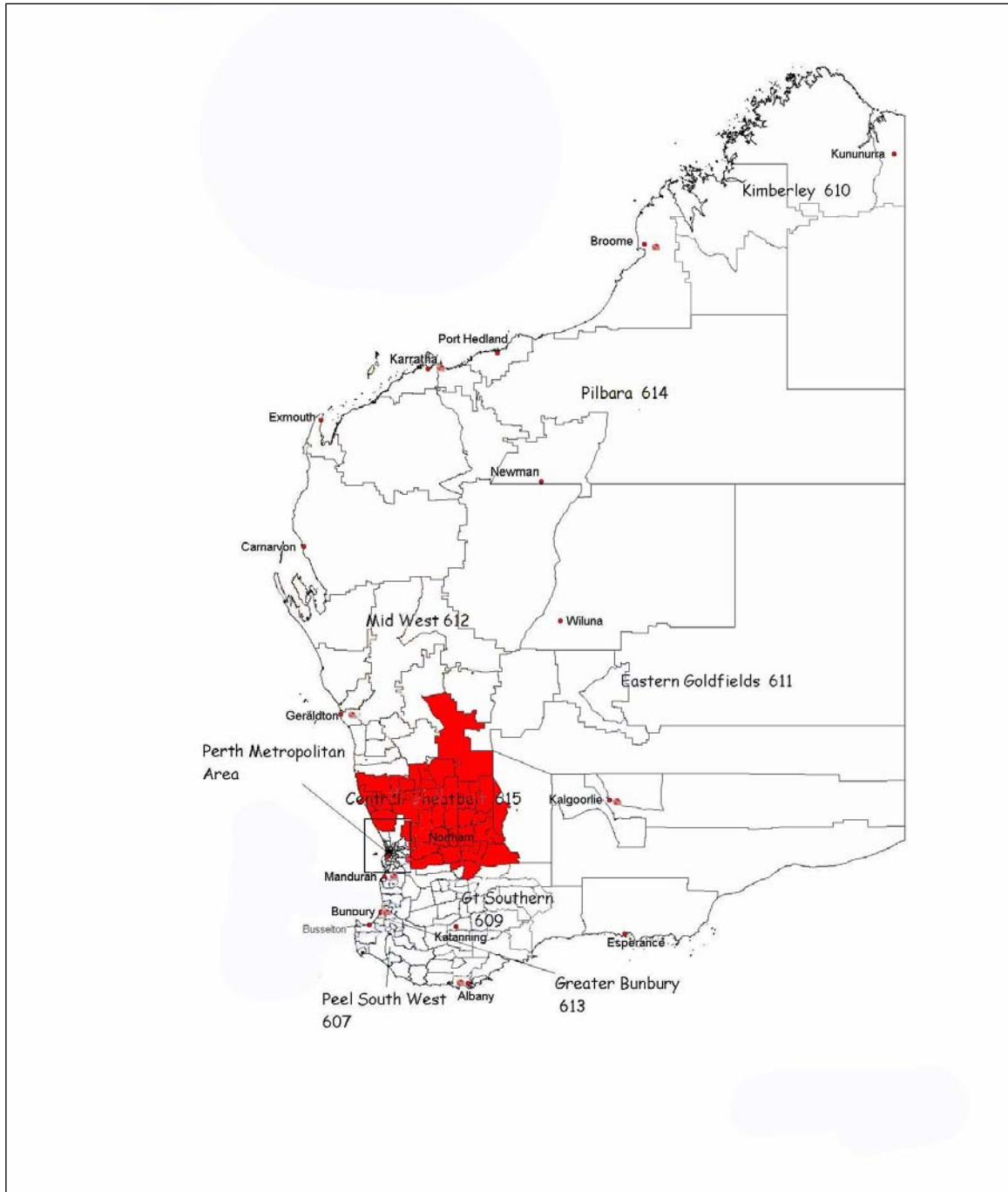
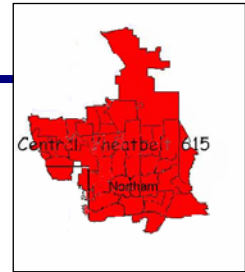


Central Wheatbelt

Division of General Practice



Quick Contacts

Ph: 08 9621 1530

Fx: 08 9621 1532

Central Wheatbelt

Division of General Practice

100 Wellington Street
NORTHAM WA 6401
Ph: 08 9621 1530
Fx: 08 9621 1532
Division ID: 615

Population of the Division: 50,094 (2002 ABS)

Number of GP members: 38

Number of practices: 23 (group 4; solo 19)

Estimated number of practicing GPs: 38

Number of female GPs: 11

Number of overseas trained doctors: 16

Number of FTE GPs: 32

Ratio of population to GPs: 1:1565.44

Number of public hospitals: 16

Number of private hospitals: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds?

1. Seeding Grant
2. Development Grant

Was supporting after hours service or service development part of your 2002-2003 business plan? NO – although the grant was allocated in 2002-2003, we did not receive the development grant until July 2003.

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes – AMPMC Development Program

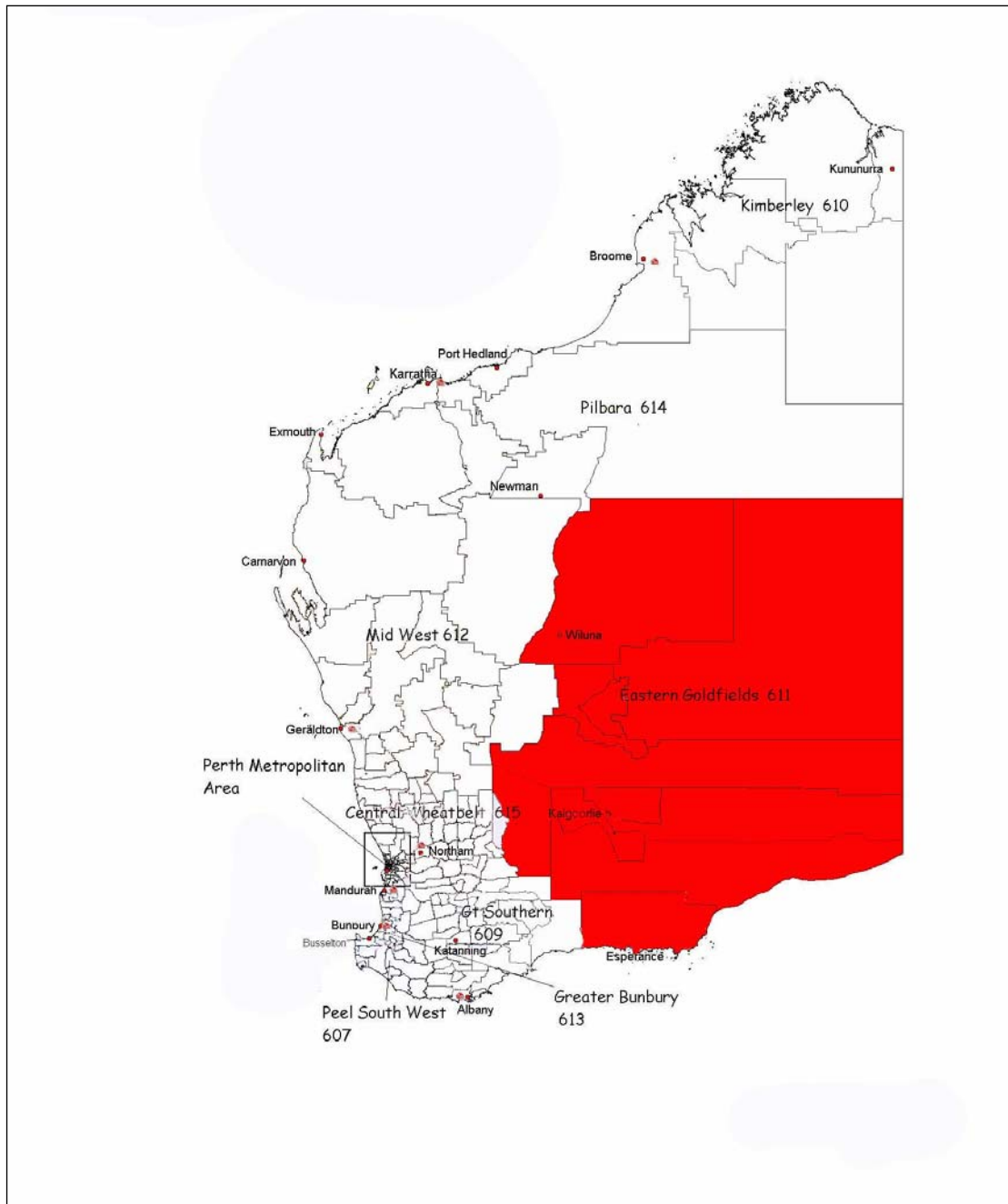
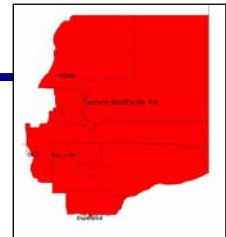
Useful demographic information

No large population centres. Ninety-two (92) towns and settlements. Less than 3% ATSI.

Services	Details of services	Information and background
Nil		After Hours services provided by hospitals for emergencies only. Local or nearby GP on call to hospital for After Hours emergencies. Triaged by hospital.

Eastern Gold Fields Medical

Division of General Practice



Quick Contacts

Ph: 08 9021 6610

Fx: 08 9021 6641

Eastern Gold Fields Medical

Division of General Practice

31 Maritana Street

KALGOORLIE WA 6430

Ph: 08 9021 6610

Fx: 08 9021 6641

Division ID: 611

Population of the Division: 59,507

Number of GP members: 47

Number of practices: 21 (group 14; solo 7)

Estimated number of practicing GPs: 53

Number of female GPs: 13

Number of overseas trained doctors: 13

Number of FTE GPs: 47

Ratio of population to FTE GPs: 1:1500 to 1:10,000

Number of public hospitals: 1 Regional Hospital, 3 district Hospitals

Number of private hospitals:

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? Yes, Seeding Grant, Second Round and proposal for third round of service development grants (pending).

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? No

Useful demographic information

10% Indigenous population

Services	Details of services	Information and background
Health Direct	From July 2000 to June 2001 HealthDirect received 1,629 calls from residents from the region. Three-quarters of all calls were between 7:00pm and 9:00pm.	Three-quarters of callers from rural settings were also recommended to see their GP rather than attend a hospital ¹ . However given that no practices are open after 5:00pm EDs become the only alternative by default.
Kalgoorlie Regional Hospital	Kalgoorlie Regional Hospital has one Resident on duty 24 hours per day, with the possibility of calling in another if required. In the year 1 July 2000 to 30 June 2001, 3,440 patients attended the ED of Kalgoorlie Regional Hospital.	Of these a staggering 97% were classified with a National Triage Score (NTS) of either NTS4 or NTS5, meaning that their conditions were of a semi-urgent or non-urgent nature ² . Such an unusually high proportion of semi- and non-urgent presentations to an emergency department is indicative of patients being unable to seek primary care during normal business hours and being forced to seek treatment at the ED after-hours for lack of alternatives.
Remote Nurses	In the nursing post towns, such as Menzies, the nurses are on-call 24-hours per day and are the sole responsibility for primary care.	Current telephone back-up provided by Kalgoorlie Regional Hospital Medical Director.
2.3 After Hours Primary Medical Care	Currently after-hours primary care is only provided by two practices in Esperance for between two and three hours on Saturday mornings only. The situation is very similar in Kalgoorlie, with five practices being open for three hours on Saturday mornings (most only accept ten bookings for the morning), and one practice being open for two and a half hours on Sunday mornings.	The Aboriginal Medical Service in Kalgoorlie does not open after-hours and provides its own on-call arrangements with the local hospitals, depending upon the National Triage Score of cases. As a general rule, remote practices do not open on weekends. As remote GPs are the only primary care provider for a large geographical spread, however, they are literally on call 24 hours/ 365 days.
Royal Flying Doctor Service	Provides fortnightly clinic runs and emergency care (all hours) to remote communities.	

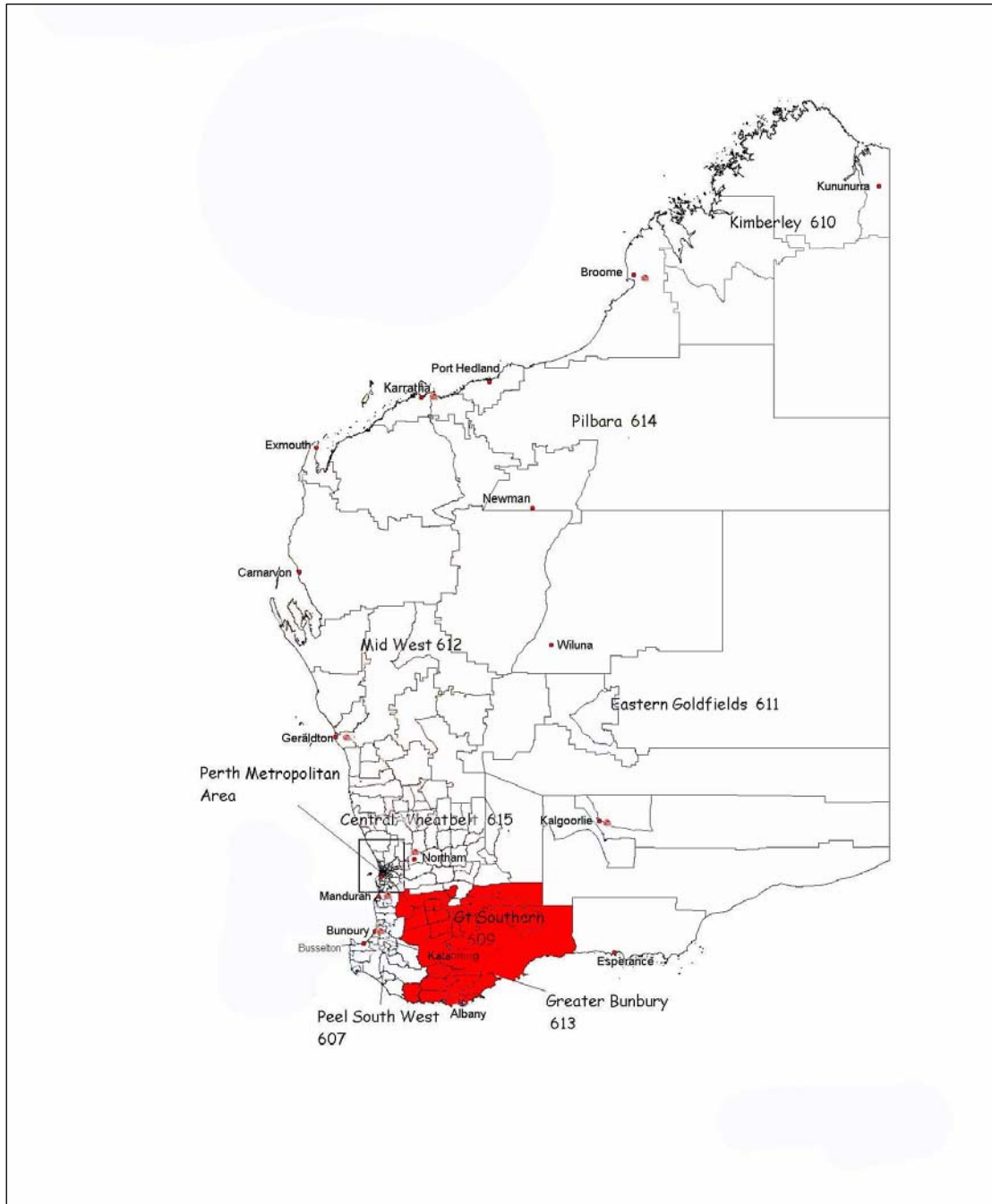
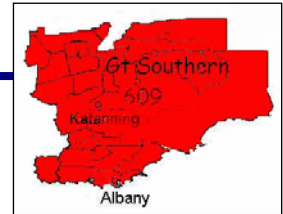
¹ Department of Health in Western Australia, Health Call Centre 2nd Annual Activity Report July 2000 to June 2001.

² Health Information Coordinator, ED Stats Generation April 2002, Kalgoorlie Regional Hospital. Northern Goldfields Health Service, 2002.

Services	Details of services	Information and background
Esperance District Hospital	<p>In Esperance there is a hospital rotation system whereby each GP will work one night per week for seven weeks, followed by three weeks leave of after hours care. GPs on roster manage any calls, ED patients, and overnight in-patients unless otherwise specified. It is a system which is dependent upon the commitment of the local GPs with no on-call retainers.</p>	<p>The on-call GPs operate on a fee-for-service basis, meaning that if they take a phone call but choose to allow nursing staff to proceed, they don't get paid. This system fails to remunerate GPs for service time after-hours unless they actually attend the hospital.</p> <p>Figures for the Esperance ED for the period 1 July 2000 to 30 June 2001 indicate that 51% of all cases (9,775) presented were triaged as either NTS4 or NTS5. The ED failed to see 15% of NTS4 cases within 60 minutes, and 27% of NTS5 cases within 120 minutes. These figures highlight the fact that almost half of all patients presenting at Esperance ED are prepared to wait for up to and over one or two hours to see a doctor for a non-urgent problem.</p> <p>The increasing tourism in Esperance has contributed to the rise in general practice cases presenting to the ED, as tourists frequently do not know where to access a GP except for at the local hospital.³ This problem is only likely to worsen in the future, therefore it is important to develop a sustainable model for Esperance before a crisis point is reached.</p> <p>Esperance GPs are similarly stressed by after-hours and on-call arrangements. Clearly, the non-urgent cases presenting at Esperance District Hospital are placing a similar strain on Esperance GPs.</p>
Remote GPs - Norseman (District Hospital), Southern Cross (District Hospital), Laverton (District Hospital), Leinster (Silver Chain Nursing Post), Wiluna (AMS), Leonora (District Hospital), Kambalda (Nursing Post)	<p>In the remote towns the situation is much more desperate with a large geographical area frequently being dependent upon a solo GP. These arrangements place considerable strain on both the hospitals and GPs, as it is untenable for solo GPs to provide 24hour/365 day on-site coverage to their local hospital.</p> <p>This has been a key area of concern for GPs in remote towns, with turnover rates for Norseman, Southern Cross, and Leinster the past twelve months being as high as five per year.⁴</p>	<p>To demonstrate the after-hours demand, figures were obtained for Leonora and Laverton Hospitals. These hospitals experience similarly high presentations of non-urgent cases in EDs, with 95% and 97% of cases having an NTS of either 4 or 5 in Laverton and Leonora respectively⁵.</p> <p>GPs in these towns usually field nurses' calls even when on holiday and unable to secure locum replacements.</p> <p>Current telephone back-up provided by Kalgoorlie Regional Hospital Medical Director.</p>

Great Southern

Division of General Practice



Quick Contacts

Ph: 08 9842 2797
Fx: 08 9842 2798

Great Southern

Division of General Practice

Suite 4
218 York Street
ALBANY WA 6330
Ph: 08 9842 2797
Fax: 08 9842 2798
Division ID: 609

Population of the Division: 74,434 (2001 Census)

Number of GP members: 55

Number of practices: 24 (group 14; solo 10)

Estimated number of practicing GPs: 56

Number of female GPs: 13

Number of overseas trained doctors: 23

Number of FTE GPs: 47.21 (source DoHA 01-02 fin yr) Unable to substantiate

Ratio of population to GPs: 1:1577

Number of public hospitals: 14

Number of private hospitals: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? Yes, funding received for a scoping exercise to look at AHPMC in the Great Southern. Project commenced September 2002, completed February 2003. Waiting for results of submission.

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

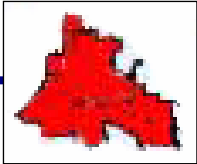
Useful demographic information

The Division encompasses an area of approximately 87,000 square kilometres stretching 450 kilometres from the south-east borders of metropolitan Perth to Albany upon the southern coast of Western Australia.

As of 1999 the population of the Division was 74,696 and was experiencing sustained population growth such that by 2011 the population is expected to increase to 83,164. The population is also ageing with the greatest proportional changes expected to occur in the 60 to 64 year old age bracket (with an expected increase of 60.4%)¹. The major population centres within the Division are Albany, Katanning and Narrogin with just over two-fifths of the population (41%) living in Albany - the main commercial centre of the region.

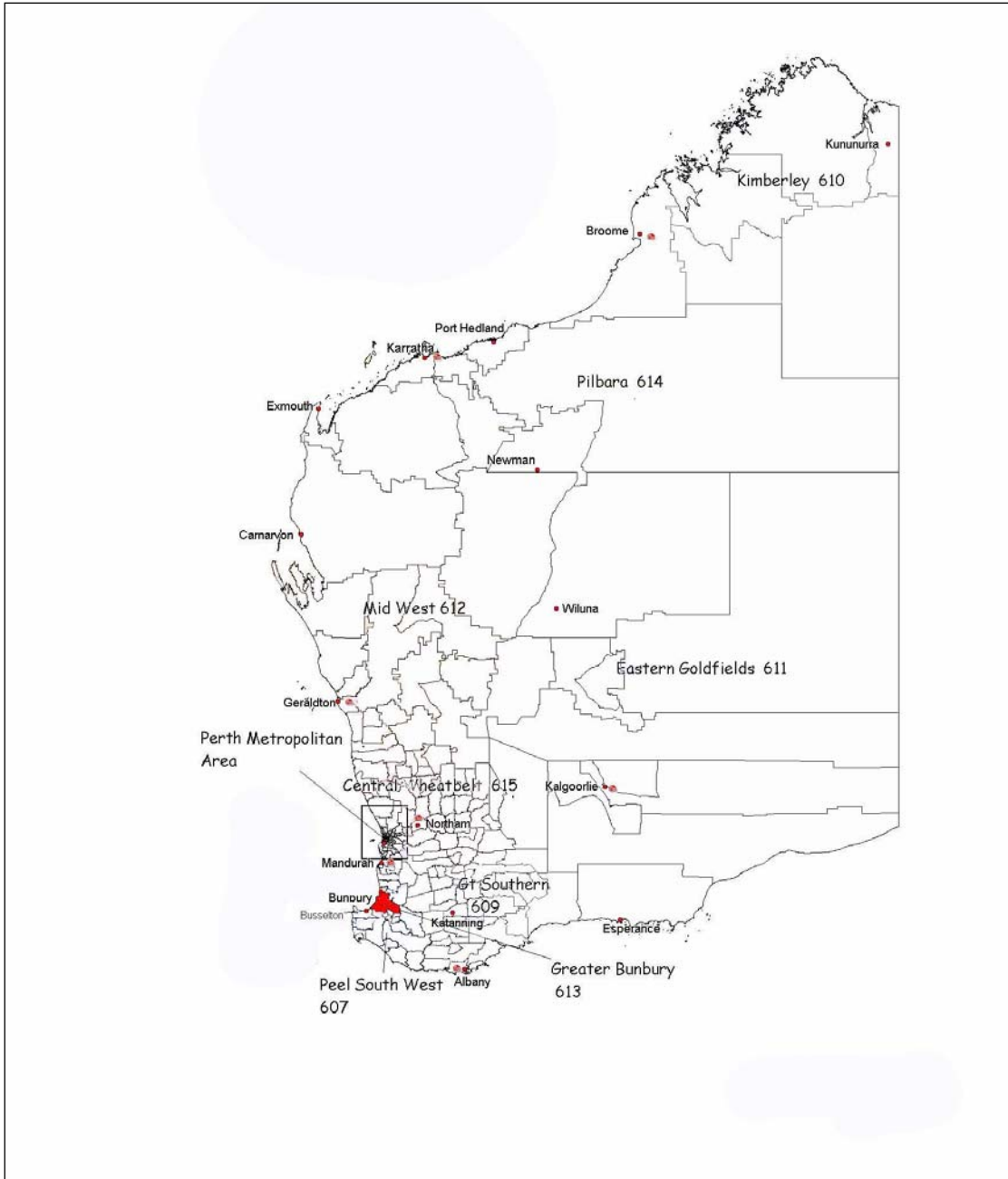
Primary industries such as broad acre cropping, wool, horticulture and fishing are the mainstay of the economy with the region being the second largest producer of agricultural commodities in Western Australia.

Services	Details of services	Information and background



Greater Bunbury

Division of General Practice



Quick Contacts

Ph: 08 9722 1876
Fx: 08 97221877

Greater Bunbury

Division of General Practice

Suite 7 First Floor

St John of God Medical Suites

SW Health Campus

Cnr Robertson Dr & Bussell Highway

BUNBURY WA 6230

Ph: 08 9722 1876

Fx: 08 9722 1877

Division ID: 613

Population of the Division: 63,672 (2001 Census)

Number of GP members: 51

Number of practices: 12

Estimated number of practicing GPs: 42

Number of female GPs: 9

Number of overseas trained GPs: 3

Number of FTE GPs: 34 (source DoHA 01-02 fin yr)

Ratio of population to GPs: 1:1873

Number of public hospitals: 1

Number of private hospitals: 1

Is the Division involved in the provision of AHPMC?

Did the Division receive any funding from AHPMC grant rounds? Yes, Seeding grant utilised to research and develop practice models. A "Youth Friendly GP" program was developed to educate youth on access to GPs, being run through local high schools and other youth agencies.

Was supporting after hours service or service development part of your 2002-2003 business plan?

Is supporting after hours service delivery or development part of your 2003-2004 business plan?

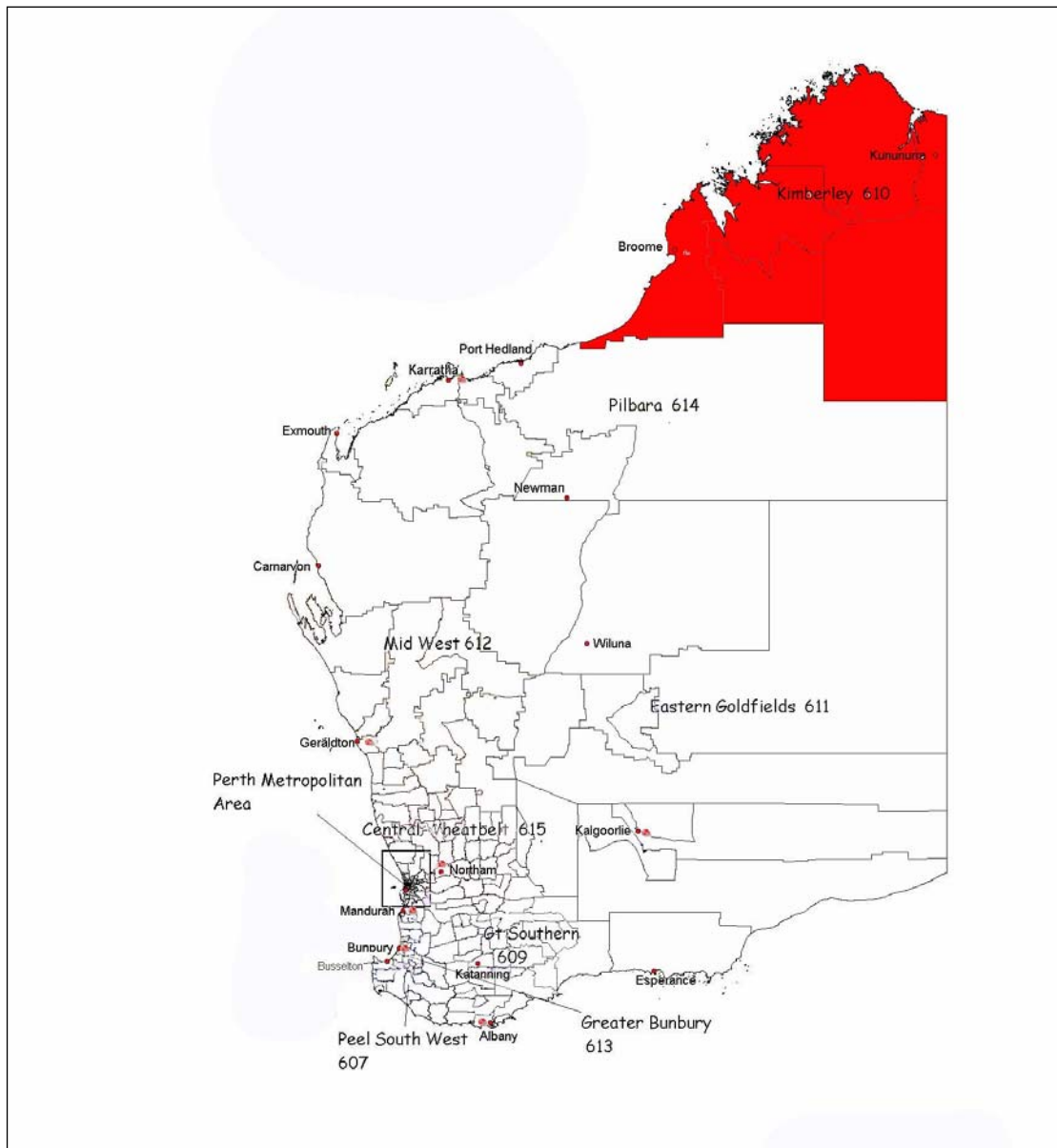
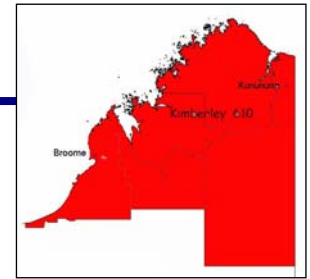
Useful demographic information

Corporate Group has three practices.
Large group with 3 sites.

Services	Details of services	Information and background
2 GPs	Provides own care after 7pm and weekends	Both GPs share after hours and on call.
Corporate Group of GPs (10 GPs)	Provide own care after 6pm and weekends	All GPs share a roster incorporating 2 other GPs from another surgery, for on call and weekend services
Large Group of GPs (18 GPs)	Provide own care after 7pm. Weekend clinics available Sat PM and Sunday PM	All GPs share weekend roster and on call
2 GPs	Provide own care after 7pm and weekends	Share on call surgery with Corporate Group
4 GPs	Provide own care after 7pm and weekends	Provide all after hours and on call
1 GP	Provides no after hours, on call or weekends	Patients are referred to the local Emergency Department
3 GPs Aboriginal Medical Service	Provide no after hours, on call or weekends	Patients are referred to the local Emergency Department
3 GPs	Provide own care after 6pm and weekends	Provide all after hours and on call. Provide all care to the local hospital

Kimberly

Division of General Practice



Quick Contacts

Ph: 08 9192 7888
Fx: 08 9192 7999

Kimberly

Division of General Practice

Unit 3

26 Robinson Street

BROOME WA 6725

Ph: 08 9192 7888

Fx: 08 9192 7999

Division ID: 610

Population of the Division: 32,700 (2001 Census)

Number of GP members: 58

Number of practices: 13 (group 11; solo 2)

Estimated number of practicing GPs: 60

Number of female GPs: 28

Number of overseas trained doctors: Approximately 20

Number of FTE GPs: 8.33 (source DoHA 01-02 fin yr)

Ratio of population to GPs: 1:3926

Number of public hospitals: 6

Number of private hospitals: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Could possibly be – have not confirmed 03-04 business plans as yet.

Useful demographic information

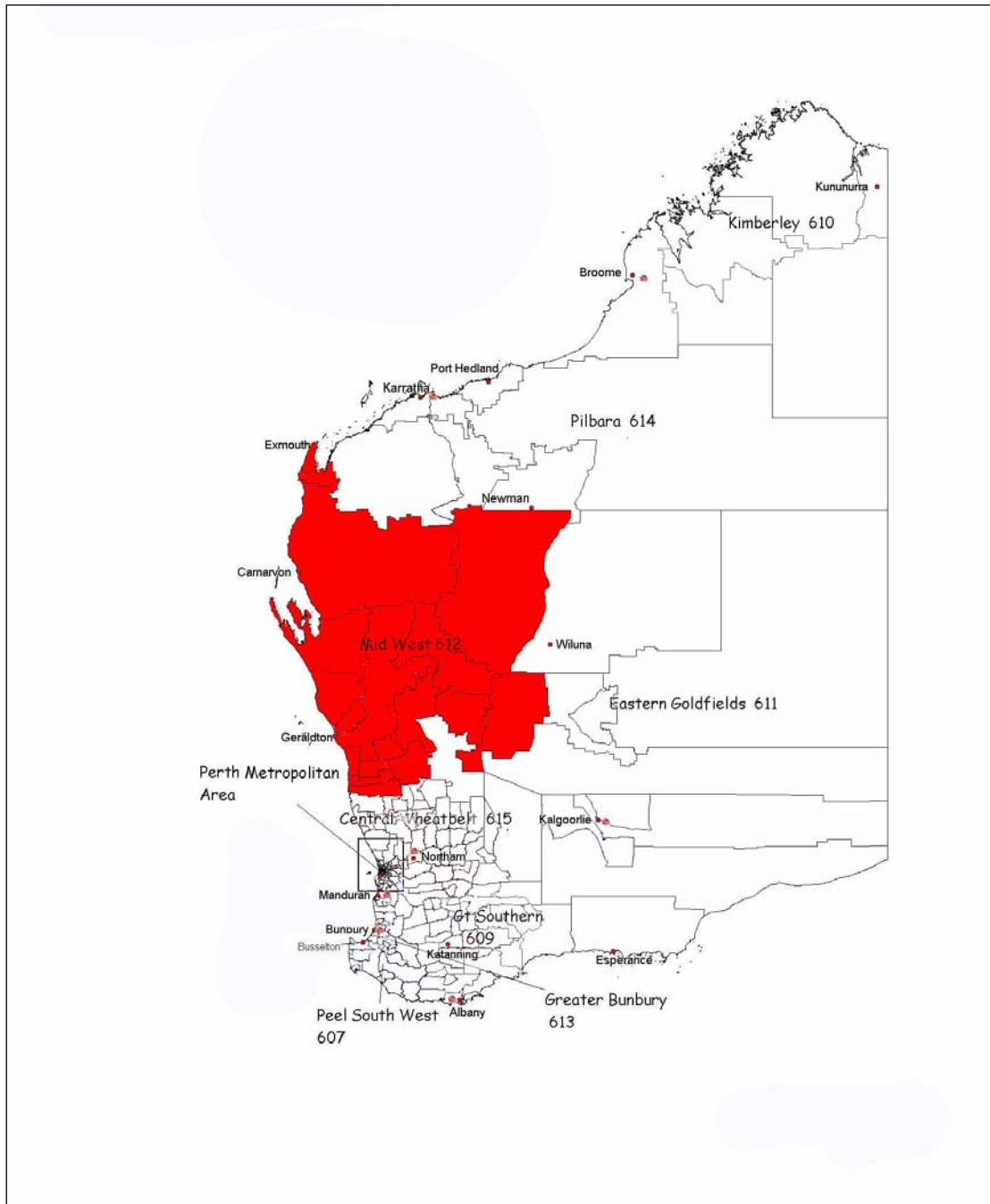
- 52 regular medical outreach clinics
- whole Kimberley ARIA >10, many areas = 12
- Many small indigenous communities
- ASR-YLL for Kimberley residents > twice state average
- IRSED lowest 10% for the state
- Median weekly income <\$300
- 421,000km²

Services	Details of services	Information and background



Mid West

Division of General Practice



Quick Contacts

Ph: 08 9964 2812
Fx: 08 9964 3487

Mid West

Division of General Practice

St John of God Specialist Centre

Hermitage Street

GERALDTON WA 6530

Ph: 08 9964 2812

Fx: 08 9964 3487

Division ID: 612

Population of the Division: 61,694 (2001 Census)

Number of GP members: 50

Number of practices: 22 (group 10; solo 12)

Estimated number of practicing GPs: 58

Number of female GPs: 17

Number of overseas trained doctors: 18

Number of FTE GPs: 33.91 (source DoHA 01-02 fin yr)

Ratio of population to GPs: 1:1819

Number of public hospitals: 8

Number of private hospitals: 1

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

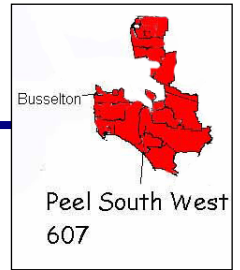
Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

Useful demographic information

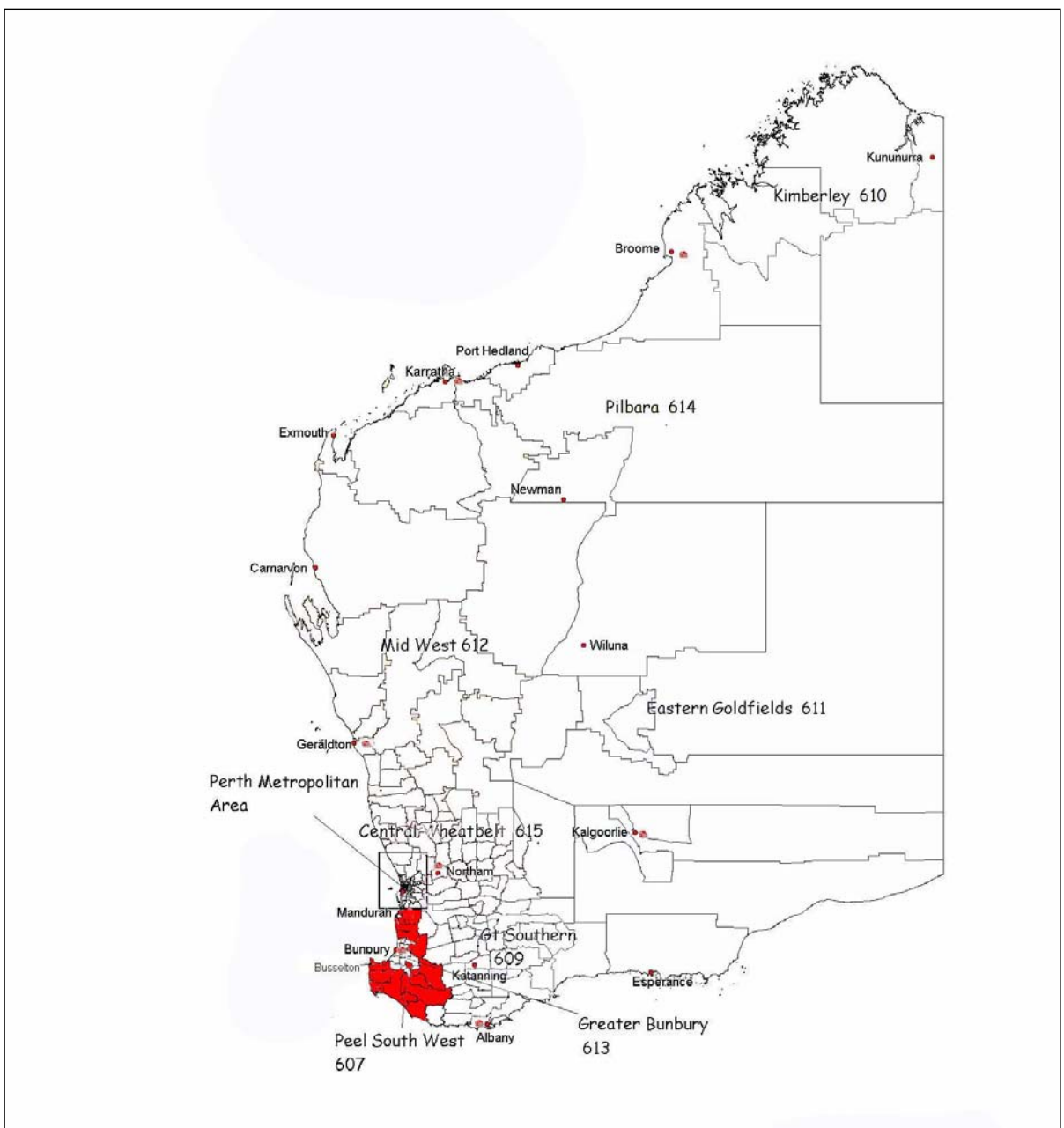
Population is concentrated mainly in regional and coastal centres

Services	Details of services	Information and background



Peel South West

Division of General Practice



Quick Contacts

Ph: 08 9581 3352
Fx: 08 9586 1080

Peel South West

Division of General Practice

4 Tindale Street
MANDURAH WA 6210
Ph: 08 9581 3352
Fx: 08 9586 1080
Division ID: 607

Population of the Division: 129,312 (2001 Census)

Number of GP members: 103

Number of practices: 34 (group 21; solo 13)

Estimated number of practicing GPs: 121

Number of female GPs: 41

Number of overseas trained doctors: 12

Number of FTE GPs: 86 (source DoHA 01-02 fin yr)

Ratio of population to GPs: 1:1504

Number of public hospitals: 11

Number of private hospitals: 1

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? No

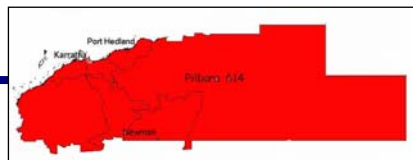
Useful demographic information

Very mixed population. Heavy retirement group and very heavy welfare group in the Mandurah area. Massive income spread.

Services	Details of services	Information and background
Harvey	After hours cover is provided by 4 private general practitioners from the two practices in Harvey, each GP takes one full week in 4 on a rotating basis. Services are primarily provided at the A&E Dept at Harvey Hospital with occasional session at the GP practices on a Sunday at 9am or 6pm.	
Waroona	Solo private GP provides after hours cover on an availability basis. When GP is not in Waroona, he still provides mobile phone advice to staff at Waroona Hospital. Patients are generally referred to Harvey Hospital if requiring more urgent medical assistance and GP is unavailable in Waroona. Travel time to Harvey is 20 minutes.	
Collie	Two private practices in Collie. Solo GP provides after hours cover for own patients on an availability basis and when he is unavailable the other practice provide cover for all patients attending A&E. The two practices total 8 GPs who participate in a shared roster for patients presenting to A&E who have no regular GP working 1:8. The larger practice (7 GPs) provides after hours cover to A&E for their own and any other patients who need to be seen at all times.	
Boyup Brook	Solo GP of 31 years retired 30 th Nov 2003. All GP services to town are now provided by Bridgetown Medical Practice in collaboration with local Shire. After hours GP service is provided at Bridgetown Hospital, a travel time of about 30 minutes for Boyup Brook patients.	
Bridgetown	One private general practice with four GPs participating in an after hours roster, provide A&E cover for the hospital at all times. Now also covering the Boyup brook community following the retirement of their GP.	
Manjimup	2 private general practices with one solo practitioner and a three doctor practice. On call roster for Manjimup Hospital is shared between three doctors equally with the on call doctor seeing all patients needing medical attention.	

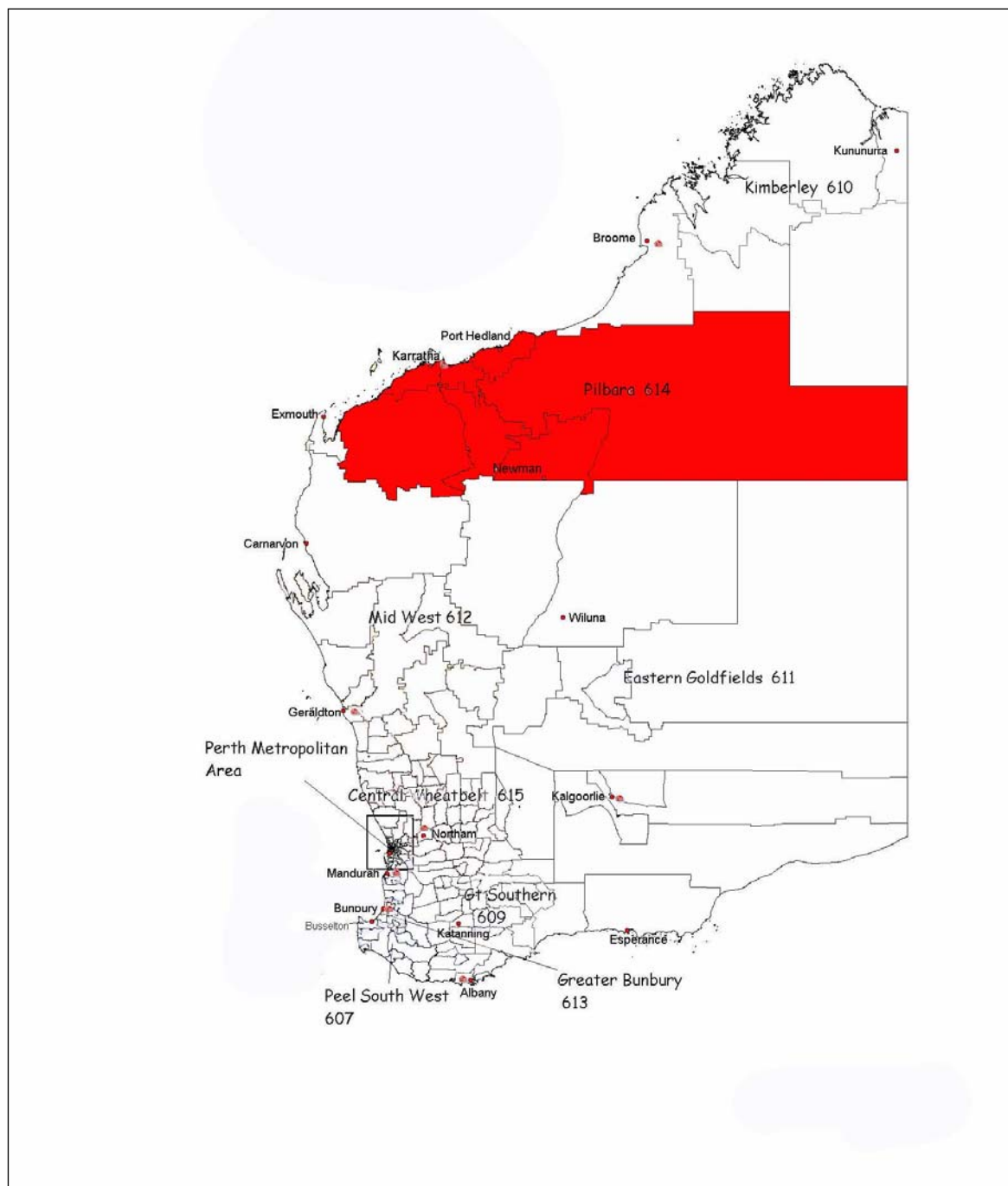
Services	Details of services	Information and background
Pemberton	2 solo general practitioners in separate practices within the town. One GP only provides after hours services to local hospital on a one in three basis leaving the town with no after hours cover two nights out of three. Patients are directed to Manjimup Hospital for urgent medical assistance when no doctor is available in Pemberton	General practitioner in dispute with local health service manager over range of issues and has withdrawn his services to hospital. Local community desire resolution of ongoing dispute but meetings with Area Health Service have so far failed to find solutions
Augusta	Two practices in the town, one solo GP and second practice is a satellite surgery from Margaret River practice. On call roster is evenly shared between the two practices with the on call doctor seeing any patient who presents at the A&E and needing medical attention.	
Margaret River	One solo GP provides after hours cover for own patients and doesn't participate in town on call roster. 3 other practices comprising one solo GP, a 4 doctor practice and a 5 doctor practice operate a joint out of hours roster to cover A&E at Margaret River Hospital.	
Dunsborough	3 practices – two solo GPs and a 5 doctor practice each providing their own after hours cover for patients and either providing home visits or seeing patients at their own practice premises after hours. Seriously ill patients are referred to the A&E Department at Busselton Hospital which has full time resident staff.	
Busselton	3 practices – 7 doctors, 5 doctor and 8 doctor practices each providing an on call rostered doctor for their own patients at all times after hours. Offer home visits, phone advice or occasionally see patients after hours at own surgery. Patients may also elect to attend A&E and see resident staff. Practices participate in a roster to provide inpatient services to admitted patients at Busselton Hospital. Individual doctors also participate in anaesthetic roster and obstetric roster to provide after hours services to Busselton Hospital.	
Mandurah	There is no formalised after hours arrangement in Mandurah. Individual GPs look after individual patients. The only institutional after hours option is the Peel Health Campus A&E	

Services	Details of services	Information and background
Pinjarra	There are two practices with a total of 13 GPs including registrars. One surgery opens Saturday mornings for emergency. There is no A&E at the hospital. GPs provide session to cover the hospital on Saturday and Sunday evenings and Sunday morning. Otherwise individual GPs provide cover for individual patients	Pinjarra



Pilbara

Division of General Practice



Quick Contacts

Ph: 08 9185 6662

Fx: 08 9185 6664

Pilbara

Division of General Practice

Tenancy 36

Karratha Village Shopping Centre

KARRATHA WA 6714

Ph: 08 9185 6662

Fx: 08 9185 6664

Division ID: 614

Population of the Division: 39,108 (2001 Census)

Number of GP members: 35

Number of practices: 10

Estimated number of practicing GPs: 43 (includes Medical Officers at Hospitals & RFDS)

Number of female GPs: 9

Number of overseas trained doctors: 15

Number of FTE GPs: 16.05 (source DoHA 01-02 fin yr)

Ratio of population to GPs: 1:2437

Number of public hospitals: 2 main, 5 smaller

Number of private hospitals: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? No

Useful demographic information

4 main towns, but 20 smaller towns and communities that require local health services.

Services	Details of services	Information and background
2 GPs in Newman	Provides own care after 6pm and weekends	Both GPs share after hours and on call and provide all care to the hospital. No permanent female GP available to this community.
1 GP in Paraburdoo	Provides own care after 6pm and weekends	Provides all after hours and on call and provide all care to the hospital.
1 locum GP in Pannawonica, future situation unclear at end 2003.	Provides own care after 6pm and weekends	Provides all after hours and on call.
2 GPs in Tom Price. (1.5FTE)	Provides own care after 6pm and weekends	Provides all after hours and on call if no locum in town and provide all care to the hospital.
1 GP in Wickham	Provides own care after 6pm and weekends	Shares on call 1 in 2 with 2 GPs at AMS in Roebourne. Also provides all GP services to regional prison, and provide all care to the hospital.
2 GPs in Roebourne	Provides own care after 6pm and weekends	Share on call 1 in 3 for Wickham. and provide all care to the hospital.
2 GPs in Jigalong	Provides own care after 6pm and weekends	1 GP Provides all after hours and on call at Jigalong and 1 GP provides all out-reach to Western Desert communities. No permanent female GP available to this community.
13 GPs in Karratha, 9 in private practice, only 4FTE in private practice, 5FTE in public hospital	One GP service to 8pm each evening; 2 GPs on Saturday morning	
2 GPs in Dampier , 2FTE	One clinic on Saturday morning	
9 GPs in Port Hedland, 4FTE private practice, 5FTE in public hospital. Plus 3 registrars.	One Saturday morning clinic	
4 GPs in South Hedland, 4FTE.	One Saturday morning clinic	
3 GPs at RFDS		The only GP services in Nullagine, Marble Bar and some other communities. Includes 1 female GP.

