



The Consumer Reference  
Group of the Top End Division of  
General Practice invites you to  
attend

# HEALTH CONSUMER REPRESENTATION TRAINING



**Are you interested in how health  
care is provided?**

**Are you interested in becoming a  
Consumer Representative?**

If so, join us on  
Monday 13 November 2006  
Darwin Airport Resort  
9.30am - 3.30pm  
and find out what is involved in becoming a Consumer Representative  
and how you can make a difference?

Training session is tailored for Individuals, Representatives and Organisational Members  
Workbook, Morning & Afternoon Tea and Lunch will be provided

Facilitated by Kathie McLure, Health Consumers' Council of WA

## **PROGRAM**

- What is a Division of General Practice?
- The Northern Territory Health System
- Definition and role of a consumer representative
- Benefits of consumer participation – does it make a difference?
- Challenges to consumer representation
- Qualities of an effective consumer representative
- Group Dynamics

For more information contact Diane Walsh on 0412 341 795

R.S.V.P.

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by Monday 6 November 2006

