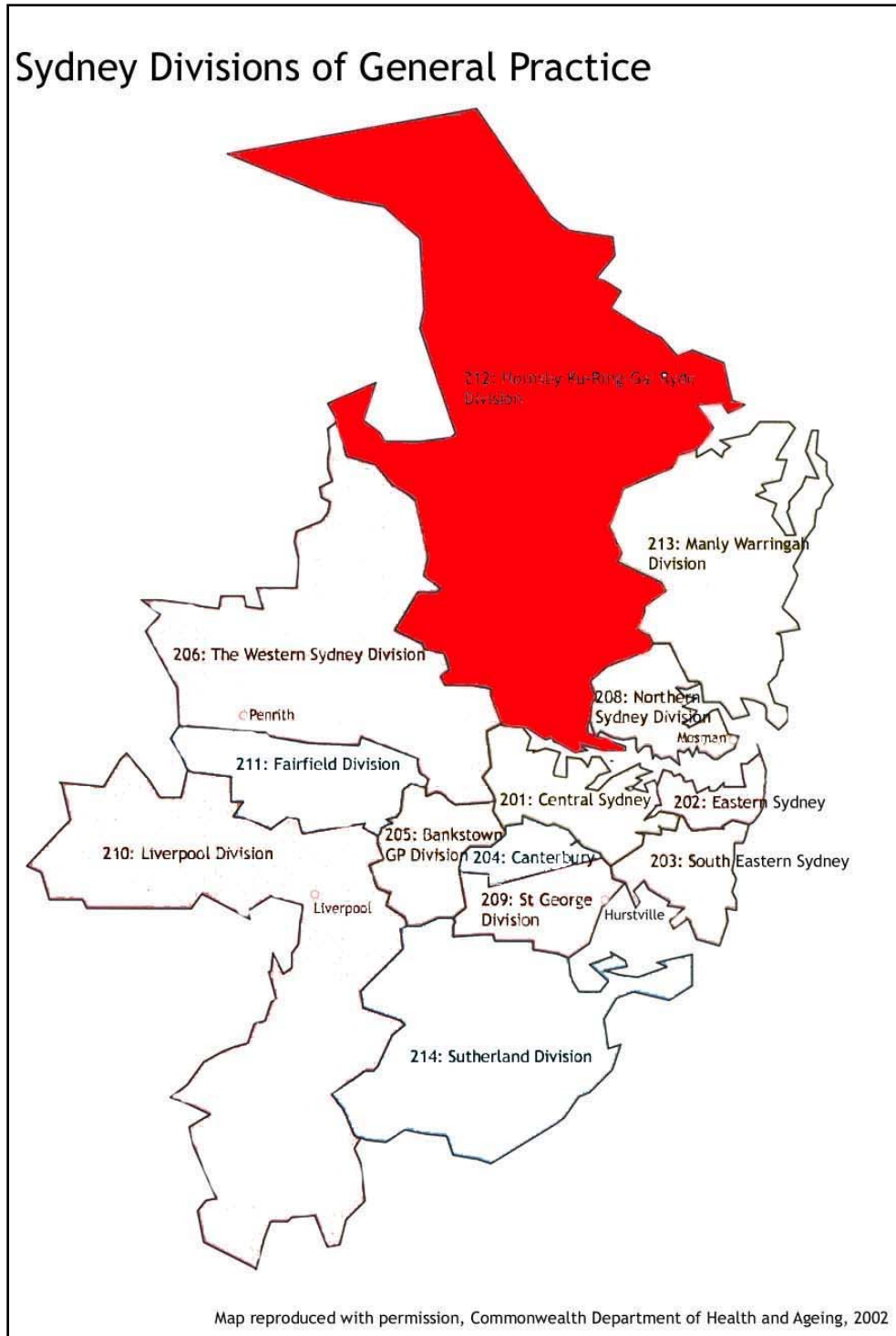
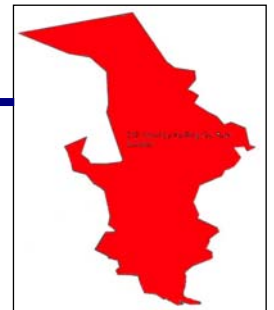


Hornsby Ku-Ring-Gai Ryde

Division of General Practice



Quick Contacts

Ph: 02 9477 8700

Fx: 02 9477 8799

Hornsby Ku-Ring-Gai Ryde

Division of General Practice

Unit 8/6-18 Bridge Rd
HORNSBY NSW 2077
Ph: 02 9477 8700
Fx: 02 9477 8799
Division ID: 212

Population of the Division: 410,984 (2001 Census)

Number of GP Members: 483

Number of practices: 187 (group 109; solo 78)

Estimated number of practicing GPs: 649

Number of female GPs: 316

Number of overseas trained GPs: not known

Number of FTE GPs: 309.03 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1: 563

Number of public hospitals: 3

Number of private hospitals: 6

Number of public hospitals with a 24-hour ED: 3

Number of private hospitals with a 24-hour ED: 1

Is the Division involved in the provision of AHPMC? No

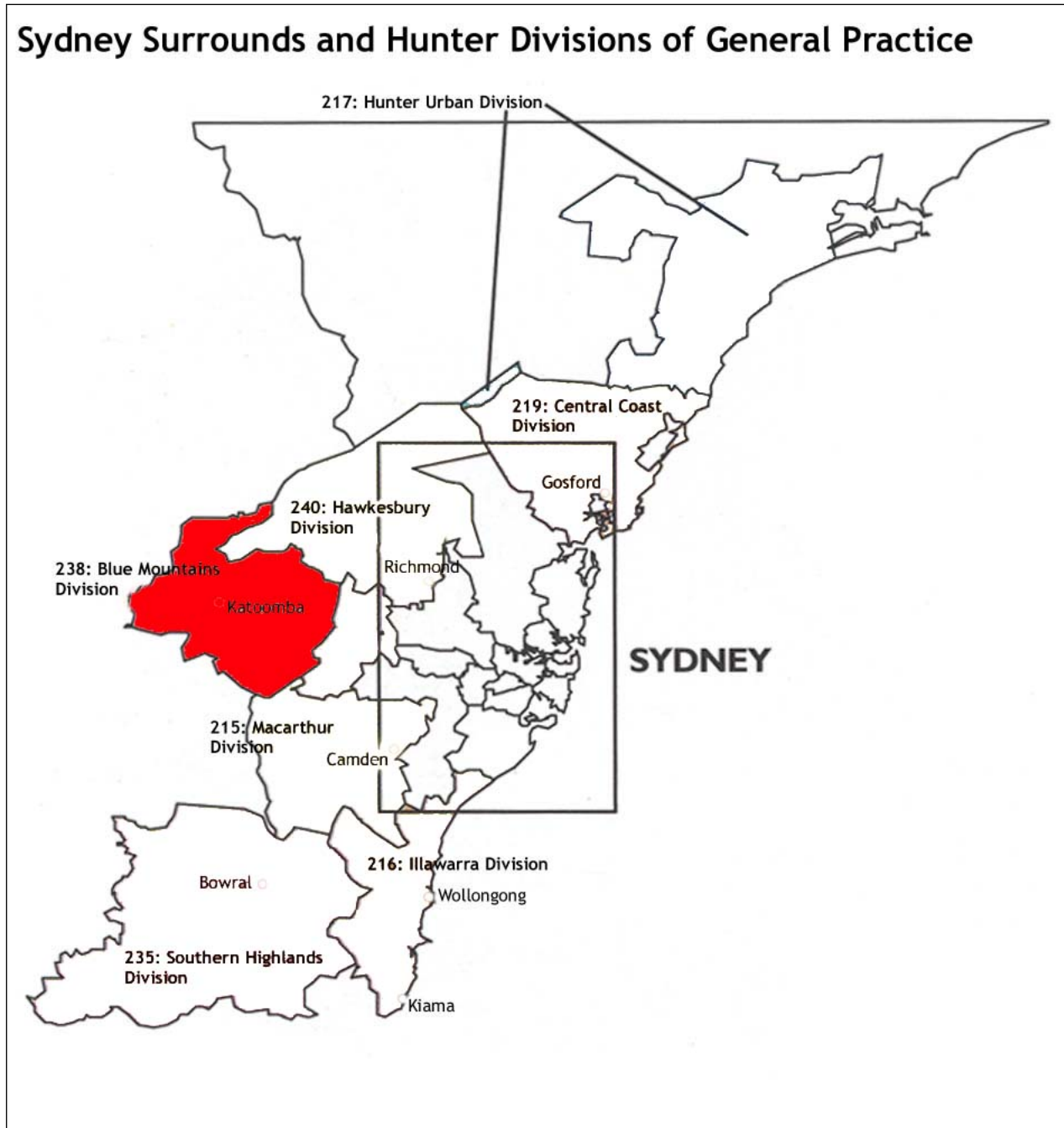
Did the Division receive any funding from AHPMC grant rounds? The Division was the recipient of an AHPMC Seeding Grant to develop a workable model for an AHPMC Centre in Hornsby. The Division was also successful in its application for a service development grant however the project did not go ahead.

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Services	Details of services	Information and background
Individual Practices	Practices provide after hours care for their patients either with an on-call doctor, through a deputising service or by referral to the local ED	
Public Services	Hornsby, Ryde and Sydney Adventist Hospital all provide after hours care	
Private Services	e.g. private hospitals, clinics, outreach services, other privately funded services, as well as deputising services, for profit co-ops and groups	
Northside Deputising Service Phone: (02) 9410 3944 Fax: (02) 9410 3922	About 400 visits a week	Problems with roster. Low numbers of GPs and low numbers of patients means long waiting times for home visits. RACFs loathe using this service due to costs.
Ryde After Hours Medical Service 37 Fourth Ave, Eastwood 2122	Closed 31/12/03	This successful cooperative was operating for 18 years as a bulk billing service. It had over 40 GPs on the roster who saw roughly 15 000 patients a year. The clinic utilised nurse triage and on site security.
Hornsby After Hours Service 10 Edgeworth David Ave Hornsby 2077	Closed 2003	

Blue Mountains

Division of General Practice



Quick Contacts

Ph: 02 4758 9711
Fx: 02 4758 9722

Blue Mountains

Division of General Practice

192 Great Western Highway
Hazelbrook NSW 2779
Ph: 02 4758 9711
Fx: 02 4758 9722
Division ID: 238

Population of the Division: 77,015 (2001 Census)

Number of GP Members: 68

Number of practices: 22 (group 16; solo 6)

Estimated number of practising GPs: 68

Number of female GPs: 30

Number of overseas trained GPs: not known

Number of FTE GPs: 44.1 (source DoHA 01-02 fin year)

Ratio of population to FTE GPs: 1:1746

Number of public hospitals: Two: Blue Mountains District Anzac Memorial Hospital and Springwood Hospital. EDs: one in Katoomba Hospital and one in Nepean (outside of area, but a number of lower mountains residents attend).

Number of private hospitals: None

Number of public hospitals with a 24-hour ED: 1

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Only to conduct a needs analysis and feasibility study for how we might help.

Useful demographic information

Age breakdown 0-14 yrs (22%); 15-24 yrs (13%); 25-44 yrs (30%); 45-64 yrs (22%); >65 yrs (12%).

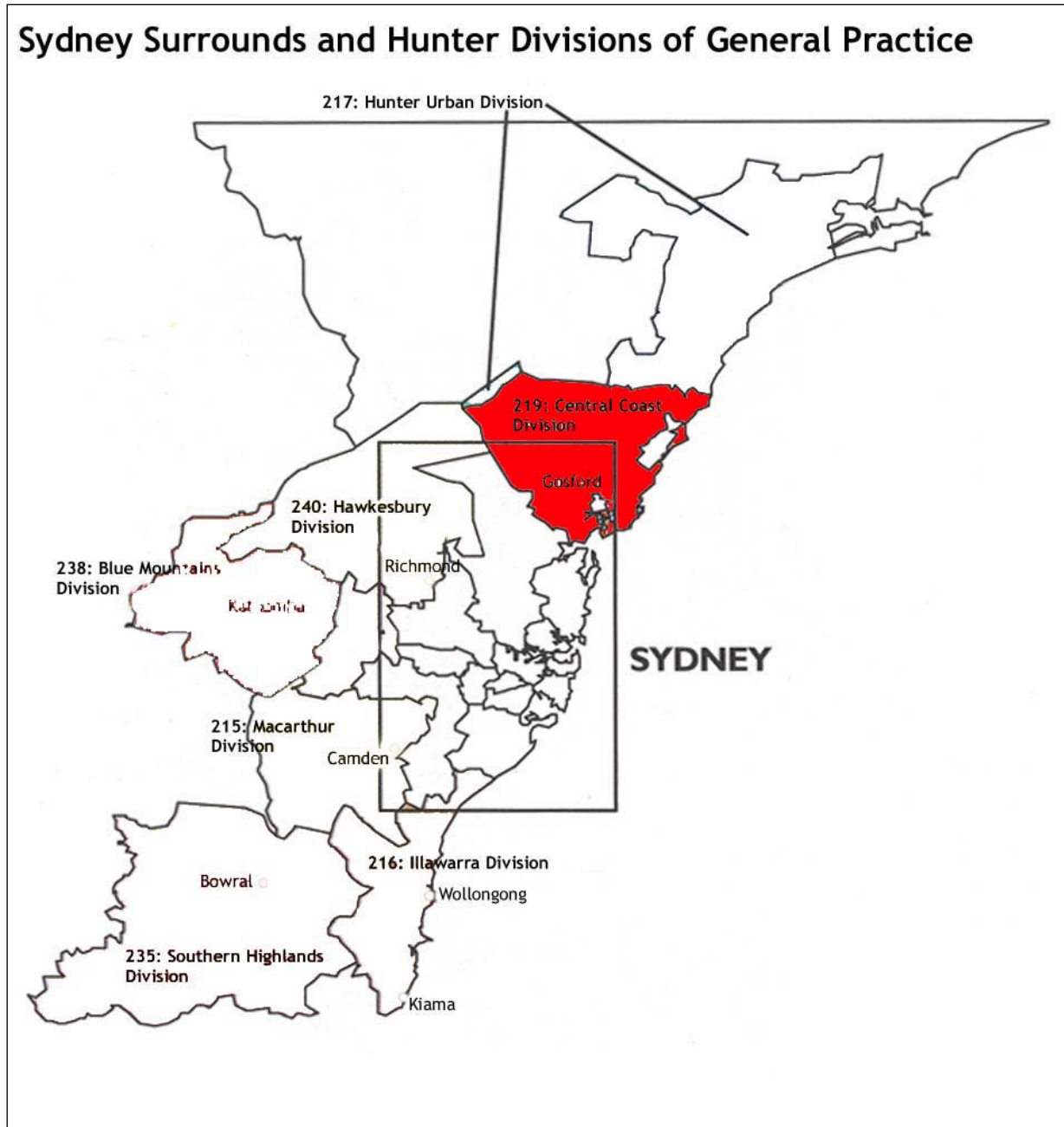
Services	Details of services	Information and background
All practices take care of their own after hours arrangements.		
There is no after hours path/pharmacy (all thru EDs).		

NSW Central Coast

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4365 2294

Fx: 02 4365 3836

NSW Central Coast

Division of General Practice

Suite 4 Erina Plaza
210 The Entrance Road
ERINA NSW 2250
Ph: 02 4365 2294
Fx: 02 4365 3836
Division ID: 219

Population of the Division: 296,720 (2001 Census)

Number of GP Members: 256

Number of practices: 101 (group 64 – 45 have more than 2 GPs; solo 37)

Number of of practising GPs: 267

Number of female GPs: 83

Number of overseas trained GPs: 2

Number of FTE GPs: 210.95 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1:912

Number of public hospitals: 3

Number of private hospitals: 3

Number of public hospitals with a 24-hour ED: 1

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? Yes

Did the Division receive any funding from AHPMC grant rounds? Yes

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

Useful demographic information

Large ageing population. Growth rate is higher than State average (growth groups predominantly include the elderly and young families).

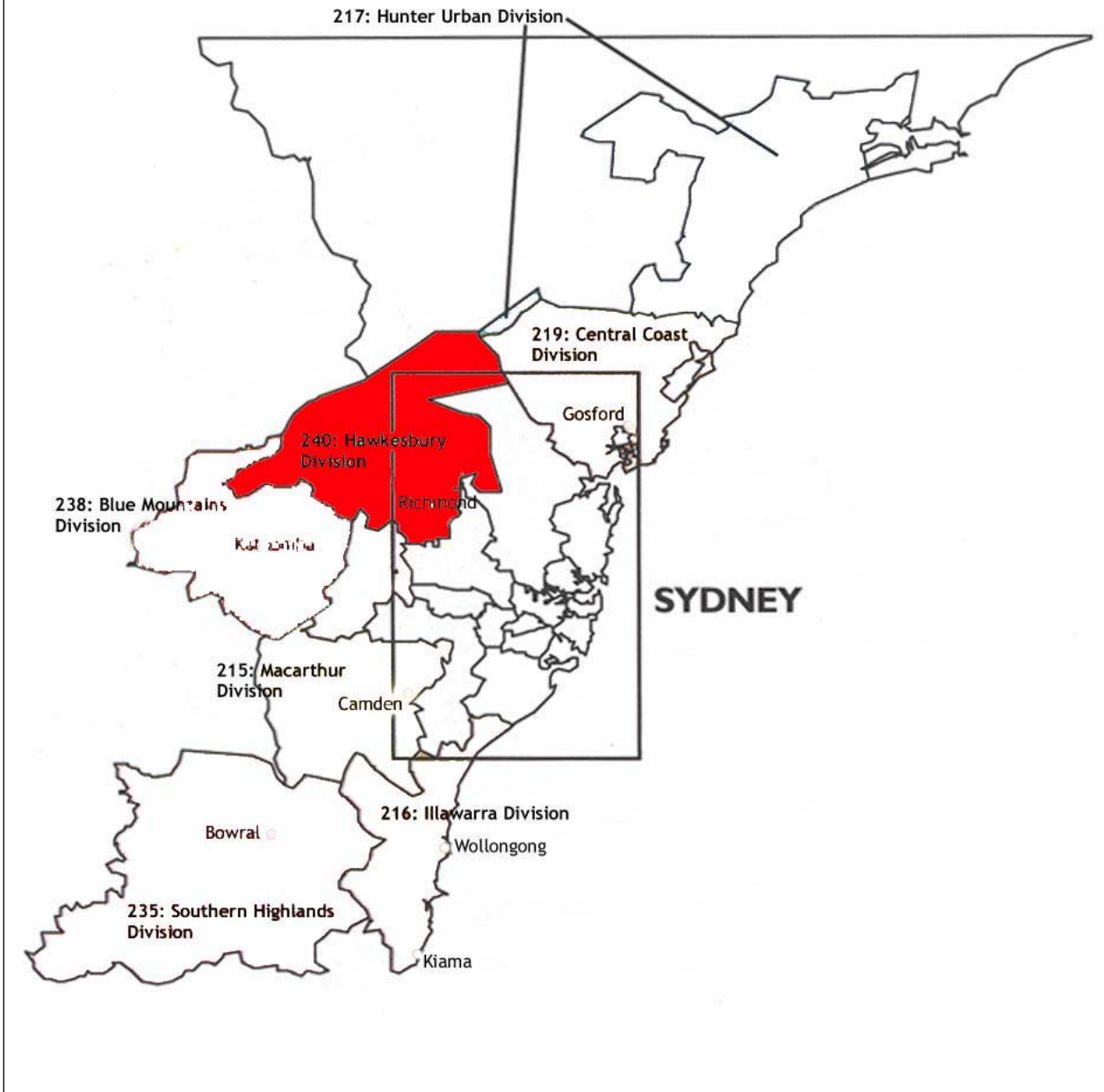
Services	Details of services	Information and background
<p>The Bridges GP After Hours Service Ltd.</p> <p>Initial site was at 357 Manns St Gosford from September 2002 to July 2003.</p> <p>The new site is at Erina Community Health Centre, Entrance Rd, Erina.</p>	<p>Mon to Fri 7 pm – 10.30pm Sat 3 pm – 10.30 pm Sun 10 am – 10.30 pm</p> <p>After 10.30 pm patients advised to contact local ED for Home Visits. Emergency department has contact numbers for all GP's. Ambulatory patients to be seen at Gosford ED.</p> <p>Service is private billing with a discount for card holders.</p>	<p>There are currently 44 GP's participating in the service.</p> <p>It is staffed by a receptionist and overseen by practice manager. GP's are remunerated at 60% or \$50 per hour whichever is the greater. Since the move to Erina business has increased significantly.</p>

Hawkesbury

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4587 8032

Fx: 02 4577 6232

Hawkesbury

Division of General Practice

307 George Street
Windsor NSW 2756
Ph: 02 4587 8032
Fx: 02 4577 6232
Division ID: 240

Population of the Division: 97,681 (2001 Census)

Number of GP Members: 83

Number of practices: 37 (group 18; solo 19)

Estimated number of practicing GPs: 83

Number of female GPs: 28

Number of overseas trained GPs:

Number of FTE GPs: 48.86 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1:1809

Number of public hospitals: 1

Number of private hospitals: 2

Number of public hospitals with a 24-hour ED: 1

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? Yes

Did the Division receive any funding from AHPMC grant rounds? Yes

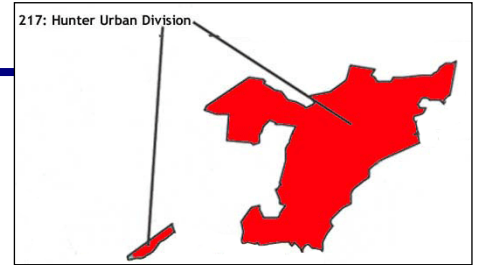
Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

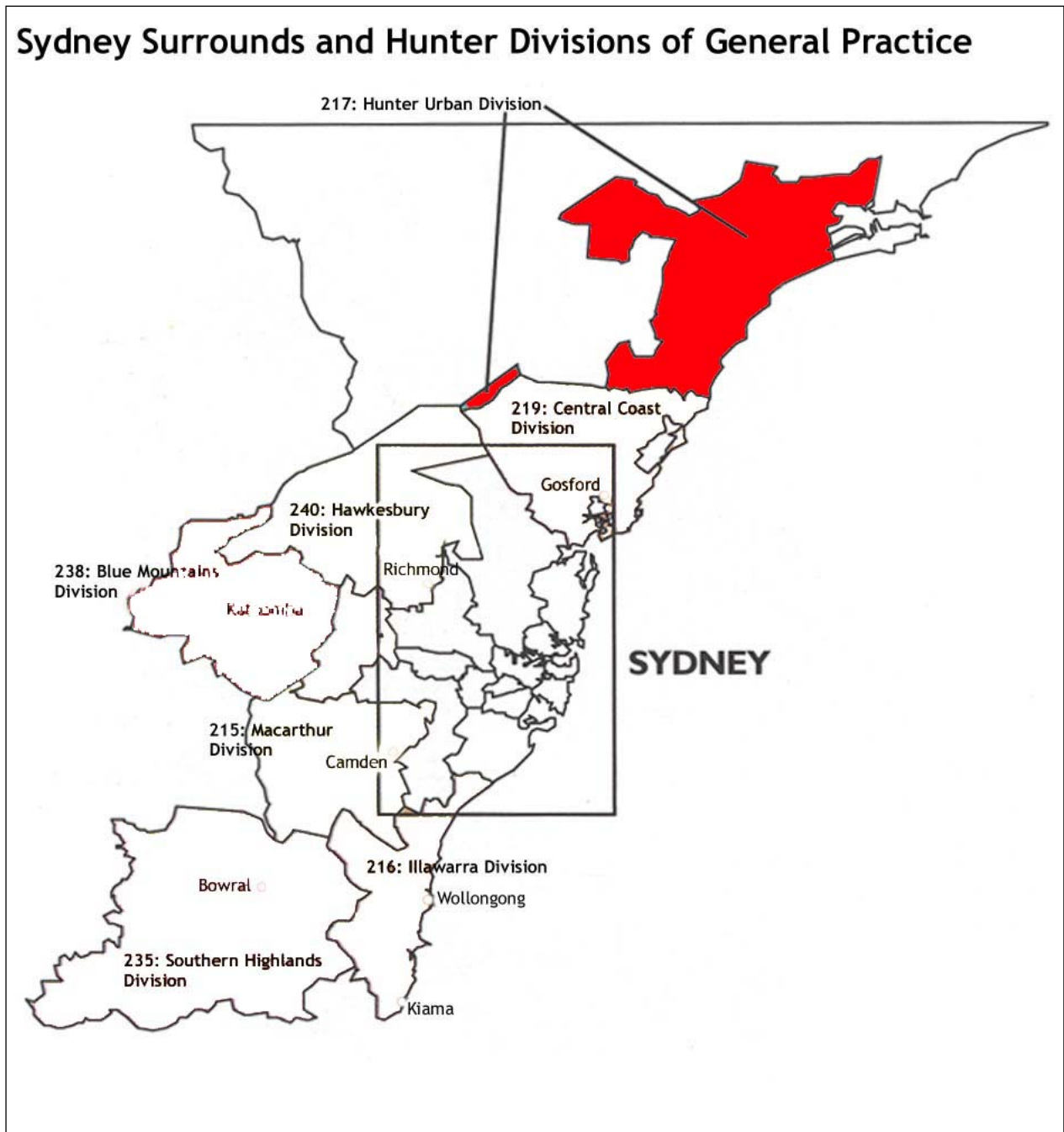
Services	Details of services	Information and background
<p>Hawkesbury After Hours GP Service Located at Hawkesbury Hospital Cnr Day & Macquarie Streets, Windsor, NSW</p>	<p>After Hours GP Services 6 – 10 pm Weekdays 2-10 pm Weekends & Public Holidays</p>	<p>Bulk-billing service Currently located adjacent to Emergency Dept. Will be moving to alternate site early 2004 – (between ED & Child Care Centre).</p>

Hunter Urban

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4925 2259

Fx: 02 4925 2268

Hunter Urban

Division of General Practice

Level 3

123 King Street

NEWCASTLE NSW 2300

Ph: 02 4925 2259

Fx: 02 4925 2268

Division ID: 217

Population of the Division: 434,530 (2001 Census)

Number of GP Members: approximately 400

Number of practices: approximately 150

Estimated number of practicing GPs: approximately 400

Number of FTE GPs: 288.53 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1:1315

Number of public hospitals: 6

Number of private hospitals: 13

Number of public hospitals with a 24-hour ED: 4

Number of private hospitals with a 24-hour ED:

Is the Division involved in the provision of AHPMC? Yes (GP Access After Hours Service)

Did the Division receive any funding from AHPMC grant rounds? No.

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? No

Services	Details of services	Information and background
<p>GP Access After Hours Phone: 1300 130 147</p>	<p>The main elements of GP Access After Hours (GPAAH) are:</p> <ol style="list-style-type: none"> 1. An after hours telephone triage and advice service (1300 number); 2. Five GP clinics situated across the Hunter urban region located at: <ul style="list-style-type: none"> • Maitland Hospital; • Belmont Hospital; • John Hunter Hospital; • Toronto Polyclinic; • Newcastle Community Health Centre; 3. A funded transport service, using a local taxi provider on a contract basis, to reduce the need for home visits; 4. A home visit service for those whose needs cannot be met by the above.. phone Triage and Advice Service <p>The hours of operation for the GP clinics are:</p> <ul style="list-style-type: none"> • Monday - Friday 6.00pm – 11.00pm • Saturday 1.00pm – 11.00pm • Sunday and Public Holidays 9.00am – 11.00pm <p>The telephone triage, funded transport and home visit service operate: 5.30pm – 8am, Mon – Fri 12.30pm, Sat – 8am, Mon 24 hours, public holidays</p>	<p>The telephone triage service is centralised for the whole region and staffed by experienced nurses, with medical back up provided by on-call GPs. Using computerised protocols, nurses direct patients to the most appropriate service option and offer advice, avoiding the need for some patients to see a GP out of hours. It is anticipated the service will take up to 50,000 calls per year. One GP, a registered nurse and clerical officer staff each clinic during opening hours, with a second GP on-call to provide back up if necessary.</p> <p>It is estimated each clinic will see 12,000 patients per year. In clinics co-located in a hospital, there will be a proportion of patients referred by the emergency department as well as patients who are referred by the telephone triage service and those who present specifically to the GP clinic. Care is provided free to patients.</p> <p>The funded transport service is accessed through the regional telephone triage service and is designed for those patients who have difficulty attending one of the GP clinics (or the emergency department overnight) due to transport problems. A contract with a local transport company has been established for the provision of funded transport.</p> <p>Home visits are provided to patients who require care before the next working day but for whom travelling to a GP clinic or hospital would have a detrimental effect on their health. There are five GPs on-call across the region for home visits during GP clinic hours, and three on-call from 11pm to 8am every day. A security guard accompanies GPs on home visits to private residences. The home visit service is also accessed via the telephone triage service.</p>

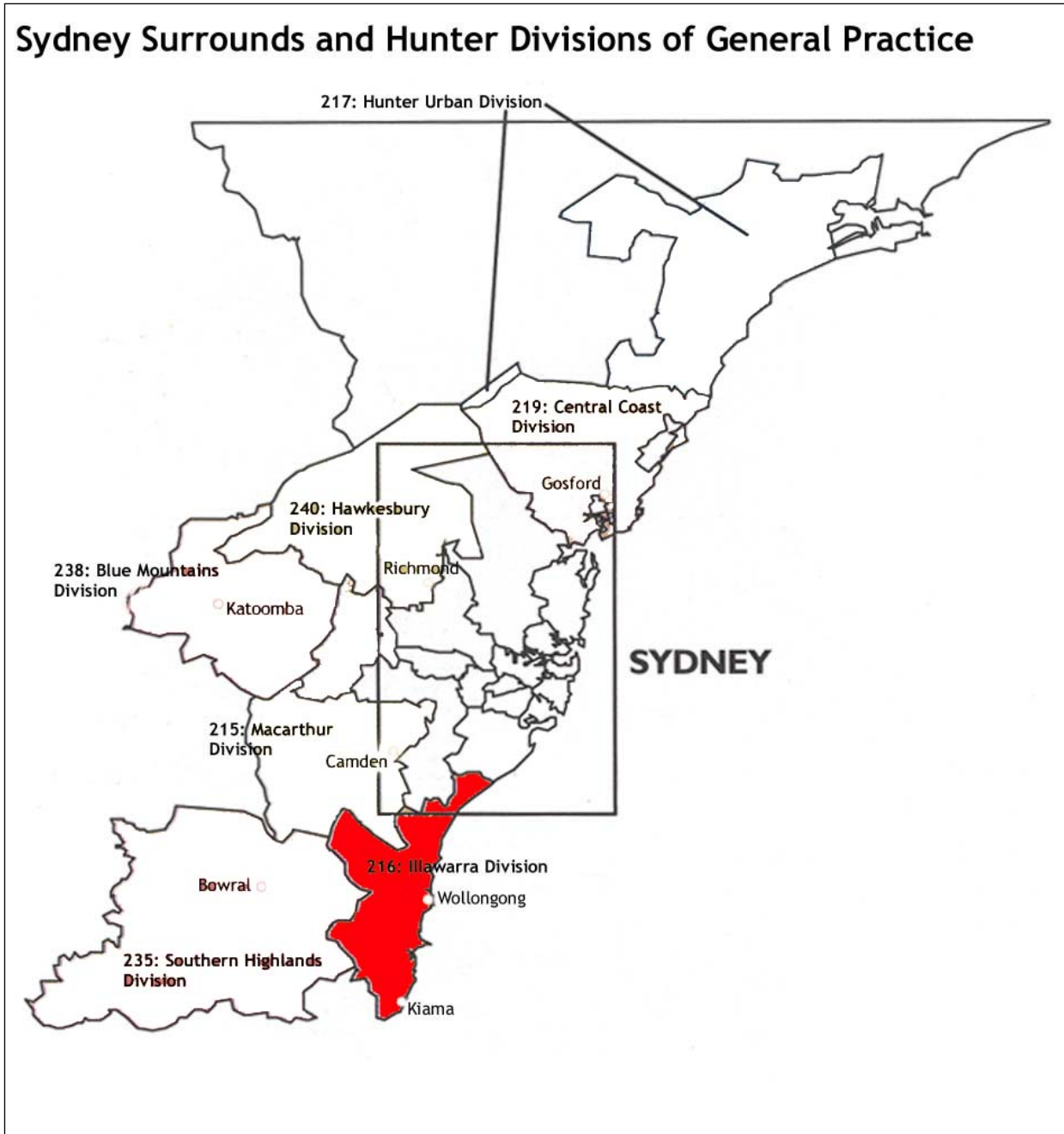
Services	Details of services	Information and background
Newcastle After Hours Medical Service Phone: 02 4943 6666 Fax: 02 4943 6666	Deputising service operating between 7pm – 7am, Mon to Friday 12pm Sat – 7am Mon	Health Care Card holders are bulk billed, all others are charged a gap fee
Wallsend After Hours Care Longworth Ave, Wallsend NSW 2287 Phone: (02) 4985 5111	Opening hours – 6pm – 9pm, Mon – Fri 1pm – 5pm, Sat 9am – 1pm, Sun	
Broadmeadow After Hours Clinic Centre 154 Lambton Rd, Broadmeadow 2292 Phone: (02) 4950 9255	Opening hours – 5.30pm – 9pm, Mon – Fri 12pm – 9pm, Sat 9am – 9pm, Sun	

Illawarra

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4226 7052

Fx: 02 4226 9485

Illawarra

Division of General Practice

Suite 3 Level 1

336 Keira St

WOLLONGONG NSW 2500

Ph: 02 4226 7052

Fx: 02 4226 9485

Division ID: 216

Population of the Division: 271,145 (2001 Census)

Number of GP Members: 201

Number of practices: 92 (group 51; solo 41)

Estimated number of practicing GPs: 234

Number of female GPs: 63

Number of overseas trained GPs: Unknown

Number of FTE GPs: 189 (based on 38 patient hrs per week)

Ratio of population to GPs: 1:1434 (WTE GP)

Number of public hospitals: 6

Number of private hospitals: 4

Number of public hospitals with a 24-hour ED: 2

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

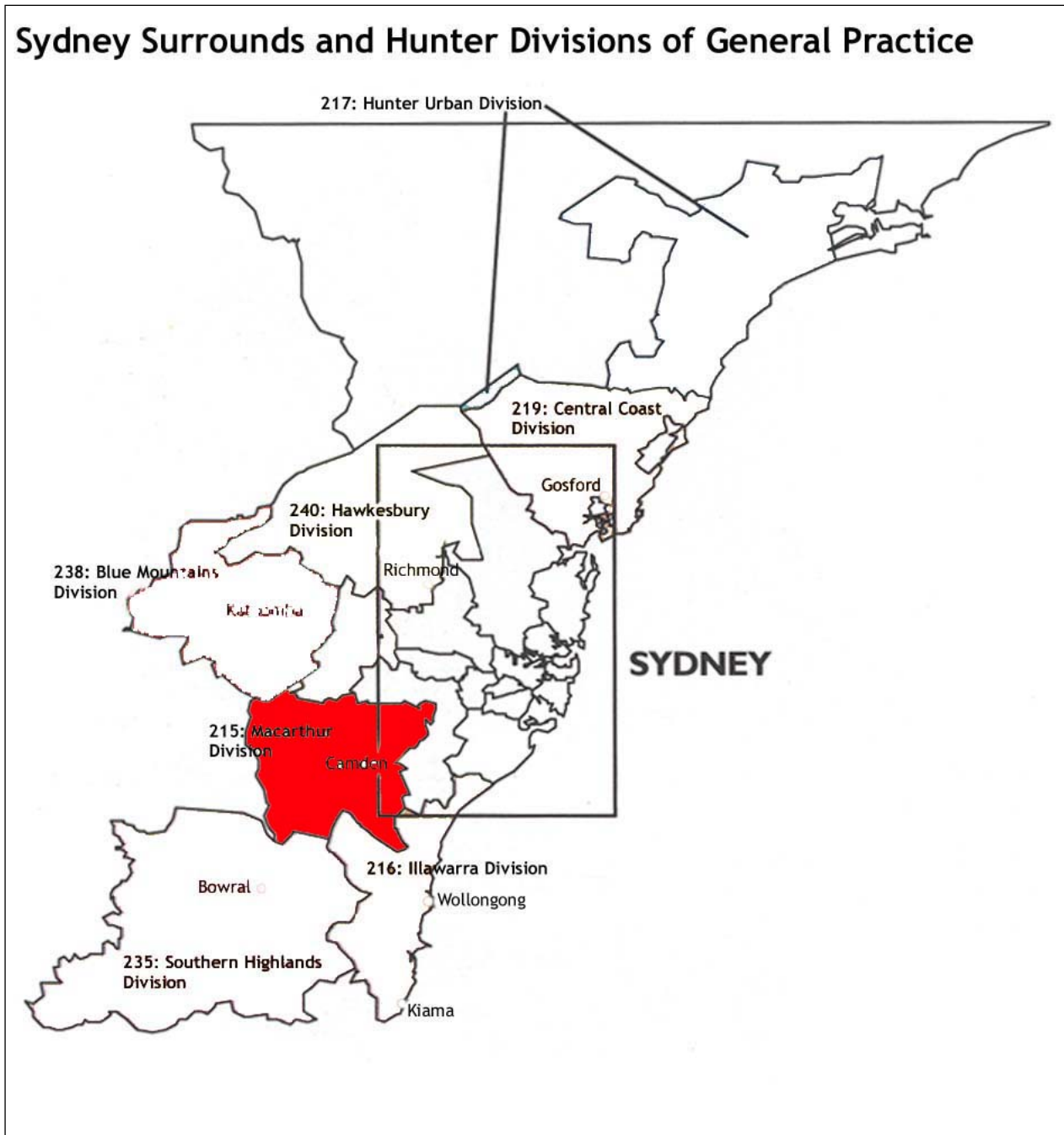
Services	Details of services	Information and background
Wollongong Medical Service Coop Ltd 12 Regent St Wollongong NSW 2500 Ph: 42284155	Cooperative deputising service covering the area from Thirroul to Shellharbour Operating hours – 10pm – 8am, 7 days	This is a cooperative deputising service that has been operating in the Illawarra since 1974. There are 145 GPs who subscribe to the service. The service covers the area from Thirroul to Shellharbour. Currently the WMS is the sole after hours primary care provider from 2200hrs-0800hrs in these areas.
Individual practices	GPs in Helensburgh, Kiama and Gerringong provide their own after hours primary care services on a roster basis.	
Extended hours clinics	In Dapto and Wollongong there are 3 medical centres which open until 8pm, 9pm or 10pm.	
Wollongong Medical Centre 239-241 Crown St, Wollongong 2500 Phone: (02) 4254 2600	Opening hours – 8am – 8pm, Mon – Fri 9am – 5pm, Sat – Sun	After hours care provided by deputising service or referral to ED
Dapto Medical Centre 112 Princess Hwy, Dapto 2530 Phone: (02) 4262 4555	Opening Hours – 7am – 10pm, Mon – Fri 8am – 10pm, Sat	
Crown West Medical 419 Crown St, Wollongong 2500 Phone: (02) 4228 4155	Opening Hours – 8am – 9pm, Mon – Fri 9am – 6pm, Sat 10am – 5pm, Sun	

Macarthur

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4625 9522

Fx: 02 4625 9466

Macarthur

Division of General Practice

Ground Floor

1 Bolger Street

CAMPBELLTOWN NSW 2560

Ph: 02 4625 9522

Fx: 02 4625 9466

Division ID: 215

Population of the Division: 229,398 (2001 Census)

Number of GP Members: 170

Number of practices: 89 (group 21; solo 56)

Estimated number of practicing GPs: 193

Number of female GPs: 45

Number of overseas trained GPs: N/A

Number of FTE GPs: 145.59 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1: 1541

Number of public hospitals: 2

Number of private hospitals: 1

Number of public hospitals with a 24-hour ED: 2

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? Yes

Did the Division receive any funding from AHPMC grant rounds? Yes; the Division received a service development grant for the establishment of an After Hours GP Clinic co-located with Campbelltown Hospital ED

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

Services	Details of services	Information and background
Macarthur GP After Hours Service Pty Ltd	Opening hours – 6pm – 10pm, Mon – Fri 2pm – 10pm, Sat – Sun & Public Holidays	Wholly owned subsidiary of Macarthur Division. Currently has 53 members (39 on roster and 14 subscribers). The service was awarded a service development grant with further funding received in late 2002-2003. The service is co-located with Campbelltown ED but operating in separate premises shared with Ambulatory Care Service Access to on-site radiology and minor trauma treatment facilities Transport assistance available
Individual Practices	Some practices in the area provide after hours services to their patients either via on-call roster or referral to the After Hours Service	GPs do not do home visits on patients they're not familiar with.



Nepean

Division of General Practice

Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4721 1150
Fx: 02 4721 1176

Nepean

Division of General Practice

10 Macquarie Avenue
PENRITH NSW 2751
Ph: 02 4721 1150
Fx: 02 4721 1176
Division ID: 237

Population of the Division: 180,251 (2001 Census)

Number of GPs in the Division: 168

Number of GP Members: 119

Number of practices: 79 (group 29; solo 50)

Estimated number of practicing GPs: 162

Number of female GPs: 49

Number of overseas trained GPs: unknown

Number of FTE GPs: 129.07 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1:1397

Number of public hospitals: 1

Number of private hospitals: 1

Number of public hospitals with a 24-hour ED: 1

Number of private hospitals with a 24-hour ED: Nil

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? Submission made

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

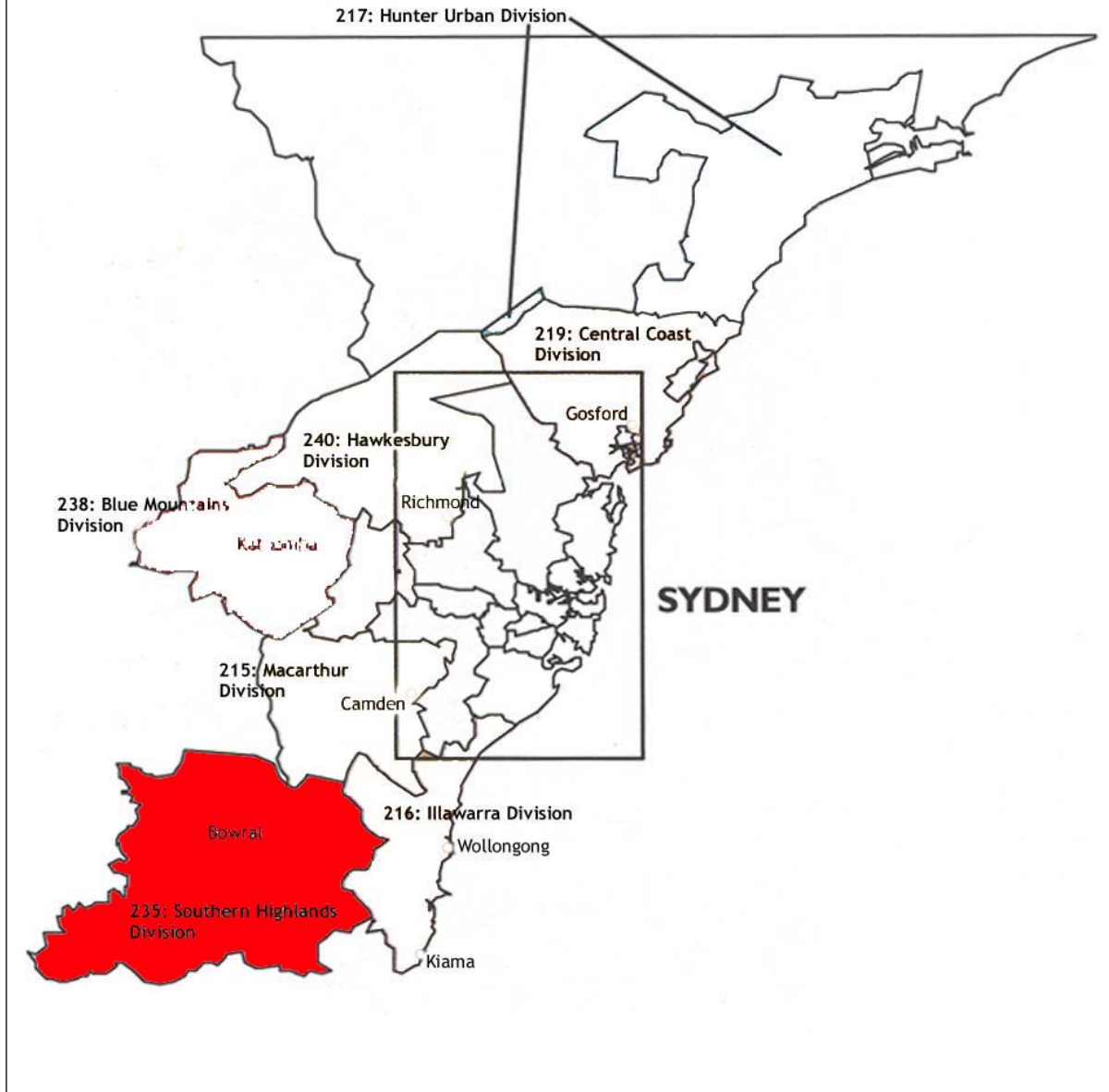
Services	Details of services	Information and background
Individual Practices	Many practices provide after hours services to their patients by referral to the local ED. Some provide it with an on-call doctor.	There is very limited A/H services provided by medical centres but they general close around 8 PM on weekdays and 6pm on weekends
Extended Hours Clinics	Typical opening hours 7am – 7pm, Mon – Fri 9am – 5pm, Sat, Sun & public holidays	There are five extended hours clinics in the Division area.
Nepean Hospital PO Box 63, Penrith NSW 2751 Phone: (02) 4734 2000 Fax: (02) 4734 2904	24 Hour ED	Often in code RED.

Southern Highlands

Division of General Practice



Sydney Surrounds and Hunter Divisions of General Practice



Quick Contacts

Ph: 02 4861 6084
Fx: 02 4861 6085

Southern Highlands

Division of General Practice

PO Box 724

BOWRAL NSW 2576

Ph: 02 4861 6084

Fx: 02 4861 6085

email: admin@shdivgp.com.au

Division ID: 235

Population of the Division: 48,431 (2001 Census)

Number of GP Members: 48

Number of practices: 16 (group 9; solo 7)

Estimated number of practicing GPs: 48

Number of female GPs: 18

Number of overseas trained GPs: unknown (at least 2)

Number of FTE GPs: 26.24 (source DoHA 01-02 fin year)

Ratio of population to GPs: 1:1008

Number of public hospitals: 1

Number of private hospitals: 1

Number of public hospitals with a 24-hour ED: 1

Number of private hospitals with a 24-hour ED: 0

Is the Division involved in the provision of AHPMC? Yes

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? Yes

Is supporting after hours service delivery or development part of your 2003-2004 business plan? Yes

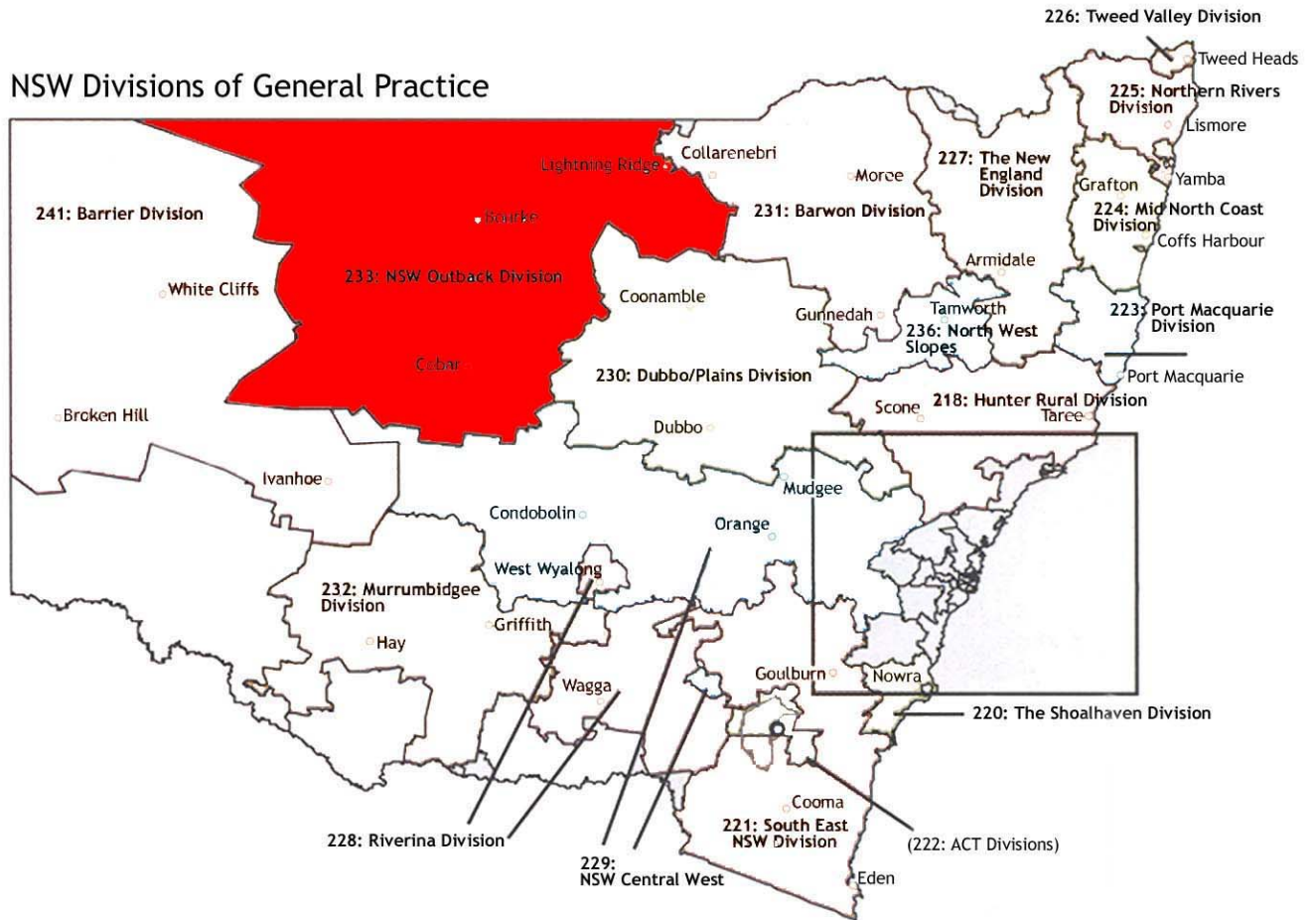
Services	Details of services	Information and background
After Hours Service including clinic	After Hours Service operates with an on call roster for weeknights and weekends, with a Clinic on weekends and public holidays. The clinic is manned by participating rostered local GPs working in a private capacity.	
Southern Highlands After Hours Service Southern Highlands Private Hospital 99 Bowral Street BOWRAL NSW 2576 Phone: (02) 486 6433	Hours of operation – 4pm – 6pm, Sat 10am – 12pm, 4pm – 6pm, Sundays and public holidays	The Division covers the operating expenses of clinic with a Workforce Support for Rural GPs grant from the Commonwealth. The GPs contribute an administration amount which covers bank charges, etc. After Hours Service operates with an on call roster for weeknights and weekends, with a Clinic on weekends and public holidays. The clinic is manned by participating rostered local GPs working in a private capacity.
Bowral and District Hospital Mona Road, BOWRAL, 2576 Phone: 02 4861 0200 Fax: 02 4861 4511	24 hour ED	Emergency Unit is a newly opened purpose built, spacious and highly functional unit. Staffed by registered nurses the unit offers 24 hour care for the management of individuals presenting with acute illness or following an accident.

NSW Outback

Division of General Practice



NSW Divisions of General Practice



Map reproduced with permission, Commonwealth Department of Health and Ageing, 2002

Quick Contacts

Ph: 02 6836 4028
 Fx: 02 6836 4029

NSW Outback

Division of General Practice

PO Box 144
COBAR NSW 2835
Ph: 02 6836 4028
Fx: 02 6836 4029
Division ID: 233

Population of the Division: 19,672

Number of GP members: 20

Number of practices: 10 (group 5: solo 5)

Number of practicing GPs: 18

Number of female GPs: 2

Number of overseas trained GPs: 12

Number of FTE GPs: 17

Ratio of population to GPs: 1:1157

Number of public hospitals: 4. There is also an MPS which has been able to admit patients since September 2003. The FWAHS has a hybrid which is not an MPS in Goodooga as there are no beds, but can observe people for up to 4 hours.

Number of private hospitals: Nil

Number of public hospitals with a 24-hour ED: 4

Number of private hospitals with a 24-hour ED:

Is the Division involved in the provision of AHPMC? No

Did the Division receive any funding from AHPMC grant rounds? No

Was supporting after hours service or service development part of your 2002-2003 business plan? No

Is supporting after hours service delivery or development part of your 2003-2004 business plan? No

Useful demographic information

A minimum of one-quarter of the population is indigenous. In individual communities this varies from around 16% to over 50%. Lightning Ridge has a high NESB population. Low socioeconomic status. Communities are classified as remote or very remote.

Services	Details of services	Information and background
Individual GPs	Most GPs are also VMOs and provide after hours care through the hospitals	In Goodooga, the GP will see patients at the surgery until 12pm. Most GPs are working extremely long hours in surgeries with on-call commitments.
Bourke Health Service PO Box 468, Bourke NSW 2840 Phone: (02) 6870 8888	Opening hours – 8am – 5pm, Mon – Fri (Emergency 24 hours)	Three GPs provide VMO services to the hospital
Brewarrina Health Service PO Box 113, Brewarrina NSW 2839 Phone: (02) 6830 5000	Opening hours – 8am – 5pm, Mon – Fri (Emergency 24 hours)	Sole GP is on 24-hour call
Goodooga Health Service PO Box 56, Goodooga NSW 2831 Phone: (02) 6829 6311	Opening hours – 8.30am – 5pm, Mon – Fri (Emergency 24 hours)	Service is managed along the lines of the multi-purpose principles with primary health care as the major focus.
Lightening Ridge A&E and Health Service PO Box 84, Lightening Ridge, 2834 Phone: (02) 6829 1022	Opening hours – 8.30am – 5pm, Mon – Fri (Emergency 7.30am – 10.30pm)	The ED operates a call-out service provided after hours Redeveloped into a Multi-purpose health service in September 2003 consisting of 24 beds to meet acute care, aged care and respite needs.
Walgett Health Service PO Box 20, Walgett NSW 2832 Phone (02) 6828 1066	Opening hours – 8.30am – 5pm, Mon – Fri (Emergency 24 hours)	
Wanaaring Health Service Vickory Street, Wanaaring NSW 2840 Phone (02) 6874 7721	Opening hours – 8.30am – 5pm, Mon – Fri (On-call Emergency 24 hours)	RN provide range of community health and emergency services. RFDS from Broken Hill provides support, retrieval and periodical clinics
Cobar Hospital Lerida Rd, Cobar Phone: (02) 6836 2406	24-hour Emergency	VMO Roster