

NATIONAL HEALTH CARE INTEGRATION CONFERENCE 2004

“Making and Measuring
Integration – a recipe for
health care reform”

Brisbane Hilton

> 12 and 13 August 2004



“This Conference is a must for all clinicians, managers, researchers, policy makers and health care organisations involved in improving health care co-ordination and linkage between organisations and individuals Australia-wide. Key presenters will join with clinicians from all states in featuring a variety of successful models in delivering better-integrated health care, as well as measuring and benchmarking performance in this area. Participants will also be able to input into current health policy frameworks, state and federal, in this rapidly growing area.”

Jointly sponsored by ARCHI and the Mater Centre for Integrated Health Care and General Practice, and incorporating the General Practice Liaison Officer (GPLO) 2004 Annual Meeting



Exceptional People. Exceptional Care.



NATIONAL HEALTH CARE INTEGRATION CONFERENCE 2004

“Making and Measuring Integration – a recipe for health care reform”

> Program

> Thursday 12 August 2004 • Brisbane Hilton

8.30-9.30am

Session 1 > Opening Plenary

“Moving the rhetoric into reality: integrated health care – where are we heading?”

Presenters:

Ms Lisa McGlynn, Assistant Secretary, Primary Care Programs Branch, DoHA

Dr Chris Brook, Executive Director, Rural and Regional Health and Aged Care Services, Victorian Department of Human Service

Prof John Dwyer, Chair, Australian National Health Care Reform Summit, South East Sydney Area Health Service

Dr Simon Bowler, Director of Medicine, Mater Misericordiae Hospitals, Brisbane

9.30-10.15am

Session 2 > Plenary

“What’s cooking in the States? – part 1”

Presenters:

Qld – Ms Madonna Cuthbert, Director, Health Outcomes Unit, Queensland Health

NSW – Ms Janet Anderson, Director of Primary Health & Community Partnerships, New South Wales Health

Tas – Ms Mary Blackwood, Manager, Divisional Support Unit, Department of Health and Human Services

10.15-11.00am

> **Morning tea**

11.00-12.30pm

Session 3 > Abstracts and presentations in 6 breakout rooms

12.30-1.30pm

> **Lunch**

1.30-3.00pm

Session 4 > Plenary

“What’s cooking in the States? – part 2”

Presenters:

SA – Dr Keith Evans, Director, Primary Health Care and Drug Programs, Department of Health Services, South Australia

WA – Dr Brian Lloyd, Deputy Director General (Health Care) and Chief Medical Officer, Department of Health, Western Australia

NT – Dr Christine Connors, Director, Northern Territory Preventable Chronic Disease Program, Department of Health and Community Services, Northern Territory

The National GP/Hospital Demonstration Sites – “what are they making? – what are they measuring?”

Presentations all sites – Launceston (Tas), Brisbane South Centre for Health Service Integration (BSCHSI)(Qld), Top End Division of General Practice (NT), Central Coast Division of General Practice (NSW), North Metro Perth (WA)

3.00-3.30pm

> **Afternoon tea**

3.30-5.00pm

Session 5 > Abstracts and presentations in 6 breakout rooms

7.15pm

Dinner > Brisbane Hilton

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> Program

> Friday 13 August 2004 • Brisbane Hilton “Measurement”

9.00-10.00am

Session 6 > Plenary

“This elusive thing integration – how do you measure it?”

Presenters:

Mr Gawaine Powell-Davies, Centre for General Practice Integration Studies (UNSW)

Ms Amanda Alexander, National Institute of Clinical Studies

Ms Inge de Jong, Mater Centre for Integrated Health Care and General Practice, Brisbane

10.30-11.00am

> Morning tea

11.00-12.30pm

Session 7 > Evaluation, abstracts and presentations in breakout rooms

12.30-1.30pm

> Lunch

1.30-3.00pm

Session 8 > PM Workshops

1. “Shaping an effective national integration health care policy – what needs to give?”

Presenters:

Ms Marg Tweeddale, Manager, DAART, Brisbane South

Dr Janette Randall, Chair, QPAC Queensland

2. “Integration evaluation workshop”

Presenters:

Gawaine Powell-Davies, Centre for General Practice Integration Studies (UNSW)

3. “Building sustainable organisational partnerships – getting started and staying together!”

Presenters:

A/Prof Claire Jackson, Mater Centre for Integrated Health Care and General Practice, Brisbane

Ms Inge de Jong, Mater Centre for Integrated Health Care and General Practice, Brisbane

4. “Moving information between hospital and community – demonstrating effective tools”

Presenters:

Ms Caroline Nicholson, Project Manager, Mater Centre for Integrated Health Care and General Practice, Brisbane

5. GP Demonstration sites meeting and planning workshop”

> To register complete and return the form on the following pages...

TAX INVOICE / REGISTRATION FORM

ABN: 83 096 708 922

To register: complete this form and fax to: (07) 3878 3369
Mail to: Conference Secretariat, Your Registration Desk, PO Box 717, Indooroopilly Qld 4068
Enquiries: Your Registration Desk on (07) 3878 9242 or email yrd@tpg.com.au
Closing date: 6 August 2004
 (Please complete one form per delegate)

Section A > DELEGATE INFORMATION

Title	First Name	Surname
Position	Organisation/Practice	
Business Address		
City/State	Postcode	
Business Tel	Fax	Mobile
Email		

Privacy Notice

In registering for this conference, relevant details will be incorporated into a delegate list for the benefit of all delegates (name and organisation only) and may be made available to parties directly related to the conference including Your Registration Desk, NHCI, venues and accommodation providers (for the purpose of room bookings and conference options) and key sponsors (subject to strict conditions). Should you not wish for your details to be passed on for the above purposes, please contact the Conference Secretariat.

Section B > REGISTRATION FEE

Full registration fee includes conference dinner and daily catering at all sessions.

Registration Type	Fee (inc 10% GST)
Early Bird Full Delegate (payment received by 02/07/04)	<input type="checkbox"/> \$350.00
Full Delegate (payment received after 02/07/04)	<input type="checkbox"/> \$450.00

SUB-TOTAL Section B \$ _____

Section C > SPECIAL REQUIREMENTS

Note any special requirements regarding health, physical disabilities, diet etc.

Section D > ACCOMMODATION

Property	Room Type	Rate	Single	Double	Twin
Brisbane Hilton	Deluxe room only	\$180.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Business room only	\$210.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Royal Albert	Single/Double/Twin room only	\$135.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	1 bedroom apartment only	\$145.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diana Plaza Hotel	Single/Double/Twin room only	\$125.00	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Arrival Date & Time	Departure Date & Time
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I have arranged to share with _____

Due to the availability of rooms, allocation will be made on a first in first served basis. We apologise if we are unable to confirm your first choice.

Accommodation Deposit

A deposit equal to one night's accommodation is required. This is essential to guarantee your booking. No booking will be confirmed until a deposit is received. Alternatively, you may provide credit card details, which will be passed on to the hotel as a booking guarantee.

SUB-TOTAL Section D \$ _____

Section E > FEES SUMMARY

Sub-totals transferred from:

Section B:	Registration Fees	\$ _____
Section D:	Accommodation Deposit	\$ _____
	Total Fees Enclosed	\$ _____

- Please find enclosed cheque payable to: Mater Centre for Integrated Health Care and General Practice, being payment for registration fees only. (NB credit card payments not accepted for registration costs)
- Please find enclosed cheque payable to: Mater Centre for Integrated Health Care and General Practice, being payment for registration fees and accommodation deposit. (NB credit card payments not accepted for registration costs)
or
- Please pass my credit card details on to the hotel to be used as a booking guarantee. I understand that if I do not cancel my reservation that an amount equal to the first nights accommodation will be charged to my credit card.

Bankcard Mastercard Visacard American Express

Card No. / / / Expiry Date /

Card Holders Name _____ Signature _____

Please note that registration places are limited and will be allocated on a strictly 'first in' payment basis. In the event that space is unavailable you will be notified immediately.

Cancellation and Substitutions:

An administration fee of \$75/registrant will apply for cancellations before 2nd July. Cancellations after this date, made on or before 16th July will forfeit 50% of the total registration payable (GST included). Cancellations after this date will not be refunded. Refund of accommodation deposits will be at the discretion of the accommodation establishment involved and are not the responsibility of the conference organisers.

Disclaimer:

This Conference program is confirmed at the date of printing. However, the NHCI reserves the right to make changes to this program at any time as circumstances dictate. Every effort will be made to ensure any unavoidable changes provide a program of equivalent standard and value.

Insurance Disclaimer:

Registration fees do not include insurance of any kind. It is strongly recommended that at the time you register for the conference and book your travel you take out an insurance policy of your choice. The policy should include (1) loss of fees/deposit through cancellation of your participation in the Conference; (2) loss through cancellation of the Conference; (3) loss of international/domestic air fares through cancellation for any reason including force majeure, medical expenses, loss or damage to person or property, additional expenses; and (4) repatriation should travel arrangements have to be altered. The Conference Secretariat cannot take any responsibility for any participant failing to arrange his or her own insurance.