



Dynamic Divisions

NURSING IN GENERAL PRACTICE ISSUE





Welcome to this *Nursing in General Practice* edition of *Dynamic Divisions*

Nurses in general practice are core members of general practice teams with close to 60% of practices across Australia currently employing a nurse. General practice nurses assist in relieving workforce pressures caused by falling GP numbers, and have important roles in improving chronic disease care and increasing patient access to primary care services.

The divisions network is a focal point in coordinating support to meet the needs of general practice nurses and their practices to address the health care needs of the community. It is a pleasure to showcase in this edition some of the innovative and varied work of divisions including - support for the clinical placement of student nurses in general practice, targeted programs to improve health outcomes for refugees and aboriginal people, assisting nurses to undertake postgraduate studies in general practice nursing, establishing nurse-led clinics to deliver enhanced health services to people with chronic disease, supporting nurses to improve access to services such as cervical screening and cardiovascular risk management, and the provision of targeted programs to help general practices to recruit nurses and provide ongoing professional support.

These stories are but a few examples of the innovative local programs being undertaken by divisions to assist general practice teams to improve health outcomes for the community.

It is my pleasure to bring these stories to you and I hope that they will provide you with some insight into the valuable role of nurses supporting health care services through general practice.

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About the Network

Australian General Practice Network (AGPN) is the peak national body representing 119 Divisions of General Practice and eight state-based organisations (SBOs) across Australia. About 95 per cent of GPs are members of a local Division of General Practice.

The Divisions Network is a primary cornerstone of Australia's primary health care system. AGPN's key objective is to promote the health and well-being of Australians through Divisions of General Practice by:

- strengthening the effectiveness and vitality of the general practice sector by leading and supporting the Divisions Network
- advocating for, and representing the network to government, other organisations and the Australian public
- contributing to the development and implementation of national health policy in collaboration with divisions and SBOs
- promoting cooperation and communication with other national organisations in Australia that are working toward excellence in primary health care and general practice
- providing national leadership in health system development.

Nurse-led services assisting patients with chronic and complex health needs

“The nurse-led services include clinics for asthma & COPD, diabetes and care plans for patients with chronic and complex needs, as well as assisting with residential aged care arrangements and home-based health assessments.”

Practice nurses / Nurse Educators in the Whitehorse Division of General Practice are leading a range of programs and services designed to address specific health needs. The nurse-led services include clinics for asthma & COPD, diabetes and care plans for patients with chronic and complex needs, as well as assisting with residential aged care arrangements and home-based health assessments.



Asthma Nurse Educator in General Practice

Respiratory Health Clinics are held in 14 general practices within the division. They promote best practice guidelines as recommended by the National Asthma Council and the Australian Lung Foundation. The aim is to enhance quality of care for people with chronic respiratory diseases, and to increase the ability of

patients to self manage their respiratory disease while being supported by a multi-disciplinary health care team, lead by the GP.

Evaluation has found that patient ownership of written action plans increased from just eight per cent at the first visit to 77 per cent by the third visit. Confidence in self management increased by five per cent and correct use of devices improved significantly. Satisfaction surveys indicated the majority (97 per cent) of patients rated the clinics very helpful, as illustrated by this survey response from one GP:

“My patients have been extremely forthcoming in their praise for the activity in regard to the standard of education they received, the empowerment it gave them in their asthma control, the high level of performance and professionalism they saw in my practice, and the convenience of the service being in-house. I found that I was able to relate easily with the nurse educator in the asthma clinic, and a team approach to our patient’ asthma control was easily established. I also found that some of my more difficult asthma patients were being better controlled with fewer acute presentations.”

Diabetes Clinics in 13 general practices are using a multidisciplinary approach to patient care similar to the Respiratory Health Clinics. The whole-of-practice approach uses systematic, evidence-based, patient-centred care, leading to improved health outcomes.



Asthma Nurse Educator in General Practice: A Team Approach

Initial evaluation indicates that over 12 months there has been a drop in patients' HbA1c and improvements in blood pressure, lipid profile and weight. The trained nurse educator and necessary equipment is provided on a fee-for-service basis. This program is financially viable and sustainable, incorporating a team approach of care for people with chronic conditions.

Another nurse-led program is Aged Care Environment System Support (ACcESS), which addresses many practical challenges in aged residential care. Much of the information required for a Comprehensive Medical Assessment (CMA) in a Residential Aged Care Facility is recorded in the facility's care plan, but in a different format to medical records used by GPs and finding and interpreting that information can consume extra time for the GP.

The various charts and aged care home staff are sources of information and provide the basis for the GP's medical assessment of the patient. The ACcESS nurse collates this information, and facilitates the RMMR (Residential Medication Management Review) and case conference for the resident, family and care providers. The input of the ACcESS nurse assists GPs to deliver a complete "cycle of care" to residents of aged care homes. The presence of a current CMA and RMMR also ensures access to accurate information for the treating doctor if out-of-hours medical attention is required.

Another initiative, the Whitehorse Home Assessment Team (WHAT), provides an experienced nurse to perform home-based health assessments to patients aged 75 and over. WHAT nurses are trained and mentored by a central coordinator who also delegates patient referrals. They conduct the home-based component of the

assessment and deliver all information to the practice for the GP to complete the assessment with the patient. A recall system ensures that patients are re-assessed annually. There is a high level of satisfaction between the practices, nurses and patients involved in this fee for service program.

Care Plan Clinics are another fee for service program, providing practices with an experienced nurse to help GPs undertake GP Management Plans and Team Care Arrangements for patients with chronic and complex needs. A fortnightly session allows GPs to



Lian J Wong – Diabetes Nurse Educator in General Practice

refer patients for a Care Plan or Care Plan Review. The nurse discusses all elements of the plan with the patient, drafts the plan, and makes arrangements for other team members if appropriate. The GP then reviews the patient to discuss and confirm the plan and arranges follow up if required.

These services, provided by nurses working as part of the general practice team, are having positive results and highlight the important role nurses play in improving health outcomes.

Divisions deliver national Graduate Certificate in Nursing (General Practice)



The qualification goes National. Julie Porritt (third from the left) representing AGPN at the handover from Sunshine Coast Division of General Practice and signing the MOU with the University of Sunshine Coast

“The program builds on the role of divisions as providers of professional development for GP nurses.”

An innovative program developed by the Sunshine Coast Division of General Practice (SCDGP) and the University of the Sunshine Coast (USC) is giving nurses around the country the chance to achieve national post graduate qualifications in general practice nursing.

The program is delivered through divisions, with the Australian General Practice Network (AGPN) monitoring consistency and quality standards nationally. It has already attracted enrolments from more than 100 general practice nurses across 12 divisions of general practice, with many more divisions set to start delivering the program from July 2007. Nurses completing the program receive a Graduate Certificate in Nursing (General Practice).

The program was four years in development and takes into account the fact that:

- general practice nurses undertake extensive professional development throughout their career but this does not generally lead to a formal post graduate qualification
- many general practice nurses do not undertake post graduate study—the main barriers identified as accessibility, affordability and flexibility.

Extensive consultation with the university, education consultants, GPs and general practice nurses resulted in the solution that addresses all these barriers and is now available throughout the country.

Divisions are authorised by the USC to deliver three courses with the fourth and final course requiring an online registration as a student with USC (the only course attracting a university registration fee) to complete an elective from a menu of options. USC is Australia's newest university and has a national reputation in the delivery of Health and Science courses. It received a five-star national rating for student learning experiences in 2006.

The program builds on the role of divisions as providers of professional development for general practice nurses. Its flexibility means that nurses can undertake the first three courses as personal professional development and delay the decision and any investment in the fourth course to finalise their qualification when it suits them. Other advantages associated with the program are increased scholarships/incentives for post graduate study, the opportunity for further modules, and the opportunities for divisions to be involved in post graduate education.

Participants also benefit from the established partnership with the USC and the increased scope of practice for nurses. The program provides access to a national network of general practice nurse tutors and educators which improves networking for general practice nurses, both locally and nationally.

This approach to providing national consistency in general practice nurse qualifications is further evidence of the 'professionalisation' of the GP workforce.

The example below from Adelaide Northern Division of General Practice, highlights the how successful this course has been.

Post graduate program gains momentum in South Australia and the Northern Territory

The Graduate Certificate in Nursing (General Practice) program started in 2006 in the Adelaide Northern Division of General Practice (ANDGP). It is receiving positive reviews such as the following comment from one participating nurse: “Course One helped my understanding of the health care system and how general practice fits in. It also broadened my understanding of:

- how our practices need to change and develop to meet new models of care and
- how nursing skills need to develop to meet these new models of care and our local population health requirements”.

A second group of practice nurses at ANDGP started the course in February this year, and practice nurses from the Adelaide North East, the Adelaide Central and Eastern Divisions of General Practice, and the Top End Division of General Practice have also enrolled.

After the first workshop, the Top End nurses will link with the ANDGP group via video conferencing for tutorials and study groups. Study groups are held every three weeks, providing an

opportunity for nurses to meet and discuss how their studies are progressing, and receiving support in completing assignments, developing academic writing and referencing skills, and understanding course materials. Feedback, such as the following comment, indicates that nurses value this opportunity: “I enrolled in this course because ongoing education is vital when working in the general practice environment. The course is accessible and flexible with excellent support from the tutor, it is great to study with peers and learn from them and understand how their different practices work”.

The nurses on the course are enjoying the opportunity to participate in broader learnings about the Australian health care system and the role that general practice plays within the primary health care setting. As one nurse explained: “I have enjoyed gaining deeper insight into the health care system especially the funding system and how this affects the role of the practice nurse. It also provides insight into how our roles in general practice can develop in the future”.



Nurses hard at work in the Post Graduate Study Group

Nursing initiative supporting practice nurses and increasing Cervical screening rates in the Riverina

“Initial evaluation shows that the service...is achieving both its aims of supporting nurses and increasing the number of cervical screenings.”

An initiative by the Riverina Division of General Practice and Primary Health is delivering two important benefits:

- supporting practice nurses specially trained to undertake Pap tests
- increasing cervical screening rates in the region.

The initiative was prompted by a growing awareness in the division that while an increasing number of nurses were being upskilled to take Pap tests, they needed continued support to maintain their competence and confidence at a level of excellence.

A Cervical Screening Collaborative Committee was established comprising division staff, GPs, practice nurses, a Women's Health Clinical Nurse Consultant employed by Greater Southern Area Health Service, and a female community representative.

The committee recognised that it needed to come up with a way of providing *ongoing* support to the nurses. This resulted in the GP Supported Routine Cervical Screening Service—a fee paying clinic that operates from the Wagga GP After Hours Service facility on Thursday evenings (convenient for both nurses and patients in town for late night shopping).

Evaluations from practice nurses who have participated in the project indicate they have increased confidence and competence to undertake Pap tests and that the support of the supervising GP was valuable. All have indicated their intention to continue their involvement. Anecdotal reports suggest some of the nurses are undertaking more Pap tests back in their practice environment.

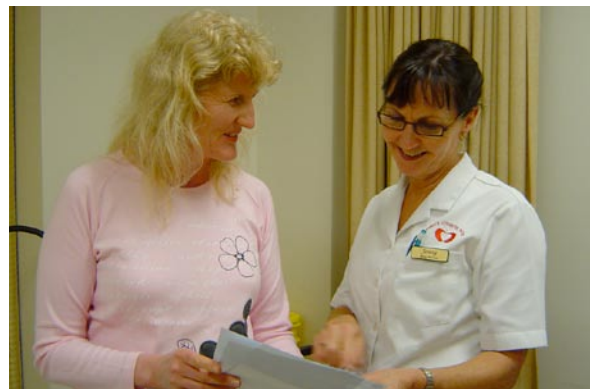
Patient evaluations indicate high levels of satisfaction with the service in 100% of cases.

Practice nurses who have successfully completed the Well Women's Course conducted by Family Planning Australia are invited to participate. Each nurse is employed on a casual basis by the division and covered by the division's indemnity policy. The division also contracts a female GP with a strong interest in women's health to provide support to participating nurses. The GP and practice nurse work as a team following a flow chart developed to ensure each client receives optimal care.

Women who access the service must have nominated a GP who retains responsibility for their ongoing care. As the name suggests, the service is for “routine” Pap tests only. A Patient Information Brochure is available through general practices, the Wagga GP After Hours Service and at the public Women's Health Centre.

GPs can refer women to the service, or women can simply phone for an appointment. An electronic template is available for Medical Director to simplify the referral process for GPs.

Given the positive evaluation to date, more frequent clinics are expected to accommodate growing demand for the service.



Dr Jane Goddard on the left and practice nurse Jenny Wright on the right checking results.

Practice nurse promotion helps address workforce shortage

“Overall, the program is already well on the way to achieving its aim of increasing the number of practice nurses working in the region.”

A new program promoting the value and expanding role of nurses in general practice is helping address workforce shortages in the Adelaide Southern Division of General Practice (SDGP).

Participating general practices have so far employed seven practice nurses as a result of taking part in this program.

The SDGP developed its practice nurse promotion, recruitment and orientation training program last year in response to the region's GP workforce shortage and the fact that only around 57 per cent of practices employed a practice nurse.

The division has had a positive experience promoting the expanding role of general practice nursing. It has found that nurses are interested in moving into general practice if they are supported with training and workplace conditions. General practices have been interested in incorporating practice nursing through the program's pool of practice nurses and are following this up by employing nurses. Overall, the program is already well on the way to achieving its aim of increasing the number of practice nurses working in the region.

One of the most successful elements of the program has been the pool of practice nurses who work in the region's general practices for three-month stints, promoting the role of practice nursing with an emphasis on chronic disease management. They are employed by the SDGP, in partnership with the Southern Adelaide Health Service (SAHS) as part of the Primary Health Care Network. Currently the SDGP employs six nurses (3.9 full-time equivalent).

Other elements of the program included the development of a comprehensive Practice Nurse Information Pack. The pack highlighted the benefits and rewards of working within the SDGP general practice setting—not only the personal rewards from a career

perspective, but also the benefits to the practice. It included brochures and information such as a website list, education programs, and an invitation to an information session. Evaluation indicated that this pack was very favourably received with the majority (98 per cent) of respondents reporting that the pack and website provided them with a general understanding of the role of the practice nurse. Nine-four per cent of respondents said that after receiving the pack they were considering practice nursing as a career.

Targeted media coverage was also designed to catch the attention of registered nurses interested in the prospect of a career change. Advertisements titled “Is this Adelaide's best nursing job?” and editorials were placed in *The Adelaide Advertiser*, several local newspapers, a rural and a remote newspaper. Interested nurses telephoned the division to request an information pack and were also assisted with their general enquires. The SDGP website displayed the contents of the pack with web links for further information.

At the end of the recruitment phase, 350 Practice Nurse Information Packs had been sent out and there were 461 hits to the practice nurse page on the SDGP website.

The information night was popular, with 183 nurses coming to session at the local tertiary hospital, Flinders Medical Centre. Information was presented about practice nursing, SDGP and SAHS, and nurses had the opportunity to ask questions.

An Orientation to Practice Nursing training workshop to assist registered nurses upskill to general practice was also developed, and has trained 26 nurses so far including the pool nurses.



The Otway Division Nurse in General Practice Program — Four Year Reflection

70 per cent of undergraduate nurses undertaking a clinical placement in general practice indicated that they would consider a future career in nursing in general practice now that they had been 'exposed' to the environment

A snapshot of four years' achievements by the Otway Division of General Practice Nurse in General Practice Program reveals how it is contributing in many ways to the wellbeing of local communities.

The Otway Division in rural Victoria has a resident population of 121,000, served by 110 GPs and 60 nurses working in 36 general practices as well as four Aboriginal Community Controlled Health Services.

Reflecting on the past four years as the division's Nurse in General Practice Program Coordinator,

"There have been many transitional development stages of the program as it transformed into a mature program with a solid framework and professional progress record." (Julieanne Crow).

Practice nurse support strategy

In 2002, only around half (54 per cent) of eligible practices participated in the practice nurses incentive (according to GPDV Commonwealth Statistics on Population and Integration Initiatives November 2002). There were only 10 identified nurses working across the division at this time. Today there are 60 nurses working in 24 practices, including Aboriginal Health Workers.

Indicators of the success of the strong focus on recruitment and retention is reflected in the latest statistics which show 81 per cent of eligible practices are now participating in the practice nurses incentive (GPDV Commonwealth Statistics on Population and Integration Initiatives November 2006).

Following an initial needs survey to gauge priorities and actions, educational and network meetings are now held approximately every six weeks and boasts continually high participation rates. The annual professional needs survey attracts a high 80 to 90 per cent return.

A practice nurse/Aboriginal health worker committee has also been established in response to identified needs.

"The network has been further extended due to demand from nurses working in physician's practices as well as school nurses to include them and they welcome the professional and educational support. Educational meeting minutes are distributed electronically and supported with resources or information requests to streamline communication."
(Julieanne Crow)



Otway Division Nurses at an educational network meeting.

The orientation strategy has worked especially well with practice nurses beginning to expand their role now into chronic disease management.

Orientation strategy to support practice nurses

The orientation strategy has worked especially well with practice nurses beginning to expand their role now into chronic disease management.

“It has supported the emergence of collaborative GP/nurse models of diabetic care within the division.”
(Julieanne Crow)

All new nurses participate in a formal orientation program that is individually tailored to the nurse's professional and practice employment needs. The program is conducted over a period of time at the practice and is targeted to the new practice nurse's/Aboriginal health worker learning needs. These identified needs guide liaison with the experienced nurses in the division.

“These nurses have either identified expertise in clinical specialties, have participated in integrated models of patient care and/or have expressed an interest in mentoring.” (Julieanne Crow)

This support may also include a division-organised visit with the new nurse to the nurse mentor's practice who are only too willing to support their colleagues within the division.

There is also a one-hour formal orientation program for undergraduate nurse students who undertake clinical placement in general practices. The students attend the division and are briefed on numerous topics such as:

- the roles of nurses in general practice
- nurses in general practice competencies
- support organisations such as Australian Practice Nurse Association.

The nurse is then introduced to the practice staff before starting their formal clinical placement duties.

Evaluation of clinical placements has indicated that none of the undergraduate nurses knew what nurses really did in general practice. As one nurse cited, “Don't they put a band aid on a wound or give injections?” (Deakin University undergraduate nursing student- Warrnambool campus)

“They were amazed at the breadth and scope of the role and the knowledge and skills that these nurses must have to function effectively.”
(Julieanne Crow)



Deakin student nurse Ms. Kate Chapman being facilitated by Ms Denise Toke, general practice nurse at Jamieson Street Medical Clinic in Warrnambool



From left – Ms Marlene Collins, Dr Natalie Ryan and Practice Nurse Gwen Horwill from The Healthspot Clinic in Warrnambool with Moya Mahoney, (Refugee Health Nurse)

100 per cent of nurses changed their perceptions of the nurse in general practice role by the end of their clinical placement. 70 per cent indicated that they would consider a future career in nursing in general practice now that they had been ‘exposed’ to the environment.

Community Refugee Health Project

The Otway Division of General Practice, Southwest Primary Care Partnership and South West Healthcare are collaboratively working together on a funded project aimed at improving general practice integration and service coordination for newly arrived refugee clients within Warrnambool. There are currently around 100 Sudanese Refugees living in the Warrnambool district.

Guidelines have been developed for all healthcare providers to ensure streamlined refugee patient care and access to general practice services. The guidelines identify the general practice nurse as having a pivotal role in refugee patient care. The pathway identifies the integrated patient care responsibilities and roles involving the Refugee Health Nurse and GPs who are also included in the community health provider team in an attempt to deliver better health outcomes for refugees.

Looking ahead

Quality improvement is now embedded in the program with an annual work plan and ongoing program evaluation and monitoring.

The program is continuously expanding to include the division’s Aboriginal Controlled Health Services, and energy is being directed toward integrating and implementing models of patient care. These models of patient care include the practice nurse and Aboriginal Health Worker working alongside GPs and Allied Health as integral members of the health team.

“We are very excited about the future and the continuing role nurses in general practice across our division will play in the health and wellbeing of their local communities.” (Julianne Crow)

For further information, please contact ODGP Practice Nurse Program Coordinator, Julianne Crow (M.Nurs, M.Ed, Div1 Nurse) on (03) 5562 6877

Northern Rivers practice nurse program proves a major success

“The program began in 2003 with enthusiasm and vision, and has gone from strength to strength.”

Now more than ever practice nurses, together with GPs, face challenges in the responsible delivery of preventative care and in the promotion of wellness. The Northern Rivers Division of General Practice (NRDGP) is helping practice nurses meet these challenges by providing education, information and networking opportunities through its practice nurse program.

The program began in 2003 with enthusiasm and vision, and has gone from strength to strength. The introduction of the Practice Incentives Program (PIP) has encouraged more practices to employ nurses and the nurses themselves, keen for ongoing education, have fully embraced the program. The evolution of Medicare Plus (such as the anticipated introduction of the chronic disease management item number for practice nurses later this year) further underscores the important role of practice nurses in delivering primary health care.

The NRDGP practice nurse program includes:

- professional development through an educational program to upskill practice nurses
- a Comprehensive Orientation Course, including four days mentorship, for generalist nurses looking to be employed as practice nurses
- the monthly In Practice Times newsletter
- practice nurse network meetings
- practice visits and telephone support
- practice nurse email list server.

Professional development

For nurses in the NRDGP, regular professional development events have now become enjoyable get togethers as well as opportunities to upskill.

Each November, key NRDGP project officers together with key stakeholders (pharmaceutical representatives, continuing professional development (CPD) committee and Area Health project officers) meet to plan the practice nurse education program for the next 12 months. The program is developed to reflect the results of the annual practice nurse needs assessment, taking into account the future direction of nursing in general practice, and the government-funded practice nurse initiatives.

On average the NRDGP offers 12 educational events a year, including network meetings, run as evening or one-day workshops. While most of the events are aimed solely at practice nurses, a whole-of-practice weekend workshop in 2006 aimed to educate GPs and their staff on a range of professional issues. This event, along with the Hunter Urban Division of General Practice, Triage Guide, medical software and infection control workshops, is increasing demand for whole-of-practice activities. A calendar of events is featured on the NRDGP website, with updates regularly distributed via fax or email.

NRDGP attended the Authorised Provider of Endorsed Courses (APEC) Royal College of Nursing, Australia (RCNA) workshop in late 2005, so all its practice nurse events are evaluated and attract continuing nurse education (CNE) points for practice nurses.

Orientation and mentorship

Each year since 2003, the NRDGP organises a practice nurse orientation course to upskill general nurses to become practice nurses. Immunisation, infection control, triage and wound care are some of the clinical components, as well as the use of medical software and enhanced Primary Care (EPC) item numbers.

In 2006, nine nurses completed the orientation course and mentorship with six gaining employment in general practice. The 2007 course is in April with 12 nurses registering expressions of interest as well as four practices expressing an interest in employing more nurses.

The NRDGP and the Alliance of NSW Divisions recognises the need to consolidate skills acquired during the orientation program through practical experience and practice nurse mentoring. Practices within the Northern Rivers, recognised as innovative and dedicated to quality patient care, are approached to assist by providing hands-on experience to nurses who have completed the orientation course. The NRDGP also recognises the nurse/s employed in these practices as excellent general practice nurse mentors.

In Practice Times

The In Practice Times is a monthly newsletter that keeps practice nurses informed of changes to general practice. It includes educational articles relevant to general practice nursing, other stories of interest and details of outside events. The Times is faxed to all practice nurses working in general practice in the division. Responding to demand, in early 2006 a second page was added to the newsletter for practice staff.

Network meetings

Bi-monthly network meetings are an opportunity for practice nurses to network with peers, and are particularly beneficial for those working in isolation. Guest speakers are invited to present on topical subjects, such as taking and interpreting ECGs, incontinence, child protection issues, diabetic foot care, and care planning from a practical perspective.

Practice visits

It is important that the practice nurse and practice support project officers maintain face-to-face contact. These visits strengthen communication and trust. They are also a valuable research tool, providing face-to-face feedback on education programs and grassroots suggestions and ideas.

Practice nurse email list

The practice nurse list server boasts 83 per cent of practice nurses, representing 32 practices and 60 subscribers employed in the region. A second list server provides a communication link between the growing number of nurses interested in general practice nursing but not yet employed as such. The list server facilitates communication between nurses from all areas within the division and is of particular benefit to those working in isolation.

Overall, the practice nurse program continues to receive strong support from GPs and practice nurses alike. It would not be as successful without the financial, professional, and personal support of the Alliance Nursing in General Practice team, funded by the Australian Government Department of Health and Ageing. Practice nursing is an interesting and challenging career, and the NRDGP looks forward to supporting its nurses every step of the way.

Western Australian student nurses gain valuable general practice experience

“Overall, the student nurses reported that the general practice placements significantly increased their understanding of the roles and responsibilities of the general practice nurse.”

A Western Australian study shows student nurses value clinical placements in general practice settings, with many inspired to consider careers as practice nurses.

The study is a successful collaboration between the Nurses Board of Western Australia, the WA General Practice Network, Osborne Division of General Practice and Fremantle Regional GP Network, three Perth metropolitan universities, and the Primary Health Care, Research, Evaluation and Development Unit at the University of Western Australia.

It is evaluating the effectiveness of using the general practice setting as a learning environment for nursing students and exploring the benefits and challenges of general practices providing clinical placements for students.

While the study is due to finish in July 2007, results from the first phase are positive:

- the majority of student nurses (74 per cent) rated the general practice placement as “excellent” or “very good” in terms of providing educational value
- students said they gained increased confidence, learnt new clinical skills and developed and improved communication skills during their placements
- overall, the student nurses reported that the general practice placements significantly increased their understanding of the roles and responsibilities of the general practice nurse
- fifty-four per cent of students indicated they would consider a career in general practice nursing in the future
- general practice nurses felt there were a number of benefits to training student nurses, including keeping their own clinical skills current and promoting

practice nursing as a possible career path

- the majority of nurses (83 per cent) and GPs (100 per cent) indicated they were willing to accept more nursing student placements in the future.



The project dates back to 2005 when the Nursing Board invited the divisions of general practice to take part in a Steering Committee to guide the study. Funding was secured through the Australian Department of Health and Ageing Nursing in General Practice Program and Phase One began in July 2006.

First and third year nursing students, general practice nurses and GPs involved in general practice clinical placements in the metropolitan area were invited to take part.

Participating groups were surveyed both before and after the student nurse clinical placement. Focus groups for student nurses and general practice nurses were also conducted after the student placements.

As well as the encouraging response from student nurses, results confirmed that general practice nurses and GPs were also very positive about accepting nursing students in general practice. Findings also indicate that practice nurses are keen to attend workshops to learn how to train student nurses, and the participating GPs indicated they would be supportive of nurses attending the workshops.

One of the most valuable outcomes so far has been the teamwork between the Nurses Board of Western Australia, the universities and the Divisions of General Practice throughout the study. The stakeholders are currently working in partnership to act on recommendations arising from Phase One data. New resources are being drafted to assist both nurses and nursing students during the general practice placement and ensure it is a positive experience for all groups involved. Phase Two of the study is due for completion in July 2007. When completed, the final report of the *Evaluation of the Clinical Education of Nursing Students within the General Practice Setting* study will be available from the Nurses Board of Western Australia.

Practice nurse leader provides vital support

Personal encouragement and support from the division practice nurse leader was invaluable when learning to become a practice nurse

When visiting medical clinics to promote the new Chronic Disease Management item numbers, the Greater South Eastern Division of General Practice Chronic Disease Management Program Coordinator, recognised that many practices needed hands on assistance implementing the new item numbers.

'Although many general practice nurses knew how the item numbers worked, implementing them into a busy general practice workload was often relegated to the 'too hard' basket.'

General practice nurses commonly find that their days are so busy with the day to day running of the practice and providing services to patients such as immunisation and wound care, there is little time to establish the protocols that are needed to effectively implement new MBS initiatives.

The division needed an experienced practice nurse, who could visit the practices and provide hands on assistance. With funding from the Australian Government Department of Health and Ageing, Nursing in General Practice program, the division employed a Practice Nurse Leader, a Division 1 (Registered Nurse) with extensive experience in working in general practice.

Working on a model developed by neighbouring divisions and modified to suit the Greater South Eastern Division, the new Practice Nurse Leader, provided a service that included assistance with all aspects of general practice nursing. The model assisted with general practice nurse recruitment and induction, systems management and procedures performed by practice nurses. The Practice Nurse Leader through her role assisted the development of a Chronic Disease Management Clinic and provided peer review.

Since commencement of the program, the Practice Nurse Leader has made 11 practice visits to six clinics. Each visit lasts around 2.5 hours, providing one-on-one support and training for practice nurses, peer review, assisting practice managers with practice nurse induction and introducing more streamlined processes in chronic disease management. The program has resulted in 2 new general practice nurses being inducted and 1 new additional practice nurse being employed.

One of the practice nurses who has benefited from this initiative, began working at an eight-doctor clinic late last year, coming from a background in aged care with no past experience in general practice.

'It was like entering a new world of nursing that I never knew even existed!,' The Practice Nurse Leader 'has been an excellent support person to me, visiting me twice on site and also making herself available by phone and email. She has coached me in such areas as chronic disease management, preparation of GP Management Plans, Medicare items, infection control, wound management and best practice in various areas of clinic work and is a reservoir helpful resource material. I have benefited from her vast knowledge and experience in general practice.

The program has also assisted in newly employed practice nurses to develop networking with other practice nurses.



Del Lovett, Practice Nurse Leader



Liaison visits

Practice Nurse Leaders – a valuable addition to the Nursing in General Practice Program



“Practice Nurse Leaders are enhancing the division’s Nursing in General Practice Program and providing valuable mentoring and support.”

Eastern Ranges GP Association (ERGPA) is committed to enhancing patient care through a whole-of-practice team approach. Practice Nurses are a core part of the team and their role is evolving quite quickly. To enhance the Division’s Nursing in General Practice Program and provide support and mentoring to Practice Nurses across the Division, ERGPA have employed two highly skilled Practice Nurse Leaders.

The criteria for selection for these positions was very specific. The applicants needed:

- high level of qualifications;
- extensive experience working in general practice; and
- an ability to mentor and share their knowledge.

The Practice Nurse Leaders are employed for a set numbers of hours each month and are always in demand, not only from other Practice Nurses but also from GPs and other practice staff.

Their tasks are varied and include:

- providing orientation for new Practice Nurses
- setting up recall and reminder systems
- developing the role of the Practice Nurse

- presenting at continuing professional development events
- speaking at practice staff meetings
- interviewing for new Practice Nurses
- developing business case models for Practice Nurses.

One of their most significant challenges was presenting at an inter-divisional GP conference. Following the conference, it was agreed by GPs, that practice nurses can, and do make a valuable contribution to a general practice.

The focus of the conference was best practice and business improvement and the Practice Nurse Leaders took the opportunity to demonstrate how GPs can make the most of their Practice Nurses. The presentation titled *Maximising Your Practice Income: Turning Your Practice Nurse into Dollars* illustrated practical and proven ways of significantly increasing practice income by better use of existing resources. They provided practical examples of how practice nurses have been used to do more to improve patient care.

The key message was that with a philosophy of team-based care, utilising the skills, knowledge and experience of all team members, practice income can be increased and patient outcomes can be improved.

The benefits of having Practice Nurse Leaders will continue for ERGPA well into the future.

GP nurses help manage cardiovascular risk

“The nurse-led Cardiovascular Risk Management clinics are an excellent example of a local health solution through general practice and have also led to the development of a post graduate university course in cardiovascular nursing.”

An initiative of the Murray Mallee General Practice Network is helping local patients manage high blood pressure, a key cardiovascular risk. The nurse-led Cardiovascular Risk Management clinics are an excellent example of a local health solution through general practice and have also led to the development of a post graduate university course in cardiovascular nursing.

Nurse-led clinics in general practice were first established in Murray Mallee with More Allied Health Services funding in 2000. Asthma nurse educators were employed in each practice to provide asthma clinics for patients referred by their GP. Data from the clinics was collected by the nurse educators and evaluated by the Adelaide University Department of General Practice. The model showed that this type of care provided improved patient outcomes in a number of areas such as blood pressure control and modifiable risk factors e.g. diet and lifestyle and was well received by both patients and their referring GPs.

In 2002 the division was approached by one of its member practices to consider how cardiovascular risk might be better managed in the general practice setting. Based on the success of the asthma clinics it was decided to adapt the model and develop Cardiovascular Risk Management Clinics. In the first instance it was agreed to focus on one cardiovascular risk area: high blood pressure.

A search could not find a similar clinic in general practice in Australia. Initially links were made with local tertiary hospitals and the National Heart Foundation. The division researched best practice from local and international journal articles to establish a patient data form suitable for a trial clinic. Contact with the Bankstown Hospital in Sydney provided valuable information about patient

data collection and equipment, such as 24-hour blood pressure monitors.

Unlike asthma (where a Certificate in Asthma Education is available) tertiary training in cardiovascular risk management was not available for nurse educators. The division developed a local training program in conjunction with local health professionals and the National Heart Foundation. Education for the nurse educators was conducted as a full day, four times a year. From this, a four-module post graduate university course in cardiovascular nursing has since been developed by the University of South Australia.

The local community health service was also closely involved in the process, as measures had to be put in place to prevent overloading of the allied health professionals. A flow chart was developed to facilitate appropriate referral. The trial of the clinics was very successful and other practices were invited to participate.

Clinic patients must be referred by a general practitioner. The initial one hour visit with the nurse covers medical history, current medications, family history, diet, exercise and lifestyle, physical assessment and the development of an action plan. Follow up at three month intervals is for half an hour to monitor progress and to determine referral to allied health.

Overall, the clinics have been well received. Participating GP Dr Suzann Seals said, “Referral to a cardiovascular nurse educator eases my time and really benefits the patients. The patients determine their own goals and see results. The practice nurses enjoy increased job satisfaction in seeing their patients’ achievements, and ultimately the community benefits with better health outcomes.”

The decision to focus on cardiovascular risk (blood pressure in the first instance) has been validated by initial data from the Practice Health Atlas process (GP data extracted from electronic patient practice records) which shows cardiovascular risk in the Murray Mallee to be significantly higher than the national average.

The Murray Mallee General Practice Network is based in the Rural City of Murray Bridge and covers an area of 23,000 square kilometres from the Adelaide Hills through to the Victorian border.

National Divisions of General Practice Network

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
ACT Division of General Practice	Mr	Richard	Blakowski	Dr	James	Cookman	02 6287 8099	ACT	http://www.actdgp.asn.au	2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2611, 2612, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2900, 2901, 2902, 2903, 2904, 2905, 2906, 2907, 2911, 2912, 2913, 2914
Adelaide Central and Eastern Division of General Practice	Mr	Nicholas	Prescott	Dr	Cathy	Sanders	08 82715455	SA	http://www.acedivision.com.au	5000, 5001, 5006, 5034, 5035, 5037, 2038, 5061, 5063, 5064, 5065, 5066, 5067, 5068, 5069, 5070, 5071, 5072, 5073, 5074, 5075, 5076, 5081, 5134, 5140
Adelaide Hills Division of General Practice	Mr	Brenton	Chappell	Dr	Richard	Wilson	08 8393 1400	SA	http://www.ahdgp.org.au	5136, 5137, 5138, 5139, 5141, 5142, 5144, 5151, 5152, 5153, 5154, 5155, 5156, 5201, 5232, 5233, 5240, 5241, 5242, 5243, 5244, 5245, 5250, 5251, 5252, 5255, 5256
Adelaide North East Division of General Practice	Mr	Chris	Bollen	Dr	Cate	Howell	08 8397 9000	SA	http://www.anedgpc.com.au	5070, 5074, 5075, 5081, 5082, 5083, 5084, 5085, 5086, 5087, 5088, 5089, 5090, 5091, 5092, 5093, 5096, 5097, 5098, 5109, 5125, 5126, 5127, 5131, 5132, 5133, 5231
Adelaide Northern Division of General Practice	Mr	Chris	Seiboth	Dr	Richard	Heath	08 8252 9444	SA	http://www.andgp.org.au	5094, 5095, 5096, 5106, 5107, 5108, 5109, 5110, 5111, 5112, 5113, 5114, 5115, 5116, 5117, 5118, 5120, 5121, 5350, 5351, 5371, 5501
Adelaide Western General Practice Network	Dr	Peter	Del Fante	Dr	Pasquale	Cocchiaro	08 8244 3822	SA	http://www.awgpn.org.au/	5007, 5008, 5009, 5010, 5011, 5012, 5013, 5014, 5015, 5016, 5017, 5018, 5019, 5020, 5021, 5022, 5023, 5024, 5052, 5031, 5032, 5033, 5037, 5038, 5040, 5045, 5082, 5084, 5950
Alliance of NSW Divisions	Mr	Matt	Harrahan	Dr	Linda	McQueen	02 9239 2900	NSW	http://www.answd.com.au	3330, 3334, 3341, 3342, 3345, 3350, 3351, 3352, 3354, 3355, 3356, 3357, 3360, 3361, 3363, 3364, 3370, 3371, 3460, 3461
Ballarat and District Division of General Practice	Mr	Andrew	McPherson	Dr	Mark	Churcher	03 5331 6303	VIC	http://www.bddgp.org.au	
Bankstown General Practice Division	Ms	Carolyn	Gethings	Dr	Susan	Harnett	02 9793 8711	NSW	http://www.bankstowngp.com.au	2162, 2190, 2197, 2198, 2199, 2200, 2211, 2212, 2213, 2214,
Barossa Division of General Practice	Mr	Ian	Dobbie	Dr	Stewart	Martin	08 8564 3266	SA	http://www.bddgp.net	5233, 5234, 5235, 5236, 5244, 5351, 5352, 5353, 5354, 5355, 5356, 5360, 5372, 5373, 5374, 5381, 5400, 5401, 5402, 5410, 5412, 5413, 5501, 5502
Barrier Division of General Practice	Ms	Eureka	van der Merwe	Dr	John	Rolleston	08 8087 9330	NSW		2836, 2878, 2879, 2880
Barwon Division of General Practice	Ms	Fiona	Strang	Dr	Grahame	Deane	02 6752 7196	NSW	http://www.banwondgp.org.au	2346, 2347, 2356, 2379, 2380, 2381, 2382, 2383, 2385, 2386, 2387, 2388, 2390, 2391, 2394, 2397, 2398, 2399, 2400, 2401, 2402, 2404, 2405, 2406, 2407, 2408, 2409, 2411, 2833,
Bendigo and District Division of General Practice	Mr	Bruce	Farnell	Dr	Ray	Moore	03 5441 7806		http://www.bgddgp.org.au	3450, 3453, 3462, 3463, 3472, 3475, 3515, 3523, 3539, 3550, 3551, 3555, 3556, 3557
Blue Mountains Division of General Practice	Ms	Sheila	Holcombe	Dr	Michael	de Vries	02 4758 9711	NSW	http://www.bmdgp.com.au	2773, 2774, 2776, 2777, 2778, 2779, 2780, 2782, 2783, 2784, 2785, 2786.
Border GP Division	Mr	Trevor	Cowell	Dr	William	Walton	02 6049 1900	VIC	http://www.bordergp.org.au	2640, 2641, 2642, 2643, 2644, 2645, 2646, 2659, 2660, 3689, 3690, 3691
Brisbane South Division of General Practice	Ms	Vicki	Poxon	Dr	Peter	Harvey	07 3274 1886	QLD	http://www.bsddgp.com.au	4072, 4073, 4074, 4075, 4076, 4077, 4078, 4106, 4107, 4108, 4109, 4110, 4111, 4112, 4113, 4121, 4122, 4152
Canning Division of General Practice	Mr	Matthew	Tweedle	Dr	Ivor	Desouza	08 9458 0505	WA	http://www.canningdivision.com.au	6100, 6101, 6102, 6103, 6104, 6105, 6106, 6107, 6108, 6109, 6110, 6111, 6112, 6122, 6125, 6147, 6151, 6152, 6155, 6201, 6203, 6205
Canterbury Division of General Practice	Ms	Georgina	Zyka-Purcell	Dr	Diana	O'Brien	02 9787 9033	NSW		2133, 2191, 2192, 2193, 2194, 2195, 2196, 2206, 2208, 2209
Capricornia Division of General Practice	Mr	Peter	Shanahan	Dr	Brad	Lorraway	07 4927 3182	QLD	http://www.cqdoc.com	4680, 4695, 4697, 4699, 4700, 4701, 4702, 4703
Central Australian Division of Primary Health Care	Ms	Sue	Korner	Dr	Patrick	Mutundwa	08 8950 4800	NT	http://www.cadphc.org.au	0852, 0860, 0861, 0862, 0870, 0871, 0872
Central Bayside General Practice Association Limited	Ms	Kath	Ferry	Dr	Michael	Nolan	03 9553 2455	VIC	http://www.centralbayside.com.au	3172, 3186, 3187, 3188, 3190, 3191, 3192, 3193, 3194, 3195, 3196
Central Coast Division of General Practice (NSW)	Mr	Paul	Wanwick	Dr	Phil	Godden	02 4365 2294	NSW	http://www.ccdgp.com.au	, 2251, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263
Central Highlands Division of General Practice	Ms	Lynda	Vamvoukis	Dr	Alison	Bailey	03 5428 4848	VIC	http://www.chdgp.com.au	3335, 3337, 3338, 3340, 3427, 3428, 3429, 3430, 3431, 3432, 3433, 3434, 3435, 3437, 3438, 3440, 3441, 3442, 3444, 3446, 3447, 3448, 3450, 3451, 3458, 3460, 3461, 3521, 3522, 3658, 3659, 3660, 3661, 3662, 3663, 3664, 3665, 3753, 3756, 3758, 3762, 3764

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
Central QLD Rural Division of General Practice	Mr	Warren	Middleton	Dr	Ross	Woodward	07 4992 5544	QLD		4630, 4702, 4705, 4707, 4709, 4714, 4715, 4716, 4717, 4718, 4719, 4720, 4721, 4722, 4744, 4745, 4746
Central Sydney Division of General Practice	Dr	Michael	Moore	Dr	Jeremy	Bunker	02 8752 4920		http://www.csdgp.com.au	2001, 2006, 2007, 2008, 2009, 2015, 2016, 2017, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2203, 2204
Central West Gippsland Division of General Practice	Ms	Kim	Wood	Dr	Mark	Rayner	03 5126 2899	VIC	http://www.cwgdgp.com.au	3816, 3818, 3820, 3821, 3822, 3823, 3824, 3825, 3831, 3833, 3835, 3838, 3840, 3842, 3844, 3847, 3854, 3856, 3869, 3873
Dandenong District Division of General Practice	Ms	Anne	Peek	Dr	Nick	Demediuk	03 9706 7311	VIC	http://www.ddgdgp.com.au	3164, 3173, 3174, 3175, 3177, 3802, 3803, 3805, 3806, 3912, 3975, 3976, 3977, 3980
Dubbo/Plains Division of General Practice	Dr	Jenny	Beange	Dr	Robin	Williams	02 6884 0197	NSW	http://www.dubbo/plainsdgp.com.au	2357, 2395, 2396, 2820, 2821, 2823, 2824, 2825, 2827, 2828, 2829, 2830, 2831, 2842, 2843, 2844, 2850, 2852, 2869
East Gippsland Division of General Practice	Ms	Pauline	Bommer	Dr	David	Monash	03 5153 0383	VIC	http://www.egdgp.com.au	3847, 3850, 3851, 3852, 3857, 3858, 3859, 3860, 3862, 3864, 3865, 3866, 3875, 3878, 3880, 3882, 3883, 3885, 3886, 3887, 3888, 3889, 3890, 3891, 3892, 3893, 3895, 3896, 3898, 3900, 3902, 3903, 3904, 3909
Eastern Goldfields Medical Division of General Practice	Mr	Terry	Keating	Dr	Mal	Hodsdon	08 9021 6610	WA	http://egmdgp.com.au	6426, 6429, 6430, 6431, 6432, 6433, 6434, 6435, 6436, 6347, 6438, 6440, 6442, 6433, 6444, 6445, 6446, 6447, 6448, 6450, 6484, 6646
Eastern Ranges GP Association	Ms	Kristin	Michaels	Dr	Barbara	Inness	03 9739 6751	VIC	http://www.ergpa.com.au	3115, 3116, 3136, 3137, 3138, 3139, 3140, 3159, 3160, 3766, 3767, 3781, 3782, 3783, 3787, 3788, 3789, 3791, 3792, 3793, 3795, 3804, 3807, 3808, 3809, 3810, 3812, 3813, 3814, 3815, 3978, 3765, 3770, 3775, 3777, 3778, 3779, 3796, 3797, 3799, 3159, 3160, 376
Eastern Sydney Division of General Practice	Mr	Kevin	Reid	Dr	Eugen	Molodysky	02 9389 0874	NSW	http://www.esdgp.org.au	2000, 2008, 2010, 2011, 2012, 2021, 2022, 2023, 2025, 2056, 2027, 2028, 2029, 2030
Eyre Peninsula Division of General Practice	Ms	Raelene	Fuller	Dr	Jerome	Connolly	08 8682 5599	SA	http://www.epdgp.org.au	5600, 5601, 5603, 5604, 5605, 5606, 5607, 5608, 5609, 5630, 5631, 5632, 5633, 5640, 5641, 5642, 5650, 5651, 5652, 5653, 5654, 5655, 5660, 5661, 5670, 5671, 5680, 5690
Far North Queensland Rural Division of General Practice	Mr	Phil	Jervis	Dr	Desmond	Hill	07 4061 1534	QLD	http://www.fnrldgp.org.au	4852, 4854, 4855, 4856, 4857, 4858, 4859, 4860, 4871, 4872, 4873, 4874, 4875, 4876, 4880, 4882, 4883, 4885, 4886
Flinders and Far North Division of General Practice	Ms	Leeann	Harbridge	Dr	Tony	Lian-Lloyd	08 8642 3166	SA	http://www.flndiv.com.au	5433, 5434, 5485, 5700, 5710, 5720, 5722, 5723, 5724, 5725, 5730, 2731, 2732, 5733, 5734
Fremantle GP Network Ltd	Ms	Christa	Regler	Dr	Graham	Farquhar	08 9319 0555	WA	http://www.frdgp.com.au	6148, 6149, 6150, 6153, 6154, 6155, 6156, 6157, 6158, 6159, 6160, 6162, 6163, 6164, 6166, 6161, 6798, 6799
General Practice & Primary Health Care Northern Territory				Dr	Sarah	Giles	08 8982 1050	NT	http://www.gpphnt.org.au	
General Practice Alliance - South Gippsland Limited	Mr	Alan	Gostelow	Dr	Nola	Maxfield	03 5674 3105	VIC	http://www.gpasouthgippsland.com.au	3870, 3871, 3874, 3921, 3922, 3923, 3925, 3945, 3946, 3950, 3951, 3953, 3954, 3956, 3957, 3958, 3959, 3960, 3962, 3964, 3965, 3966, 3967, 3971, 3979, 3981, 3984, 3987, 3988, 3990, 3991, 3992, 3995, 3996
General Practice Cairns	Mr	Bernie	Triggs	Dr	Nichola	Davis	07 4052 1699	QLD	http://www.gpcarns.org.au	4861, 4865, 4868, 4869, 4870, 4871, 4878, 4879
General Practice Divisions Victoria	Mr	Bill	Newton	Dr	Rob	Grenfell	03 9341 5200	VIC	http://www.gpdv.com.au	
General Practice North	Mr	Phil	Edmondson	Dr	Judith	Watson	03 6331 9296	TAS	http://www.gpnorth.com.au	7209, 7210, 7211, 7212, 7213, 7214, 7215, 7216, 7248, 7249, 7250, 7252, 7253, 7254, 7255, 7257, 7258, 7259, 7260, 7261, 7262, 7263, 7264, 7265, 7267, 7268, 7270, 7275, 7276, 7277, 7290, 7291, 7292, 7300, 7301, 7302, 7303, 7304
General Practice North West	Ms	Elvie	Hales	Dr	Nicholas	Barnes	03 6432 1440	TAS	http://www.gpnw.com.au	7256, 7305, 7306, 7307, 7310, 7315, 7316, 7320, 7321, 7322, 7325, 7330, 7331, 7466, 7467, 7468, 7469, 7470
General Practice South	Ms	Sue	Moir	Dr	Graeme	Bleach	03 6234 4230	TAS	http://www.gpsouth.com.au	7000, 7001, 7004, 7005, 7007, 7008, 7009, 7010, 7011, 7012, 7015, 7016, 7017, 7018, 7019, 7020, 7021, 7022, 7023, 7024, 7025, 7026, 7027, 7030, 7050, 7052, 7053, 7054, 7055, 7109, 7112, 7113, 7116, 7117, 7119, 7120, 7123, 7139, 7140, 4150, 4155, 7162, 716
General Practice Tasmania Ltd	Ms	Sarah	Male	Dr	Annette	Douglas	03 6224 1114	TAS	http://www.gptasmania.com.au	

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
General Practitioners Association of Geelong	Mr	Jason	Trethowan	Dr	Tim	Denton	03 5229 1922	VIC	http://www.gpageelong.com.au	3212, 3214, 3215, 3216, 3217, 3218, 3219, 3220, 3221, 3222, 3223, 3224, 3225, 3226, 3227, 3228, 3230, 3231, 3331, 3332, 3333
Gold Coast Division of General Practice	Mr	Matthew	Carrodus	Dr	Michael	Wright	07 5507 7777	QLD	http://www.gcdgp.com.au	4209, 4210, 4211, 4212, 4213, 4214, 4215, 4216, 4217, 4218, 4219, 4220, 4221, 4223, 4224, 4225, 4226, 4227, 4228, 4229, 4230, 4270, 4271, 4272, 4275
Goulburn Valley Division of General Practice	Ms	Debra	Cottrill	Dr	Sue	Furphy	03 5831 5399	VIC	http://www.gvdp.com.au	3523, 3558, 3559, 3607, 3608, 3610, 3612, 3613, 3614, 3616, 3617, 3618, 3620, 3621, 3623, 3624, 3629, 3630, 3631, 3633, 3634, 3635, 3636, 3637, 3638, 3639, 3640, 3641, 3644, 3646, 3647, 3649, 3660, 3661, 3662, 3663, 3664, 3665
GP Coastal	Mr	Mike	Seward	Dr	Marcus	Tan	08 9389 9144	WA	http://www.gpcosast.com.au	6005, 6007, 6008, 6009, 6010, 6011, 6012, 6014, 6015, 6016, 6018, 6019, 6872, 6901
GP Connections	Mr	Tim	Wilke	Dr	Graham	Emblen	07 4688 2000	QLD	http://www.gpcconnections.com.au	4342, 4343, 4344, 4347, 4350, 4352, 4354, 4355, 4356, 4358, 4359, 4400, 4401, 4403
GP Down South	Ms	Judy	Fraser	Dr	Mostyn	Hamdorf	08 9581 3352	WA	http://www.gpdownsouth.com.au	6207, 6208, 6210, 6211, 6213, 6214, 6215, 6218, 6220, 6221 (50%), 6222 (50%), 6223 (50%), 6225, 6240, 6243, 6244, 6251, 6253 (50%), 6254, 6255, 6256, 6258, 6260, 6262, 6275, 6280, 6281, 6282, 6284, 6285, 6286, 6288, 6290
GPpartners	Ms	Abbe	Anderson	Dr	Henry	Bryan	07 3630 7300	QLD	http://www.gppartners.com.au	4000, 4001, 4002, 4003, 4004, 4005, 4006, 4007, 4008, 4009, 4010, 4011, 4012, 4013, 4014, 4017, 4018, 4029, 4030, 4031, 4032, 4034, 4035, 4036, 4037, 4051, 4052, 4052, 4053, 4054, 4055, 4059, 4060, 4061, 4064, 4065, 4066, 4067, 4068, 4069, 4070, 4072, 450
Great Southern GP Network	Ms	Suzanne	Leavesley	Dr	David	Tadij			http://www.gsdgp.com.au	6306, 6308, 6309, 6311-6313, 6316-6318, 6320-6324, 6326-6328, 6330, 6333, 6335-6338, 6341, 6343, 6346, 6348, 6350, 6352, 6353, 6355-6359, 6361, 6363, 6365, 6367, 6370, 6372, 6373, 6390-6397
Greater Bunbury Division of General Practice	Ms	June	Foulds	Dr	Pamela	Burgar	08 9722 1876	WA	http://www.gbdgp.com.au	6221, 6223, 6224, 6226, 6227, 6228, 6229, 6230, 6232, 6233, 6236, 6237, 6239, 6251, 6252, 6253, 6271
Greater South Eastern Division of General Practice	Dr	Leon	Massage	Dr	John	Reid	03 9569 5077	VIC	http://www.gsedgp.com.au	3145, 3146 (50%), 3147 (50%), 3148, 3149, 3150, 3166, 3168, 3170, 3800
Hastings Madeay Division of General Practice	Mr	Paul	Ward	Dr	David	Gregory	02 6583 3600	NSW	http://www.hmdgp.org.au	2431, 2439, 2440, 2441, 2443, 2444, 2445, 2446, 2898
Hawkesbury-Hills Division of General Practice	Mr	Darren	Carr	Dr	Tony	Rombola	02 8884 9444	NSW	http://www.hhdgp.com.au	2153, 2154, 2155, 2156, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2314, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 2681, 2682, 2683, 2684, 2685, 2686, 2687, 2688, 2689, 2690, 2691, 2692, 2693, 2694, 2695, 2696, 2697, 2698, 2699, 2700, 2701, 2702, 2703, 2704, 2705, 2706, 2707, 2708, 2709, 2710, 2711, 2712, 2713, 2714, 2715, 2716, 2717, 2718, 2719, 2720, 2721, 2722, 2723, 2724, 2725, 2726, 2727, 2728, 2729, 2730, 2731, 2732, 2733, 2734, 2735, 2736, 2737, 2738, 2739, 2740, 2741, 2742, 2743, 2744, 2745, 2746, 2747, 2748, 2749, 2750, 2751, 2752, 2753, 2754, 2755, 2756, 2757, 2758, 2759, 2760, 2761, 2762, 2763, 2764, 2765, 2766, 2767, 2768, 2769, 2770, 2771, 2772, 2773, 2774, 2775, 2776, 2777, 2778, 2779, 2780, 2781, 2782, 2783, 2784, 2785, 2786, 2787, 2788, 2789, 2790, 2791, 2792, 2793, 2794, 2795, 2796, 2797, 2798, 2799, 2800, 2801, 2802, 2803, 2804, 2805, 2806, 2807, 2808, 2809, 2810, 2811, 2812, 2813, 2814, 2815, 2816, 2817, 2818, 2819, 2820, 2821, 2822, 2823, 2824, 2825, 2826, 2827, 2828, 2829, 2830, 2831, 2832, 2833, 2834, 2835, 2836, 2837, 2838, 2839, 2840, 2841, 2842, 2843, 2844, 2845, 2846, 2847, 2848, 2849, 2850, 2851, 2852, 2853, 2854, 2855, 2856, 2857, 2858, 2859, 2860, 2861, 2862, 2863, 2864, 2865, 2866, 2867, 2868, 2869, 2870, 2871, 2872, 2873, 2874, 2875, 2876, 2877, 2878, 2879, 2880, 2881, 2882, 2883, 2884, 2885, 2886, 2887, 2888, 2889, 2890, 2891, 2892, 2893, 2894, 2895, 2896, 2897, 2898, 2899, 2900, 2901, 2902, 2903, 2904, 2905, 2906, 2907, 2908, 2909, 2910, 2911, 2912, 2913, 2914, 2915, 2916, 2917, 2918, 2919, 2920, 2921, 2922, 2923, 2924, 2925, 2926, 2927, 2928, 2929, 2930, 2931, 2932, 2933, 2934, 2935, 2936, 2937, 2938, 2939, 2940, 2941, 2942, 2943, 2944, 2945, 2946, 2947, 2948, 2949, 2950, 2951, 2952, 2953, 2954, 2955, 2956, 2957, 2958, 2959, 2960, 2961, 2962, 2963, 2964, 2965, 2966, 2967, 2968, 2969, 2970, 2971, 2972, 2973, 2974, 2975, 2976, 2977, 2978, 2979, 2980, 2981, 2982, 2983, 2984, 2985, 2986, 2987, 2988, 2989, 2990, 2991, 2992, 2993, 2994, 2995, 2996, 2997, 2998, 2999, 3000, 3001, 3002, 3003, 3004, 3005, 3006, 3007, 3008, 3009, 3010, 3011, 3012, 3013, 3014, 3015, 3016, 3017, 3018, 3019, 3020, 3021, 3022, 3023, 3024, 3025, 3026, 3027, 3028, 3029, 3030, 3031, 3032, 3033, 3034, 3035, 3036, 3037, 3038, 3039, 3040, 3041, 3042, 3043, 3044, 3045, 3046, 3047, 3048, 3049, 3050, 3051, 3052, 3053, 3054, 3055, 3056, 3057, 3058, 3059, 3060, 3061, 3062, 3063, 3064, 3065, 3066, 3067, 3068, 3069, 3070, 3071, 3072, 3073, 3074, 3075, 3076, 3077, 3078, 3079, 3080, 3081, 3082, 3083, 3084, 3085, 3086, 3087, 3088, 3089, 3090, 3091, 3092, 3093, 3094, 3095, 3096, 3097, 3098, 3099, 3100, 3101, 3102, 3103, 3104, 3105, 3106, 3107, 3108, 3109, 3110, 3111, 3112, 3113, 3114, 3115, 3116, 3117, 3118, 3119, 3120, 3121, 3122, 3123, 3124, 3125, 3126, 3127, 3128, 3129, 3130, 3131, 3132, 3133, 3134, 3135, 3136, 3137, 3138, 3139, 3140, 3141, 3142, 3143, 3144, 3145, 3146, 3147, 3148, 3149, 3150, 3151, 3152, 3153, 3154, 3155, 3156, 3157, 3158, 3159, 3160, 3161, 3162, 3163, 3164, 3165, 3166, 3167, 3168, 3169, 3170, 3171, 3172, 3173, 3174, 3175, 3176, 3177, 3178, 3179, 3180, 3181, 3182, 3183, 3184, 3185, 3186, 3187, 3188, 3189, 3190, 3191, 3192, 3193, 3194, 3195, 3196, 3197, 3198, 3199, 3200, 3201, 3202, 3203, 3204, 3205, 3206, 3207, 3208, 3209, 3210, 3211, 3212, 3213, 3214, 3215, 3216, 3217, 3218, 3219, 3220, 3221, 3222, 3223, 3224, 3225, 3226, 3227, 3228, 3229, 3230, 3231, 3232, 3233, 3234, 3235, 3236, 3237, 3238, 3239, 3240, 3241, 3242, 3243, 3244, 3245, 3246, 3247, 3248, 3249, 3250, 3251, 3252, 3253, 3254, 3255, 3256, 3257, 3258, 3259, 3260, 3261, 3262, 3263, 3264, 3265, 3266, 3267, 3268, 3269, 3270, 3271, 3272, 3273, 3274, 3275, 3276, 3277, 3278, 3279, 3280, 3281, 3282, 3283, 3284, 3285, 3286, 3287, 3288, 3289, 3290, 3291, 3292, 3293, 3294, 3295, 3296, 3297, 3298, 3299, 3300, 3301, 3302, 3303, 3304, 3305, 3306, 3307, 3308, 3309, 3310, 3311, 3312, 3313, 3314, 3315, 3316, 3317, 3318, 3319, 3320, 3321, 3322, 3323, 3324, 3325, 3326, 3327, 3328, 3329, 3330, 3331, 3332, 3333, 3334, 3335, 3336, 3337, 3338, 3339, 3340, 3341, 3342, 3343, 3344, 3345, 3346, 3347, 3348, 3349, 3350, 3351, 3352, 3353, 3354, 3355, 3356, 3357, 3358, 3359, 3360, 3361, 3362, 3363, 3364, 3365, 3366, 3367, 3368, 3369, 3370, 3371, 3372, 3373, 3374, 3375, 3376, 3377, 3378, 3379, 3380, 3381, 3382, 3383, 3384, 3385, 3386, 3387, 3388, 3389, 3390, 3391, 3392, 3393, 3394, 3395, 3396, 3397, 3398, 3399, 3400, 3401, 3402, 3403, 3404, 3405, 3406, 3407, 3408, 3409, 3410, 3411, 3412, 3413, 3414, 3415, 3416, 3417, 3418, 3419, 3420, 3421, 3422, 3423, 3424, 3425, 3426, 3427, 3428, 3429, 3430, 3431, 3432, 3433, 3434, 3435, 3436, 3437, 3438, 3439, 3440, 3441, 3442, 3443, 3444, 3445, 3446, 3447, 3448, 3449, 3450, 3451, 3452, 3453, 3454, 3455, 3456, 3457, 3458, 3459, 3460, 3461, 3462, 3463, 3464, 3465, 3466, 3467, 3468, 3469, 3470, 3471, 3472, 3473, 3474, 3475, 3476, 3477, 3478, 3479, 3480, 3481, 3482, 3483, 3484, 3485, 3486, 3487, 3488, 3489, 3490, 3491, 3492, 3493, 3494, 3495, 3496, 3497, 3498, 3499, 3500, 3501, 3502, 3503, 3504, 3505, 3506, 3507, 3508, 3509, 3510, 3511, 3512, 3513, 3514, 3515, 3516, 3517, 3518, 3519, 3520, 3521, 3522, 3523, 3524, 3525, 3526, 3527, 3528, 3529, 3530, 3531, 3532, 3533, 3534, 3535, 3536, 3537, 3538, 3539, 3540, 3541, 3542, 3543, 3544, 3545, 3546, 3547, 3548, 3549, 3550, 3551, 3552, 3553, 3554, 3555, 3556, 3557, 3558, 3559, 3560, 3561, 3562, 3563, 3564, 3565, 3566, 3567, 3568, 3569, 3570, 3571, 3572, 3573, 3574, 3575, 3576, 3577, 3578, 3579, 3580, 3581, 3582, 3583, 3584, 3585, 3586, 3587, 3588, 3589, 3590, 3591, 3592, 3593, 3594, 3595, 3596, 3597, 3598, 3599, 3600, 3601, 3602, 3603, 3604, 3605, 3606, 3607, 3608, 3609, 3610, 3611, 3612, 3613, 3614, 3615, 3616, 3617, 3618, 3619, 3620, 3621, 3622, 3623, 3624, 3625, 3626, 3627, 3628, 3629, 3630, 3631, 3632, 3633, 3634, 3635, 3636, 3637, 3638, 3639, 3640, 3641, 3642, 3643, 3644, 3645, 3646, 3647, 3648, 3649, 3650, 3651, 3652, 3653, 3654, 3655, 3656, 3657, 3658, 3659, 3660, 3661, 3662, 3663, 3664, 3665, 3666, 3667, 3668, 3669, 3670, 3671, 3672, 3673, 3674, 3675, 3676, 3677, 3678, 3679, 3680, 3681, 3682, 3683, 3684, 3685, 3686, 3687, 3688, 3689, 3690, 3691, 3692, 3693, 3694, 3695, 3696, 3697, 3698, 3699, 3700, 3701, 3702, 3703, 3704, 3705, 3706, 3707, 3708, 3709, 3710, 3711, 3712, 3713, 3714, 3715, 3716, 3717, 3718, 3719, 3720, 3721, 3722

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
Limestone Coast Division of General Practice	Mr	Ralph	Kogler	Dr	Jane	Kitchen	08 8733 0160	SA	http://www.sesadgp.org.au	5262, 5263, 5267, 5268, 5269, 5270, 5271, 5272, 5273, 5275, 5276, 5277, 5278, 5279, 5280, 5290, 5291
Liverpool Division of General Practice	Ms	Pina	Siciliano	Dr	Regina	Greenwood	02 9828 6520	NSW	http://www.liverpoolgp.com.au	2168, 2170, 2171, 2173, 2585, 2745.
Logan Area Division of General Practice	Ms	Marguerite	Mobbs	Dr	Peter	De Vries	07 3290 3733	QLD	http://www.ladgp.com.au	4114, 4115, 4116, 4117, 4118, 4119, 4123, 4124, 4125, 4127, 4128, 4129, 4130, 4131, 4132, 4133, 4205, 4207, 4208
Macarthur Division of General Practice	Mr	Rene	Pennock	Dr	Ross	Mackay	02 4625 9522	NSW	http://www.mactdgp.com.au	2167, 2171, 2174, 2558, 2559, 2560, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574.
Mackay Division of General Practice	Mr	Christian	Grievies	Dr	Lynne	Mulholland	07 4953 4491	QLD	http://www.mackaydgp.com.au	4707, 4737, 4738, 4739, 4740, 4741, 4742, 4743, 4744, 4745, 4750, 4751, 4753, 4754, 4756, 4757, 4798, 4799, 4800, 4801, 4802, 4803
Mallee Division of General Practice	Mr	David	Thompson	Dr	Stewart	Booth	03 5023 8633	VIC	http://www.mallegdgp.com.au	2648, 2715, 2717, 2734, 2735, 2736, 2737, 2438, 2739, 3396, 3413, 3420, 3485, 3487, 3488, 3489, 3490, 3491, 3494, 3496, 3498, 3500, 3501, 3502, 3505, 3506, 3507, 3509, 3512, 3530, 3531, 3533, 3544, 3546, 3549, 3583, 3584, 3585, 3588, 3589, 2590, 3591, 359
Manly Warringah Division of General Practice	Dr	Frances	Black	Dr	Diana	Hart	02 9979 7825	NSW		2084, 2085, 2086, 2087 (shared with NSDGP), 2092, 2093, 2094, 2095, 2096, 2097, 2099, 2100, 2101, 2105, 2103, 2104, 2105, 2106, 2107, 2108.
Melbourne Division of General Practice	Ms	Debra	Goldfinch	Dr	John	Stanton	03 9347 1188	VIC	http://www.mdgp.com.au	3000, 3001, 3002, 3003, 3005, 3006, 3031, 3050, 3051, 3052, 3053, 3054, 3055, 3056, 3057, 3065, 3066, 3067, 3068, 3121, 3207
Mid North Coast (NSW) Division of General Practice	Mr	Peter	Spence	Dr	John	Kramer	02 6651 5774	NSW	http://www.mnrdgp.org.au	2441, 2447, 2448, 2449, 2450, 2452, 2453, 2454, 2455, 2456, 2460, 2462.
Mid North Division of Rural Medicine	Mr	Kim	Hosking	Dr	James	McLeman	08 8842 1077	SA	http://www.mnrdgp.org.au	538,1 5411, 5412, 5413, 5414, 5415, 5416, 5417, 5418, 5419, 5420, 5421, 5422, 5430, 5431, 5432, 5440, 5451, 5452, 5453, 5454, 5455, 5460, 5461, 5462, 5464, 5470, 5471, 5472, 5473, 5480, 5481, 5482, 5483, 5485, 5486, 5490, 5491, 5493, 5495, 5501, 5510,
Midwest GP Network	Mr	Martin	Weatherston	Dr	Ian	Taylor	08 9964 2812	WA	http://www.gpnetwork.org.au	6514, 6515, 6516, 6518, 6519, 6522, 6525, 6528, 6530, 6532, 6535, 6536, 6537, 6620, 6623, 6625, 6627, 6628, 6630, 6631, 6632, 6635, 6638, 6639, 6640, 6642, 6701, 6705, 6707, 6710
Monash Division of General Practice	Ms	Mary	Mathews	Dr	Tim	Foo	03 9570 3727	VIC	http://www.monashdivision.com.au	3163, 3165, 3169, 3171, 3189, 3202, 3204
Mornington Peninsula Division of General Practice	Dr	John	Siemienowicz	Dr	Peter	Meggiesy	03 9769 6133	VIC	http://www.mpdgp.org.au	3196, 3198, 3198, 3199, 3200, 3201, 3910, 3911, 3912, 3913, 3915, 39169, 3918, 3919, 3920, 3926, 3927, 3928, 3929, 3930, 3931, 3933, 3934, 3936, 3937, 3938, 3939, 3940, 3941, 3942, 3943, 3944
Murray Mallee Division of General Practice	Ms	Chris	McRae	Dr	Michael	Beckoff	08 8531 1303	SA	http://www.lm.net.au/~mmdgp/	5237, 5238, 5253, 5254, 5259, 5260, 5261, 5264, 5265, 5266, 5301, 5302, 5303, 5304, 5306, 5307, 5308, 5309, 5310
Murray Plains Division of General Practice	Mr	Matt	Jones	Dr	Rob	Brun	03 5456 4086	VIC	http://www.mpdgp.com.au	2710, 2731, 2732, 3516, 3517, 3518, 3520, 3525, 3527, 3529, 3535, 3536, 3537, 3540, 3542, 3558, 3561, 3562, 3563, 3564, 3565, 3566, 3567, 3568, 3570, 3571, 3572, 3573, 3575, 3576, 3578, 3579, 3580, 3581, 3622
Murrumbidgee Division of General Practice	Mr	Keith	McDonald	Dr	Marion	Reeves	02 6953 6454	NSW	http://www.mdgp.net.au	2652, 2665, 2675, 2680, 2681, 2700, 2703, 2705, 2706, 2707, 2711, 2712, 2713, 2714, 2716, 2733.
Nepean Division of General Practice	Mr	Michael	Edwards	Dr	Shiva	Prakash	02 4721 1150	NSW	http://www.nepeandgp.org.au	2745, 2747, 2748, 2749, 2750, 2751, 2752, 2759, 2760.
New England Division of General Practice	Ms	Sally	Armitage	Dr	Paul	Kennedy	02 6771 1146	NSW	http://www.nedgp.org.au	2350, 2351, 2354, 2358, 2359, 2360, 2361, 2365, 2369, 2370, 2371, 2372, 2403, 2410, 2457, 2458, 2470.
North & West Old Primary Health Care	Mr	Kelly	McTaggart	Dr	Margaret	Culpan	07 4725 8868	QLD	www.nwqphc.com.au	4472, 4478, 4481, 4482, 4712, 4724, 4725, 4726, 4727, 4730, 4731, 4732, 4733, 4735, 4736, 4804, 4805, 4806, 4807, 4808, 4816, 4820, 4821, 4822, 4823, 4824, 4825, 4828, 4830, 4839
North East Valley Division of General Practice	Mr	Ken	Mansbridge	Dr	Peter	Elzenberg	03 9496 4333	VIC	http://www.nveidgp.org.au	3070, 3071, 3078, 3079, 3081, 3083, 3084, 3085, 3087, 3088, 3089, 3090, 3091, 3093, 3094, 3095, 3096, 3097, 3099, 3105, 3759, 3760, 3761, 3763
North East Victorian Division of General Practice	Mr	David	Dart	Dr	Gillian	Perriment	03 5754 1226	VIC	http://www.nevidgp.org.au	2642, 2647, 3666, 3670, 3672, 3673, 3675, 3676, 3677, 3678, 3682, 3683, 3685, 3687, 3688, 3691, 3693, 3694, 3695, 3697, 3698, 3699, 3700, 3701, 3704, 3705, 3707, 3708, 3709, 3711, 3712, 3713, 3714, 3715, 3717, 3718, 3719, 3720, 3722, 3733, 3735, 3736, 373

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
North West Melbourne Division of General Practice	Ms	Carolyn	Searle	Dr	Debra	Wilson	03 8345 5600	VIC	http://www.nwmtdgp.org.au	3032, 3033, 3034, 3036, 3039, 3040, 3041, 3042, 3043, 3044, 3045, 3046, 3047, 3048, 3049, 3058, 3059, 3064
North West Slopes (NSW) Division of General Practice	Mr	Graeme	Kershaw	Dr	Michael	Killen	02 6766 1394	NSW	http://www.nwsdgp.org.au	2340, 2341, 2342, 2343, 2344, 2345, 2352, 2353, 2354, 2355.
Northern Division of General Practice	Mr	Phillip	Bain	Dr	Shane	Conway	03 9416 7689	VIC	http://www.ndgp.org.au	3056, 3058, 3060, 3061, 3062, 3072, 3073, 3074, 3075, 3076, 3082, 3083, 3750, 3751, 3752, 3754, 3755, 3757
Northern Rivers Division of General Practice	Mr	Chris	Clark	Dr	Tony	Lembke	02 6622 4453	NSW	http://www.nrdgp.org.au	2463, 2464, 2465, 2466, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483.
Northern Sydney Division of General Practice	Dr	Claire	Berman	Dr	Tim	David	02 9411 3533	NSW	www.nsdgp.com.au	2057, 2060 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2087 (shared with MWDGP), 2088, 2089, 2090, 2091.
NSW Central West Division of General Practice	Ms	Sandra	Christensen	Dr	Hilton	Brown	02 6332 6646	NSW		2668, 2669, 2672, 2721, 2726, 2727, 2787, 2790, 2791, 2792, 2793, 2794, 2795, 2797, 2798, 2799, 2800, 2803, 2804, 2805, 2806, 2807, 2808, 2809, 2810, 2845, 2846, 2847, 2848, 2849, 2864, 2865, 2866, 2867, 2868, 2870, 2871, 2873, 2874, 2875, 2876, 2877.
NSW Outback Division of General Practice	Mr	Stuart	Gordon	Dr	Paul	Collatt	02 6885 2777	NSW		2831, 2832, 2834, 2835, 2838, 2839, 2840.
Osborne Division of General Practice	Ms	Terina	Grace	Dr	Alistair	Vickery	08 9201 0044	WA	http://www.odgp.com.au	6016 (50%), 6017, 6018 (50%), 6019 (50%), 6020, 6021, 6022, 6023, 6024, 6025, 6026, 6027, 6028, 6029, 6030, 6031, 6032, 6033, 6034, 6035, 6036, 6037, 6060, 6061, 6064 (75%), 6065
Otway Division of General Practice	Ms	Marilyn	Lynch	Dr	Anthony	Brown	03 5593 2684	VIC	http://www.otway.asn.au	3232, 3233, 3235, 3236, 3237, 3238, 3239, 3241, 3242, 3243, 3249, 3250, 3251, 3254, 3256, 3257, 3260, 3264, 3265, 3266, 3267, 3268, 3269, 3270, 3271, 3272, 3273, 3274, 3276, 3277, 3278, 3279, 3280, 3281, 3282, 3284, 3285, 3286, 3287, 3289, 3291, 3292, 329
Perth and Hills Division of General Practice	Dr	James	Lamerton	Dr	Denis	Carragher	08 9376 9200	WA	http://www.phdgp.com.au	6000, 6001, 6003, 6004, 6006, 6050, 6051, 6052, 6053, 6064, 6059, 6062, 6064, 6066, 6067, 6065, 6066, 6054, 6055, 6056, 6057, 6058, 6063, 6068, 6069, 6070, 6071, 6072, 6073, 6074, 6076, 6081, 6082, 6083, 6084, 6085, 6553, 6554, 6555, 6556, 6558, 6926
Pilbara Division of General Practice	Mr	Chris	Pickett	Dr	Rob	Whitehead	08 9185 6662	WA	http://www.pdgp.com.au	6713, 6714, 6716, 6718, 6720, 3721, 6722, 6723, 6751, 6752, 6753, 6754, 6758, 6760, 6762
Queensland Divisions of General Practice	Ms	Ann Maree	Liddy	Dr	John	Kastrissios	07 3105 8300	QLD	http://www.qdgp.org.au	
Redcliffe Bribie Caboolture Division of General Practice	Mr	Doug	Welch	Dr	Ralph	Smallhorn	07 3284 5155	QLD		4019, 4020, 4021, 4022, 4025, 4504, 4505, 4506, 4507, 4508, 4510, 4511, 4512, 4514, 4516, 4517, 4518
Riverina Division of General Practice and Primary Health	Ms	Nancye	Piercy	Dr	Ken	Mackey	02 6923 3100	NSW	http://www.rdgp.com.au	2587, 2588, 2590, 2594, 2642, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2658, 2661, 2663, 2666, 2671, 2701, 2702, 2720, 2722, 2725, 2729, 2730.
Riverland Division of General Practice	Ms	Bron	Marie	Dr	John	Dunn	08 8582 3823	SA	http://www.riverlandgp.org.au	5311, 5320, 5321, 5322, 5330, 5331, 5332, 5333, 5340, 5341, 5342, 5343, 5344, 5345, 5346, 5357.
Rockingham Kwinana Division of General Practice	Mr	Peter	Cook	Dr	Andrew	Png	08 6363 5042	WA	http://www.rkdgp.com.au	6123, 6165, 6167, 6168, 6169, 6170, 6171, 6172, 6173, 6174, 6175, 6176
SA Divisions of General Practice	Mr	Chris	Seiboth	Dr	Michael	Beckoff	08 8271 8988	SA	http://www.sadl.org.au	
Shoalhaven Division of General Practice	Ms	Eve	Craddock	Dr	Lyndal	Parker-Newlyn	02 4423 6233	NSW	http://www.sdgp.org.au	2535, 2538, 2539, 2540, 2541
South East Alliance of General Practice (Brisbane)	Mrs	Christine	Kardash	Dr	Ian	Williams	07 3840 6150	QLD		4101, 4102, 4103, 4104, 4105, 4120, 4151, 4152, 4153, 4154, 4155, 4156, 4157, 4158, 4159, 4160, 4161, 4163, 4164, 4165, 4169, 4170, 4171, 4172, 4173, 4174, 4178, 4179, 4183, 4184
South East NSW Division of General Practice	Ms	Kym	Batt	Dr	Hamish	Steiner	02 4474 5100	NSW	http://www.senswdgp.com.au	2536, 2537, 2545, 2546, 2548, 2549, 2550, 2551, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2594, 2619, 2620, 2621, 2622, 2624, 2625, 2626, 2627, 2628, 2630, 2631, 2632, 2633.
South Eastern Sydney Division of General Practice	Ms	Barbara	Ryan	Dr	Kinga	Gorondy-Novak	02 9663 5958	NSW	http://www.sesdgp.com.au	2015, 2017, 2018, 2019, 2020, 2024, 2031, 2032, 2033, 2034, 2035, 2036, 2052
Southbay GP Services	Mr	Lyndon	Crick	Dr	Chris	Oliszewski	03 9276 3256	VIC		3004, 3141, 3142, 3143, 3144, 3161, 3162, 3181, 3182, 3183, 3184, 3185, 3205, 3206

Organisation Name	CEO Title	CEO First Name	CEO Last Name	Chair Title	Chair First Name	Chair Surname	Phone	State	URL	Postcodes
Southern Division of General Practice	Dr	Helena	Williams	Dr	Daniel	Byrne	08 8298 0777	SA	http://www.sdgp.com.au	5038, 5039, 5041, 5042, 5043, 5044, 5045, 5046, 5047, 5048, 5049, 5050, 5051, 5052, 5062, 5150, 5157, 5158, 5159, 5160, 5161, 5162, 5163, 5164, 5165, 5166, 5167, 5168, 5169, 5170, 5171, 5172, 5173, 5174, 5202, 5203, 5204, 5210, 5211, 5212, 5213, 5214, 522
Southern Highlands Division of General Practice	Dr	Warwick	Ruscoe	Dr	Ann	Parker	02 4861 6084	NSW		2574, 2575, 2576, 2577, 2578
Southern QLD Rural Division of General Practice	Ms	Brenda	Tait	Dr	Lorraine	Wheeldon	07 4638 1377	QLD	http://www.sqrdgp.com.au	4280, 4285, 4287, 4357, 4360, 4361, 4362, 4370, 4371, 4372, 4373, 4374, 4375, 4376, 4377, 4378, 4380, 4381, 4382, 4383, 4384, 4385, 4387, 4388, 4390, 4402, 4404, 4405, 4406, 4407, 4408, 4409, 4410, 4411, 4412, 4413, 4415, 4416, 4417, 4418, 4419, 4420, 442
St George Division of General Practice	Dr	Klaus	Stelter	Dr	Phillip	Taplin	02 9585 2044	NSW	http://www.stgeorgedgp.asn.au	2205, 5507, 2208, 2209, 2210, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223
Sunshine Coast Division of General Practice	Mr	Ian	Landreth	Dr	Fiona	McGrath	07 5456 8888	QLD	http://www.scdgp.org.au	4519, 4550, 4551, 4553, 4554, 4555, 4556, 4557, 4558, 4559, 4560, 4561, 4562, 4563, 4564, 4565, 4566, 4567, 4568, 4569, 4570, 4572, 4573, 4574, 4575, 4580, 4581
Sutherland Division of General Practice	Ms	Yvonne	Rowling	Dr	Rowan	Vickers	02 9525 4011	NSW	http://www.shiregdp.org.au	2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2171.
Sydney South-West GP Network Ltd	Dr	Ken	Cho	Dr	Robert	Yeoh	02 9726 1663	NSW	http://www.sswgpn.com.au	2160 (shared with Western Sydney), Abbotsbury 2176, Bonnyrigg 2177, Bonnyrigg Heights 2177, Bossley Park 2176, Cabramatta 2166, Cabramatta West 2166, Canley Heights 2166, Canley Vale 2166, Carramar 2163, Cecil Park 2171, Edensor Park 2176, Fairfield (sub
Top End Division of General Practice	Dr	Leonie	Katekar	Dr	Peter	Beaumont	08 8982 1000	NT	http://www.tedgp.asn.au	0800, 0801, 0810, 0811, 0812, 0820, 0821, 0822, 0828, 0830, 0831, 0832, 0835, 0836, 0837, 0845, 0846, 0847, 0850, 0851, 0852, 0853, 0854, 0880, 0881, 0885, 0886
Townsville Division of General Practice	Ms	Julie	Scheuber	Dr	Kevin	Ariett	07 4725 8915	QLD	http://www.tdgp.com.au	4809, 4810, 4811, 4812, 4813, 4814, 4815, 4817, 4818, 4819
Tweed Valley Division of General Practice	Mr	Gary	Southey	Dr	Diane	Blanken-see	02 6672 5158	NSW		2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 4225
WA General Practice Network	Mr	Chris	Carter	Dr	Rachel	Hammond	(08) 9472 2922	WA	http://www.wagnetwork.com.au	
Wentwest Limited	Mr	Martin	Wiltshire	Dr	Tim	Usherwood	02 8833 8000	NSW	http://www.wentwest.com	2115, 2116, 2117, 2123, 2141, 2142, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2160, 2761, 2766, 2767, 2770
West Vic Division of General Practice	Ms	Sally	Philip	Dr	Danie	de Villiers	03 5352 4804	VIC	http://www.westvicdiv.asn.au	3291, 3311, 3315, 3317, 3318, 3319, 3373, 3375, 3377, 3378, 3379, 3380, 3381, 3384, 3385, 3387, 3388, 3390, 3391, 3392, 3393, 3395, 3399, 3400, 3401, 3409, 3412, 3414, 3417, 3418, 3419, 3422, 3423, 3424, 3464, 3465, 3467, 3468, 3469, 3478, 3480, 3482, 348
Western Melbourne Division of General Practice	Mr	Renzo	Sgarbossa	Dr	Jo-Ann	Silva	03 9689 4566	VIC	http://www.westerngp.com.au	3011, 3012, 3013, 3019, 3020, 3021, 3022, 3023, 3032, 3037, 3038, 3335, 3337, 3338
Westgate Division of General Practice	Ms	Corinne	Siebel	Dr	Simon	Leslie	03 9399 4862	VIC	http://www.westgategp.com	3015, 3016, 3018, 3024, 3025, 3026, 3027, 3028, 3029, 3030, 3211
Wheatbelt GP Network	Mr	Michael	Keeble	Dr	Frank	Kubicek	08 9621 1530	WA	http://www.wheatbelt.com.au	6041, 6043, 6044, 6302, 6304, 6368, 6369, 6375, 6383, 6385, 6386, 6401, 6403, 6405, 6407, 6409, 6410, 6411, 6413, 6414, 6415, 6418, 6420, 6421, 6422, 6423, 6460, 6461, 6462, 6464, 6466, 6467, 6468, 6472, 6475, 6477, 6479, 6485, 6488, 6489, 6490, 6502, 650
Whitehorse Division of General Practice	Mrs	Marianne	Shearer	Dr	Chris	Pearce	03 8878 3755	VIC	http://www.wdgp.com.au	3106, 3108, 3111, 3113, 3114, 3125, 3128, 3129, 3130, 3131, 3133, 3134, 3135, 3151
Wide Bay Division of General Practice	Dr	Christine	Murphy	Dr	Riitta	Partanen	07 4151 0814	QLD	http://www.widebaydgp.org.au	4621, 4625, 4626, 4627, 4650, 4655, 4660, 4662, 4670, 4671, 4673, 4674, 4676, 4677, 4678
Yorke Peninsula Division of General Practice	Mr	David	Holman	Dr	George	Kokar	08 8821 4066	SA	http://www.yp-connect.net/~ypdgp	5510, 5520, 5552, 5554, 5555, 5556, 5558, 5560, 5570, 5571, 5572, 5573, 5575, 5576, 5577, 5580, 5581, 5582, 5583

