

'To Strengthen General Practice to Improve Health'



**TOP END DIVISION
OF GENERAL PRACTICE**

Consumer Reference Group

The Top End Division of General Practice recognises the benefit of developing partnerships with consumers, and the community, in working towards improved health for the people of the Top End. To enable the Division to hear consumer views it has established a Consumer Reference Group. The Consumer Reference Group provides consumer input into Divisional Programs and activities.

About the Consumer Reference Group

The Consumer Reference Group (CRG) is made up of members of community organisations and/or individuals that represent a range of consumers in the Top End. The CRG has an elected Chairperson. A General Practitioner and two Division staff complete the CRG. Two members of the CRG represent consumers on the Division's Board of Directors.

The CRG meets monthly to discuss issues of relevance to consumers and provide feedback on Division Programs. CRG members contribute to Division Program development, implementation and evaluation by participating in working/planning groups.

The CRG has provided consumer input into other organisations' projects. For example the CRG provides representatives for various Royal Darwin Hospital activities.

The CRG is a member of Consumers' Health Forum, the national peak body representing health consumers. We endorse member's applications to provide consumer representation on a range of national committees, for example the General Practice Education and Training Consultative Group.

The Division funds consumer participation in the CRG and other Division activities. The CRG has Terms of Reference, and Guidelines, to direct its work within the Division.

Consumer Reference Group contact Liz Halls
at the Top End Division of General Practice on:

Voice: 8982 1007 Fax: 8981 5899

Email: lhalls@tedgp.asn.au

Or call into our office, 1st floor, Stuart House, 5 Shepherd Street, Darwin

TEDGP Consumer Reference Group Terms of Reference

The Terms of Reference for the Consumer Reference Group are:

- To provide structured consumer engagement to enhance the work and role of the Top End Division of General Practice
- To provide input on needs and issues in the Top End related to general practice
- To participate in the strategic planning of the Top End Division of General Practice
- To provide input at various stages of program development and program implementation by the Top End Division of General Practice
- To suggest and support further opportunities for consumer involvement in programs and activities
- To report back to TEDGP Board of Directors via Board representatives

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